

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Notice of Intention of  
AQUA UTILITIES FLORIDA, INC., to  
increase its water and wastewater rates for  
its Lake Gibson Estates Systems in Polk County,  
Florida pursuant to the 2004 price index.

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**NOTICE OF INTENTION TO INCREASE RATES**

AQUA UTILITIES FLORIDA, INC., by and through its undersigned attorneys, hereby notifies the Commission of its intent to increase its water and wastewater rates for its Lake Gibson Estates Systems in Polk County pursuant to Section 367.081 (4), Florida Statutes, and Order No. PSC-04-0119-PAA-WS.

1. The exact name of the Company and the address of its principal business office is:

AQUA UTILITIES FLORIDA, INC.  
6960 Professional Parkway East  
Suite 400  
Sarasota, Florida 34240

2. The name and address of the person authorized to receive notices and communications in respect to this application is:

Martin S. Friedman, Esquire  
Valerie L. Lord, Esquire  
Rose, Sundstrom & Bentley, LLP  
600 S. North Lake Boulevard, Suite 160  
Altamonte Springs, FL 32701

3. The schedule showing the computation of the percentage increase in rates upon the application of the 2004 price index is attached hereto as Exhibit "A".

4. The affirmation required by Section 367.081(4)(c), Florida Statutes, is

DOCUMENT NUMBER-DATE

00346 JAN 10 13

attached hereto as Exhibit "B".

5. The letter advising each customer of the authorized increase and the reasons therefore is attached hereto as Exhibit "C".

6. The revised tariff pages reflecting the increased rates are attached hereto as Composite Exhibit "D".

7. Pursuant to Rule 25-30.420(2)(h) and (i), Florida Administrative Code, the Statement of Quality of Service is attached hereto as Exhibit "E".

8. The notice of this increase will be sent to customers prior to customers beginning consumption at the increased rate.

9. The joint application for approval of the sale of this system by Florida Water Services Corporation to Aqua Utilities Florida, Inc., is currently pending in Docket No. 040952-WS.

Respectfully submitted on this  
7<sup>th</sup> day of January, 2005, by:

ROSE, SUNDSTROM & BENTLEY, LLP  
600 S. North Lake Boulevard  
Suite 160  
Altamonte Springs, Florida 32701  
(407) 830-6331

BY: 

MARTIN S. FRIEDMAN  
VALERIE L. LORD  
For the Firm

**EXHIBIT "A"**

APPENDIX A

2004 PRICE INDEX APPLICATION  
 TEST YEAR ENDED DECEMBER 31, 2003

| DEP PWSID NO. <u>Interconnected</u>  | <u>WATER</u>        | <u>WASTEWATER</u>   |
|--|---------------------|---------------------|
| DEP WWTP ID NO. <u>Interconnected</u>  |                     |                     |
| 2003 Operation and Maintenance Expenses  | \$ 164,490          | \$ 135,008          |
| LESS:  |                     |                     |
| (a) Pass-through items:  |                     |                     |
| (1) Purchased Power  | 10,059              | 5,788               |
| (2) Purchased Water  | -                   | 95,353              |
| (3) Purchased Wastewater Treatment   |                     | -                   |
| (4) DEP Required Water Testing   |                     |                     |
| (5) DEP Required Wastewater Testing  |                     |                     |
| (6) NPDES Fees   |                     |                     |
| (b) Rate Case Expense Included in<br>2003 Expenses   |                     |                     |
| (c) Adjustments to O & M Expenses from<br>Last Rate Case, if Applicable:                   |                     |                     |
| (1)  |                     |                     |
| (2)  |                     |                     |
| Costs to be Indexed  | <u>154,431</u>      | <u>33,867</u>       |
| Multiply by Change in GDP Implicit<br>Price Deflator Index                                 | <u>1.60%</u>        | <u>1.60%</u>        |
| Indexed Costs  | 2,470.90            | 541.87              |
| Add Pass-Through Items:  |                     |                     |
| (1) DEP Required Testing   |                     |                     |
| (2)  |                     |                     |
| Divide Index and Pass-Through Sum by<br>Expansion Factor for Regulatory<br>Assessment Fees | <u>95.5%</u>        | <u>95.5%</u>        |
| Increase in Revenue  | 2,587               | 567                 |
| Divide by Annualized 2003 Revenue  | \$ 130,890          | \$ 98,407           |
| <b>Percentage Increase in Rates</b>  | <u><u>1.98%</u></u> | <u><u>0.58%</u></u> |

|                |
|----------------|
| EXHIBIT<br>"A" |
|----------------|

**ANNUALIZED REVENUE WORKSHEET**

Have the rates charged for customer services changed since January 1, 2003?

