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1311 Executive Center Drive, Suite 220 Tallahassee, FL 32301-5027

September 17, 2004

Mrs. Blanca Bayo, Director Division of Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: DOCKET NO. 040353-TP - SUPRA'S MOTION TO COMPEL

Dear Mrs. Bayo:

Enclosed are the original and fifteen (15) copies of Supra Telecommunications and Information Systems, Inc.'s (Supra) Motion To Compel to be filed in the above captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return it to me.

Sincerely,

Win Charlen Hurs

Brian Chaiken Executive V.P. Legal Affairs

CMP COMS CTR ECR GCL OPC MMS RCA SCR SEC OTH Line

RECEIVED & FILED FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

FPSC-COMMISSION CLERK

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CERTIFICATE OF SERVICE Docket No. 040353-TP

I HEREBY CERTIFY that a true and correct copy of the following was served via Facsimile, E-Mail, Hand Delivery, and/or U.S. Mail this 17th day of September 2004 to the following:

Dovie Rockette-Gray/Adam Teitzman

Office of the General Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

White/Lackey/Culpepper/Shore/Meza/Mays/Foshee

c/o Ms. Nancy H. Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, FL 32301-1556

> SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC. 2620 S. W. 27th Avenue Miami, FL 33133 Telephone: 305/ 476-4248 Facsimile: 305/ 443-1078

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By: BRAIN CHAIKEN, ESQ.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition to review and cancel, or in the alternative immediately suspend or postpone,) BellSouth Telecommunications, Inc.'s) PreferredPack Plan tariffs, by Supra) Telecommunications and Information Systems, Inc.)

Docket No.: 040353-TP Filed: September 17, 2004

SUPRA'S MOTION TO COMPEL

Supra Telecommunications and Information Systems, Inc. ("Supra"), pursuant to Florida Rule of Civil Procedure 1.380 and Rules 28-106.206 and 28-106.204(3), Florida Administrative Code,¹ hereby requests that the Florida Public Service Commission ("Commission") order BellSouth Telecommunications, Inc. ("BellSouth") to overrule BellSouth's objections and provide full and complete responses to Supra's Request for Production No. 18. In support, Supra states the following:

STANDARD FOR DISCOVERY

Florida Rule of Civil Procedure 1.280(b)(1) provides that "[p]arties may obtain discovery regarding any matter, not privileged, that is relevant to the subject matter of the pending action, whether it relates to the claim or defense of the party seeking discovery or the claim or defense of any other party[.]" This rule is "to be applied as broadly and liberally as possible," <u>Hickman v. Taylor</u>, 329 U.S. 495, 506 (1947), such that it includes "any matter that bears on, or that reasonably c ould lead to other matter that bears on, any issue that is or may be in the case." <u>Rossbach v. Rundle</u>, 128 F.Supp.2d 1348, 1353 (S.D. Fla. 2000) (citation omitted).

¹ On September 9, 2004, counsel for the parties conferred telephonically regarding the subject matter of this Motion.

The discovery requested by Supra in this matter bears on BellSouth's costs, cost studies, and the applicable cost standards with respect to BellSouth's PreferredPack Plan tariff offering and/or the related promotional offerings. Such discovery requests are proper in this proceeding as Supra's claims include, without limitation, an assertion that BellSouth's applicable tariffs violate the applicable cost standards Section 364.051(5)(c), Florida Statutes.

GENERAL BACKGROUND

1. On May 27, 2004, the Commission issued its <u>Order to Initiate Expedited</u> <u>Discovery Procedure</u> (the "**Expedited Discovery Order**").² The Expedited Discovery Order provided shortened timeframes for the filing of objections and responses as follows:

[W]hen discovery requests are served and the respondent intends to object to or ask for clarification of the discovery request, the objection or request for clarification shall be made within five business days of service of the discovery request. . . [A]ll discovery responses shall be due 10 calendar days after service of the request, with no additional time for mailing.³

2. On July 16, 2004, Supra served BellSouth with its Third Request for Production

of Documents (Nos. 17-18) ("3rd Request for Production").⁴

3. On July 23, 2004, BellSouth served Supra with its objections to the 3rd Request for Production.⁵

4. On July 30, 2004, BellSouth served Supra with its responses to the 3rd Request for

Production.⁶

² See Order No. PSC-04-0549-PCO-TP, in Docket No. 040353-TP.

³ <u>Id.</u>, at p. 1.

⁴ A copy of the 3^{rd} Request for Production is attached hereto as Exhibit A.

⁵ A copy of BellSouth's objections to the 3^{rd} Request for Production is attached hereto as Exhibit B.

