

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

October 25, 2006

FPSC, CLK - CORRESPONDENCE  
Administrative Parties Counselor  
DOCUMENT NO. 14785-04  
DISTRIBUTION: \_\_\_\_\_

Norman H. Horton, Jr., Esquire  
Messer, Caparello & Self  
Post Office Box 1876  
Tallahassee, Florida 32302-1876

**Re: Return of Confidential Document to the Source, Docket No. 040216-GU**

Dear Mr. Horton:

Commission staff have advised that Confidential Document No. 09724-04, filed on behalf of Florida Public Utilities Company, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "KF".

Kay Flynn  
Chief of Records

KF:mhl  
Enclosure

cc: Marshall Willis, Division of Economic Regulation  
Ralph Jaeger, Office of the General Counsel

RECEIVED M. David Mohr DATE 12/14/2006  
Mohrfeld

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 040216-GU Date Docketed: 03/11/2004 Title: Application for rate increase by Florida Public Utilities Company.

Company: Florida Public Utilities Company

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("C" indicates OPR)

Expiration: \_\_\_\_\_

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

Staff Counsel

OCRs

0 Current CASR revision level

Due Dates  
 Previous Current

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: \_\_\_\_\_

DN 14785-04 12/30/04

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 040216-GU Date Docketed: 03/11/2004 Title: Application for rate increase by Florida Public Utilities Company.

Company: Florida Public Utilities Company

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("C" indicates OPR)

Expiration: \_\_\_\_\_

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	J Slemkewicz, C Kummer A Maurey, M Willis
Staff Counsel	R Jaeger
OCRs (AUS)	D Vandiver

	Current CASR revision level	Due Dates	
		Previous	Current
0			
1. MFRs Due		NONE	06/01/2004
2. Testimony		NONE	06/01/2004
3. Revised CASR Due		NONE	06/15/2004
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Recommended assignments for hearing and/or deciding this case:  
 Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_  
 Date filed with CCA: 03/24/2004  
 Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/Am  
 Date: 03/24/2004

C

# Case Scheduling/Rescheduling Advice

Last Revised 05/17/2004 at 11:29

Page 1 of 1

Printed on 05/17/2004 at 11:41

**To:**

<input type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/EXA	<input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> Commissioner Jaber	<input checked="" type="checkbox"/> General Counsel Director	<input type="checkbox"/> External Affairs Director
<input type="checkbox"/> Commissioner Bradley	<input checked="" type="checkbox"/> Auditing & Safety Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Davidson	<input checked="" type="checkbox"/> Comm. Clerk & ADM Services	<input checked="" type="checkbox"/> Staff Contact - Ralph Jaeger
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/>

**From:** Office of Chairman Braulio Baez

**Docket Number:** 040216-GU

**Docket Title:** Application for rate increase by Florida Public Utilities Company.

**1. Schedule Information**

Event	Former Date	New Date	Location	Time
Customer Meeting		07/07/2004	W.Palm Beach	6:00 PM - 8:00 PM
Customer Meeting		07/08/2004	Deltona	6:00 PM - 8:00 PM

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		
							X

**Prehearing Officer**

Commissioners					
BZ	DS	JB	BD	DV	ADM

Commissioners					
BZ	DS	JB	BD	DV	ADM
				X	

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

**Remarks:** FPUC Customer Meetings

Section 1 - Bureau of Records Completed

Docket No. 040216-GU Date Docketed: 03/11/2004 Title: Application for rate increase by Florida Public Utilities Company.

Company: Florida Public Utilities Company

Official Filing Date: 05/10/2004 Expiration: \_\_\_\_\_  
 Last Day to Suspend: 07/09/2004  
 Referred to: \_\_\_\_\_  
 ("C)" indicates OPR)

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X			X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	M Willis, J Baxter
	L Colson, E Draper
	B Gardner, M Haff
	C Hewitt, C Kenny
	C Kummer, P Lester
	A Maurey, S Merta
	T Rendell, J Revell
	M Springer, P Stallcup
D Wheeler, L Winters	
Staff Counsel	R Jaeger
OCRs (RCA)	R Fletcher, R Hicks
	D Vandiver, K Welch
	N Witman

	Due Dates	Due Dates	
		Previous	Current
<b>1</b> Current CASR revision level			
1. FAW Notice Filed For Customer Meeting	NONE		06/08/2004
2. Staff Recommendation-Suspend/Interim Rates	NONE		06/24/2004
3. Agenda - Suspend/Interim Rates	NONE		07/06/2004
4. Customer Meeting (7/07-08/04)	SAME		07/07/2004
5. Standard Order-Suspend/Interim Rates	NONE		07/26/2004
6. Audit and Engineering Report Due	NONE		08/16/2004
7. Company Response To Audit Report	NONE		09/07/2004
8. Staff Recommendation - Final Rates	NONE		10/07/2004
9. Agenda - Final Rates	NONE		10/19/2004
10. PAA Order	NONE		11/08/2004
11. Consummating Order if No Protest	NONE		12/02/2004
12. Close Docket or Revise CASR	NONE		12/08/2004
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Recommended assignments for hearing and/or deciding this case:  
 Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_  
 Date filed with CCA: 06/01/2004  
 Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/rw  
 Date: 06/01/2004

