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BELLSOUTH TELECOMMUNICATIONS, INC.
REBUTTAL TESTIMONY OF KATHY K. BLAKE
BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 040130-TP
FEBRUARY 7, 2005

Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH TELECOMMUNICATIONS, INC. ("BELLSOUTH"), AND YOUR BUSINESS ADDRESS.

A. My name is Kathy K. Blake. I am employed by BellSouth as Director – Policy Implementation for the nine-state BellSouth region. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

Q. HAVE YOU PREVIOUSLY FILED TESTIMONY IN THIS PROCEEDING?

A. Yes. I filed Direct Testimony on January 10, 2005.

Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

A. My rebuttal testimony responds to portions of the direct testimony filed by James C. Falvey on behalf of Xspedius Communications, LLC on behalf of its operating subsidiaries, Marva Brown Johnson on behalf of KMC Telecom V, Inc. and KMC Telecom III LLC, Hamilton E. Russell, III, on behalf of NuVox Communications, Inc. and NewSouth Communications Corporation and Jerry

1 Willis on behalf of NuVox Communications and NewSouth Communications
2 on January 10, 2005.

3
4 Q. ARE YOU ADDRESSING ANY ADDITIONAL ITEMS IN THIS
5 REBUTTAL TESTIMONY??

6
7 A. Yes. I am adopting certain portions of the direct testimony of BellSouth
8 witness Carlos Morillo. Specifically, I am adopting Item Nos. 88, 97, 100,
9 101, 102 and 104 and will be rebutting the Joint Petitioner's testimony for
10 these issues. BellSouth witness Scot Ferguson will be adopting Item No. 103
11 of Carlos Morillo's direct testimony and will be rebutting the Joint Petitioners'
12 testimony as it relates to this item.

13
14 SUPPLEMENTAL ISSUES

15
16 Q. SHOULD THE FLORIDA PUBLIC SERVICE COMMISSION
17 ("COMMISSION") DEFER RESOLUTION OF THE SUPPLEMENTAL
18 ISSUES IN THIS ARBITRATION PROCEEDING?

19
20 A. Yes. As I previously asserted in my Direct Testimony, the Commission should
21 defer resolution of the Supplemental Issues to the Generic Proceeding, Docket
22 No. 041269-TP, filed November 1, 2004.¹ In the event the Commission

¹ As an initial matter, BellSouth's position is that all Supplemental Issues addressing BellSouth's federal obligations resulting from *USTA v. FCC*, 359 F.3d 554 (D.C. Cir. 2004) ("*USTA IP*"), the *Interim Rules Order*, issued by the FCC in WC Docket No. 04-313, CC Docket No. 01-338 or the Final Unbundling Rules should be deferred to the Commission's generic UNE proceeding. In no event, however, should issues addressing any state-law obligations be included in such a generic proceeding.

1 wishes to address the Supplemental Issues in this arbitration, BellSouth's
2 position for each Supplemental Issue is set forth below.

3

4 ***Item 108, Issue S-1: How should the Final FCC Unbundling Rules be incorporated***
5 ***into the Agreement?***

6

7 Q. WHAT IS THE JOINT PETITIONERS' POSITION AND HOW DO YOU
8 RESPOND?

9

10 A. The Joint Petitioners' position on this issue is that the parties should engage in
11 protracted negotiations and then dispute resolution at the Commission before
12 the FCC issues its final unbundling rules ("Final FCC Unbundling Rules") and
13 such rules become effective. Simply put, the Joint Petitioners' position does
14 nothing more than promote delay, which is entirely inconsistent with the intent
15 of the FCC as set forth in the *Interim Rules Order* (I fully explain and describe
16 this intent in my Direct Testimony). Further, contrary to the Joint Petitioners'
17 position, there is nothing in Section 251 of the Telecommunications Act of
18 1996 (the "Act") that specifically requires the Parties to engage in negotiations
19 and then dispute resolution to address changes in the law as mandated by the
20 FCC. And, in any event, BellSouth's position does not prohibit the parties
21 from engaging in such negotiations and then amending the Agreement if the
22 Parties ultimately agree to something other than what is mandated by the FCC.

23

24 More importantly, the Joint Petitioners' position presumes that the parties will
25 disagree over what the FCC meant in issuing its new rules and that dispute

1 resolution will be required. However, as made clear by the Joint Petitioners
2 concurrence with BellSouth's definition of switching (see Item 112) as well as
3 with other issues that the parties have resolved, there will be portions of the
4 Final FCC Unbundling Rules with which even the Joint Petitioners cannot
5 disagree. Thus, there is no need to frustrate the FCC's stated intent by
6 delaying the total effect of the Final FCC Unbundling Rules. For those
7 limited issues where there is a good faith disagreement over what the FCC
8 ordered, BellSouth will agree to resolve such a dispute before the Commission.
9 However, BellSouth submits that these disputes will be limited and that there
10 should be no dispute over what elements BellSouth is no longer required to
11 unbundle.

12
13 It is interesting to note that the Joint Petitioners' position here appears to
14 contradict their position regarding a similar, albeit resolved, issue concerning
15 the effective date of future rate impacting amendments. In fact, for that issue,
16 the Joint Petitioners objected to BellSouth's proposed language asserting that it
17 provided BellSouth with the opportunity to delay the effectiveness of an
18 amendment, and, according to the Joint Petitioners, injected a huge amount of
19 uncertainty into a process that should be simple and straightforward.

20
21 For these reasons and those set forth in my Direct Testimony, the Commission
22 should find that the Agreement would automatically incorporate the Final FCC
23 Unbundling Rules immediately upon those rules becoming effective.

24

25 *Item 109, Issue S-2: Should the Agreement automatically incorporate any*

1 *intervening order of the FCC adopted in WC Docket 04-313 or CC Docket 01-*
2 *338 that is issued prior to the issuance of the Final FCC Unbundling Rules to*
3 *the extent any rates, terms or requirements set forth in such an order are in*
4 *conflict with, in addition to, or otherwise different from the rates, terms and*
5 *requirements set forth in the Agreement?*

6

7 Q. WHAT IS THE JOINT PETITIONERS' POSITION AND HOW DO YOU
8 RESPOND?

9

10 A. The Joint Petitioners' position is that the parties should engage in protracted
11 negotiations and then dispute resolution at the Commission before an
12 intervening order becomes effective. For the reasons identified in responding
13 to the Joint Petitioner's position as to Item 108, the Commission should reject
14 their attempt to frustrate the FCC's intent by imposing unnecessary conditions
15 as to when any intervening order of the FCC should be implemented and find
16 that the Agreement should automatically incorporate the findings contained in
17 an intervening order on the effective date of such order.

18

19 In addition, with their Issue Statement, the Joint Petitioners are improperly
20 expanding the scope of this issue to include consideration of an intervening
21 and potentially conflicting state commission order. As set forth in my Direct
22 Testimony, the Commission should refuse to consider the issue because it
23 exceeds the parties' agreement regarding the type of issues that could be raised
24 after the 90-day abatement period. In addition, the issue is purely hypothetical
25 in nature and not sanctioned by the *Interim Rules Order*, which specifically

1 recognized the possibility that the FCC and only the FCC would issue an
2 intervening order (which it has) during the Interim Period and that any such
3 order would supersede the FCC's findings in the *Interim Rules Order*.

4

5 Further, while I am not an attorney, it is my understanding that state
6 commissions are prohibited from issuing orders containing provisions that
7 conflict with the *Interim Rules Order*. In fact, the *Interim Rules Order*
8 identified the only type of state commission order that is permissible – one that
9 increases rates for the frozen elements: “[The frozen] rates, terms, and
10 conditions shall remain in place during the interim period, except to the extent
11 that they are or have been superseded by ... (3) (with respect to rates only) a
12 state public utility commission order raising the rates for network elements.”
13 See *Interim Rules Order* at ¶ 29. Thus, unless the Commission increases rates
14 for the frozen elements, the Commission is prohibited from issuing any
15 intervening orders that conflict with the *Interim Rules Order*.

16

17 Further, BellSouth's position is consistent with the Act. The unbundling
18 requirements of Section 251 are *federally* mandated and do not reference
19 *state* law. The reason for this is obvious -- state law is not allowed to
20 frustrate the national regulatory scheme as implemented by the FCC.
21 Although a state commission has the authority to enforce state access and
22 interconnection obligations, it may do so only to the extent "consistent with
23 the requirements" of federal law and so as not to "substantially prevent
24 implementation" of the requirements and purposes of federal law. See 47
25 U.S.C. §251(d)(3).

1

2 Finally, any state commission order requiring additional unbundling
3 obligations under state law would be invalid without the state commission
4 performing an impairment analysis. This analysis cannot be conducted in the
5 context of a Section 252 arbitration proceeding that addresses BellSouth's
6 federal obligations under the Act. Consequently, the Commission should
7 reject the Joint Petitioners' attempt to convert this Section 252 arbitration into
8 an impairment proceeding under state law and find simply that only an
9 intervening FCC order should be automatically incorporated into the parties'
10 Agreement.²

11

12 *Item 110, Issue S-3: If FCC 04-179 is vacated or otherwise modified by a court of*
13 *competent jurisdiction, how should such order or decision be incorporated into the*
14 *Agreement?*

15

16 Q. WHAT IS THE JOINT PETITIONERS' POSITION AND HOW DO YOU
17 RESPOND?

18

19 A. The Joint Petitioners' position is that the parties should engage in protracted
20 negotiations and then dispute resolution at the Commission before any vacatur
21 or invalidation of the *Interim Rules Order* becomes effective. For the reasons
22 identified in Item 108, the Commission should reject their attempt to delay and

² Pursuant to the *Interim Rules Order*, if the Commission issues an order increasing rates for frozen elements during the *Interim Period*, this order should be automatically incorporated into the Agreement as well.

1 prohibit the implementation of the current status of the law because, in such a
2 scenario, BellSouth would have no obligation to continue to provide the
3 vacated elements. It should also be noted that, in such a case, rather than
4 disconnecting service, BellSouth's transition plan would apply, thereby
5 providing the Joint Petitioners with the opportunity to receive comparable
6 services at non-UNE pricing.