A copy of BellSouth's responses to the 3rd Request for Production is attached hereto as Exhibit C.

ARGUMENT

<u>Request No. 18</u>: Produce BellSouth's Privacy Director Cost Study, as testified to by Daonne Caldwell before the United States Bankruptcy Court, Southern District, in Case No. 02-41250.

Response: BellSouth objects to this request on the grounds it is irrelevant and not likely to lead to discovery of admissible evidence.

ARGUMENT: On April 20, 2004 Supra filed its Petition of Supra Telecommunications and

Information Systems, Inc. to Review and Cancel, or in the Alternative Immediately Suspend or

Postpone Tariffs (the "Petition"). In the Petition, Supra sought the following relief from the

Commission:

(1) Review and cancel or, in the alternative, immediately suspend or postpone the effectiveness of the \$100 CASH BACK Tariff, \$25 Gift Card Tariff, and the Connection Fee Waiver Tariff as offered in conjunction with BellSouth's PreferredPack Plan service on the basis that Supra's Petition demonstrates that the alleged anticompetitive or discriminatory effect of the above tariffs – in violation of \$\$ 364.08, 364.051(5)(c), and 364.01(4)(g), Florida Statutes – will cause significant harm that cannot be adequately redressed if the tariffs are ultimately determined to be invalid;

(2) If the Tariffs are not immediately suspended or postponed, grant Supra an expedited hearing to review and adjudicate whether the tariffs offered in conjunction with the PreferredPack are in violation of \$ 364.08, 364.051(5)(c), and 364.01(4)(g), Florida Statutes; and

(3) Initiate an investigation of BellSouth's promotional pricing and marketing practices.

(4) Grant such other relief as deemed appropriate.

Supra's seeks a determination as to whether or not the applicable BellSouth offerings violate Florida

Statutes or are otherwise illegal.

As Florida Rule of Civil Procedure 1.280(b)(1) provides that "[p]arties may obtain discovery regarding any matter, not privileged, that is relevant to the subject matter of the

pending action, whether it relates to the claim or defense of the party seeking discovery or the claim or defense of any other party..."⁷ and as this discovery request is related to the establishment of BellSouth's cost for provisioning its privacy director service (a component of the PreferredPack Plan tariff offering that is the subject of a Supra claim as plead in its Petition), BellSouth's assertion that this Request is irrelevant is improper. As BellSouth has previously testified before the United States Bankruptcy Court, Southern District, that it has created a cost study for its privacy director service and as the costs for such service is in dispute in this proceeding, Supra is entitled to review such.

Local Rule 7027-(C) Certification

Undersigned counsel certifies that they have conferred with counsel for BellSouth in a good faith effort to resolve by agreement the issues raised in this Motion and have been unable to do so.

⁷ In addition, Florida cases state that this rule is "to be applied as broadly and liberally as possible," <u>Hickman</u> <u>v. Taylor</u>, 329 U.S. 495, 506 (1947), such that it includes "any matter that bears on, or that reasonably could lead to other matter that bears on, any issue that is or may be in the case." <u>Rossbach v. Rundle</u>, 128 F.Supp.2d 1348, 1353 (S.D. Fla. 2000) (citation omitted).

WHEREFORE, Supra requests that the Commission hear and consider this Motion, and thereupon enter an Order compelling BellSouth to provide full and complete responses to Supra's applicable discovery requests, and for such other and further relief that the Commission deems appropriate.

By: Brian Charken, Lut BRIAN CHAIKEN, ESQ.

SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC. 2620 S.W. 27th Avenue Miami, Florida 33133 Telephone: (305) 476-4248



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1311 Executive Center Drive, Suite 220 Tallahassee, FL 32301-5027 Telephone: (850) 402-0510 Fax: (850) 402-0522 www.supratelecom.com

July 16, 2004

Mrs. Blanca Bayo, Director Division of Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Docket 040353 – TP SUPRA'S THIRD SET OF INTERROGATORIES (NOS. 28-30) AND THIRD REQUEST FOR PRODUCTION (NOS. 17-18) TO BELLSOUTH TELECOMMUNICATIONS, INC.

Dear Mrs. Bayo:

Supra Telecommunications and Information Systems, Inc.'s (Supra) Notice of Service of its Third Set Of Interrogatories (Nos. 28-30) and Third Request For Production (Nos. 17-18) to BellSouth Telecommunications, Inc. to be filed in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return it to me.

