

State of Florida



Public Service Commission

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COMMISSION CLERK

DATE: September 23, 2004

TO: Director, Division of the Commission Clerk & Administrative Services (Bayó)

FROM: Division of Competitive Markets & Enforcement (Williams)
Office of the General Counsel (Rojas)

Williams
RUB RW BLC

RE: Docket No. 040731-TI – Request for waiver of carrier selection requirements of Rule 25-4.118, F.A.C., due to acquisition by Network US, Inc. d/b/a CA Affinity of all telecommunications assets, including customer accounts of ConnectAmerica, Inc. in foreclosure sale; and acknowledgement of cancellation and removal from register of ConnectAmerica’s Registration No. TJ012.

AGENDA: 09/05/04 – Proposed Agency Action – Interested Persons May Participate

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\CMP\WP\040731.RCM.DOC

Case Background

On July 12, 2004, this Commission received a joint petition from Nowalsky, Bronston & Gothard, on behalf of their clients, Network US, Inc. d/b/a CA Affinity and ConnectAmerica, Inc., requesting approval for the waiver of the carrier selection requirements in Rule 25-4.118, Florida Administrative Code, due to the purchase of ConnectAmerica, Inc.’s customer base and related assets by Network US, Inc. d/b/a CA Affinity.

The Commission is vested with jurisdiction in this matter pursuant to Section 364.603, Florida Statutes.

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DISCUSSION OF ISSUES

ISSUE 1: Should the Commission approve the waiver of the carrier selection requirements of Rule 25-4.118, Florida Administrative Code, in the transfer of long distance customers from ConnectAmerica, Inc. to Network US, Inc. d/b/a CA Affinity?

RECOMMENDATION: Yes. (Williams)

STAFF ANALYSIS: Pursuant to Rule 25-4.118(1), Florida Administrative Code, a customer's carrier cannot be changed without the customer's authorization. Rule 25-4.118(2), Florida Administrative Code, provides that a carrier shall submit a change request only if one of the following has occurred:

- (a) The provider has a letter of agency (LOA) . . . from the customer requesting the change;
- (b) The provider has received a customer-initiated call for service . . . ;
- (c) A firm that is independent and unaffiliated with the provider . . . has verified the customer's requested change . . .

Pursuant to Rule 25-24.490, Florida Administrative Code, Rule 25-4.118, Florida Administrative Code, is incorporated into Chapter 25-24, and applies to IXCs.

Rule 25-24.455(4), Florida Administrative Code, states in part:

An interexchange company may petition for a waiver of any provision of this Part. The Commission may grant a waiver to the extent that it determines that it is consistent with the public interest to do so. The commission may grant the petition in whole or part, may limit the waiver to certain geographic areas and/or may impose reasonable alternative regulatory requirements on the petitioning company. In disposing of a petition, the Commission may consider:

- (a) . . .
- (b) The extent to which competitive forces may serve the same function as, or obviate the necessity for, the provision sought to be waived; and
- (c) Alternative regulatory requirements for the company may serve the purpose of this Part.

Network US, Inc. d/b/a CA Affinity has attested that it has provided for a seamless transition while ensuring that the affected customers understand available choices with the least amount of disruption to the customers. Staff has reviewed the notice that was sent to ConnectAmerica, Inc.'s customers and found it to be adequate. The customers should not experience any interruption of service, rate increase, or switching fees.

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Staff believes that in this instance it is in the public interest to waive the carrier selection requirements of Rule 25-4.118, Florida Administrative Code. If prior authorization is required in this event, customers may fail to respond to a request for authorization, neglect to select another carrier, and lose their long distance service. Furthermore, staff believes that granting this waiver will avoid unnecessary slamming complaints during this transition.

ConnectAmerica, Inc. has informed staff that the \$12.10 it owes for penalty and interest fees on its 2003 RAFs and its 2004 RAFs will be paid by the end of the year (December 31, 2004). Network US, Inc. d/b/a CA Affinity does not have any outstanding RAFs, penalties or interest.

Therefore, staff recommends that the carrier selection requirements in Rule 25-4.118, Florida Administrative Code, be waived in this instance and that ConnectAmerica's Registration No. TJ012 be cancelled and removed from the active register list of interexchange telecommunications companies in Florida.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: If no person whose substantial interests are affected by the proposed agency action files a protest within 21 days of the issuance of the order, this docket should be closed upon the issuance of a consummating order. (Rojas)

STAFF ANALYSIS: At the conclusion of the protest period, if no protest is filed, this docket should be closed upon the issuance of a consummating order.