7

8 Simply put, in the event a court of competent jurisdiction vacates all or part of
9 the *Interim Rules Order*, there will be no valid impairment findings with
10 respect to the vacated elements. Accordingly, the parties' Agreement should
11 automatically incorporate the status of the law on the date the order or decision
12 invalidating all or part of the *Interim Rules Order* becomes effective and the
13 parties should invoke the transition process identified in Item No. 23 to convert
14 vacated elements to comparable, non-UNE services.

15

16 ***Item 111, Issue S-4: At the end of the Interim Period, assuming that the Transition***
17 ***Period set forth in FCC 04-179 is neither vacated, modified, nor superceded, should***
18 ***the Agreement automatically incorporate the Transition Period set forth in the***
19 ***Interim Order?***

20

21 Q. WHAT IS THE JOINT PETITIONERS' POSITION AND HOW DO YOU
22 RESPOND?

23

24 A. The Transition Period, as defined in the *Interim Rules Order*, is the six-month
25 period following the expiration of the Interim Period (*i.e.* March 12, 2005 or



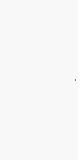
1 earlier in the event the FCC issues its Final Unbundling Rules prior). The
2 Transition Period only applies if the Final FCC Unbundling Rules are not in
3 effect at the end of the Interim Period or if the Final FCC Unbundling Rules do
4 not find impairment with respect to one ore more of the frozen elements.
5 During the Transition Period, vacated elements for which there has been no
6 finding of impairment will be available to CLECs for their existing customer
7 base but at higher prices. *See Interim Rules Order* at ¶¶ 1, 29. However,
8 during the Transition Period, CLECs are prohibited from adding any new
9 customers at the rates, terms, and conditions set forth in the Transition Period.
10 *Id.* at ¶ 29.

11
12 Moreover, refusing to find that the Transition Period is automatically
13 **incorporated into the parties' Agreement upon it becoming effective and**
14 instead requiring negotiation and the resulting dispute resolution frustrates the
15 FCC's intent as it effectively prohibits the parties' from operating under the
16 Transition Period. In fact, it is quite possible that the Transition Period will
17 expire prior to the time any change of law negotiations/proceedings would be
18 concluded, which is clearly not what the FCC intended.

19
20 Furthermore, it is unclear why the Joint Petitioners oppose the automatic
21 incorporation of the Transition Plan in the absence of Final FCC Unbundling
22 Rules. Indeed, without it, the Joint Petitioners will have no legal right to
23 obtain new vacated elements after March 12, 2005.

24

25 *Item 112, Issue S-5: (A) What rates, terms, and conditions relating to switching,*



1 *enterprise market loops, and dedicated transport were “frozen” by FCC 04-179?*
2 *(B) How should these rates, terms and conditions be incorporated onto the*
3 *Agreement?*

4

5 Q. WHAT IS BELLSOUTH’S POSITION ON THIS ISSUE?

6

7 A. The rates, terms, and conditions for the following subject elements were frozen
8 by the FCC in the *Interim Rules Order*, as specifically set forth in the attached
9 Exhibit KKB-1. This exhibit represents BellSouth’s proposed language for
10 this issue and is in addition to the general definitions BellSouth presented in
11 my Direct Testimony.

12

13 Q. WHAT IS THE JOINT PETITIONERS’ GENERAL POSITION?

14

15 A. The Joint Petitioners’ position is that the rates, terms, and conditions associated
16 with switching, dedicated transport, and enterprise loops, as those elements are
17 defined in the Joint Petitioners’ Current Agreements, should continue to apply
18 during the Interim Period. Importantly, these definitions as well as the
19 Current Agreements themselves have yet to be modified to address the FCC’s
20 *Triennial Review Order*, also referred to as the *TRO*. Thus, the Joint
21 Petitioners’ position is that BellSouth should be obligated to continue to
22 provide switching, dedicated transport, and enterprise loops pursuant to rates,
23 terms, and conditions that do not reflect the FCC’s modification of said
24 definitions in the *TRO*.

25

1 Q. DO YOU AGREE THAT THE *INTERIM RULES ORDER* REQUIRED THE
2 PARTIES TO DISREGARD PORTIONS OF THE *TRO* THAT WERE NOT
3 VACATED?

4
5 A. No, but that is exactly what the Joint Petitioners are recommending.
6 Specifically, the Joint Petitioners take the position that *USTA II*'s vacatur of
7 only certain portions of the *TRO* means that those portions *TRO* that were not
8 vacated are frozen by the *Interim Rules Order*. With such an argument, the
9 Joint Petitioners are now attempting to avoid the implementation of the non-
10 vacated portions of the *TRO*. It is clear, however, that the non-vacated
11 portions of the *TRO* were not impacted by *USTA II* and thus were not frozen by
12 the *Interim Rules Order*. In addition to being inconsistent with the intent of
13 the *Interim Rules Order*, such a position is also inconsistent with the practice
14 of the Parties, as they have reached agreement regarding how some non-
15 vacated elements of the *TRO* will be implemented in the new Agreement.

16
17 A good example of this is the Parties' agreement on the language that relieves
18 BellSouth from providing fiber to the home loops ("FTTH"). The *Interim*
19 *Rules Order* clearly provides for the amendment of the frozen terms and
20 conditions as a result of an intervening FCC Order. Under the Joint
21 Petitioners' theory, while the *TRO* eliminated the obligation to unbundle
22 FTTH, BellSouth would not be permitted to avail itself of that relief; however,
23 based on the FCC's two intervening orders expanding on the FTTH relief
24 (addressing FTTH to multiple dwelling units ("MDU") and fiber to the curb
25 ("FTTC")) BellSouth would be relieved of those obligations. This result is

1 completely nonsensical and is not supported in any manner by the *Interim*
2 *Rules Order*. It should be noted that, had the Joint Petitioners amended their
3 Current Agreements to make them *TRO*-compliant, this would not be an issue.
4 Instead, because the Joint Petitioners' goal throughout this proceeding has been
5 to delay those changes in the law that are not CLEC-beneficial, they are now
6 attempting to promote antiquated definitions of enterprise loops and dedicated
7 transport that fail to take into account rulings from the FCC that were not
8 impacted by *USTA II*.

9

10 Q. WHAT IS THE JOINT PETITIONERS' POSITION REGARDING THE
11 DEFINITION OF SWITCHING AND HOW DO YOU RESPOND?

12

13 A. The Joint Petitioners appears to agree with BellSouth's definition of mass
14 market switching. Thus, it appears that this is no longer an issue.

15

16 Q. WHAT IS THE JOINT PETITIONERS' POSITION REGARDING THE
17 DEFINITION OF DEDICATED TRANSPORT AND HOW DO YOU
18 RESPOND?

19

20 A. The Joint Petitioners argue that the pre-*TRO* definition of dedicated transport
21 that was in effect on June 15, 2004 in the Current Agreement should apply
22 during the Interim Period. This definition of dedicated transport, however, was
23 modified by the *TRO*. Specifically, in the *TRO*, the FCC excluded entrance
24 facilities and Optical Carrier ("OCn") level transmission facilities from the
25 definition of dedicated transport. Dedicated transport, as defined by the FCC

1 in the *TRO*, was the only dedicated transport that the D.C. Circuit addressed
2 and ultimately vacated in *USTA II*. Because the *Interim Rules Order* only
3 froze those rates, terms, and conditions associated with the vacated elements,
4 the frozen rates, terms, and conditions are only those that correspond to the
5 DS1 and DS3 elements that were reviewed by the D.C. Circuit as a result of
6 the *TRO* -- transmission facilities connecting ILEC switches and wire centers
7 in a LATA, including dark fiber transport. Stated another way, the only rates,
8 terms, and conditions that are frozen are those that were vacated, which by
9 necessity were those that the FCC addressed through its *TRO* definition of
10 dedicated transport. To hold otherwise, would allow the Joint Petitioners to
11 receive more through the *Interim Rules Order* than what the D.C. Circuit
12 actually reviewed and what the FCC actually ordered. Simply put, it is beyond
13 reason to suggest that the FCC intended to “freeze” rates, terms, and conditions
14 that exceed the scope of what was vacated by *USTA II*. **Moreover, to the**
15 extent that the Joint Petitioners argue that the definition of dedicated transport
16 should be frozen and, therefore, that they should be entitled to frozen rates,
17 terms and conditions for all levels of dedicated transport, the *Interim Rules*
18 *Order* would prohibit the Joint Petitioners from ordering new DS0 level
19 dedicated transport after the Interim Period and prohibit the Joint Petitioners
20 from maintaining DS0 level dedicated transport after the Transition Period.
21 Why the FCC would have eliminated an unbundling obligation through its
22 *Interim Rules Order* that was unaffected by the *USTA II* decision is
23 inconceivable and, yet, would be the result of the Joint Petitioners’ self serving
24 and nonsensical interpretation of the *Interim Rules Order*.
25

1 Q. WHAT IS THE JOINT PETITIONERS' POSITION REGARDING THE
2 DEFINITION OF ENTERPRISE MARKET LOOPS AND HOW DO YOU
3 RESPOND?
4

5 A. The Joint Petitioners appear to agree with BellSouth with regard to the
6 definition of enterprise market loops. Notwithstanding the Parties' apparent
7 agreement, the Joint Petitioners contend that the antiquated pre-*TRO* definition
8 of enterprise market loops that was in effect on June 15, 2004 in the Current
9 Agreement should apply during the Interim Period. Specifically, the *TRO*
10 defined enterprise market loops as those transmission facilities between a
11 distribution frame (or its equivalent) in the ILEC's central office and the loop
12 demarcation point at an end user customer premises at the DS1 and DS3 level,
13 including dark fiber loops. *TRO* at ¶ 249. This definition of "enterprise
14 market loops" was the only definition that the D.C. Circuit addressed and
15 ultimately vacated in its review in *USTA II* of the FCC's rules in the *TRO*
16 regarding BellSouth's obligation to provide enterprise market loops on an
17 unbundled basis. Because the *Interim Rules Order* only froze those rates,
18 terms, and conditions associated with the vacated elements, the frozen rates,
19 terms, and conditions are only those that are associated with transmission
20 facilities between a distribution frame (or its equivalent) in the ILEC's central
21 office and the loop demarcation point at an end user customer premises at the
22 DS1 and DS3 level, including dark fiber loops. Stated another way, the only
23 rates, terms, and conditions that are frozen are those that meet the FCC's *TRO*
24 definition of enterprise market loops.
25

1 To hold otherwise, would allow the Joint Petitioners to receive more through
2 the *Interim Rules Order* than what the D.C. Circuit actually reviewed and
3 would conflict with the non-vacated portions of the *TRO*. For instance, if the
4 Commission adopts the Joint Petitioners' position, the Joint Petitioners would
5 obtain fiber to the home and fiber to the curb loops during the Interim Period,
6 even though the FCC removed any obligation of BellSouth to provide these
7 loops in the *TRO* and its *TRO Reconsideration Order*. It is beyond reason to
8 suggest that the FCC intended to "freeze" rates, terms, and conditions that
9 exceed the scope of what was vacated or even addressed in *USTA II* (the fiber
10 to the curb ruling in the *TRO Reconsideration Order* was issued after *USTA II*
11 and the *Interim Rules Order*).