- ( ) If no, the utility should use actual revenues. This form may be disregarded.  
 ( x ) If yes, the utility must annualize its revenues. Read the remainder of this form.

Annualizing calculates the revenues the utility would have earned based upon 2003 customer consumption at the most current rates in effect. To complete this calculation, the utility will need consumption data for 2003 to apply to the existing rate schedule.

**CALCULATION OF ANNUALIZED REVENUES \*  
 Consumption Date for 2003**

|   |                    | Number of<br>Bill/Gal. Sold | x  | Current<br>Rates |    | Annualized<br>Revenues      |
|---|--------------------|-----------------------------|----|------------------|----|-----------------------------|
| <b>Residential Service:</b>                     |                    |                             |    |                  |    |                             |
| Bills:  | 5/8" x 3/4" meters | 9,564                       | \$ | 6.67             | \$ | 63,791.88                   |
|   | 3/4" meters        |                             |    |                  |    |                             |
|   | 1" meters          | 48                          |    | -                |    | -                           |
|   | 1 1/2" meters      |                             |    | -                |    | -                           |
|   | 2" meters          |                             |    | -                |    | -                           |
|   | 3" meters          |                             |    | -                |    | -                           |
|   | 4" meters          |                             |    | -                |    | -                           |
|   | 6" meters          |                             |    | -                |    | -                           |
| Gallons Sold                                    |                    | 66,204                      |    | 0.96             |    | 63,555.84                   |
| <b>General Service:</b>                         |                    |                             |    |                  |    |                             |
| Bills:  | 5/8" x 3/4" meters | 108                         | \$ | 6.67             |    | 720.36                      |
|   | 3/4" meters        |                             |    |                  |    |                             |
|   | 1" meters          | 36                          |    | -                |    | -                           |
|   | 1 1/2" meters      | 12                          |    | -                |    | -                           |
|   | 2" meters          | 12                          |    | -                |    | -                           |
|   | 3" meters          |                             |    | -                |    | -                           |
|   | 4" meters          |                             |    | -                |    | -                           |
|   | 6" meters          |                             |    | -                |    | -                           |
| Gallons Sold                                    |                    | 2,940                       | \$ | 0.96             |    | 2,822.40                    |
| <b>Total Annualized Water Revenues for 2003</b> |                    |                             |    |                  |    | <b>\$ <u>130,890.48</u></b> |

\* Annualized revenues must be calculated separately if the utility consists of both a water system and a wastewater system. This form is designed specifically for utilities using a base facility charge rate structure. If annualized revenues must be calculated and further assistance is needed, contact the Commission Staff at (850) 413-6900

**ANNUALIZED REVENUE WORKSHEET**

Have the rates charged for customer services changed since January 1, 2003?

If no, the utility should use actual revenues. This form may be disregarded.

( x ) If yes, the utility must annualize its revenues. Read the remainder of this form.

Annualizing calculates the revenues the utility would have earned based upon 2003 customer consumption at the most current rates in effect. To complete this calculation, the utility will need consumption data for 2003 to apply to the existing rate schedule.

