ORIGINAL

BELLSOUTH

BellSouth Telecommunications, Inc.

Suite 400 150 South Monroe Street Tallahassee, FL 32301-1556

marshall.criser@bellsouth.com

Marshall M. Criser III Vice President Regulatory & External Affairs

850 224 7798 Fax 850 224 5073

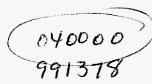
CLERK

SEP 28 PH 4: 27

September 28, 2004

Ms. Blanca S. Bayo
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Hurricane Jeanne



Dear Ms. Bayo:

OTH ____

Pursuant to the requirements of Section 2(d)(1) of the Stipulation and Settlement By and Between the Office of Public Counsel and BellSouth Telecommunications, Inc., approved by approved by the Florida Public Service Commission on August 13, 2001, by Order No. PSC-01-1643-FOF-TP in Docket No. 991378-TL, Bellsouth hereby declares a continuing service emergency due to Hurricane Jeanne.

CMP COM ___ -Hurricane Jeanne made landfall in Florida Saturday, September 25, 2004. Due to the severity of Hurricane Jeanne, and continuing efforts to restore service due to Hurricane Ivan and Hurricane CTR Frances, BellSouth continues to declare its entire service area in the State of Florida as the ECR service emergency area effective September 25, 2004 (the date that Hurricane Jeanne made GCL _landfall). OPC BellSouth will provide updates to our recovery efforts and advise the Commission when the MMS ____service emergency period is concluded. BellSouth is making public service announcements to inform customers of the fact that indefinite commitments for installation and repair services are being made throughout the State of Florida. SCR SEC RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-CATE

If you have any questions concerning this matter, please call me.

Moushall M. Crien III mas

Marshall M. Criser III

Cc: Braulio L Baez, Chairman

J. Terry Deason

Lila A. Jaber

Rudolph Bradley

Charles M. Davidson

Beth Salak

Lisa Harvey

Rhonda Hicks

Harold McLean

Charles Beck

Scott Mulcahy