

State of Florida



ORIGINAL

Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

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**DATE:** November 19, 2004  
**TO:** Division of Commission Clerk and Administrative Services  
**FROM:** Division of Economic Regulation (Tracey Biggins, Professional Accountant)  
**RE:** Docket No. 040254-WU Application for a Staff Assisted Rate Case by Keen Sales, Rentals and Utilities, Inc. in Polk County

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Attached is a copy of the audio tape of the customer meeting held for the above docket on November 19, 2004. Please make a copy of this tape for the analyst and include the original in the docket file. When the copies are ready let me know and I will come down and pick them up. Thanks.

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 FPSC-COMMISSION CLERK