

ORIGINAL

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American Dial Tone

December 23, 2004

Florida Public Service Commission
Miss Blanca Bayo
Commission Clerk & Case Assignment
2540 Shumard Oak Drive
Tallahassee FL 32399-0850

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ON DEC 27 10:10:09 AM 8 42
COMMISSION
CLERK

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Dear Sir or Madam:

On behalf of Ganoco, Inc. dba American Dial Tone this letter is to advise you of our intention to migrate the customers of Second Chance Telephone over to our platform and further request of the commission a waiver of rule 25-4.118 in reference to slamming.

Mr. Michael Rodgers and Ed Smiley of Second Chance Telephone informed us that they no longer plan to offer telephone service in the state of Florida and have requested that in order to provide telephone service without interruption to their customers that their entire base of Verizon customers be transferred to American Dial Tone as quickly as possible. Time does not allow for obtaining written letters of authorizations or third party verifications. American Dial Tone has agreed to do this transfer and provide service to the customer for the remainder of their current month of service at no cost to the customer. Naturally the customer will be responsible to American Dial Tone should they choose to renew their service for an additional month.

American Dial Tone is a certified CLEC in the State of Florida since 1998 and services only residential pre-paid local telephone customers. We are a privately held Florida corporation with principal offices located at 2323 Curlew Road Suite 7C, Dunedin FL 34698. Our certification number is TX-274.

Your approval of our actions and waiver of rule 25-4.118 with accomplish the following:

1. Ensure the continuation of high quality service to all current Verizon customers served by Second Chance Telephone without service interruption, loss of telephone number and at no cost to the consumer.
2. Create a single, larger provider of pre-paid residential local telephone services, facilitating efficiencies for the benefit for all of American Dial Tone's customers.
3. Increase the appeal to present and potential customers because of American Dial Tone's larger size resulting in even greater financial strength and customer service.

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The customers of Second Chance will be given the opportunity to receive telecommunications services from American Dial Tone or may choose to switch their service to another carrier. (The notification will be by bill insert, a sample copy is attached as Exhibit "A").

As per my conversations with Mr. Tom Williams and Mr. Ray Kennedy and in the best interest of the customers we will proceed with the migrations as soon as possible anticipating the waiver of rule 25-4.118.

Enclosed are the original and seven (7) copies of this letter. Please return one (1) of the copies file-stamped in the envelope provided. If you need any further information or have any questions regarding the matters discussed herein, please contact me. Thank you for your assistance in this matter.

Sincerely,



Stephen D. Klein
President
American Dial Tone

727-450-4980
steve@americandialtone.com

Let's get Connected

Exhibit "A"

Dear Valued Customer"

Second Chance Phone Company is no longer providing telephone service in the State of Florida. In order to avoid any service interruption to you, and to allow you to keep your telephone number, American Dial Tone has agreed to provide your service under our agreement with Verizon. This has been accomplished at no cost to you. American Dial Tone is a premier provider of pre-paid Home Phone, Long Distance, and Cellular Recharge services. American Dial Tone is located in the Tampa Bay area and has been servicing customers since 1998.

You will notice that your current statement reminder is from American Dial Tone and has the same pricing as it was with Second Chance Phone Company.* Once our system is completely updated, your future bills will reflect American Dial Tone's standard rates which are similar to those charged by Second Chance.

You may make your payments in any of the following methods:

1. Mail money orders to: American Dial Tone P.O. Box 2203, Dunedin FL 34697-2203 (Please put your phone number on the front).
2. Any Western Union SwiftPay location including all Publix and Winn Dixie supermarkets. Your "SwiftPay Number" is located at the top of the statement.
3. Credit Cards or Debit Cards (with Visa or MasterCard logo) call 1-866-848-3271.
4. Tampa customers may pay at New York Extensions I-275 MLK exit, 922 Central Av. (Across from McDonalds)

Refer your friends to American Dial Tone and you can earn discounts on your phone service. For more information on our referral program or for any questions that you may have regarding this transaction, payment options, long distance or pre-paid cellular recharges, please call American Dial Tone at (813) 769-2205 or 1-877-986-3425.

Sincerely,

American Dial Tone

* You may choose another local phone service provider, but please remember only American Dial Tone accepted the financial responsibility for continuing your service without interruption or loss of telephone number.