Sincerely,

Steven Chailden Ster

Steven Chaiken Assistant General Counsel

CERTIFICATE OF SERVICE Docket No. 040353-TP

I HEREBY CERTIFY that a true and correct copy of the following was served via Facsimile, E-Mail, Hand Delivery, and/or U.S. Mail this 16th day of July 2004 to the following:

Dovie Rockette-Gray/Adam Teitzman

Office of the General Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

White/Lackey/Culpepper/Shore/Meza/Mays/Foshee

Ms. Nancy H. Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, FL 32301-1556

SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC. 2620 S. W. 27th Avenue Miami, FL 33133 Telephone: 305/ 476-4239 Facsimile: 305/ 443-1078

Heven Chailian Hurs

By: Steven Chaiken Florida Bar No. 0626791

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition to review and cancel, or) in the alternative immediately suspend) or postpone, BellSouth Telecommunications,) Inc.'s PreferredPack Plan tariffs, by Supra) Telecommunications and Information) Systems, Inc.)

Docket No.: 040353-TP

Filed: July 16, 2004

SUPRA'S THIRD SET OF INTERROGATORIES (NOS. 28-30) AND THIRD REQUEST FOR PRODUCTION (NOS. 17-18) TO BELLSOUTH TELECOMMUNICATIONS, INC.

Pursuant to Rule 1.340, Florida Rules of Civil Procedure, Supra Telecommunications and Information Systems, Inc. ("Supra Telecom" or "Supra"), by and through its undersigned counsel, hereby serves its Third Set of Interrogatories and Third Request for Production upon BellSouth Telecommunications Inc. ("BellSouth"). These interrogatories shall be answered under oath and verified by you or through your agent who is qualified to answer and who shall be fully identified, with said answers being served as provided pursuant to the Rules of Civil Procedure and within the time period set out in Order No. PSC-04-0549-PCO-TP, which states that all discovery shall be due ten (10) calendar days after service of the request.

DEFINITIONS

"You", "your", "Company" or "BellSouth" refers to BellSouth Telecommunications, Inc., its employees and authorized agents.

"Document" refers to written matter of any kind, regardless of its form, and to information recorded on any storage medium, whether in electrical, optical or electromagnetic form, and capable of reduction to writing by the use of computer hardware and software.

"Identify" means:

(a) With respect to a person, to state the person's name, address and business relationship (e.g., "employee") to the Company;

(b) With respect to a document, to state the nature of the document in sufficient detail for identification in a request for production, its date, its author, and to identify its custodian. If the information or document identified is recorded in electrical, optical or electromagnetic form, identification includes a description of the computer hardware or software required to reduce it to readable form.

"Act" refers to the Communications Act of 1934 as amended by the Telecommunications Act of 1996.

INTERROGATORIES

28. Identify on a monthly basis, since the inception of the PreferredPack Plan offerings listed below, the number of end users that qualified for:

- (i) \$100 Cash Back offer,
- (ii) \$25 Gift Card,
- (iii) \$40.88 Waiver Charge offer,
- (iv) \$100 Cash Back offer and the \$25 Gift Card,
- (v) \$100 Cash Back offer and the \$40.88 Waiver Charge offer,
- (vi) \$25 Gift Card and the \$40.88 Waiver Charge offer, and
- (vii) \$100 Cash Back offer, \$25 Gift Card offer, and the \$40.88 Waiver Charge offer.

Answer:

29. Identify on a monthly basis, since the inception of the PreferredPack Plan offerings listed

below, the number of end users that received:

- (i) \$100 Cash Back offer,
- (ii) \$25 Gift Card,
- (iii) \$40.88 Waiver Charge offer,
- (iv) \$100 Cash Back offer and the \$25 Gift Card,
- (v) \$100 Cash Back offer and the \$40.88 Waiver Charge offer,
- (vi) \$25 Gift Card and the \$40.88 Waiver Charge offer, and
- (vii) \$100 Cash Back offer, \$25 Gift Card offer, and the \$40.88 Waiver Charge offer.

Answer:

30. Identify the average length of service an end user receives service under BellSouth's

PreferredPack Plan promotional offer.

Answer:

VERIFICATION

______, as the authorized corporate representative of BellSouth Telecommunications, Inc., states, under penalty of perjury, that he/she has read the foregoing answers to Supra's Third Set of Interrogatories in FPSC Docket 040353-TP and that they are true and correct.

BellSouth Telecommunications, Inc.

Authorized Corporate Representative

STATE OF _____) COUNTY OF ____)

BEFORE ME, the undersigned authority, personally appeared, the authorized corporate representative of BellSouth Telecommunications, Inc., ______, who being duly sworn, acknowledges that he/she signed the foregoing answers to the Interrogatories, and that said answers are true to the best of his/her personal knowledge.

WITNESS my hand and official seal of the aforesaid State and County, this _____ day of _____, 2004.