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION  
CLERK & ADMINISTRATIVE  
SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

March 11, 2004

George M. Bachman, CFO and Treasurer  
Florida Public Utilities  
Post Office Box 3395  
West Palm Beach, Florida 33402-3395

**Re: Docket No. 040216-GU**

Dear Mr. Bachman:

This will acknowledge receipt of an application for rate increase by Florida Public Utilities Company which was filed in this office on March 11, 2004, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

I:\Records\acklet-no-app.doc

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

May 26, 2004

RECEIVED PSC  
MAY 27 AM 10:01  
COMMISSION  
CLERK

Ms. Nora Delosantos  
Florida Department of Environmental Protection  
Southeast District Office  
400 North Congress Avenue  
West Palm Beach, FL 33401

**Re: Docket No. 040216-GU, Application for rate increase by Florida Public Utilities Company**

Dear Ms. Delosantos:

This letter is to follow-up our telephone conversation and confirm our reservation of the Department of Environmental Protection Public Meeting Room, Suite 200, for Wednesday, July 7, 2004, from 6:00 pm to 10:00 pm. We may finish the customer meeting before 10:00 pm depending on the number of attendees and the number of comments received.

I understand that the Public Meeting Room seats approximately 100 people and an audio system will be available for our use. I am attaching a seating arrangement which we normally use for these public meetings. If you have any questions, please contact me at (850) 413-6934.

Thank you,

Troy Rendell  
Public Utilities Supervisor

TR:sm

Enclosure: 1

cc: Office of General Counsel (Jaeger)  
Division of Commission Clerk and Administrative Services (040216-GU)

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

May 26, 2004

RECEIVED PSC  
MAY 27 AM 10:01  
COMMISSION  
CLERK

Ms. Sonjia Kihlmire  
City of Deltona  
City Hall  
2345 Providence Boulevard  
Deltona, FL 32725

**Re: Docket No. 040216-GU, Application for rate increase by Florida Public Utilities Company**

Dear Ms. Kihlmire:

This letter is to follow-up our telephone conversation and confirm our reservation of the City Commission Chambers for Thursday, July 8, 2004, from 6:00 pm to 10:00 pm. We may finish the customer meeting before 10:00 pm depending on the number of attendees and the number of comments received.

I understand that the City Commission Chambers seats approximately 125 people and an audio system will be available for our use. If you have any questions, please contact me at (850) 413-6934.

Thank you,

Troy Rendell  
Public Utilities Supervisor

TR:sm

cc: Office of General Counsel (Jaeger)  
Division of Commission Clerk and Administrative Services (040216-GU)



ORIGINAL

040216-GU

DISTRIBUCION CENTER SC

04 JUN JUN 28 9M10:20

Director, Division of the Commission Clerk  
Fl. Public Service Commission:

6-18-04

COMMISSION  
CLERK

Concerning proposed rate increase:

I personally feel that my gas bill has gone up considerably in the last few years. I was told by Fl. Public Utilities that I should get a gas heater for my pool and that it would be quite economical to heat the pool. In April it cost me nearly \$50.00 to put the heat on just one hour one day a week for one month.

I also have a gas water heater that had a leak that raised my bill considerably and the company was not sympathetic of the fact that the heater is in an outside shed and I was unaware of the leak. No break there! Also have a gas stove. Needless to say I like natural gas and hope you don't force me to go to electric by raising the cost and making gas cost prohibitive.

I would like to conserve energy and save money as you advertise.

Sincerely,



Maria Seiler  
204 S. Seacrest Circle  
Delray Beach, Fl.33444

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

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MMS \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

ORIGINAL

H. F. Marchigiano  
730 New York Street  
West Palm Beach, Florida  
33401

RECEIVED  
JUN 21 AM 10:00  
COMMISSION  
CLERK

June 18, 2004

Director  
Division of the Commission Clerk & Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

RE: Docket No. 040216-GU

To Whom It May Concern:

I am writing to you concerning the up coming petition by Florida Public Utilities (FPU).

In their own words, FPU describes their service as adequate and sufficient and yet they are requesting a rate increase. In my opinion it has very little to do with providing better service as it does with affording the Company with an opportunity to earn a fair rate of return.

The \$4.50 monthly UN-MONITORED Transportation fee is ridiculous. FPU does not provide any type of service that ~~do~~ not include a service charge. They charge to come out and do anything, weather it is an initial hook-up, a disconnect or an appliance replacement. The fact that any Commission would consider that this charge be un-monitored, should not be able to decide the outcome. This charge is more then 1/2 the basic customer service charge of \$8.00 and they want it to be un-monitored.