12

13 Q. HOW DO YOU RESPOND TO JOINT PETITIONER WITNESS
14 RUSSELL'S ASSERTION ON PAGE 61 OF HIS TESTIMONY THAT THE
15 INTERIM RULES ORDER AMENDMENT IS NOT APPLICABLE TO
16 THEM?

17

18 A. The Joint Petitioners erroneously claim that they are immune from complying
19 with their change of law obligations in their Current Agreements to implement
20 the *Interim Rules Order* as a result of an alleged agreement between the
21 Parties. Contrary to the Joint Petitioners' claim, there is no such agreement.
22 Specifically, as part of the 90-day abatement agreement to address issues
23 relating to *USTA II* in this arbitration proceeding, the parties also agreed to not
24 proceed with a change of law proceeding to implement *USTA II* and its
25 progeny. This limited decision does not and did not encompass any agreement

1 to avoid the change of law process for the *Interim Rules Order* or the Final
2 FCC Unbundling Rules.³ Simply put, BellSouth never agreed to what the
3 Joint Petitioners assert. Indeed, the FCC had not even issued the *Interim Rules*
4 *Order* at the time the Parties reached the agreement regarding the 90-day
5 abatement. Further, the Parties' agreement to continue operating under the
6 Current Agreement until the new Agreement came into place was not to
7 "freeze" the Joint Petitioners current UNE attachment, as intimated by the
8 Joint Petitioners. Rather, it was to address the Joint Petitioners' concern that
9 BellSouth would "bump" the Joint Petitioners from their Current Agreement
10 during the 90-day abatement. In any event, requiring the Joint Petitioners to
11 incorporate the *Interim Rules Order* and the Final FCC Unbundling Rules into
12 their Current Agreement would not violate such an agreement as they would
13 still be operating under their Current Agreement until moving to the new
14 Agreement. BellSouth will fully address this matter in its Post-Hearing Brief
15 if this matter ultimately becomes an issue in this proceeding.

16
17 ***Item 113, Issue S-6: Did USTA II vacate the FCC's unbundling requirement, if***
18 ***any, relating to high-capacity loops and dark fiber?***

19
20 Q. ON PAGE 61 OF HIS TESTIMONY JOINT PETITIONER WITNESS
21 FALVEY ARGUES THAT *USTA II* DID NOT VACATE THE FCC RULES
22 WITH REGARD TO THE PROVISION OF UNBUNDLED ACCESS TO

³ Although I am not a lawyer, I understand that "progeny" is a defined, legal term that means, "a line of opinions succeeding a leading case <*Erie* and its progeny>" as defined by the 2000 edition of *Black's Law Dictionary*. The *Interim Rules Order* is not an opinion of a court or state commission reaffirming or restating the D.C. Circuit's findings in *USTA II* and thus does not comply with the above-definition.

1 DS1, DS3, AND DARK FIBER LOOPS. HOW DO YOU RESPOND?

2

3 A. The Joint Petitioners devote numerous pages of their testimony arguing a
4 position that is not supported by a clear reading of *USTA II*. The simple fact is
5 that *USTA II* vacated the FCC's impairment finding that resulted in the
6 requirement for BellSouth to unbundle and provide high capacity transmission
7 facilities at TELRIC prices. Pursuant to the Act, there can be no obligation to
8 unbundle any element unless the FCC has found impairment. In fact, the FCC
9 recognized that *USTA II* eliminated impairment findings for these facilities and
10 thus issued *Interim Rules Order* to address how these facilities will be
11 provisioned for a twelve-month transition period for existing CLEC customers.
12 The refusal of the Joint Petitioners to recognize the straightforward and clear
13 wording of the *Interim Rules Order* reveals that their strategy is to use the
14 Commission to circumvent orders of the FCC. Furthermore, the Joint
15 Petitioners are attempting to expand the scope this issue to address BellSouth's
16 Section 271 obligation or state requirements. BellSouth fully addressed these
17 arguments in my Direct Testimony. Fundamentally, however, a Section 252
18 arbitration proceeding is not the proper forum to address these arguments and
19 the Commission should reject them.

20

21 *Item 114, Issue S-7 <<CLEC ISSUE STATEMENT>>: (A) Is BellSouth obligated*
22 *to provide unbundled access to DS1 dedicated transport, DS3 dedicated transport*
23 *and dark fiber transport? (B) If so, under what rates, terms and conditions? :*

24

25 Q. ON PAGE 70 OF HIS TESTIMONY, MR. RUSSELL ADMITS "THAT THE

1 COMMISSION IS NOW WITHOUT THE POWER TO MAKE [SIC]
2 FINDING OF NON-IMPAIRMENT FOR PURPOSES OF SECTION 251”
3 AND THEN, IMMEDIATELY IN THE NEXT SENTENCE, “REQUEST
4 THAT THE COMMISSION REQUIRE UNBUNDLING OF DEDICATED
5 TRANSPORT UNES PURSUANT TO SECTION 251.” HOW DO YOU
6 RESPOND?

7

8 A. Under their interpretation of Section 251, the Joint Petitioners conveniently fail
9 to recognize that Section 251’s unbundling obligation is only triggered upon an
10 impairment finding. As a result of *USTA II*’s vacatur of the FCC’s rules
11 relating to high-capacity transport, there is no longer a finding of impairment.
12 With no finding of impairment, there is no current Section 251 unbundling
13 obligation for high-capacity transport.

14

15 Likewise, and as I discussed in my Direct Testimony, BellSouth has no Section
16 271 obligation to unbundle the subject elements at Total Element Long Run
17 Incremental Cost (“*TELRIC*”) and the Commission is prohibited from ordering
18 anything to the contrary. Again, this issue and the Joint Petitioners’ positions
19 in general are nothing more than the Joint Petitioners’ attempts to circumvent
20 the D.C. Circuit and the *Interim Rules Order* so that they can prolong an
21 inapplicable pricing regime. Notwithstanding the Joint Petitioners’ position
22 and assertions, BellSouth recognizes its Section 271 obligation to offer its
23 high-capacity transport to CLECs.

24

1 **UNRESOLVED ISSUES**

2

3 *Item 2; Issue G-2: How should "End User" be defined? (Agreement GT&C*
4 *Section 1.7)*

5

6 Q. JOINT PETITIONERS' WITNESS JOHNSON STATES ON PAGES 5-6 OF
7 HER TESTIMONY THAT BELLSOUTH'S PROPOSED LANGUAGE IS
8 AMBIGUOUS AND SOMEHOW ATTEMPTS TO LIMIT WHO CAN OR
9 CANNOT BE A CLEC'S CUSTOMER. PLEASE RESPOND.

10

11 A. First, there is nothing ambiguous about BellSouth's proposed definition. The
12 end user is the actual user of the service, i.e., the customer. BellSouth's
13 language makes clear that an end user is not an intermediary user of the
14 service. Webster's Dictionary defines "end" as "...the last part of a thing,
15 i.e., the furthest in distance, latest in time, or last in sequence or series....". In
16 this instance, the "end user" is not necessarily the CLEC's customer, as the
17 Petitioners suggest, because that customer may or may not be the end of the
18 sequence or series. In other words, no matter how many wholesalers,
19 enhancers, etc., are in the chain, the "end user" is the ultimate user of the
20 service. For example, a manufacturer of breakfast cereal may have a grocery
21 store chain as its customer, but the end user is the little boy eating his Wheaties
22 at his breakfast table. In contrast, the Joint Petitioners' language does create
23 uncertainty. By defining an end user as any customer, even one who
24 subsequently repackages the service to sell it to another, the Joint Petitioners
25 contradict the commonly understood meaning of the word "end." Put

1 differently, under their definition, “end user” means every user, not just the one
2 at the end of the process.

3
4 Contrary Ms. Johnson’s assertion at page 6 of her testimony, BellSouth is in no
5 way attempting to limit who can or cannot be a CLEC’s customer. CLECs can
6 serve any customer they desire within the limits of the law and of their
7 regulatory certification. The issue is not whom CLECs serve, but rather what
8 service qualifies for UNEs and UNE prices. Not every customer a CLEC
9 serves is eligible to be served by Enhanced Extended Links (“EELs”). The
10 provisions of the Act were not designed to allow CLECs to re-wholesale to
11 another carrier. The Joint Petitioners would change the industry-accepted
12 definition of end user in order to improperly expand the categories of
13 customers that can be served via UNEs.

14
15 Q. AT PAGES 7-8 OF HER TESTIMONY, MS. JOHNSON, ALLEGES THAT
16 BELLSOUTH USES DIFFERENT DEFINITIONS OF END USER WHERE
17 IT SUITS BELLSOUTH. PLEASE RESPOND.

