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COMMISSION CLERK

Hublic Service Commission

November 24, 2004

Mr. Gary Deremer, President U.S. Water Services Corporation 4821 U.S. Highway 19, Suite 2 New Port Richey, FL 34652

Re: Docket No. 030250-WU - Application for staff-assisted rate case in Pasco County, by Floralino Properties, Inc.

Dear Mr. Deremer:

Pursuant to our telephone conversation yesterday, I'm writing you concerning the above referenced docket. By Order No. PSC-03-1250-PAA-WU, issued November 6, 2003, the Commission ordered Floralino Properties, Inc. to do the following:

ORDERED that the utility shall provide emergency phone numbers which will be posted at the plant, as set forth in the body of this Order, within twelve months of the issuance of the Consummating Order. It is further

ORDERED that the utility shall complete all pro forma additions, as set forth in the body of this Order within twelve months of the issuance of the Consummating Order

The approved pro forma plant consisted of three hydro-tanks in the amount of \$45,816. The Consummating Order was issued on December 1, 2003. Therefore, both the posting of the emergency phone numbers and the completion of the three hydro-tanks should be complete by December 1, 2004.

COM ____ Please provide the following information: CTR ____ 1. Have the emergency phone numbers been posted? ECR ____ If so, provide proof of this posting. This should consist of both copies of invoices and GCL____ pictures of the signs. OPC 3. If not, explain why the phone numbers haven't been posted? MMS RCA ____ 4. Have the three approved hydro-tanks been installed? SCR ____ 5. If so, provide proof of installation. This should include all invoices for the purchase and installation. Also provide the dates of installation. SEC OTH CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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Mr. Gary Deremer, President Page 2 November 24, 2004

- 6. If not, how many have been installed, and when does the utility intend to have the installation of the three hydro-tanks completed?
- 7. Provide an explanation why the three hydro-tanks haven't been installed?

Pursuant to Section 367.161, Florida Statutes, failure to comply with any of the above noted requirements makes the utility subject to a fine of up to \$5,000 per day for each violation, and each day that the violation continues constitutes a separate offense. You indicated that some of the requirements may not have been completed; however, there have been other repairs made due to the recent hurricanes. In your response, provide information as to what damage and/or repairs may have occurred. Include the cost of such repairs, and whether any were recovered through insurance.

Further, as I indicated during our telephone conversation, the utility's telephone number listed on its letterhead and on record with the Commission has been disconnected. Provide an explanation as to why and when the utility's telephone number was disconnected. Also, provide an explanation as to how the utility's customers are to contact the utility for emergencies or billing inquiries.

Finally, you indicated that the utility is in the process of being acquired by one of your companies. Be advised that the Commission does not have any open docket concerning this transfer. I am copying Mr. Anthony Tubolino, with this letter and it is of course ultimately his responsibility to see that the utility has complied with the above noted requirements.

Please provide the response to this request within 21 days of the date of this letter. If you have any questions do not hesitate to contact me at (850) 413-6934.

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Sincerely.

Troy Rendell

Public Utilities Supervisor

cc: Division of Economic Regulation (Hudson, Massoudi, Daniel)

Office of the General Counsel (Flemming)

Mr. Anthony Tubolino, Floralino Properties, Inc.

Division of Commission Clerk and Administrative Services (Dkt. No. 030250-WU)