## ORIGINAL

The Florida Public Service Commission announces a Customer Meeting to be held in the following docket, to which all interested persons and parties are invited to attend.

DOCKET NO.: 040254-WU—Application for Staff-Assisted Rate Increase in Polk County by Keen Sales, Rentals and Utilities, Inc.

DATE AND TIME: Wednesday, November 17, 2004, 6:00 P.M.

PLACE: Lake Eva Civic Center

305 Ledwith Avenue

Haines City, Florida 33844

PURPOSE: To permit customers to give testimony regarding the rates and service of Keen Sales, Rentals and Utilities, Inc. A copy of the agenda for this meeting may be obtained by writing to the Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. Any person requiring some accommodation at this meeting because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this

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