18
19 A. The instance Ms. Johnson is referring to regards service provided to an Internet
20 Service Provider (“ISP”). This is a unique, isolated instance in which the Joint
21 Petitioners are attempting to take a narrow exception where an ISP is referred
22 as an end user customer and translate it into a rule that would enable them to
23 serve an entity other than an end user with an EEL. The discussion particular
24 to ISPs that the Joint Petitioners refer to (for example, KMC’s Section 10.6.1
25 of Attachment 3) follows a more general discussion in Section 10.6 which

1 addresses NPA/NXX Codes within a rate center assigned to end users outside
2 of the Local Access Transport Area (“LATA”) where that rate center is
3 located. Although in hindsight, use of the term end user as applied to an ISP is
4 clearly inappropriate, it is obvious its purpose in Section 10.6.1 is to highlight
5 the fact that a CLEC cannot collect local reciprocal compensation payments for
6 non-local traffic, whether it is from an end user or from an ISP.

7
8 It is important to remember that the FCC defines an EEL as a combination of
9 local loop and transport and the FCC further defines a local loop as terminating
10 at an end user customer’s premises. The Joint Petitioners’ position would
11 result in an EEL no longer being an EEL, and a loop no longer being a loop, by
12 the FCC’s definition. Under the Joint Petitioners’ interpretation, they could
13 provision an EEL to another carrier and say that the facility between BellSouth
14 and the “customer’s” central office is a loop, thus allowing them to, in
15 actuality, designate a transport-to-transport combination as an EEL. In fact, a
16 transport-to-transport combination is not an EEL, because an EEL is only
17 transport connected to a local loop, and a local loop terminates at an end user
18 customer’s premises.

19

20 Q. AT PAGE 7, MS. JOHNSON REFERS TO “OTHER APPARENT
21 COMPLICATIONS RAISED BY BELLSOUTH’S PROPOSED
22 DEFINITION.” PLEASE RESPOND.

23

24 A. Ms. Johnson raises this point in reference to the FCC’s eligibility criteria
25 established for EELs. This point is addressed more fully in my Direct

1 Testimony under Issue 2-32.

2

3 ***Item 4; Issue G-4: What should be the limitation on each Party's liability in***
4 ***circumstances other than gross negligence or willful misconduct? (Agreement***
5 ***GT&C Section 10.4.1)***

6

7 Q. IS JOINT PETITIONERS' POSITION CONSISTENT WITH THEIR OWN
8 TARIFFS?

9

10 A. No. The Joint Petitioners' position is a one-sided approach that benefits only
11 the Joint Petitioners and is inconsistent with how they treat their own
12 customers. In fact, consistent with BellSouth's position on this issue, the Joint
13 Petitioners' own retail tariffs limit their liability to the actual cost of the
14 services or function not performed. This fact proves that (1) the Joint
15 Petitioners are attempting to impose an obligation on BellSouth that they are
16 not willing to take on with respect to their own customers and (2) the Joint
17 Petitioners are attempting to use the limitation of liability provision as a means
18 to generate revenue. Indeed, given the fact that their own tariffs limit their
19 respective liability to the actual cost of the services or function not performed,
20 receiving 7.5% of amounts collected from BellSouth potentially results in an
21 undeserved financial windfall for the Joint Petitioners. The simple fact is that,
22 contrary to their position, the Joint Petitioners employ standard limitation of
23 liability language with their respective customers. This is the same language
24 that BellSouth is requesting and that should be adopted by the Commission.

25

1 Q. ON PAGES 11-12, MS. JOHNSON CONTENDS THAT BELLSOUTH'S
2 PROPOSED LANGUAGE "IS NOT COMMERCIALY REASONABLE IN
3 THE TELECOMMUNICATIONS INDUSTRY." HAS THE FCC
4 ADDRESSED THE SCOPE OF LIABILITY IN THE CONTEXT OF
5 INTERCONNECTION AGREEMENTS?

6

7 A. Yes. In its decision in CC Docket No. 00-218, the FCC held:

8

9 Specifically, we find that, in determining the scope of
10 Verizon's liability, it is appropriate for Verizon to treat
11 WorldCom in the same manner as it treats its own
12 customers. Verizon has no duty to provide perfect
13 service to its own customers; therefore, it is
14 unreasonable to place that duty on Verizon to provide
15 perfect service to WorldCom. In addition, we are not
16 convinced that Verizon should indemnify WorldCom for
17 all claims made by WorldCom's customers against
18 WorldCom. Verizon has no contractual relationship
19 with WorldCom's customers, and therefore lacks the
20 ability to limit its liability in such instances, as it may
21 with its own customers. As the carrier with a
22 contractual relationship with its own customers,
23 WorldCom is in the best position to limit its own
24 liability against its customers in a manner that conforms
25 to this provision.⁴ ▶

26 The above-findings by the FCC are consistent with BellSouth's position on
27 this issue.

28

29 ***Item 5; Issue G-5: If the CLEC elects not to place in its contracts with end users***
30 ***and/or tariffs standard industry limitations of liability, who should bear the risks***
31 ***that result from this business decision? (Agreement GT&C Section 10.4.2)***

⁴ FCC Memorandum Opinion and Order, released July 17, 2002 in CC Docket No. 00-218, ¶709

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Q. IS BELLSOUTH ATTEMPTING TO “DICTATE THE TERMS OF SERVICE BETWEEN PETITIONERS AND THEIR CUSTOMERS” AS ALLEGED ON PAGE 8 OF MR. RUSSELL’S TESTIMONY?

A. Absolutely not. Except as otherwise controlled by a state or federal law or rule, the Joint Petitioners are free to establish whatever terms and conditions they please with their customers. BellSouth is simply stating that, if the Petitioners make a business decision not to limit their liability in their tariffs and contracts, that is their decision and the Petitioners should bear the business risk resulting from the decision. Any liability that may occur as a result of that decision should be borne by the CLECs and not by BellSouth.

Q. YOU MENTIONED ABOVE, IN REGARDS TO ISSUE G-4, THAT THE JOINT PETITIONERS’ TARIFFS INCLUDE LIMITATION OF LIABILITY PROVISIONS. IF THAT IS THE CASE, THEN WHY IS THIS AN ISSUE?

A. BellSouth is at a loss as to why Joint Petitioners continue to object to the proposed language because, consistent with industry standard, they all have standard limitation of liability provisions that severely limit their financial exposure. Given this fact, it is unclear why this is even an issue, unless of course, the Joint Petitioners intend to remove such provisions and rely upon BellSouth to fund their customers’ claims against the Joint Petitioners.

1 *Item 6; Issue G-6: How should indirect, incidental or consequential damages be*
2 *defined for purposes of the Agreement? (Agreement GT&C Section 10.4.4)*

3

4 Q. DO YOU HAVE ANY COMMENTS REGARDING THE JOINT
5 PETITIONERS' POSITION?

6

7 A. Yes. With their stated position, the Joint Petitioners are attempting to provide
8 their end users (either directly or vis-à-vis the Joint Petitioners) a right to
9 receive indirect, incidental, or consequential damages against BellSouth. The
10 Joint Petitioners' end users are not a party to this Section 251 Interconnection
11 Agreement and should not be given any rights against BellSouth, who is not
12 their service provider. Further, pursuant to the Joint Petitioners' tariff filings,
13 the Joint Petitioners, themselves, prohibit their end users from recovering
14 indirect, incidentals or consequential damages against them. Thus, it appears
15 that the Joint Petitioners are creating litigation opportunities for their end users
16 against BellSouth for damages they are insulated from.

17

18 Q. IN HIS TESTIMONY, MR. RUSSELL CONTENDS THAT BELLSOUTH'S
19 POSITION IS INTERNALLY INCONSISTENT BECAUSE THERE ARE
20 OTHER LEGAL MATTERS, SUCH AS INDEMNIFICATION, THAT
21 BELLSOUTH SEEKS TO DEFINE WITHIN THE CONTEXT OF THE
22 AGREEMENT (PAGES 12-13). HOW DO YOU RESPOND?

23

24 A. The comparison that the Petitioners are attempting to make is not valid. Again,
25 while I am not a lawyer, it is my understanding that although the term

1 “indemnification” has a particular legal meaning, it is not so well defined that
2 one can simply place language in a contract, for example, that “Party A agrees
3 to indemnify Party B,” and have both parties know precisely what is expected
4 of them. Instead, it is necessary to set forth the specifics of who is
5 indemnifying whom for what and under what circumstances. In contrast, the
6 issue of what constitutes consequential damages is a purely legal issue that is
7 defined in every state by a body of case law that has evolved over a long
8 period of time. It is, therefore, possible for parties to simply say that
9 consequential damages will be excluded, because the existing case law has
10 defined what constitutes this type of damages with such specificity that no
11 further negotiation of what does or does not constitute these damages is needed
12 or warranted.

13
14 If the Petitioners’ position is that there should be liability for indirect,
15 incidental or consequential damages, then they can certainly argue for this
16 position (although BellSouth does not agree that this should be the case). It
17 makes no sense, however, for the Petitioners to agree that there should be no
18 liability for these types of damages, and then try to alter the legally operative
19 terms so that, at least in some instances, the result would be exactly the
20 opposite of what the parties have agreed upon.

21
22 ***Item 7; Issue G-7: What should the indemnification obligations of the parties be***
23 ***under this Agreement? (Agreement GT&C Section 10.5)***

24
25 Q. ON PAGE 16 OF HIS TESTIMONY, MR. RUSSELL CONTENDS THAT

1 BELLSouth'S PROPOSAL DEVIATES FROM "GENERALLY-
2 ACCEPTED CONTRACT NORMS". HOW DO YOU RESPOND?

3

4 A. As I discussed in my Direct Testimony, what must be offered and the standards
5 that apply to those offerings is, in part, drawn from the language of the Act,
6 and in part, the result of eight (8) years of decisions by the FCC and various
7 state commissions. The services included in a Section 251 agreement are
8 provided on the basis of TELRIC pricing and TELRIC pricing does not include
9 the cost of open-ended indemnification of the party receiving services. If one
10 of the costs of providing UNEs and interconnection is damage payments that
11 the Petitioners seek through their language, then those damages should also be
12 recovered through the cost of UNEs and interconnection. However, this is not
13 the case. Thus, the Petitioners' reliance upon commercial agreements is
14 misplaced.