**CALCULATION OF ANNUALIZED REVENUES \***  
**Consumption Date for 2003**

|  |                    | Number of<br>Bill/Gal. Sold x | Current<br>Rates | Annualized<br>Revenues     |
|--|--------------------|-------------------------------|------------------|----------------------------|
| <b>Residential Service:</b>                          |                    |                               |                  |                            |
| Bills:   | 5/8" x 3/4" meters | 3,732                         | \$ 26.20         | \$ 97,778.40               |
|  | 3/4" meters        | -                             |                  |                            |
|  | 1" meters          | 12                            | -                | -                          |
|  | 1 1/2" meters      |                               | -                | -                          |
|  | 2" meters          |                               | -                | -                          |
|  | 3" meters          | -                             | -                | -                          |
|  | 4" meters          | -                             | -                | -                          |
|  | 6" meters          |                               | -                | -                          |
| Gallons Sold   |                    | 18,468                        | -                | -                          |
| <b>General Service:</b>                              |                    |                               |                  |                            |
|  |                    | 0                             |                  |                            |
| Bills:   | 5/8" x 3/4" meters | 24                            | \$ 26.20         | 628.80                     |
|  | 3/4" meters        | -                             |                  |                            |
|  | 1" meters          | -                             |                  |                            |
|  | 1 1/2" meters      | 12                            |                  |                            |
|  | 2" meters          | 12                            | -                | -                          |
|  | 3" meters          |                               | -                | -                          |
|  | 4" meters          |                               | -                | -                          |
|  | 6" meters          |                               | -                | -                          |
| Gallons Sold   |                    | 2,064                         | -                | -                          |
| <b>Total Annualized Wastewater Revenues for 2003</b> |                    |                               |                  | <b>\$ <u>98,407.20</u></b> |

\* Annualized revenues must be calculated separately if the utility consists of both a water system and a wastewater system. This form is designed specifically for utilities using a base facility charge rate structure. If annualized revenues must be calculated and further assistance is needed, contact the Commission Staff at (850) 413-6900

**Aqua Utilities Florida, Inc.  
Lake Gibson**

|   | <b>Current Rates</b> | <b>Rates After Indexing</b> |
|---|----------------------|-----------------------------|
| <b><u>Water</u></b>                     |                      |                             |
| Residential and General Service         |                      |                             |
| Base Facility Charge:                   |                      |                             |
| Meter Size:                             |                      |                             |
| 5/8" x 3/4"                             | \$ 6.67              | \$ 6.80                     |
| 3/4"                                    | -                    | -                           |
| 1"                                      | -                    | -                           |
| 1 1/2"                                  | -                    | -                           |
| 2"                                      | -                    | -                           |
| 3"                                      | -                    | -                           |
| 4"                                      | -                    | -                           |
| 6"                                      | -                    | -                           |
| Gallage Charge per 1,000 G.             | \$ 0.96              | \$ 0.98                     |
| <b><u>Wastewater</u></b>                |                      |                             |
| Residential and General Service         |                      |                             |
| Base Facility Charge:                   |                      |                             |
| Meter Size:                             |                      |                             |
| 5/8" x 3/4"                             | \$ 26.20             | \$ 26.35                    |
| 3/4"                                    | -                    | -                           |
| 1"                                      | -                    | -                           |
| 1 1/2"                                  | -                    | -                           |
| 2"                                      | -                    | -                           |
| 3"                                      | -                    | -                           |
| 4"                                      | -                    | -                           |
| 6"                                      | -                    | -                           |
| Residential Gallage Charge per 1,000 G. | \$ -                 | \$ -                        |
| General Gallage Charge per 1,000 G.     | \$ -                 | \$ -                        |

**EXHIBIT "B"**



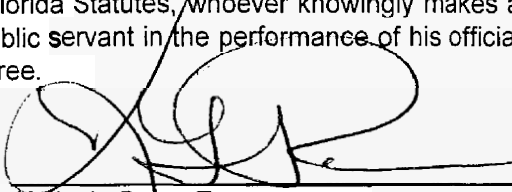
## AFFIRMATION

I, Kathy L. Pape, hereby affirm that the figures and calculations upon which the change in rates is based are accurate and that the change will not cause Lake Gibson Estates to exceed the range of its last authorized return on equity, which is 9.94%.

I, the undersigned of the above-named utility, have read the foregoing and declare that, to the best of my knowledge and belief, the information contained in this application is true and correct.

This affirmation is made pursuant to my request for a 2004 price index rate increase, in conformance with Section 367.081 (4) (c), Florida Statutes.

Further, I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Signature: 

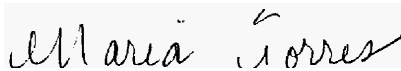
Kathy L. Pape, Esq.

Title: VP. Treasurer & Rate Counsel

Telephone Number: 610-645-1142

Fax Number: 610-519-0989

Sworn to and subscribed before me this 20<sup>th</sup> day of December, 2004,  
by Kathy L. Pape, who is personally known to me.