The late charge assessment of a minimum of \$5.00 may seem like a small amount to pay, be when your average bill is only \$21.00 per month it equals an amount of 24%, which is VERY high.

- CMP \_\_\_\_\_
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- GCL   1
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

04 JUN 21 AM 9:00

DISTRIBUTION CENTER

The fact that either FPU or the City of West Palm Beach is able to hold a security deposit which has to become a part of your Estate is also ridiculous. Even though they do pay interest, the deposits should be refunded after a certain period of time, not held indefinitely!

I am in upper management with a very large Property Management firm and I have to learn to live with just a 3% cost of living increase per year. Why can't they?

Thank you for your time and consideration.

Sincerely,

  
Hank Marchigiano

**Kay Flynn**

---

040216-GU

**From:** Denise Karnes  
**Sent:** Thursday, June 24, 2004 10:10 AM  
**To:** Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Fautot; Janet Brunson; Janet Harrison; JoAnn Chase; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lila Jaber; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tarik Noriega; Tim Devlin; Veronica Washington  
**Subject:** Application for a Rate Increase by Florida Public Utilities Company

Attached is a bulletin that was mailed yesterday and today to government officials in Palm Beach and Volusia Counties, regarding the two upcoming FPUC customer meetings.

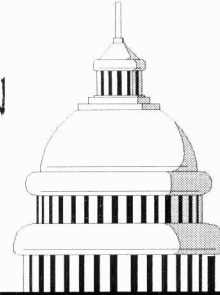


FPUCBulletin.p  
df

JUNE 23, 2004

FLORIDA PUBLIC SERVICE COMMISSION

# BULLETIN



PROVIDED TO GOVERNMENT OFFICIALS

Application for a Rate Increase by  
**Florida Public Utilities Company**

DOCKET NO. 040216-GU

On May 10, 2004, Florida Public Utilities Company (FPUC or the company) filed a petition for approval of a permanent rate increase with the Florida Public Service Commission (PSC or Commission). The utility is requesting the Commission's approval of a permanent rate increase of \$8,186,989 on an annual basis. The Commission last granted FPUC a rate increase by Order No. PSC-95-0518-FOF-GU issued April 26, 1995.

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

FPUC requested this increase because of rising costs and in order to continue to provide safe, adequate, reliable and efficient service to customers. Specifically, the company has stated the following reasons for its requested rate increase: (1) It has experienced increased operating costs, plant replacement costs, and the need for additional plant. (2) Pension costs, medical costs, medical insurance, property and liability insurance costs have increased, as well as, costs associated with environmental cleanup and compliance programs and maintenance. (3) It will need to invest in new facilities and replacement programs.

While the proposed increase to residential customers will vary based on therm usage, the residential customers, except for those in the New Smyrna Beach District, who use an average of 20 therms per month would pay an additional \$3.83 per month under the proposed rates. The residential customers in the New Smyrna Beach District who use 20 therms per month, would only pay an additional \$0.20 per month.

The staff of the PSC has scheduled two customer meetings in the utility's service area to provide customers an opportunity to comment and ask questions regarding the company's proposed rate increase.

The company requested an interim increase of \$1,490,980. The interim rate increase is subject to refund, with interest, until after the Commission has completed its investigation. On July 6, 2004, the PSC is scheduled to consider whether to suspend the utility's current permanent rates, and approve an interim rate increase.

PSC staff is scheduled to file its proposed agency action recommendation to the Commission on October 7, 2004, and the Commission's consideration and vote on this matter is scheduled for October 19, 2004.

## Customer Meetings

The meetings will begin as scheduled and will continue until all customers have been heard. If no customers are present, the meetings may be adjourned early. All persons desiring to comment on the utility's requested increase are urged to appear at the beginning of the meeting.

**Wednesday, July 7, 2004**

6:00 p.m.

Florida Department of Environmental  
Protection

Southeast District Office

400 North Congress Avenue, Suite 200

West Palm Beach, Florida

**Thursday, July 8, 2004**

6:00 p.m.

City of Deltona

City Commission Chambers, City Hall

2345 Providence Boulevard

Deltona, Florida

# CONSUMER ASSISTANCE

Application for a Rate Increase by

## **Florida Public Utilities Company**

DOCKET NO. 040216- GU

Any person who wishes to comment or provide information to the PSC staff may do so at the meetings, orally or in writing.

*Written comments may be sent to:*

**Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850**

Your letter will be placed in the correspondence file of this docket.

You may also call the Commission's toll-free number at:  
**1-800-342-3552**, or dial  
**1-800-511-0809** to fax.

