Intercommunication American Systems to IAS Film Corporation d/h/a I.A.S. Intercommunicat American Systems d/h/a EXP.  Suggested Docket Mailing List (attach separate sheet if necessary)  A. Provide NAMES OR ACRONYMS ONLY if a regulated company.  B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)  1. Parties and their representatives (if any):  A.S. Intercommunication American Systems (TJ048)  2. Interested persons and their representatives (if any):  5. Check one:  X. Documentation is attached.  Documentation will be provided with recommendation.	ate Octob				Docket No.		241178 -TI		
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PSC\CCA010-C (Rev 02/02)

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## Intercommunication American Systems, Inc.

September 21, 2004

Reference: Prepaid Calling Card Complaint Request # 616400T

2540 Shumard Oak Boulevard Taliahassee, Florida 32399-0850

Ms. Loyda Lopez:

After receiving the complaint from the Public Service Commission made by Mr. Orfilio Villafuerte we have tried to contact Mr. Villafuerte by telephone at 305-826-4413, unfortunately we have not been able to speak to him directly, we did speak to his daughter Tanya in reference to the complaint and left with her our telephone number and a name of one of our representatives, to follow up with the complaint and to come to a resolution. Mr Villafuerte has not returned our call.

Mr. Villafuerte purchased a \$5.00 The Best prepaid phone card to call the Philippines and it advertises 50 minutes to this destination. One call was placed to the Philippines on July 7th 2004, for 30 minutes and then again another call was placed for 4 minutes on July 8, 2004, this card has a \$0.59 weekly fee that is charged a day after the first call is placed and also has a 20% service fee, it also states on the back of the card that the minutes advertised are based on one (1) phone call.

To compensate for the inconvenience to Mr. Villafuerte we have mailed him a \$2.50 check, and an explanation of the fees and discounts.

As for the Exp. In the back of the card for Network Service Provided, we are enclosing a copy of the fictitious name registration as proof. Also you are requesting that we submit a written request to add EXP. As a d/b/a for IAS, can this letter be sufficient to comply with this petition.

Hoping that this will be sufficient to respond for this complaint. We remain.

Regards,

Eliezer Shuber

I.A.S. Intercommunication American Systems



FLORIDA DEPARTMENT OF STATE Glenda E. Hood Secretary of State

October 1, 2003

EXP. 1935 HOLLYWOOD BLVD HOLLYWOOD, FL 33020

Subject: EXP.

REGISTRATION NUMBER: G03274900263

This will acknowledge the filing of the above fictitious name registration which was registered on October 1, 2003. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between January 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (850) 488-9000.

Fictitious Name Section Division of Corporations

Letter No. 603A00054112

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## Florida Department of State, Preision of Compations

## Corrections Collins wardsudizing Public Inquiry

EXP. 1935 HOLLYWOOD BEVD HOLLYWOOD, FL 33020

Document Number G03274900263:

Expiration Date 12/31/2008

> Total Pages 0000000001

Previous on List

Status ACTIVE

Current Owners 000000001

> Events Filed: 0000000000

No Filing History

Return to Name List

Date Filed 10/01/2003

County BROWARD

FEI Number: .65-0284672

Next on List

Owner Information

	Name & Address	FEI Number	Charter Number	10000
A CONTRACTOR	IAS FILM CORP 1935 HOLLYWOOD BLVD HOLLYWOOD, FL 33020	65-0284672	S70093	and and and

Document Images

Listed below are the images available for this filing.

G03274900263 -- 10/01/2003 -- Fictitious Name Filing

THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT

Fictitious Name Inquiry

Fictitious Name Help