Signature of Notary Public

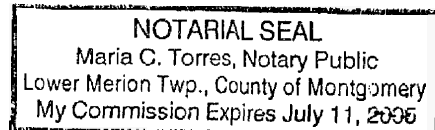


EXHIBIT  
"B"

**EXHIBIT "C"**

## **NOTICE TO CUSTOMERS**

Pursuant to Section 367.081(4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

On January 7, 2005, Aqua Utilities Florida, Inc., filed its Notice of Intention with the Florida Public Service Commission to increase water and wastewater rates for its Lake Gibson Estates Systems in Polk County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness. Water rates will increase by 1.98% and wastewater rates will increase by 0.58%. These rates should be reflected on your bill for service rendered on and after March 14, 2005.

If you have any questions, please contact the local utility office at 1-800-250-7532. Be sure to have your account number handy for quick response.

AQUA UTILITIES FLORIDA, INC.  
Lake Gibson Estates Systems

**EXHIBIT "C"**

COMPOSITE EXHIBIT "D"  
TARIFFS

**RATE SCHEDULE: LAKE GIBSON ESTATES - RG & MF**  
**RESIDENTIAL, GENERAL & MULTIFAMILY MASTER METER SERVICES**

**AVAILABILITY:**

Available throughout the area served by the following plants:

| <u>Plant</u>        | <u>County</u> | <u>Previous Sheet No.</u> | <u>Previous Effective Date</u> | <u>Previous Order No.</u> |
|---------------------|---------------|---------------------------|--------------------------------|---------------------------|
| LAKE GIBSON ESTATES | POLK          | N/A                       | N/A                            | N/A                       |

**APPLICABILITY:**

To any Customers for which no other rate schedule applies.

**LIMITATIONS:**

Subject to all of the Company's Rules and Regulations of this tariff, all applicable service agreement conditions and all applicable riders.

All of the rates, conditions and regulations referred to herein are subject to approval, amendment and change by any regulatory body having jurisdiction thereof.

**TERMS OF PAYMENT:**

Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days' written notice is mailed to the Customer separate and apart from any other bill, service may then be discontinued.

**TYPE OF FILING:**

|                     |                                    |
|---------------------|------------------------------------|
| Filing Description: | Price Index Increase               |
| Rate Description:   | Rates reflecting 2004 Index Factor |
| Filing Date:        | January 7, 2005                    |
| Authority No.:      | Refer to stamp on reverse side.    |
| Docket No.:         | N/A                                |
| Order No.:          | N/A                                |
| Order Date:         | N/A                                |

**NOTES:**

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Effective Date: March 14, 2005

By: \_\_\_\_\_  
Kathy L. Pape, President and Treasurer

**RATE SCHEDULE: LAKE GIBSON - RG & MF**  
**RESIDENTIAL, GENERAL & MULTI-FAMILY MASTER METER SERVICES**

**BILLING PERIOD:**  
Monthly billing cycle.

**RATE:**

**Base Facility Charge:**

| <u>Meter Size</u> | <u>Charge Per Billing Period</u> |
|-------------------|----------------------------------|
| 5/8 " x 3/4"      | \$ 6.80                          |
| 3/4"              | \$ -                             |
| 1"                | \$ -                             |
| 1 1/2"            | \$ -                             |
| 2"                | \$ -                             |
| 3"                | \$ -                             |
| 4"                | \$ -                             |
| 6"                | \$ -                             |

**Gallage Charge:**

All Gallage \$ 0.98 per 1,000 gallons

**Minimum Charge:** Base Facility Charge

**Utility Tax Rider:**  
See Section VII

**OTHER CHARGES:**

|   |                 |
|---|-----------------|
| Allowance for Funds Prudently Invested (APFI) Charges | See Section VI  |
| Customer Deposits                                     | See Section VII |
| Meter Test Deposits                                   | See Section VII |
| Miscellaneous Service Charges                         | See Section VII |
| Service Availability Charges                          | See Section VI  |

**Effective Date:** March 14, 2005

**Filing:** 2004 Price Index

**By:**

Kathy L. Pape, Vice President and  
Treasurer

**RATE SCHEDULE: LAKE GIBSON ESTATES - RS**  
**RESIDENTIAL SERVICE**

**AVAILABILITY:**

Available throughout the area served by the following plants:

| <u>Plant</u>        | <u>County</u> | <u>Previous Sheet No.</u> | <u>Previous Effective Date</u> | <u>Previous Order No.</u> |
|---------------------|---------------|---------------------------|--------------------------------|---------------------------|
| LAKE GIBSON ESTATES | POLK          | N/A                       | N/A                            | N/A                       |

**APPLICABILITY:**

For all purposes in private residences or individually metered apartment units.

