

# ORIGINAL LP UTILITIES, INC.

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October 21, 2004

Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0862

RE: September Monthly Report for Doc. No. 020010-WS

Dear Sir or Madam:

The following is the September 2004 monthly report as requested for the above referenced utility:

Prior to 22 September the utility refunded a total of \$5,923.78 in credits and \$17,372.38 in cash payments to customers who were active customers during the period of 1 Jan 98 to 4 November 03 and paid the flat rate that was current at that time to complete the PSC ordered refunds. In October, the utility became aware of 3 previous customers who had not received a cash payment and checks totaling \$659.95 were issued to those customers. Total amount refunded to date in cash and credits is \$82,983.59. Also the utility issued a total of \$377.26 to 2 customers who were active customers but closed their accounts with a credit balance remaining after the September 22<sup>nd</sup> deadline.

The balance of the refund as calculated by the PSC is now \$6,587.07, this is based on the PSC calculated total refund through 3 Nov 03 being \$89,570.66, for 183 customers. When in fact the number of active customers fluctuated and may not have been 183 for the entire time period.

This would explain the difference between the actual amount of refund and what was calculated by the PSC.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_ Only active customers who paid for water service during the about time period received a refund.  
ECR \_\_\_\_\_ If you require any other information, please contact me.  
GCL \_\_\_\_\_ Sincerely,  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_ John H. Lovelette  
SEC \_\_\_\_\_ Manager  
OTH \_\_\_\_\_ file: PSC10210404MonthlyReport

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