NOTARY PUBLIC State of _____

• My commission expires:

REQUEST FOR PRODUCTION

17. Produce any and all documents used or relied upon by BellSouth in responding to Supra's Third Set of Interrogatories.

Response:

18. Produce BellSouth's Privacy Director Cost Study, as testified to by Daonne Caldwell
before the United States Bankruptcy Court, Southern District, in Case No. 02-41250.
Response:

RESPECTFULLY SUBMITTED this 16th day of July, 2004.

SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC. 2620 S.W. 27th Ave. Miami, Florida 33133 Telephone: 305.476.4239 Facsimile: 305.443.1078



Steven Chaiken/ IWA

STEVEN B. CHAIKEN Florida Bar No. 0626791

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By:

EXHIBIT – B

Legal Department

JAMES MEZA III Attorney BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (404) 335-0769

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July 23, 2004

Mrs. Blanca S. Bayó Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No.: 040353-TP

Dear Ms. Bayó:

Today, BellSouth Telecommunications, Inc. served its Objections to Supra Telecommunications and Information Systems, Inc.'s Third Set of Interrogatories (Nos. 28-30) and Third Request for Production (Nos. 17-18) in the captioned docket.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

Superior Zonarty

James Meza III

Enclosures

cc: All Parties of Record Marshall M. Criser III R. Douglas Lackey Nancy B. White

> DOCUMENT NUMBER-DATE 0806 | JUL 23 3 FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE DOCKET NO. 040353-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

First Class U.S. Mail and Electronic Mail this 23rd day of July, 2004 to the following:

AdamTeitzman Staff Counsel Florida Public Service Commission Division of Legal Services 2540 Shumard Oak Boulevard Taliahassee, FL 32399-0850 Telephone: (850) 413-6199 ateitzma@psc.state.fl.us

Steve Chaiken (*) Assistant General Counsel Supra Telecommunications & Info Sys Legal Department 2620 S.W. 27th Avenue Miami, Florida 33133 Telephone: (305) 476-4248 Fax: (305) 443-1078 <u>Steve.chaiken@stis.com</u> <u>bchaiken@stis.com</u>

Ann Shelfer, Esq. Supra Telecommunications and Information Systems, Inc. 1311 Executive Center Drive Koger Center - Ellis Building Suite 200 Tallahassee, FL 32301-5027 Telephone: (850) 402-0510 Fax: (850) 402-0522 ashelfer@stis.com

(*) Signed Protective Agreement



JAMES MEZA III Attorney BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (404) 335-0769

July 30, 2004

VIA ELECTRONIC AND U.S. MAIL

Steve Chaiken, Esq. Supra Telecommunications & Info Systems Legal Department 2620 S.W. 27th Avenue Miami, Florida 33133

Re: Docket No.: 040353-TP

Dear Mr. Chaiken:

Enclosed are BellSouth Telecommunications, Inc.'s Responses to Supra Telecommunications and Information Systems, Inc.'s Third Set of Interrogatories (Nos. 28-30) and Supra's Third Request for Production of Documents (Nos. 17-18) in the captioned docket.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

May Inst James Meza III

Enclosures

cc: All Parties of Record Marshall M. Criser III R. Douglas Lackey Nancy B. White

CERTIFICATE OF SERVICE DOCKET NO. 040353-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via First Class U.S. Mail and Electronic Mail this 30th day of July, 2004 to the following:

AdamTeitzman Staff Counsel Florida Public Service Commission Division of Legal Services 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 Telephone: (850) 413-6199 ateitzma@psc.state.fl.us

Steve Chaiken (*) Assistant General Counsel Supra Telecommunications & Info Sys Legal Department 2620 S.W. 27th Avenue Miami, Florida 33133 Telephone: (305) 476-4248 Fax: (305) 443-1078 <u>Steve.chaiken@stis.com</u> bchaiken@stis.com

Ann Shelfer, Esq. Supra Telecommunications and Information Systems, Inc. 1311 Executive Center Drive Koger Center - Ellis Building Suite 200 Tallahassee, FL 32301-5027 Telephone: (850) 402-0510 Fax: (850) 402-0522 ashelfer@stis.com

(*) Signed Protective Agreement

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:

Petition of Supra Telecommunications And Information Systems, Inc. to Review And Cancel BellSouth's Promotional Offering Tarriffs Offered in Conjunction With its New Flat Rate Service Known as Preferred Pack

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Docket No. 040353-TP

Filed: July 30, 2004

BELLSOUTH TELECOMMUNICATIONS, INC.'S RESPONSE TO SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC.'S THIRD SET OF INTERROGATORIES (NOS. 28-30) AND THIRD REQUEST FOR PRODUCTION (NOS. 17-18)

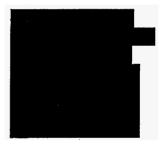
BellSouth Telecommunications, Inc. ("BellSouth") hereby files the following responses to Supra Telecommunications and Information Systems, Inc.'s ("Supra") Third Set of Interrogatories (Nos. 28-30) and Third Request for Production (Nos.17-18), dated July 16, 2004.

