

State of Florida



ORIGINAL Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

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COMMISSION
CLERK

DATE: December 8, 2004
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Toni J. McCoy, Regulatory Analyst II, Division of Competitive Markets & Enforcement
RE: Docket No. 041290-TC

Please add the attached PATS application replacement page to the above docket.

Please call if you have any questions. I can be reached at 413-6532.

Thank you.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH _____

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

15. List other states in which the applicant:

A. Is currently providing pay telephone service.

Symtelco does not yet provide pay telephone service in any state. Symtelco currently provides both local exchange and access service in Florida. The company also provides local service in California, Georgia & Kentucky, and is certified in Louisiana, Texas and North Carolina. The company has an application pending in South Carolina and Mississippi.

B. Has applications pending to be certified as a pay telephone provider.

Symtelco is presently in the process of obtaining certification as a pay telephone provider in the following states: California, Georgia, Kansas, Kentucky, Louisiana, Maine, Mississippi, Montana, No. Carolina, Oklahoma, So. Carolina, Texas and Washington.

c. Has been denied authority to operate as a pay telephone provider. Explain circumstances.

No

d. Has had regulatory penalties imposed for violations of telecommunications statutes, rules, or orders. Explain circumstances.

Symtelco has had no regulatory penalties imposed for violations of telecommunications statutes, rules or orders. PROTEL, Inc., a company previously affiliated with Mr. Hogan, had regulatory penalties and fines imposed by the FLPSC. Those fines have been paid and the company is in good standing.

16. Please check the services that will be provided:

- Local
- Long Distance
- Coin
- Calling Card
- Credit Cards
- Other, (describe) Prepaid Institutional Calling, Institutional Operator Assisted Calling

Symtelco, LLC's proposed to offer long distance, toll-free, directory assistance, operator services, institutional operator assisted calling, and prepaid institutional calling.