



# Marion Utilities, Inc.

710 NE 30TH AVE. OCALA, FLORIDA 34470  
(352) 622-1171

RECEIVED FPSC

JAN 31 AM 10:59

COMMISSION  
CLERK

~~Troy Rendell~~

January 26, 2005

**Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850**

Dear Troy,

**We are requesting changes and additions to tariff sheets No. 14.0 and 15.1. Please see the enclosure for a full explanation.**

**In addition, we request a change for the miscellaneous service charges. We feel we need to increase the charges for connection and reconnection by \$5.00. The current fees have been in effect since 1992. Our costs for transportation, salaries and benefits have increased a great deal. Since 1992 the price index for rates has increased 28.5% while our service fees have remained the same. These charges will not cause Marion Utilities, Inc. to exceed our authorized rate of return established by the Commission.**

**We are enclosing revised Tariff sheets for approval. If you need any further information, please call.**

Sincerely,

**Tim Thompson  
President**

05 JAN 29 11:08 AM  
05 JAN 29 11:08 AM

05 10 11 10 11 10 50

05 10 11 10 11 10 50

DOCUMENT NUMBER-DATE

01253 FEB-2 05

FPSC-COMMISSION CLERK

**Tariff sheet No. 14.0 – 25.0 Request for Meter Test by Customer**

<b>Meter size</b>	<b>Fee</b>
<b>5/8"@ 3/4" @ 1"</b>	<b>40.00</b>
<b>1 1/2" @ 2"</b>	<b>55.00</b>

**This reflects the actual bench test cost plus \$20.00 to cover the cost of removing, transporting for testing and replacing.**

**TARIFF SHEET No.15.1**

**28.0 Premise visit charge (in lieu of disconnection)**

**We would like to eliminate this charge, as we do not accept payment in the field. All payments and transactions are handled in the office or by mail.**

**28.0 We would like to add "Premise visit charge" This charge is levied when a service representative visits a premise, at the customers request for complaint resolution and the problem is found to be the customers responsibility.**

**28.0 We would like to add "Delinquent payment charge. This charge is levied for any customer paying their bill after the 20<sup>th</sup> of the month and would cover the expenses incurred. (See attachment for cost breakdown.)**

**REQUEST FOR DELINQUENT PAYMENT CHARGE \$5.00**

**This charge would cover the cost of paper, printing and preparation and mailing of the late notice. We feel that our customers who pay on a timely basis should not bear the cost of those who rarely pay on time.**

<b>Office personnel, time to search accounts to determine that bill has not been paid.</b>	<b>\$2.25</b>
<b>Prepare, print and sort notices for mailing and transport to Post Office.</b>	<b>\$2.50</b>
<b>Postage</b>	<b>\$ .22</b>
<b>Materials</b>	<b>\$ .05</b>
<b>TOTAL</b>	<b>\$5.02</b>

NAME OF COMPANY MARION UTILITIES, INC.

(Continued from Sheet No. 13.0)

actual charge for water and/or sewer service for two monthly billing periods for the 12 month period immediately prior to the date of notice. In the event the customer has had service less than 12 months, then the utility shall base its new or additional deposit upon the average actual monthly billing available.

The company will pay interest on customer deposits at the rate of 6% per annum. The payment of interest will be made once each year as a credit on regular bills, and on final bills when service is discontinued. No customer depositor will receive interest on his deposit until at least six (6) months of continuous service, then interest will be paid from the date of the commencement of service. The company will pay or credit accrued interest to the customers account during the month of JANUARY each year.

After a residential customer has established a satisfactory payment record and has had continuous service for a period of 25 months, the company shall refund the customer's deposit provided the customer has not, in the preceding 12 months, (a) Made more than one late payment of the bill (after the expiration of 20 days from the date of mailing or delivery by the utility), (b) Paid with a check refused by a bank, (c) Been disconnected for nonpayment, or at any time, (d) tampered with the meter, or (e) used service in a fraudulent or unauthorized manner. Nothing in the rule shall prohibit the company from refunding a deposit in less than 25 months.

25.0 REQUEST FOR METER TEST BY CUSTOMER- Should any customer request a bench test of his water meter, the company will require a deposit to defray cost of testing; such deposit not to exceed the following schedule of fees:

<u>METER SIZE</u>	<u>FEE</u>
5/8 X 3/4" and 1"	\$40.00
1 1/2" and 2"	55.00
2 1/2" and over	Actual Cost of test and labor

If the meter is found to register in excess of the accuracy limits prescribed by the Commission the deposit will be refunded; but if below such accuracy limit, the deposit will be retained by the company as a service charge for conducting the test.

Further, upon written request of any customer, the Company shall, without charge, make a field test of the accuracy of the water meter in use at customer's premises provided that the meter has not been tested within the past six (6) months.

26.0 ADJUSTMENT OF BILLS FOR METER ERROR - In meter tests made by the Commission or by the company, the accuracy of registration of the meter and its performance in service shall be judged by its average error. The average meter error shall be considered to be the average of the errors at the test rate flows.

(Continued to Sheet No. 15.0)

Tim E. Thompson, President

NAME OF COMPANY MARION UTILITIES, INC.  
(Continued from Sheet No. 15.0)

28.0 MISCELLANEOUS SERVICE CHARGES - The company may charge the following miscellaneous service charges in accordance with the terms also stated below. If both water and sewer services are provided, only a single charge is appropriate unless circumstances beyond the control of the company requires multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at the same location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied subsequent to disconnection of service for cause including a delinquency in bill payment.

PREMISE VISIT CHARGE - is levied when a service representative visits a premises at the customer's request for complaint resolution and the problem is found to be the customer's responsibility.

DELINQUENT PAYMENT CHARGE - This charge is levied for any customer paying their bill after the 20<sup>th</sup> of the month. \$5.00

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection	\$20.00	
Normal reconnection	\$20.00	\$40.00
Violation reconnection	\$20.00	\$40.00
Premises Visit	\$20.00	\$40.00

EFFECTIVE DATE:

TYPE OF FILING: Miscellaneous Service Charges

Tim E. Thompson, President