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Internet Home Page: <http://www.floridapsc.com>

### **For more information, contact:**

**For technical questions:** Sam Merta (accounting) (850) 413-6427  
David Wheeler (rate design) (850) 413-6670  
**For legal questions:** Ralph Jaeger (850) 413-6234

ORIGINAL

June 26, 2004

Dear Sirs,

Re: Docket #040216-GU

The F.P.U.C. serving W.Palm Beach, and other suppliers, should give discounts to customers who use GAS for 2 or more purposes, such as hot water, stoves, washers, and/or dryers.

Respectfully,  
*Marvin Doudna*  
Marvin Doudna

RECEIVED-FPSC

JUN 28 AM 10:23

COMMISSION  
CLERK



Mr. Marvin Doudna  
803 Kanuga Dr.  
West Palm Bch, FL 33401-7223



Dir., Div. of Comm. Clerk and  
Admn. Servs.  
2540 Shumard Oak Vd.  
Tallahassee, Fl., 32399-0850.

- CMP \_\_\_\_\_
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- SCR \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



Matilda Sanders

0721 - PCO

From: Janice Banka  
Sent: Friday, July 23, 2004 2:55 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

17

Date and Time: 7/23/2004 2:50:00 PM  
Docket Number: 040216-GU  
Filename / Path: 040216or.rrj.doc

RECEIVED PSC  
JUL 26 AM 10:51  
COMMISSION  
CLERK

Order Suspending Request for Permanent Rate Increase and Granting Request for Interim Rate Increase, with attachments not on line.

Two of the schedules are not on line.

Number of pages in order - 17.

Thanks "J"

*all attach's not online*

*2 mailed.*

*(2) Clerks in  
Palm Beach Co.*

*+*

*Seminole Co.*

*mailed 28-04.*



ORIGINAL

**Louis and Cindy Yelson**  
**7620 Monte Verde Lane**  
**West Palm Beach, Florida 33412**  
**561-799-9929**

2004 JUL -6 AM 9:15  
DISTRIBUTION CENTER

Director, Div. of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket # 040216-GU

June 26, 2004

RECEIVED FPSC  
JUL -6 AM 9:51  
COMMISSION  
CLERK

Dear Director:

We are against the amount of the "energy charge" increase. **It is a 64% increase.** We understand the need to pass on costs to consumers. This is an outrageous increase! In Ohio, the residents (and users of natural gas) have a choice of gas providers. We hope that Florida plans to offer us a choice of suppliers.

Sincerely,

*Cynthia Yelson*  
*L. B. Yelson*

- CMP \_\_\_\_\_
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- GCL   1
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- MMS \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

OPC Hand-out 10/19/04

*Stenda*

State of Florida



ORIGINAL

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

---

DATE: July 12, 2004  
 TO: Division of Commission Clerk and Administrative Services  
 FROM: Sam Merta, Professional Accountant Specialist, Division of Economic Regulation *SM*  
 RE: Florida Public Utilities Company, Docket No. 040216-GU

---

Attached are four petitions from members of the Sanford Housing Authority and the comments of Melinda Clark. Please include these items in the above docket file.

Cc: Division of Economic Regulation (Rendell)

*Ms Grace,  
Please place in  
correspondence file.  
Thanks  
KMP*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC 1 \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE  
07559 JUL 12 04  
FPSC-COMMISSION CLERK

Submission  
of Melinda Clark  
7/7/04

I am here this evening because of a sense of outrage and advocacy for all those who couldn't make it due to the fact that they are working ever harder at trying to stay above water in this ever increasing world of higher rates on everything from Natural gas, telephone and electricity to toilet paper and a gallon of milk.

When is enough? I feel this a very fair question since each and every time a corporation or a manufacturer feels that they are incurring increased insurance costs, pension costs, property and liability costs, compliance costs, inflation and other pressures the end result is the person who is least able to afford it is the one who ends up bearing the brunt . Do you not consider CUTTING costs??? Does it ever occur to you that maybe there is plenty of fat that could be trimmed if only it became more necessary for YOU to look at what you can do to do better, to provide better services at a cost that does not each and every time reach into our pockets for more??? Where do you think we get this extra money to give to you for "adequate and efficient service" especially so you might receive a fair rate of return?? What tree do we pick it from that grows so profusely in our yards that we can continually afford to pad the pockets of shareholders while children and seniors and just the plain old person tries valiantly to hang on and buy necessities much less afford any rate of return???

Of course we desire gas to heat or cool our homes.....of course we want to pay for it.....but the fact is that we know that there is plenty of waste and god forbid there is any fraud associated with these so called "costs" and its high time the regulatory agencies, in this case the Florida PUBLIC SERVICE Commission looks to where costs may be cut rather than increased. If public service means anything at all anymore then let it mean that the welfare of the general

public is being protected by a tax supported agency to oversee what the citizen's fair share is for consumable commodity.

