

UTILITIES, INC.

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Northbrook, Illinois 60062-6196
Telephone 847 498-6440
Facsimile 847 498-2066

November 17, 2004

Ms. Blanca Bayo
Commission Clerk and Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

RE: Application of Bayside Utility Services, Inc. for Rate Increase in Bay County, Florida
Docket No. 030444-WS

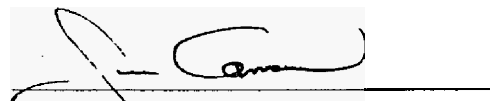
Dear Ms. Bayo:

As required by the Commission in Order No. PSC-04-1064-PCO-WS, dated October 29, 2004, this is Utilities, Inc.'s guarantee of Bayside Utility Services, Inc.'s Corporate Undertaking in the amount of \$102,733.00, for the purpose of guaranteeing potential refunds of increased water and wastewater revenues collected under interim rates as approved by Commission action taken on April 6, 2004 in Docket No. 030444-WS.

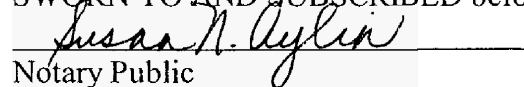
This will confirm that (a) the total amount guaranteed by Utilities, Inc. for such purposes in the State of Florida is \$447,240.00; and (b) Utilities, Inc. does not have any outstanding guaranties on behalf of Utilities, Inc.-owned utilities in other states.

Very truly yours,

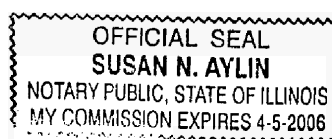
UTILITIES, INC.


By: James Camaren
Title: CEO

SWORN TO AND SUBSCRIBED before me this 17th day of November, 2004.


Notary Public

Printed Name: SUSAN N. AYLIN
My Commission Expires: 4-5-2006



DOCUMENT NUMBER-DATE
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