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October 28, 2004

## BY ELECTRONIC FILING

Ms. Blanca Bayó, Director The Commission Clerk and Administrative Services Room 110, Easley Building Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Re: Confidential Document No. 1104-04

Dear Ms. Bayó:

TWH/las

Enclosure

On October 14, 2004, AT&T Communications of the Southern States, LLC (AT&T) filed a response to the Commission Staff regarding complaints of AT&T customers received by the Commission in 2004. AT&T's response was filed with a claim of confidentiality pursuant to Section 363.381, Florida Statutes and Rule 25-22.006(5), Florida Administrative Code. Pursuant to a request from the Staff, AT&T is filing a redacted and a highlighted copy of Document No. 11104-04. Please include the attached highlighted confidential versions and the two redacted versions in your files with Document No. 1104-04.

CMP _	AT&T will be filing its formal request for confidentiality in accordance with Rule 25-22.006 at a later date.
COM	If you have any questions, please do not hesitate to conatact me at (850) 425-6360.
ECR _	Sincerely yours,
GCL OPC	lley Osto
MMS_	Tracy W/Hatch

This claim of confidentiality was filed by or on behalf of a "telco" for Confidential DN 11687-04. Th document is in locked storage pending advice on handling. To access the material, your name must be on the CASR. If undocketed, your division director must obtain written

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DOCUMENT NUMBER-DATE

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