I am only one voice but the conscience of thousands....We are tired.....we are exhausted.....we cannot seem to make it clear that the wheels of the common man are sinking in the mud from the weight they are continually asked to bear..... We are becoming a nation of haves and have nots.....and eventually the have nots will no longer be the fulcrum for the waste and greed that seems to want to balance its load on them.....the have nots will disappear.....they will shrivel and become obsolete.....of course that's maybe why the haves are so intent on their purpose and if so let it be said ..... they are winning.....

Resident Council Members Of Edward Higgins Terrace/ Cowan Moughton Community - Sanford, Florida  
89 Castle Brewer Court  
Sanford, Florida 32771

Docket No. 040216-GU Florida Public Utilities

450 South Highway 17-92

DeBary, fl 32713

We the resident of the Sanford Housing Authority disagree with the increase on our gas bills, The Sanford Housing is a non-profit community agency, our people are low-income families in the Goldsboro neighborhood of Sanford since 1941, and have approximately 393 low-income families. About 189 families have children in there households. Over 600 children from ages 0-17. The majority of these families live on a fixed income, and are disable, no jobs, and other problems with no income at all, just public assistance. We are asking for no increase on our gas bill. Threw our Council and other supports, we are trying to provide programs to enhance and strengthen families to have better living environments

With these signatures and what ever it take for us to do we will be willing, Some are unable, sickness, no cars, and unable to attend this meeting on July 8, 2004-6:00p.m.

There fore we would like to present this petition agreement of complaint (not increasing gas bill) to: Florida Public Utilities, Director, Division of the Commission Clerk and Administrative Serv., Division of Regulatory Compliance and Consumer Assistance Tallahassee, Florida Please contact us.

1. Sabina Conyer #9 Cowan Moughton Terr
2. M.B. Angeline Tamara #10 Cowan Moughton Terr.
3. Rosalind Floyd #11 Cowan Moughton Terr
4. Norma Carr #19
5. Sheneka People Cash <sup>market</sup>
6. Jeanette Morris #20 C.M.T.
7. Costantina Yury #21 C.M.T.
8. Debbie Williford #22 C.M.T.
9. Zandra Brann #23 C.M.T.
10. Sylvia Watson #28 C.M.T.
11. Diane Lippio #27 C.M.T.
12. Josephine Sessior #4 Cowan Moughton Terrace
13. Lavinia Jones #5 Cowan Moughton Terrace
14. Masaru Frumny #6 C.M.T.
15. Angela Jones #8 C.M.T.
16. Samaria Tamara #10 C.M.T.
17. Jessica Tamara #26 C.M.T. Brewer Court
18. Tracy Adams #50 Lake Home (over Grand) Terrace

Resident Council Members Of Edward Higgins Terrace/ Cowan Moughon Community - Sanford, Florida

89 Castle Brewer Court

Sanford, Florida 32771

Docket No. 040216-GU Florida Public Utilities

450 South Highway 17-92

DeBary, FL 32713

5

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With these signatures and what ever it take for us to do we will be willing. Some are unable, sickness, no cars, and unable to attend this meeting on July 8, 2004 6:00p.m.

There fore we would like to present this petition agreement of complaint (not increasing gas bill) to: Florida Public Utilities, Director, Division of the Commission Clerk and Administrative Serv., Division of Regulatory Compliance and Consumer Assistance Tallahassee, Florida Please contact us.

1. TÖVEKA JONES

2. LAKISHA ARNOLD #27 Edwards Higgins TERR.

3. ESTLLA FOUNTIAN #31 Edwards Higgins TERR.

4. Nathan Jenkins #32 EHT TER

5. Shantae Goodman #33 E.H.T

6. Yawana People #36 E.H.T.

7. Laverne and Archie Rudolph #37 EHT TERR.

8. Conaletha Butler Apt 23 E.H.T

9. Veronica Miller 24 E.H.T.

10. Tashawnddlyn Hudson 21 E.H.T

1. Katoyn Holley 22 E.H.T

2. Oda Hodges #4 E.H.T.

3. Shaundella Roberts #5 E.H.T.

4. Selethia Jones #6 E.H.T.

5. Chaw Jones #3 E.H.T.

16. Leary Pearl Davis #4 E.H.T.

7. Sinsaray Powell #8 E.H.T

18. Robyn Tyler 16 E.H.T

19. Annie S. Aygett 15 E.H.T.

20. Louise Ford 7 E.H.T.

21. Easter M. Scudder 9 E.H.T

22. Sophia Thames 13 E.H.T.

23. Beans "Dai" 28 EHT

24. Debbie Murrey 25 EHT



Resident Council Members Of Redding Garden Community - Sanford, Florida  
89 Castle Brewer Court  
Sanford, Florida 32771

Docket No. 040216-GU Florida Public Utilities  
450 South Highway 17-92  
DeBary, fl 32713

