

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 031106-TX Date Docketed: 12/16/2003 Title: Compliance investigation of Kevin M. Brown d/b/a Miracle Communications for apparent violation of Rules 25-22.032, F.A.C., Customer Complaints, and 25-24.835, F.A.C., Rules Incorporated.  
 Company: Kevin M. Brown d/b/a Miracle Communications

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("()") indicates OPR

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| AUS | CAF | CCA | (CMP) | ECR | EXT | GCL | MMS | PIF |
|     |     |     | X     |     |     | X   |     |     |

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B10(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Staff Counsel

OCRs

0

Current CASR revision level

Due Dates  
 Previous Current

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

| Commissioners |    |    |    |    |    | Hrg  | Staff |
|---------------|----|----|----|----|----|------|-------|
| ALL           | JB | DS | BZ | BD | DV | Exam |       |
|               |    |    |    |    |    |      |       |

- Prehearing Officer

| Commissioners |    |    |    |    | ADM          |
|---------------|----|----|----|----|--------------|
| JB            | DS | BZ | BD | DV | DOCUMENT NO. |
|               |    |    |    |    |              |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: \_\_\_\_\_

13964-04

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 031106-TX Date Docketed: 12/16/2003 Title: Compliance investigation of Kevin M. Brown d/b/a Miracle Communications for apparent violation of Rules 25-22.032, F.A.C., Customer Complaints, and 25-24.835, F.A.C., Rules Incorporated.  
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Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("C" indicates OPR)

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|-----|-----|-----|-------|-----|-----|-----|-----|-----|
| AUS | CAF | CCA | (CMP) | ECR | EXT | GCL | MMS | PIF |
|     |     |     | X     |     |     | X   |     |     |

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module B10(a)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff K Curry

Staff Counsel J Rojas

OCRs

|  | Due Dates |            |
|--|-----------|------------|
|  | Previous  | Current    |
| <input type="checkbox"/> 0 Current CASR revision level |           |            |
| 1. Staff Recommendation                                | NONE      | 01/08/2004 |
| 2. Agenda  | NONE      | 01/20/2004 |
| 3. PAA Order   | NONE      | 02/10/2004 |
| 4. Close Docket or Revise CASR                         | NONE      | 04/10/2004 |
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 12/23/2003

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

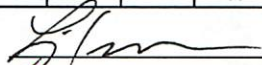
- Hearing Officer(s)

| Commissioners |    |    |    |    |    | Hrg  | Staff |
|---------------|----|----|----|----|----|------|-------|
| ALL           | JB | DS | BZ | BD | DV | Exam |       |
| X             |    |    |    |    |    |      |       |

- Prehearing Officer

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| JB            | DS | BZ | BD | DV |     |
|               |    |    |    |    | X   |

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 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:   
 Date: 12/23/2003

C

Matilda Sanders

0296-PAA

From: Jackie Schindler  
Sent: Tuesday, March 16, 2004 2:55 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

5

Date and Time: 3/16/2004 2:55:00 PM  
Docket Number: 031106-tx  
Filename / Path: 031106or.jpr.doc

a paa order imposing penalty for violations of rule 25-22.032(5)(a) and rule 25-24.480 has been moved to gc orders for issuance

I certified  
Sent 3.17.04

RECEIVED NO

**Marguerite Lockard**

P5C-04-0391-CO-TX

**From:** LaSandra Givens  
**Sent:** Tuesday, April 13, 2004 8:59 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 4/13/2004 8:58:00 AM

031105-TX 031105CO.JPR.DOC  
031106-TX 031106CO.JPR.DOC  
040183-TL 040183CO.FRB.DOC

2 pgs

CONSUMMATING ORDERS

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