15

16 Q. PLEASE COMMENT ON MR. RUSSELL'S CLAIM ON PAGE 16 THAT
17 "BELLSouth'S PROPOSAL IS COMPLETELY ONE-SIDED."

18

19 A. The Joint Petitioners' claim that the Commission must reject BellSouth's
20 language because it is one-sided rings hollow because of other provisions
21 advanced by the Joint Petitioners that are one-sided in favor of them. For
22 example, the Joint Petitioners' limitation of liability language favors only the
23 Joint Petitioners because they primarily purchase service from BellSouth. In
24 addition, the Joint Petitioners do not dislike one-sided limitation of liability
25 language with their customers as they all have limitation of liability language

1 in their tariffs that equal or exceed the language BellSouth proposes.

2

3 *Item 9; Issue G-9: Should a party be allowed to take a dispute concerning the*
4 *interpretation or implementation of any provision of the agreement to a Court of*
5 *law for resolution without first exhausting its administrative remedies? (Agreement*
6 *GT&C Section 13.1)*

7

8 Q. MR. FALVEY ASSERTS AT PAGES 9-10 OF HIS TESTIMONY THAT
9 BELLSOUTH'S POSITION DOES NOT ADEQUATELY
10 ACCOMMODATE PETITIONER'S ABILITY AND DESIRE TO BRING
11 MATTERS BEFORE A COURT OF LAW. IS THAT AN ACCURATE
12 READING OF BELLSOUTH'S POSITION?

13

14 A. No, it is not. BellSouth recognizes that certain issues and disputes may not fall
15 squarely under the expertise of either the FCC or this Commission. In those
16 cases, CLECs should be permitted to seek relief in a court of law. However,
17 BellSouth maintains that Petitioners should not forego resolution of issues at
18 the appropriate regulatory body unless it is obvious, or has been determined,
19 that neither the FCC nor this Commission has expertise or jurisdiction over the
20 dispute. Additionally, often the terms and conditions that are included in an
21 interconnection agreement result from an arbitration decision or the language
22 is crafted from a rule or order written by the FCC or this Commission. Clearly,
23 the regulatory bodies that dictate how the services are to be provisioned
24 pursuant to an interconnection agreement are best suited to interpret and
25 enforce those provisions. To prematurely bring a dispute to a court of law that

1 might otherwise be addressed and resolved by a regulatory agency is to risk
2 that the court will remand the case to the appropriate body.

3

4 Q. ON PAGE 9, MR. FALVEY CLAIMS THAT BELLSOUTH'S PROPOSAL
5 COULD BE USED TO EFFECTIVELY FORCE CLECS TO RE-LITIGATE
6 THE SAME ISSUE IN NINE (9) DIFFERENT STATES. HOW DO YOU
7 RESPOND?

8

9 A. I am somewhat confused by the Mr. Falvey's contention as the Joint
10 Petitioners have no problem arbitrating in nine (9) states. Further, the Joint
11 Petitioners' position is entirely inconsistent with their statement in Direct
12 Testimony that "the Commission and the FCC are obviously the expert
13 agencies with respect to a number of (if not the majority of) the issues that
14 might arise." (Falvey's Direct Testimony at pages 7-8.) Given this admission,
15 the Joint Petitioners should have no objection to BellSouth's language. And, if
16 the Joint Petitioners want to resolve interpretation and implementation of
17 disputes in a single proceeding, the Joint Petitioners can file a proceeding at
18 the FCC.

19

20 Q. ON PAGE 10, MR. FALVEY ALSO CLAIMS THAT BELLSOUTH'S
21 PROPOSAL WOULD CAUSE "NEEDLESS BIFURCATION OF CLAIMS".
22 HOW DO YOU RESPOND?

23

24 A. The Joint Petitioners' position results in the same outcome. If either party to
25 the Agreement filed for dispute resolution with a court of law for resolution of

1 issues relating to the implementation or interpretation of the Agreement, the
2 most likely outcome would be for the court to defer the case to the state
3 commission for resolution. Such action would require both parties to incur
4 unnecessary cost and would cause substantial delay in resolving the dispute.

5

6 *Item 12; Issue G-12: Should the Agreement explicitly state that all existing state*
7 *and federal laws, rules, regulations, and decisions apply unless otherwise*
8 *specifically agreed to by the Parties? (Agreement GT&C Section 32.2)*

9

10 Q. ON PAGE 19 OF HIS TESTIMONY, MR. RUSSELL CLAIMS THAT
11 BELLSOUTH'S PROPOSED LANGUAGE IS INADEQUATE BECAUSE IT
12 PURPORTS TO ADOPT PRINCIPLES THAT DIFFER FROM GEORGIA
13 CONTRACT LAW AND FOR THAT MATTER, BLACK-LETTER
14 CONTRACT LAW. HOW DO YOU RESPOND?

15

16 A. Although I am not an attorney, and as I discussed in my Direct Testimony,
17 BellSouth's proposed language acknowledges an underlying obligation to
18 provide services in accordance with applicable rules, regulations, etc. and that
19 the parties have negotiated what those obligations are. However, in the
20 unlikely event that an issue arises in the future wherein the parties dispute
21 whether there is an obligation regarding substantive telecommunications law
22 that has or has not been included in the agreement, and the parties further
23 dispute whether they had or had not negotiated their obligations with respect
24 thereto, then the parties will attempt to resolve those issues by amending the
25 agreement to define and incorporate include such obligation. In the event that

1 the parties cannot agree on what the obligation is, or whether such obligation
2 exists under the law, then the Commission should resolve that dispute. In the
3 event that an obligation exists that was not previously included in the
4 interconnection agreement, the parties should then amend the agreement
5 *prospectively* to include such an obligation. To require retrospective
6 compliance in such circumstances would be inappropriate. BellSouth is not
7 attempting to avoid its obligations under the law; it is simply trying to ensure
8 that its obligations are sufficiently defined so that it can comply with them and
9 so that it can expect compliance.

10

11 Q. ON PAGE 20 OF MR. RUSSELL'S TESTIMONY, THE JOINT
12 PETITIONERS OBJECT TO BELLSOUTH'S REVISED PROPOSED
13 LANGUAGE CONTENDING THAT "BELLSOUTH IS ADDING AN
14 ADMINISTRATIVE LAYER, A POTENTIAL PROCEEDING TO
15 DETERMINE WHETHER A PARTY IS OR IS NOT BOUND BY
16 APPLICABLE LAW." HOW DO YOU RESPOND?

17

18 A. Contrary to the Mr. Russell's contention, it is the Joint Petitioners' proposed
19 language that instigates the need for on-going litigation. In fact, NuVox and
20 NewSouth have attempted to exploit a similar provision in their current
21 interconnection agreements with BellSouth in an attempt to circumvent the
22 provision in those agreements regarding how audits will be conducted to verify
23 compliance with the EEL eligibility criteria. The Joint Petitioners' proposed
24 "catch-all" language seeks to memorialize the "two bites at the apple" strategy
25 they have taken in the NuVox and NewSouth EELs audit disputes. The first

1 bite occurs during the contract negotiations (resulting in the agreed-upon EEL
2 audit language in the Current Agreement, for example) and the second bite
3 occurs if and when the agreed-upon language creates results that are
4 unfavorable to the Joint Petitioners. The Joint Petitioners want to have a ready
5 option at such times to canvass all laws, presumably from any source, to see if
6 a better result for them might be obtained. This is a fundamental difference in
7 business approaches between the Joint Petitioners and BellSouth. BellSouth
8 organizes itself around its obligations. The Joint Petitioners, at least in this
9 effort, seek to keep obligations fluid for purposes that appear to be inconsistent
10 with the Act.

11

12 *Item 23; Issue 2-5: What rates, terms and conditions should govern the CLECs'*
13 *transition of existing network elements that BellSouth is no longer obligated to*
14 *provide as UNEs to other services? (Attachment 2, Section 1.5)*

15

16 Q. WHAT IS THE JOINT PETITIONERS' POSITION ON THIS ISSUE AND
17 HOW DO YOU RESPOND?

18

19 A. The main theme of the Joint Petitioners' position and testimony on this issue
20 seems to be to delay or avoid any action that impedes their ability to continue
21 to obtain vacated elements at the supra-discounted rates they currently enjoy.
22 This position is most certainly rooted in their apparent belief that there is no
23 advantage or incentive to converting the vacated elements and incurring the
24 associated rate changes any sooner than is absolutely necessary. While that
25 position may make sense to the Petitioners, it does little to further the

1 implementation of the intent of the FCC's rules or to address this arbitration
2 issue before the Commission.

3

4 Contrary to the Joint Petitioners' position, the CLECs should be responsible
5 for ensuring that they are not violating the Agreement that they have
6 negotiated, executed and agreed to abide by. Therefore, it should be the Joint
7 Petitioners' obligation to identify the arrangements that are no longer offered
8 or are not in compliance with the terms of the Agreement and, therefore, must
9 be transitioned. Additionally, it is reasonable to expect the Joint Petitioners to
10 have sufficient records and the ability to research them in order to identify
11 those arrangements that no longer comply with the terms of the Agreement
12 since they have ordered the services in question.

13

14 Further, only the Joint Petitioners know whether if their plan is to disconnect
15 the facility completely or convert the facility to a BellSouth resold service or
16 access service or to a service offered under a commercial agreement with
17 BellSouth. The Joint Petitioners have options with respect to the facilities they
18 require to provide services to end users, and they also have options as to
19 whether they choose to self-provision those facilities, buy the facilities from
20 BellSouth or purchase facilities from a third party. Because BellSouth cannot
21 select such options for the Joint Petitioners, the Joint Petitioners must not only
22 identify the noncompliant facilities, but must also instruct BellSouth, via the
23 appropriate ordering mechanism, as to whether they choose to disconnect the
24 facility or to replace it with a comparable service.

