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# ORIGINAL Bellsouth

**BellSouth Telecommunications, Inc.**  
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150 South Monroe Street  
Tallahassee, FL 32301-1556  
  
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**Marshall M. Criser III**  
Vice President  
Regulatory & External Affairs  
  
850 224 7798  
Fax 850 224 5073

September 8, 2004

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COMMISSION  
CLERK

Ms. Blanca S. Bayo  
Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

RE: Hurricane Frances

Dear Ms. Bayo:

Pursuant to the requirements of Section 2(d)(1) of the Stipulation and Settlement By and Between the Office of Public Counsel and BellSouth Telecommunications, Inc., approved by approved by the Florida Public Service Commission on August 13, 2001, by Order No. PSC-01-1643-FOF-TP in Docket No. 991378-TL, Bellsouth hereby declares a service emergency as of September 7, 2004, due to Hurricane Frances.

CMP \_\_\_\_\_  
COM \_\_\_\_\_ Due to the severity of Hurricane Frances, BellSouth is defining its entire service area in the State of Florida the as the service emergency area effective September 7, 2004.  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_ BellSouth will provide updates to our recovery efforts and advise the Commission when the service emergency period is concluded. BellSouth is making public service announcements to  
GCL \_\_\_\_\_ inform customers of the fact that indefinite commitments for installation and repair services are  
OPC \_\_\_\_\_ being made throughout the State of Florida.

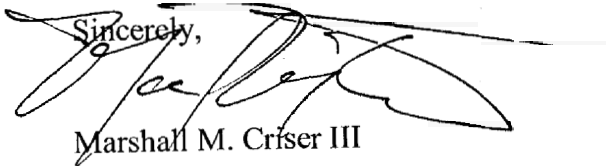
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If you have any questions concerning this matter, please call me.

Sincerely,

A handwritten signature in black ink, appearing to read "Marshall M. Criser III", written over a horizontal line.

Cc: Braulio L Baez, Chairman  
J. Terry Deason  
Lila A. Jaber  
Rudolph Bradley  
Charles M. Davidson  
Beth Salak  
Lisa Harvey  
Rhonda Hicks  
Harold McLean  
Charles Beck  
Scott Mulcahy