We the resident of the Sanford Housing Authority disagree with the increase on our gas bills, The Sanford Housing is a non-profit community agency, our people are low-income families in the Goldsbroro neighborhood of Sanford since 1941, and have approximately 393 low-in-come families. About 189 families have children in there households. Over 600 children from ages 0-17. The majority of these families live on a fixed income, and are disable, no jobs, and other problems with no income at all, just public assistance. We are asking for no increase on our gas bill. Threw our Council and other supports, we are trying to provide programs to enhance and strengthen families to have better living environments

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There fore we would like to present this petition agreement of complaint (not increasing gas bill) to: Florida Public Utilities, Director, Division of the Commission Clerk and Administrative Serv., Division of Regulatory Compliance and Consumer Assistance Tallahassee, Florida Please contact us.

~~Handwritten scribble~~

Margaret Childs-74

H.B. Hall - #70

Emily Dupont #75

Evabara Book 5-66

Ruby Jenny # 72

Ester Clark #73

Mary Wileington #81

Arthur Campbell II #83

Alfreda Lawson - 7

Lizzie M Christian - 4

Clara Jane Baker - 8

Carrie Jamison #54

Ruby McKenzie #79

Samuel Long #25

Willie Martin #34

Lula Marie Davis I. 19

Sydia Lopez Unit 5

Letta Speed #10

Maia Santiago pt 9

Jan Glesling pt 93

~~Albert~~

Albert Williams #13

Willie Long #56

Inez Baker

Ellie Young #47

~~Eugene Moore #58~~

Willie White #59  
 Willie Hood #55  
 Edward Oliver #50  
 Bernice Brooks #26  
 James Williams #28  
 Robert [unclear] #34  
 Josephine Bank #6  
 Joyce L. Green #14  
 Lawrence Williams  
 Darrell Payne #31  
 Marg Robinson #37  
 Alice Jackson #40  
 Alden McNeill #41  
 Eugene Moore #58  
 Willie<sup>Jr</sup> White #29  
 Rudolf Gibbs #22  
 Freddie Jones #20  
 Isaac Murnay #84  
 Beatrice Jones #85  
 Helen White #90  
 Gladys Willson #91

Orlando Ipire #17  
~~Beatrice Jones~~  
 Clarence LeuBanks #94  
 Gladys Thomson #95  
 Jose Bell Mc Miller #97  
 Eloise D Willson #99  
 Clara Brown #100  
 Ruby McKenzie #79  
 #24  
 Droz William #86  
 Dora Arthur #92

Resident Council Members (H.O.W. Program) Of Castle Brewer Court, Redding Garden, Williams Clark, Edward Higgins, Cowoan Mooughton and Lake Monroe Terrace.

89 Castle Brewer Court

Sanford, Florida 32771

Docket No. 040216-GU Florida Public Utilities

450 South Highway 17-92

DeBary, fl 32713

We the resident of the Sanford Housing Authority disagree with the increase on our gas bills, The Sanford Housing is a non-profit community agency, our people are low-income families in the Goldsbroro neighborhood of Sanford since 1941, and have approximately 393 low-in-come families. About 189 families have children in there households. Over 600 children from ages 0-17. The majority of these families live on a fixed income, and are disable, no jobs, and other problems with no income at all, just public assistance. We are asking for no increase on our gas bill. Threw our Council and other supports, we are trying to provide programs to enhance and strengthen families to have better living environments

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Helena Adams

Hattie Shaw  
Carrie Jones

James M. Knight - 128

Charlie Jones

Estlin Pender

Minnie Johnson 107  
Ivanita Peoples

William Pitt

Barbara Sheer

Amby Rom

Dorothy Postell

Lyleon Green

Reginald Steeb - 122 F

Mrs Ruby Green

Cynthia Hill

Joyce DeHAFIELD  
Judy Williams  
Margaret Knight

4

**Matilda Sanders**

---

**From:** Shari Cornelius  
**Sent:** Thursday, September 02, 2004 10:13 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 9/2/2004 10:08:00 AM  
**Docket Number:** 040216-GU  
**Filename / Path:** 040216-NOT.DOC  
**Notice Type:** Memo for Issuance

Informal Telephone Conference

2/0  
9-2-04  
also included  
OPC I Mann  
via interoffice mail.  
R.V.N.

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

## ACKNOWLEDGMENT

DATE: 9-3-04

TO: ~~Norman Horton~~ Norman Horton  
FROM: Theray, Division of the Commission Clerk and  
Administrative Services  
RE: Acknowledgment of Receipt of Confidential Filing

09724-04

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.