25

1 Q. AT PAGE 17 OF MS. JOHNSON'S TESTIMONY, SHE STATES THAT
2 BELLSOUTH'S LANGUAGE WOULD "... PLACE THE BURDEN ON
3 THE PARTY THAT DOES NOT NECESSARILY THINK THAT A
4 SERVICE CHANGE IS DESIRABLE OR NECESSARY." PLEASE
5 RESPOND.

6

7 A. Both the Joint Petitioners and BellSouth are equally bound by the Agreement.
8 Both parties have an obligation to honor the requirements and spirit of the
9 Agreement. The Petitioners' tactic of "catch us if you can" is not appropriate.
10 BellSouth should not be solely responsible for compliance with the Agreement.
11 Because the non-compliant services are owned by the Joint Petitioners, the
12 Joint Petitioners are in the best position to identify those services.

13

14 *Item 26; Issue 2-8: Should BellSouth be required to commingle UNEs or*
15 *Combinations with any service, network element or other offering that it is obligated*
16 *to make available pursuant to Section 271 of the Act? (Attachment 2, Section 1.7)*

17

18 Q. ON PAGE 22 OF MS. JOHNSON'S TESTIMONY, SHE ASSERTS THAT
19 BELLSOUTH SHOULD BE REQUIRED TO COMMINGLE UNES OR
20 COMBINATIONS OF UNES WITH ANY SERVICE, NETWORK
21 ELEMENT, OR OTHER OFFERING THAT IT IS OBLIGATED TO MAKE
22 AVAILABLE PURSUANT TO SECTION 271 OF THE ACT. HOW DO
23 YOU RESPOND?

24

25 A. Ms. Johnson's position is without merit. As I discussed in my Direct

1 Testimony, BellSouth's position is consistent with the FCC's errata to the
2 *Triennial Review Order*, in that there is no requirement to commingle UNEs or
3 UNE combinations with services, network elements or other offerings made
4 available only pursuant to Section 271 of the Act. Unbundling and
5 commingling are Section 251 obligations. Services not required to be
6 unbundled are not subject to Section 251. When BellSouth provides an item
7 pursuant only to Section 271, BellSouth is not obligated by the requirements of
8 Section 251 to either combine or commingle that item with any other element
9 or service. If BellSouth agrees to do so, it will be done pursuant to a
10 commercial agreement.

11

12 Q. ON PAGE 23 OF HER TESTIMONY, MS. JOHNSON CLAIMS THAT
13 "NOTHING IN THE FCC'S RULES OR THE *TRO* SUPPORT
14 [BELLSOUTH'S] INTREPRETATION." IS THIS TRUE?

15

16 A. No. BellSouth's interpretation of its commingling requirements is based solely
17 on the obligations stated in the *TRO* by the FCC. Specifically, paragraph 579
18 states "competitive LECs may connect, combine, or otherwise attach UNEs
19 and combinations of UNEs to wholesale services (e.g., switched and special
20 access services offered pursuant to tariff), and incumbent LECs shall not deny
21 access to UNEs and combinations of UNEs on the grounds that such facilities
22 or services are somehow connected, combined, or otherwise attached to
23 wholesale services."

24

25 Contrary to their belief, the Joint Petitioners are not prevented from

1 commingling wholesale services purchased from BellSouth's Special Access
2 tariff with UNEs and UNE combinations provided pursuant to Section 251.
3 However, there is no requirement for BellSouth to commingle UNEs or UNE
4 combinations with services, network elements or other offerings made
5 available only pursuant to Section 271 of the Act. To the extent the Joint
6 Petitioners are asking to commingle UNEs with non-tariffed services provided
7 only pursuant to BellSouth's Section 271 obligations, commingling is not
8 required by Sections 251 or 252 of the Act and, therefore, such commingling is
9 outside the scope of an Interconnection Agreement. Any agreement to
10 commingle such a 271 service should be addressed, if at all, by a separate
11 agreement negotiated between the parties.

12
13 ***Item 51; Issue 2-33: (B) Should there be a notice requirement for BellSouth to***
14 ***conduct an audit and what should the notice include? (C) Who should conduct the***
15 ***audit and how should the audit be performed? (Attachment 2, Sections 5.2.6,***
16 ***5.2.6.1, 5.2.6.2, 5.2.6.2.1 & 5.2.6.2.3)***

17
18 Q. WHAT IS BELLSOUTH'S POSITION WITH RESPECT TO THE AMOUNT
19 OF TIME BETWEEN THE NOTICE TO THE CLEC OF BELLSOUTH'S
20 INTENTION TO CONDUCT AN AUDIT AND THE START DATE OF THE
21 AUDIT?

22
23 A. BellSouth's position is that the audit should commence 30 days from the date
24 that BellSouth notifies the CLEC that it will conduct an audit. 30 days is
25 ample time for the CLEC to identify the necessary personnel to assist with the

1 audit and to make arrangements to receive the auditors. Naturally, there is
2 room for negotiation as to the specific start date and time, and BellSouth will
3 certainly consider extenuating circumstances that may not permit a CLEC to be
4 ready within 30 days. But in no case should the CLEC be permitted to unduly
5 and unilaterally delay the start of the audit.

6

7 Q. IN MR. RUSSELL'S TESTIMONY ON PAGE 31, HE SUGGESTS
8 REQUIRING BELLSOUTH TO PRE-IDENTIFY THE SPECIFIC CIRCUITS
9 TO BE EXAMINED IN THE COURSE OF AN AUDIT AND RELAY THAT
10 INFORMATION TO THEM PRIOR TO THE COMMENCEMENT OF THE
11 AUDIT. PLEASE COMMENT.

12

13 A. As an initial matter, a requirement to identify specific circuits beforehand
14 defeats the purpose of the compliance audit. The purpose of an EELs audit is
15 to assess, via an independent, third party auditor, the extent to which carriers
16 are complying with the rules for determining the usage of EELs circuits. To
17 require BellSouth to pre-identify specific circuits to be examined would
18 provide an opportunity for a non-compliant CLEC to correct the
19 mischaracterization of the EELs circuits in advance of the audit. This attempt
20 by Petitioners to limit the BellSouth audit solely to a list of pre-identified
21 circuits would negate the effectiveness of the audit. During the conduct of an
22 audit, findings may dictate that the audit follow a direction not originally
23 intended in the initial audit scope. If the audit were restricted to specific
24 circuits, such additional questions or examinations could not be followed and
25 any errors corrected. A non-compliant CLEC could simply refuse to comply

1 with any audit request that does not directly relate to the specific circuits
2 identified, thus delaying the correction of erroneous EELs accounting.

3

4 While correcting mischaracterized circuits as a result of an audit is, and should
5 be, a goal of both BellSouth and the CLEC, of equal concern to BellSouth is
6 the ability to audit a CLEC's underlying processes and procedures used to
7 develop allocation factors in general, including EELs factors, in order to
8 determine the extent to which those processes may result in systematic errors
9 in the accounting for EELs circuits.

10

11 *Item 63; Issue 3-4: Under what terms should CLEC be obligated to reimburse*
12 *BellSouth for amounts BellSouth pays to third party carriers to terminate CLEC*
13 *originated traffic? (Attachment 3, Sections 10.10.6 – KMC; 10.8.6 – NSC & NVX;*
14 *10.13.5 – XSP)*

15

16 Q. ON PAGES 20-21 OF HIS TESTIMONY, MR. FALVEY STATES THAT
17 ANY REIMBURSEMENT TO BELLSOUTH FOR TERMINATION
18 CHARGES THAT BELLSOUTH PAYS THIRD-PARTY CARRIERS FOR
19 CLEC-ORIGINATED TRAFFIC SHOULD BE LIMITED TO THOSE
20 CHARGES BELLSOUTH IS CONTRACTUALLY OBLIGATED TO PAY
21 OR OBLIGATED TO PAY PURSUANT TO COMMISSION ORDER. HOW
22 DO YOU RESPOND?

23

24 A. **To begin** with, as I stated in my Direct Testimony, BellSouth and the Joint
25 **Petitioners** appear to agree that the CLECs should reimburse BellSouth for

1 third party charges when such charges are covered by the agreement between
2 BellSouth and the terminating carrier.

3
4 However, regardless of whether or not BellSouth has a contractual obligation
5 or an obligation to pay Independent Companies (“ICOs”) for the delivery of
6 the Joint Petitioners’ transit traffic, BellSouth is unwilling to provide a transit
7 function if the financial obligation to compensate rests with BellSouth and not
8 the originating carrier, which in this case would be the Joint Petitioners. Such
9 an outcome is not required by the Act, and is clearly contrary to reasonable
10 business practices. In the event that a terminating third party carrier imposes
11 on BellSouth any charges or costs for the delivery of Transit Traffic originated
12 by a CLEC, the CLEC should reimburse BellSouth for all charges paid by
13 BellSouth. BellSouth’s position is that the originating carriers (the Petitioners
14 in this case) are responsible for the payment of intercarrier compensation to the
15 terminating carriers, and the originator of the traffic rather than the transit
16 provider must ensure that the terminating carrier is appropriately compensated.
17 Mr. Falvey’s suggestion that BellSouth should refuse to pay the ICOs in the
18 instance where the originating carriers have not entered into agreements or
19 compensation arrangements with the ICOs for terminating such traffic is
20 disingenuous. Mr. Falvey makes this suggestion without indicating that
21 Petitioners will agree to enter into compensation arrangements with the ICOs,
22 thus, the Petitioners’ suggested course of action would leave the terminating
23 carriers, i.e., the ICOs, with no way to recover the costs associated with
24 terminating the Petitioners’ traffic. Importantly, adopting the Joint Petitioners’
25 position would require BellSouth to be unnecessarily engaged in compensation

1 disputes between CLECs and ICOs in cases where BellSouth's retail customers
2 neither originated nor received calls.