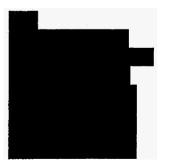
BellSouth Telecommunications, Inc. FPSC Docket No. 040353-TP Supra's 3rd Set of Interrogatories July 16, 2004 Item No. 28 Page 1 of 2 **PUBLIC**

- REQUEST: Identify on a monthly basis, since the inception of the PreferredPack Plan offerings listed below, the number of end users that qualified for:
 - (i) \$100 Cash Back offer,
 - (ii) \$25 Gift Card,
 - (iii) \$40.88 Waiver Charge offer
 - (iv) \$100 Cash Back offer and the \$25 Gift Card,
 - (v) \$100 Cash Back offer and the \$40.88 Waiver Charge offer,
 - (vi) \$25 Gift Card and the \$40.88 Waiver Charge offer, and
 - (vii) \$100 Cash Back offer, \$25 Gift Card offer, and the \$40.88 Waiver Charge offer.
- RESPONSE: This information is proprietary and is being provided subject to the terms of the non-disclosure agreement executed in this docket.









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BellSouth Telecommunications, Inc. FPSC Docket No. 040353-TP Supra's 3rd Set of Interrogatories July 16, 2004 Item No. 29 Page 1 of 1

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- REQUEST: Identify on a monthly basis, since the inception of the PreferredPack Plan offerings listed below, the number of end users that received:
 - (i) \$100 Cash Back offer,
 - (ii) \$25 Gift Card,
 - (iii) \$40.88 Waiver Charge offer
 - (iv) \$100 Cash Back offer and the \$25 Gift Card,
 - (v) \$100 Cash Back offer and the \$40.88 Waiver Charge offer,
 - (vi) \$25 Gift Card and the \$40.88 Waiver Charge offer, and
 - (vii) \$100 Cash Back offer, \$25 Gift Card offer, and the \$40.88 Waiver Charge offer.

RESPONSE: This information is proprietary and is being provided subject to the terms of the non-disclosure agreement executed in this docket.

BellSouth is unable to provide actual data on the number of PreferredPack Plan end users that received the Cash Back and Gift Card Offers set forth above. However, region-wide, BellSouth's cash back/gift card redemption rates for all products are as follows:

Jan 04	56%
Feb 04	52%
March 04	61 %
April 04	26%
May 04	13%
Jun 04	3%
Jul 04	Less than 1%

BellSouth Telecommunications, Inc. FPSC Docket No. 040353-TP Supra's 3rd Set of Interrogatories July 16, 2004 Item No. 30 Page 1 of 1 **PUBLIC**

- REQUEST: Identify the average length of service an end user receives service under BellSouth's PreferredPack Plan promotional offer.
- RESPONSE: BellSouth does not know the average length of time that an end user receives services under BellSouth's PreferredPack Plan promotional offer. However, the average BellSouth reacquisition customer stays with BellSouth for months.

BellSouth Telecommunications, Inc. FPSC Docket No. 040353-TP Supra's 3rd Request for Production July 16, 2004 Item No. 17 Page 1 of 1

- REQUEST: Produce any and all documents used or relied upon by BellSouth in responding to Supra's Third Set of Interrogatories.
- RESPONSE: BellSouth has no responsive documents.

BellSouth Telecommunications, Inc. FPSC Docket No. 040353-TP Supra's 3rd Request for Production July 16, 2004 Item No. 18 Page 1 of 1

- REQUEST: Produce BellSouth's Privacy Director Cost Study, as testified to by Daonne Caldwell before the United States Bankruptcy Court, Southern District, in Case No. 02-41250.
- RESPONSE: BellSouth objects to this request on the grounds it is irrelevant and not likely to lead to discovery of admissible evidence.

Respectfully submitted this 30th day of July, 2004.

BELLSOUTH TELECOMMUNICATIONS, INC.

ancis NANCY B. WHITE

c/o Nancy H. Sims 150 So. Monroe Street, Suite 400 Tallahassee, FL 32301 (305) 347-5558

Mega III. R. DOUGLAS LACKEY

JAMES MEZA III Suite 4300 675 W. Peachtree St., NE Atlanta, GA 30375 (404) 335-0769

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