



December 21, 2004 – *VIA ELECTRONIC MAIL*

Ms. Blanca S. Bayó, Director  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 000121C  
Investigation into the establishment of operations support systems  
permanent performance measures for incumbent local exchange  
telecommunications companies. (VERIZON FLORIDA TRACK)

Dear Ms. Bayó:

Enclosed is a letter of notification to CLECs operating in Verizon Florida's service territory of a settlement conference regarding an annual audit of Verizon's OSS performance measures. Please see the attached notice for more information.

Sincerely,

/s Joan Gage

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December 20, 2004

**Re: R.97-10-016/I.97-10-017 – OSS Proceeding**

**Notice of Settlement Conference Regarding An  
Annual Audit of Verizon's OSS Performance Measures**

NOTICE TO ALL PARTICIPANTS, PARTIES, AND INTERESTED PERSONS IN  
STATE OSS COLLABORATIVE MEETINGS AND PROCEEDINGS FOR THE  
STATES OF CALIFORNIA, FLORIDA, HAWAII, INDIANA, NORTH CAROLINA  
AND OHIO OF A SETTLEMENT CONFERENCE REGARDING AN ANNUAL  
AUDIT OF VERIZON'S OSS PERFORMANCE MEASURES

**TIME OF MEETING**

THURSDAY, JANUARY 20, 2005  
9 A.M. HT, 11 A.M. PT, 1 P.M. CT AND 2 P.M. ET

**PLACE OF MEETING**

VIA CONFERENCE CALL BY DIALING  
972/893-7111, PASSCODE 9836498497#

Over the past few years, Verizon has been conducting state collaborative meetings in California, Florida, Hawaii, Indiana, North Carolina and Ohio regarding its Operational Support System (OSS) Performance Measures. These meetings have resulted in the adoption of a common set of OSS Performance Measures for use in each of these states. The Performance Measures and related processes are contained in a Joint Partial Settlement Agreement (JPSA) that is applicable in each such state. The JPSA for each state provides that a Joint Steering Committee (JSC) shall convene and determine whether an annual audit of Verizon's OSS is necessary, and if so, the scope of the audit.

The purpose of this notice is to apprise all participants, parties, and interested persons in these collaborative processes and proceedings of a settlement conference at the time and place indicated above to discuss whether an annual audit of Verizon's OSS Performance Measures should occur, and if so, the scope of the audit.

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The meeting will be deemed a meeting of the JSC, and any collaborative participant, party or interested person may join and be heard during the settlement conference.

This Notice is being served by email, fax and/or direct mail on all active participants in each of the state collaborative processes, including all parties and entities on the current service list of each applicable state proceeding, as follows: California Rulemaking 97-10-016, Investigation 97-10-017 Service List; Florida Docket No. 000121c-TP Service List; Hawaii Docket No. 7702 Service List; Indiana Cause No. 41324 Service List; North Carolina Docket No. P-100, Sub 133K Service List; and Ohio Case No. 98-1398-TP-AMT Service List.

/s/ marlin ard

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c: Ann E. Johnson