3

4 Q. IF THE JOINT PETITIONERS AGREE (FALVEY, PAGE 20) THAT THEY
5 SHOULD REIMBURSE BELLSOUTH FOR TERMINATION CHARGES
6 BELLSOUTH PAYS THIRD PARTY CARRIERS THAT TERMINATE
7 JOINT PETITIONER-ORIGINATED TRAFFIC TRANSITED BY
8 BELLSOUTH, THEN WHY IS THERE STILL AN ISSUE?

9

10 A. In my opinion, this is still an issue because as long as the Joint Petitioners
11 avoid establishing agreements directly with the carriers that terminate their
12 traffic, they can continue to rely upon BellSouth to carry the traffic on their
13 behalf. It is the obligation of the originating carrier (in this case the Joint
14 Petitioners) to make arrangements with the terminating carrier with respect to
15 delivery of and compensation for such transit traffic. However, where the
16 originating carrier has failed to make arrangements with the terminating carrier
17 to compensate the terminating carrier for such traffic, and the terminating
18 carrier imposes costs and charges on BellSouth, BellSouth should be able to
19 seek reimbursement from the originating carrier for those charges.

20

21 The Joint Petitioners' concern that BellSouth will "overpay" and the CLECs
22 will "over-reimburse" is unfounded. Clearly, the best way a CLEC can
23 mitigate such a concern is for the CLEC to negotiate compensation
24 arrangements directly with the ICO. BellSouth reviews, disputes and pays
25 third party invoices in a manner that is at parity with its own practices for

1 reviewing, disputing and paying such invoices. If BellSouth believes the ICO
2 has inappropriately billed BellSouth for calls, BellSouth will dispute such
3 charges and seek reimbursement from the ICO.

4

5 ***Item 65; Issue 3-6: Should BellSouth be allowed to charge the CLEC a Tandem***
6 ***Intermediary Charge for the transport and termination of Local Transit Traffic and***
7 ***ISP-Bound Transit Traffic? (Attachment 3, Sections 10.10.1 – KMC; 10.8.1 – NSC)***

8

9 Q. MS. JOHNSON’S TESTIMONY CLAIMS, AT PAGE 31, THAT THE
10 TANDEM INTERMEDIARY CHARGE IS “PURELY ‘ADDITIVE’.” MS.
11 JOHNSON ALSO CLAIMS AT PAGE 32 THAT, IF CURRENT TELRIC
12 CHARGES FOR TANDEM SWITCHING AND COMMON TRANSPORT
13 DO NOT COVER ALL COSTS, BELLSOUTH SHOULD CONDUCT A
14 TELRIC STUDY OF THOSE ADDITIONAL COSTS AND PROPOSE A
15 RATE IN THE NEXT GENERIC PRICING PROCEEDING. PLEASE
16 RESPOND.

17

18 A. First, as stated in my direct testimony, the tandem intermediary charge is not
19 “purely ‘additive’”. For example, BellSouth pays Telcordia for messages that
20 are not recovered in tandem switching and common transport charges.
21 BellSouth pays Telcordia for all messages, whether they are access records or
22 end user billing records that are sent and received through Centralized Message
23 Distribution System (“CMDS”). More importantly, *CLECs can connect*
24 *directly with other carriers in order to exchange traffic. They do not need*
25 *BellSouth to pass such traffic for them.* For whatever efficiencies they gain,

1 the CLECs have elected to have BellSouth perform a transit traffic function for
2 them. Because the transit traffic function is not a Section 251 obligation, it is
3 not subject to Section 252 cost standards (TELRIC); therefore, submitting a
4 TELRIC cost study for this function to a state commission is not appropriate.
5 As stated previously, CLECs that elect to have BellSouth perform this function
6 should negotiate the rates, terms and conditions of transit traffic in a separate
7 agreement.

8

9 *Item 88; Issue 6-5: What rate should apply for Service Date Advancement (a/k/a*
10 *service expedites)? (Attachment 6, Section 2.6.5)*

11

12 Q. PLEASE ADDRESS MR. FALVEY'S CONTENTIONS AT PAGES 26-27
13 OF HIS TESTIMONY THAT BELLSOUTH'S EXPEDITE CHARGES ARE
14 INFLATED, WERE NOT SET BY THE COMMISSION AND DO NOT
15 COMPORT WITH THE TELRIC PRICING STANDARD.

16

17 A. First, BellSouth's expedite charges are set forth in BellSouth's FCC No. 1
18 Tariff, Section 5 (which is an FCC-approved tariff). These are the same
19 charges that BellSouth's retail customers are charged when a retail customer
20 requests service in less than the standard interval. Such rates reflect the value
21 of the expedited service being provided. To the extent that a CLEC wants
22 expedited service, the CLEC should pay the same rates as BellSouth's retail
23 customers. Regarding the contention that expedite charges should reflect
24 TELRIC pricing, the Petitioners are incorrect. As noted above, BellSouth's
25 obligation is to provide UNEs within the standard interval. BellSouth has no

1 obligation to provide CLECs with expedited service. Because expedited
2 service is not an obligation under Section 251, the cost-based pricing standards
3 of Section 252(d) do not apply.

4
5 As a practical matter, if there were no charge or only a minor charge for
6 expedited service requests, it is likely that most CLEC orders would be
7 expedited, causing BellSouth to miss its standard intervals and its obligations
8 to provide non-discriminatory access. The result would be most, if not all,
9 orders would either be expedited or late, due to the volume of expedite orders
10 that preempt other scheduled orders with standard intervals. BellSouth's
11 position on this issue is reasonable and provides parity of service between how
12 BellSouth treats CLECs and how it treats its own retail customers.

13
14 *Item 97; Issue 7-3: When should payment of charges for service be due?*
15 *(Attachment 7, Section 1.4)*

16
17 Q. AT PAGE 40 OF HIS TESTIMONY, MR. RUSSELL COMPLAINS THAT
18 PETITIONERS NEED AT LEAST 30 CALENDAR DAYS TO REVIEW
19 AND PAY INVOICES. IS THAT REASONABLE?

20
21 A. No. There is no legitimate reason to allow the Petitioners a full thirty calendar
22 days after receiving a bill to make payment. BellSouth invoices each CLEC
23 every 30 days, just as it does for retail customers. The bill date is the same
24 each month and each CLEC is aware of its billing due date. Moreover, a CLEC
25 can elect to receive its bills electronically so as to minimize any delay in bill

1 printing and receipt. To the extent a CLEC has questions about its bills,
2 BellSouth cooperates with that CLEC to provide responses in a prompt manner
3 and resolve any issue. It is reasonable for BellSouth to expect that payment
4 will be due and payable before the next bill date. Furthermore, in a given
5 month if special circumstances warrant, a CLEC may request an extension of
6 the due date and BellSouth does not unreasonably refuse to grant such a
7 request.
8

9 All customer's due dates and treatment notices are generated the same way;
10 therefore, it is not realistic to do something different for one customer versus
11 another. Any such change would require substantial modifications to
12 BellSouth's billing systems; would involve substantial costs, and would apply
13 to all customers. Incurring such substantial costs to meet the special payment
14 due date request of the Joint Petitioners is unnecessary and unwarranted given
15 the fact that this Commission and the FCC have determined that BellSouth's
16 billing practices are non-discriminatory in granting BellSouth long distance
17 authority in Florida. In short, it has already been determined that BellSouth's
18 *existing* billing practices give efficient CLECs a meaningful opportunity to
19 compete in the local market. Further, BellSouth's failure to submit bills in a
20 timely manner under its *existing* billing practices subjects BellSouth to SEEM
21 penalties.
22

23 BellSouth has no way to know when a customer that chooses to receive paper
24 bills actually receives the bills; thus, it is not reasonable to expect that payment
25 due dates and collection activities could be based upon the date the customer

1 receives the bill. BellSouth offers electronic transmission of bills, which
2 would allow the Joint Petitioners to receive bills sooner and allow more time
3 for review to the extent electronic billing is utilized by the Joint Petitioners.

4

5 Q. AT PAGE 41, MR. RUSSELL ALLEGES THAT BELLSOUTH IS
6 “CONSISTENTLY UNTIMELY IN POSTING OR DELIVERING ITS
7 BILLS” AND THAT THERE ARE CIRCUMSTANCES WHEN
8 BELLSOUTH’S INVOICES ARE “OFTEN INCOMPLETE AND
9 SOMETIMES INCOMPREHENSIBLE.” PLEASE COMMENT.

10

11 A. Regarding the unfound allegation of untimely bills, I will provide a brief, high-
12 level explanation of BellSouth’s bill generation processes. First, it is important
13 to know that the established customer/service-specific bill date is most always
14 the same date from month-to-month. This consistent bill date serves both
15 BellSouth, from the efficient application of its billing systems and processes,
16 as well as BellSouth’s interconnection customers, through the ability to predict
17 the arrival of BellSouth bills in order to maximize the use of CLEC resources.

18

19 The bill for the previous month’s service is not generated on the bill date,
20 however, because it is necessary to ensure that there is a complete accounting
21 of all charges attributed to services provided prior to the bill date and that those
22 charges have been posted—a period of 3 to 4 days. The bill is then generated
23 on the 3rd or 4th business day following the bill date. For customers who
24 choose electronic delivery, the bill is delivered on the day the bill is generated.
25 For customers who choose to receive paper bills, the bill is mailed to those

1 customers on the “bill generation” date. Obviously, paper bills will take longer
2 to reach the CLEC due to varying mail delivery times. Therefore, the
3 difference between the billing cycle dates (the same dates each month) and the
4 length of time it takes for the electronic or paper bill to arrive at the CLEC
5 represents the amount of time that the CLEC has available to review and pay
6 its bill. That period may be as many as 26 days in the case of an electronic bill
7 generated in 3 days in a month with 31 calendar days. Similarly, the time
8 available for CLECs to review and pay paper bills will vary from about 25
9 days in cases where the mail delivery time is only two days, to a shorter
10 interval depending on actual mail delivery schedules. Clearly, CLECs
11 currently receiving paper bills can increase the time available to review and
12 pay bills simply by converting to electronic bill delivery.
13

14 Regarding the allegation of “incomplete and sometimes incomprehensible”
15 bills, the Joint Petitioners do not support this allegation with examples or other
16 factual evidence. If the CLECs would provide such evidence, BellSouth will be
17 **glad to investigate.** Further, if the Joint Petitioners believe that they have
18 insufficient time to review their bill or that BellSouth’s bills are
19 “incomprehensible,” then they may take advantage of the help offered by
20 BellSouth to assist the CLECs in understanding the bills from BellSouth.
21 CLECs should also be prepared to dedicate sufficient resources to allow them
22 to understand the bill and to timely pay it. Finally, it should be noted that to
23 the extent BellSouth fails to remit timely bills within the Commission
24 established interval, BellSouth pays the CLEC a SEEM penalty. Thus, the
25 CLECs are being adequately compensated in those rare instances where

1 BellSouth's delivery of a bill may be delayed.

2

3 *Item 100; Issue 7-6: To avoid suspension or termination, should CLEC be required*
4 *to pay additional amounts that become past due after the Notice of Suspension or*
5 *Termination for Nonpayment is sent? (Attachment 7, Section 1.7.2)*

6

7 Q. MR. RUSSELL STATES AT PAGE 44 THAT ONLY THE PAST DUE
8 AMOUNTS EXPRESSLY AND PLAINLY INDICATED ON THE NOTICE
9 OF TERMINATION SHOULD BE REQUIRED TO BE PAID TO AVOID
10 SUSPENSION OR TERMINATION. PLEASE COMMENT.