040216-GU or (if filed in an undocketed matter) concerning \_\_\_\_\_

Audit 04-168-4-1, and

filed on behalf of FPUC / Horton. The

document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/04)

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



RE: Docket # 040216-GU

390 W. 31<sup>ST</sup> Street  
Riviera Beach, FL 33404

ORIGINAL

September 30, 2004

Dear FPSC Director,

My family and I are very much opposed to an increase in rates a FPU. We feel a rate increase is unneeded. Frankly, rates are high enough! Furthermore, FPU has been receiving enough extra funds in late fees and other miscellaneous fees.

When considering your decision, please keep in mind the tragic state of affairs in Florida. The hurricane season has placed enough additional financial burdens on Floridians. Thanks for considering our plea.

Sincerely,



Marquis D. Harper  
and family :-)

P.S. We are also opposed to the Interim Increases.

RECEIVED-FPSC

OCT - 4 AM 8:54

COMMISSIONER  
CLERK

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Matilda Sanders

1110-PAA

From: Janice Banka  
Sent: Monday, November 08, 2004 10:12 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

65

Attach's online

Date and Time: 11/8/2004 10:10:00 AM  
Docket Number: 040216-GU  
Filename / Path: 040216or2.rj.doc

Notice of Proposed Agency Action Order Approving in Part the Requested Rate Increase of Florida Public Utilities Company with attachments.

Number of pages in order - 65.

Thanks "J"

2 clerks

2 clerks

Seminole  
and

~~W.~~ Palm Beach Co. 2 mailed  
RAD.

Kay Flynn

---

**From:** Kay Flynn  
**Sent:** Monday, November 08, 2004 11:35 AM  
**To:** Janice Banka  
**Subject:** FW: Order / Notice Submitted

**Date and Time:** 11/8/2004 11:33:00 AM  
**Docket Number:** 040216-GU  
**Filename / Path:** 040216or2.rvj.doc

Janice, something is "going on" with the header in this order so the macro doesn't work properly and the order number can't be inserted in the header. Can you take a look at that header and see what may be the problem? You may want to look at the end of the order, where the memo was deleted; that may be causing a problem.

Is the order supposed to be 65 or 66 pages? Wanted to be sure about that because it's showing up as 66 online but I know your e-mail says 65.

Please let me know if questions, also please let us know when it's back in GCOrders.

Thanks.

Kay

---

**From:** Janice Banka  
**Sent:** Monday, November 08, 2004 10:12 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

Notice of Proposed Agency Action Order Approving in Part the Requested Rate Increase of Florida Public Utilities Company with attachments.

Number of pages in order - 65.

Thanks "J"

CCA Official Filing

11/8/2004 12:13 PM\*\*\*\*\*

\*\*\*\*\*

**\*\*Matilda Sanders\*\*\*1**

**Matilda Sanders**

---

**From:** Jackie Schindler  
**Sent:** Monday, November 08, 2004 12:07 PM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 11/8/2004 12:06:00 PM  
**Docket Number:** 040216-gu  
**Filename / Path:** 040216or2.rvj.doc

Adjustments have been made to this order - it's ready for issuance  
Thanks  
js

Matilda Sanders

---

1191 - CD

**From:** Janice Banka  
**Sent:** Wednesday, December 01, 2004 3:03 PM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 12/1/2004 3:00:00 PM  
**Docket Number:** 040216-GU  
**Filename / Path:** 040216co2.rvj.doc

Consummating Order.

Number of pages in order - 2.

Thanks "J"

2/0

20015

ORIGINAL

RECEIVED-FF 30

To Whom it may concern, (RE: Docket No. 040216-GU)

JAN 20 PM 4: 55

I think the increase rates and charges for natural gas is terrible. I am a single parent and work very hard to make ends meet. I live on a very strict budget and an increase in any bills puts a big hole in it. Because of this increase I have to cut back even farther in my usage, soon I won't even be able to use any gas, except for once or twice a month. Making your customers pay for something the company wanted is wrong, we didn't ask for it.

COMMISSION CLERK

Sincerely

an unhappy customer

Patricia Anderson

Patricia Anderson  
 4144 Geranium Ln.  
 Apt. #106  
 Sanford, FL  
 32771

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

To: CCA

Re: FL. Public Utilities

docket 040216-FU

RECEIVED

JAN 18 2005

Florida Public Service Commission  
Division of RCA

Matilda Sanders

0317-CFD

From: Janice Banka  
Sent: Monday, March 21, 2005 10:23 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

7

RECEIVED PISC  
MAR 21 AM 10:52  
COMMISSION  
CLERK

Date and Time: 3/21/2005 10:20:00 AM  
Docket Number: 040216-GU  
Filename / Path: 2004/040216co.rj.doc  
Order Type: Signed / Hand Deliver

Order Granting Confidential Treatment to Document No. 09724-04 [x-ref. DN 09134-04].

Number of pages in order - 7.