**LIMITATIONS:**

Subject to all of the Company's Rules and Regulations of this tariff, all applicable service agreement conditions and all applicable riders.

All of the rates, conditions and regulations referred to herein are subject to approval, amendment and change by any regulatory body having jurisdiction thereof.

**TERMS OF PAYMENT:**

Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days' written notice is mailed to the Customer separate and apart from any other bill, service may then be discontinued.

**TYPE OF FILING:**

|                     |                                    |
|---------------------|------------------------------------|
| Filing Description: | Price Index Increase               |
| Rate Description:   | Rates reflecting 2004 Index Factor |
| Filing Date:        | January 7, 2005                    |
| Authority No.:      | Refer to stamp on reverse side.    |
| Docket No.:         | N/A                                |
| Order No.:          | N/A                                |
| Order Date:         | N/A                                |

**NOTES:**

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Effective Date: March 14, 2004

By:

\_\_\_\_\_  
Kathy L. Pape, President and Treasurer

RATE SCHEDULE: LAKE GIBSON ESTATES - RS  
RESIDENTIAL SERVICE

RATE SCHEDULE GS

BILLING PERIOD:

Montly billing cycle.

RATE:

Base Facility Charge:

Meter Size

Charge Per Billing Period

All

\$

26.35

Gallouage Charge:

0 - 6,000

All Excess Gallons

\$

No Charge

- per 1,000 gallons

Minimum Charge:

Base Facility Charge

Utility Tax Rider:

Not Applicable

OTHER CHARGES:

Allowance for Funds Prudently Invested (AFPI) Charges

Customer Deposits

Miscellaneous Service Charges

Service Availability Charges

See Section VI

See Section VII

See Section VII

See Section VI

Effective Date: March 14, 2005

By:

Kathy L. Pape, Vice President and  
Treasurer

Filing: 2004 Price Index



**RATE SCHEDULE: LAKE GIBSON ESTATES - RWO**  
**RESIDENTIAL WASTEWATER ONLY SERVICE**

**AVAILABILITY:**

Available throughout the area served by the following plants:

| <u>Plant</u>        | <u>County</u> | <u>Previous Sheet No.</u> | <u>Previous Effective Date</u> | <u>Previous Order No.</u> |
|---------------------|---------------|---------------------------|--------------------------------|---------------------------|
| LAKE GIBSON ESTATES | POLK          | N/A                       | N/A                            | N/A                       |

**APPLICABILITY:**

For all purposes in private residences or individually metered apartment units with sewer service only.

**LIMITATIONS:**

Subject to all of the Company's Rules and Regulations of this tariff, all applicable service agreement conditions and all applicable riders.

All of the rates, conditions and regulations referred to herein are subject to approval, amendment and change by any regulatory body having jurisdiction thereof.

**TERMS OF PAYMENT:**

Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days' written notice is mailed to the Customer separate and apart from any other bill, service may then be discontinued.

**TYPE OF FILING:**

|                     |                                    |
|---------------------|------------------------------------|
| Filing Description: | Price Index Increase               |
| Rate Description:   | Rates reflecting 2004 Index Factor |
| Filing Date:        | January 7, 2005                    |
| Authority No.:      | Refer to stamp on reverse side.    |
| Docket No.:         | N/A                                |
| Order No.:          | N/A                                |
| Order Date:         | N/A                                |

**NOTES:**

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Effective Date: March 14, 2004

By: \_\_\_\_\_

Kathy L. Pape, President and Treasurer

**RATE SCHEDULE: BEECHER'S POINT - RWO  
RESIDENTIAL WASTEWATER ONLY SERVICE**

**BILLING PERIOD:**  
Monthly billing cycle.

| <b><u>RATE:</u></b>          | <u>Meter Size</u> | <u>Charge Per Billing Period</u> |
|------------------------------|-------------------|----------------------------------|
| <b>Base Facility Charge:</b> | All               | \$ 26.35                         |