Thanks "J"

Janice R. Banka  
Deputy Clerk  
Florida Public Service Commission  
Office of the General Counsel  
Economic Regulation Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6210 (voice)  
850-413-6211 (fax)  
jbanka@psc.state.fl.us

2/0

12/04  
040216

ORIGINAL

HEATH & COMPANY  
3707 S. DIXIE HWY.  
WEST PALM BEACH, FL 33405  
561-833-0880  
(FAX) 561-833-6360

RECEIVED  
JUN 20 2005

Florida Public Service Commission  
Division of  
RECEIVED FPSC  
JUN 20 PM 2:17  
COMMISSION  
CLERK

To CCA  
FPUC Storm Recovery Docket  
Please add to  
Docket file  
040216

June 17, 2005

**This letter is in reference to the upcoming June 27th, 2005 meeting to be held by the Florida Public Service Commission, to review the petition to Recover Excess Storm Expenditures, of the Florida Public Utilities Companies.**

**Since I am both a homer-owner AND a small business owner, in Palm Beach County, and a dual tax-payer, it is important to me that I have the opportunity to include my "voice" to this issue; so I am faxing this letter to your Commission. Unfortunately, I will be out of town on a business trip, the week of the meeting.**

**As a small business owner, who lost over \$21,000 in sales, as I was forced to close my doors to the public, for 3 plus weeks, due to the lack of electricity and power. I was forced to leave my home, for the same lack of electricity and power. (In fact, I am STILL out of my home from hurricane Frances).**

**It is absolutely appalling that in a time of such individual financial and personal loss and devastation, that so many of us are still trying to recover from; that all of the Utility and Insurance companies are expecting their customers to pay EVEN more money than we already have paid.**

**"Excess Storm Reserve" monies! "Extraordinary Storm Costs"! There is no doubt that the 2004 storm season was costly. But the term "excess storm reserve" should have been more than "covered" by the years of "Extraordinary PROFITING" that all the utility companies relished in...as years had gone by where NO hurricanes occurred and yet these same utility companies charged high rates and pocketed extraordinary profits.**

**As the owner of my business, I had to "eat the losses" because I was forced to close my doors because I did NOT have use of my utilities. I continued to pay my employees during those 3plus weeks that my doors were forced closed due to NO utilities. Yet, now, these same utility companies, that could not provide us with service, now want to charge everyone more money.**

CMP  
COM  
CTR  
EOR  
GCI  
OPC  
MMS  
RDA  
SCR  
SFC  
DTH



As a homeowner, I have been forced to spend my own money, while I wait for MY Insurance company to step up to the plate and reimburse me for all the repairs to my home. The insurance companies have had no problem collecting their premiums all along, yet when it came to my FIRST claim ever, in over ten years, they continue, to this day, to play "dodge-ball". To date, I have spent nearly \$30,000; maintaining a separate apartment, while still paying for a home I still cannot live in. I cannot charge my customers EXTRA money for my services and products, in an attempt to recover the \$21,000 I lost after the hurricanes because I was forced to close my doors. Nor can I charge them more to cover the loss of paying for two homes, because I cannot return to mine. The Property Tax Rebate I received was welcomed, even though it did not cover even the drywall tape.

Do these big companies feel that they have no responsibility to their loyal customers? Why is it that the word "crisis" seems to be only one that the customer has true knowledge of? Does it seem reasonable and fair that, at a time of crisis, that these large corporations take, in some cases, even larger profits and bonuses to their own bank accounts, while robbing us of ours? What happened to all the monies that were collected for all these years that South Florida was blessed with a calm summer/fall storm season?

If it is true that a FP&L executive returned his mega-million dollar bonus to the company---couldn't those monies be put toward the "reserve fund" that this hearing on June 27<sup>th</sup> centers around? Seems to me that there are a lot more corporate executives who could contribute their bonus millions into the "storm reserve kitty".

I feel that it is more than fair, that the Utility Companies and the Insurance Companies be "on their own", in this matter. Perhaps it may just give them a small taste of what the thousands of individual homeowners, small business owners, and "everyday Joes" have been living through, this past year ----- ON OUR OWN!

Respectfully,



Alan Salomon  
West Palm Beach, Florida



COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

October 25, 2006

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>14785-04</u>		
DISTRIBUTION: _____		

Norman H. Horton, Jr., Esquire  
Messer, Caparello & Self  
Post Office Box 1876  
Tallahassee, Florida 32302-1876

**Re: Return of Confidential Document to the Source, Docket No. 040216-GU**

Dear Mr. Horton:

Commission staff have advised that Confidential Document No. 09724-04, filed on behalf of Florida Public Utilities Company, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "KF".

Kay Flynn  
Chief of Records

KF:mhl  
Enclosure

cc: Marshall Willis, Division of Economic Regulation  
Ralph Jaeger, Office of the General Counsel

DOCUMENT NO
<u>14785-04</u>

RECEIVED

A handwritten signature in black ink, appearing to read "M. Marshall Willis".

DATE

12/18/2006

Mohrfeld

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)