**Gallage Charge:**  
Not Applicable

**Minimum Charge:**  
Fate Rate

**Utility Tax Rider:**  
Not Applicable

**OTHER CHARGES:**

|   |                 |
|---|-----------------|
| Allowance for Funds Prudently Invested (AFPI) Charges |                 |
| Customer Deposits                                     | See Section VI  |
| Miscellaneous Service Charges                         | See Section VII |
| Service Availability Charges                          | See Section VII |
|   | See Section VI  |

**Effective Date:** March 14, 2005

**Filing:** 2004 Price Index

**By:**

**Kathy L. Pape, Vice President and  
Treasurer**

**RATE SCHEDULE: LAKE GIBSON ESTATES - GS & MF  
GENERAL & MULTIFAMILY MASTER METER SERVICES**

**AVAILABILITY:**

Available throughout the area served by the following plants:

| <u>Plant</u>        | <u>County</u> | <u>Previous<br/>Sheet No.</u> | <u>Previous<br/>Effective Date</u> | <u>Previous<br/>Order No.</u> |
|---------------------|---------------|-------------------------------|------------------------------------|-------------------------------|
| LAKE GIBSON ESTATES | POLK          | N/A                           | N/A                                | N/A                           |

**APPLICABILITY:**

To any Customers for which no other rate schedule applies.

**LIMITATIONS:**

Subject to all of the Company's Rules and Regulations of this tariff, all applicable service agreement conditions and all applicable riders.

All of the rates, conditions and regulations referred to herein are subject to approval, amendment and change by any regulatory body having jurisdiction thereof.

**TERMS OF PAYMENT:**

Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days' written notice is mailed to the Customer separate and apart from any other bill, service may then be discontinued.

**TYPE OF FILING:**

|                     |                                    |
|---------------------|------------------------------------|
| Filing Description: | Price Index Increase               |
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| Docket No.:         | N/A                                |
| Order No.:          | N/A                                |
| Order Date:         | N/A                                |

**NOTES:**

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Effective Date: March 14, 2004

By: \_\_\_\_\_  
Kathy L. Pape, President and Treasurer

**RATE SCHEDULE: LAKE GIBSON ESTATES - GS & MF  
GENERAL AND MULTI-FAMILY MASTER METER SERVICES**

**RATE SCHEDULE GS**

**BILLING PERIOD:**

Monthly billing cycle.

**RATE:**

**Base Facility Charge:**

Meter Size

Charge Per Billing Period

All

\$

26.35

**Gallonge Charge:**

All Gallonge

\$

-

Per 1,000 gallons

**Minimum Charge:**

Base Facility Charge

**Utility Tax Rider:**

Not Applicable

**OTHER CHARGES:**

**Allowance for Funds Prudently Invested (AFPI) Charges**

**Customer Deposits**

See Section VI

**Miscellaneous Service Charges**

See Section VII

**Service Availability Charges**

See Section VII

See Section VI

**Effective Date:** March 14, 2005

**By:**

**Kathy L. Pape, Vice President and  
Treasurer**

**Filing:** 2004 Price Index

**EXHIBIT "E"**  
**STATEMENT OF QUALITY OF SERVICE**


**STATEMENT OF QUALITY OF SERVICE**

Pursuant to Rule 25-30.420 (2) (h) and (i), Florida Administrative Code, Lake Gibson Estates,

(  ) does not have any active written complaints, corrective orders, consent orders, or outstanding citations with the Department of Environmental Protection (DEP) or the County Health Departments.

does have the attached active written complaint(s), corrective order(s), consent order(s). The attachment(s) includes the specific system(s) involved with DEP permit number and the nature of the active complaint, corrective order, consent order, or outstanding citation.

This statement is intended such that the Florida Public Service Commission can make a determination of quality of service pursuant to Section 367.081(4)(a), Florida Statutes, and Rule 25-303420(4)(a), Florida Administrative Code.

|                   |  |
|-------------------|--|
| Name:             |  |
| Title:            | Glenn P. LaBrecque   |
| Telephone Number: | V.P. and Chief Operating Officer   |
| Fax Number:       | 941-907-7420   |
| Date:             | 941-907-7401   |
|                   | May 31, 2004   |