11

12 A. As an initial matter, it is important to recognize that payment of non-disputed
13 charges is due by the Payment Due Date, which is clearly posted on every
14 invoice/bill that the CLEC receives from BellSouth. In no way is appropriate
15 for the due date reflected on a Notice of Suspension to serve as a "revised"
16 Payment Due Date. Once an invoice/bill becomes past due, BellSouth begins
17 taking action, such as sending Suspension Notices, in an effort to collect the
18 amounts that the CLEC owes BellSouth.

19

20 Recently, BellSouth modified its collection processes so that treatment notices
21 for past due amounts for Integrated Billing System ("IBS") billed services
22 (non-designed, i.e., UNE-P, etc.), are handled the same as treatment notices for
23 past due amounts for Carrier Access Billing System ("CABS") billed services
24 (i.e., designed services). As such, if a notice is sent to a customer for
25 undisputed past due balances, and during that treatment process, additional

1 undisputed charges become past due, BellSouth will require the customer to
2 pay the amount on the notice, plus any additional undisputed amounts that
3 have become past due in order to avoid suspension or termination of services.

4

5 Q. WOULD YOU EXPLAIN IN MORE DETAIL THE REQUIREMENT TO
6 PAY ALL UNDISPUTED PAST DUE AMOUNTS FOLLOWING THE
7 ISSUANCE OF A SUSPENSION NOTICE?

8

9 A. Yes. Attached as Exhibit KKB-2, I have illustrated three separate bills for a
10 given CLEC in the month of March. The first bill, for \$1000, has a bill date of
11 March 1st with a Payment Due Date of April 1st. The second bill, for \$500,
12 has a bill date of March 2nd with a Payment Due Date of April 2nd. And,
13 finally, the third bill, for \$800, has a bill date of March 4th with a Payment
14 Due Date of April 4th.

15

16 In the event that the CLEC did not pay the first bill by the April 1st due date,
17 the CLEC would receive a collection notice, in the form of a Suspension
18 Notice, indicating that the CLEC must pay the outstanding undisputed amount
19 from the March 1st bill date within 15 days of the April 1st due date, or April
20 16th, in order to avoid suspension of ordering systems access.

21

22 If the CLEC subsequently did not pay the second and third bills, as well by the
23 respective April 2nd and April 4th due dates, the CLEC would be required to
24 pay all outstanding undisputed amounts, i.e., \$1000 + \$500 + \$800 by the
25 April 16th Suspension Notice Due Date notification in order to avoid

1 suspension of ordering systems access. The Joint Petitioner position that they
2 should only be required to pay the past due amount for a specific account in
3 order to avoid suspension, with no regard to any other outstanding past due
4 balances, is nothing more than a self-serving attempt to extend the payment
5 due date by at least 15 days.

6

7 ***Item 101; Issue 7-7: How many months of billing should be used to determine the***
8 ***maximum amount of the deposit? (Attachment 7, Section 1.8.3)***

9

10 Q. AT PAGE 47 OF HIS TESTIMONY, MR. RUSSELL STATES THAT
11 EXISTING CLECS SHOULD BE SUBJECT TO ONLY ONE AND ONE
12 HALF MONTH'S BILLING AS A DEPOSIT THAT IS BASED UPON THE
13 MOST RECENT SIX MONTH PERIOD. PLEASE ADDRESS THESE
14 POINTS.

15

16 A. First, BellSouth would agree to use the Petitioners' most recent six-month
17 period to establish the deposit amount. However, BellSouth does not agree
18 with only one and one-half month's billing as a deposit. BellSouth's policy of
19 requiring a deposit of no more than two months of a CLEC's estimated billings
20 is consistent with industry standards. Most telecommunications companies
21 require deposits from their customers to reduce potential losses if a customer
22 ceases to pay its bills. BellSouth is no different. BellSouth is simply using
23 sound business criteria for determining the credit risk of our customers to
24 protect the Company from excessive bad debt. Two months is necessary
25 because BellSouth must wait approximately 74 days before it can disconnect a

customer for non-payment. Having a deposit that covers two months of billing still leaves BellSouth at risk of covering 14 days of billing. In today's telecom world, reserving the right to require a deposit of two month's billing is necessary and demonstrates sound business rationale.

1
2
3
4
5
6 Q. MR. RUSSELL ALSO ASSERTS THAT DEPOSIT TERMS SHOULD
7 TAKE INTO ACCOUNT THAT THE CLECs INVOLVED IN THIS
8 ARBITRATION HAVE ESTABLISHED BUSINESS RELATIONSHIPS
9 WITH BELL SOUTH WITH SIGNIFICANT BILLING HISTORY. DO YOU
10 AGREE?

11
12 A. Yes, in determining whether any Joint Petitioner is required to pay a deposit,
13 the agreed-upon deposit criteria terms does take into account the parties'
14 billing history and other objective financial measurements. As such, BellSouth
15 is at a loss as to why this is still an unresolved issue for the Joint Petitioners.
16 In any event, the payment history for some of the Joint Petitioners is not as
17 flattering as they suggest and, in any event, having an established business
18 relationship does not necessarily limit or minimize BellSouth's risk in
19 providing service to high-credit risk customers, as established by independent,
20 objective credit evaluation tools as well as the customers' own data.

21
22 Q. DO THE JOINT PETITIONERS HAVE ESTABLISHED POLICIES
23 REGARDING THE EQUIVALENT AMOUNT OF DEPOSIT THAT MAY
24 BE REQUIRED?

25

1 A. Yes, in some instances. But the Joint Petitioner's deposit policies vary
2 significantly from company to company and from state to state. The tariffed
3 provisions range from no specific deposit amount required to those that specify
4 a deposit amount not to exceed two and one-half months of a customer's
5 estimated monthly billing.

6

7 Q. AT PAGE 49, MR. RUSSELL ARGUES THAT EXISTING CLECS
8 SHOULD HAVE A LESSER DEPOSIT THAN NEW CLECS. DO YOU
9 AGREE?

10

11 A. No. Mr. Russell's assertion overlooks the fact that a new CLEC may be in
12 stronger financial shape than an existing CLEC and that the financial health of
13 an existing CLEC can deteriorate. Further, Mr. Russell argues that a one and
14 one-half month actual billing deposit proposal is reasonable given the Joint
15 Petitioners' long, substantial business relationships with BellSouth. During the
16 last 2 years, however, a very large number of BellSouth's customers have
17 made timely payments up until the day they filed bankruptcy. Payment history
18 is an indication of how a customer performed in the past, but not how it will
19 perform in the future. A compilation of data including how the debtor pays
20 other suppliers, management history, company history, financial information,
21 and bond rating (indicates the company's ability to obtain financing) all help
22 paint a picture of how a company will perform in the future. A long
23 relationship does not guarantee a low credit risk. For example, WorldCom,
24 Adelphia, Cable and Wireless and Global Crossing all had a long relationship
25 with BellSouth, and with credible payment histories, yet filed for bankruptcy

1 with little notice.

2

3 Further, in the event a CLEC fails to pay (after maintaining a good payment
4 history or otherwise), BellSouth is faced with a lengthy process before it can
5 disconnect service. In addition to the period of time for which the CLEC did
6 not pay, BellSouth may be required to provide an additional month (or more)
7 of service while notice is being given and the disconnection process is taking
8 place. This results in at least two months of outstanding debt, even if the CLEC
9 made timely payments prior to that point. As stated previously, a deposit of
10 two months billing is necessary and demonstrates sound business rationale.

11

12 That is the fundamental reason why BellSouth requires a deposit from carriers.
13 That is, deposits are needed to recognize and mitigate the possibility that a
14 CLEC may not be able to fulfill its financial obligations in the future,
15 regardless of the intentions of the CLEC and regardless of outward
16 appearances of financial health. BellSouth relies on CLEC payment history as
17 well as both internal and independent, third-party financial risk assessment to
18 ultimately establish, or modify, the level of deposit required from a CLEC.
19 BellSouth's intention is not to collect excessive deposits, but rather to collect a
20 deposit amount that is relative to the risk that the CLEC will not honor its
21 payment obligations in the future. For BellSouth to do otherwise would not
22 protect the interests of BellSouth's shareholders, employees or other business
23 partners.

24

25 The two-month requirement proposed by BellSouth is very reasonable given

1 that BellSouth will refund, return or release any security deposit within 30
2 calendar days of determining that the customer's creditworthiness indicates a
3 deposit is no longer necessary. At least one Joint Petitioner should be aware of
4 this fact as BellSouth refunded over \$800,000 of a deposit to one of the Joint
5 Petitioners in 2003.
6

7 It is also worthwhile to note that the Florida PSC recently affirmed the right of
8 BellSouth to collect deposits under the terms of its Agreement with IDS
9 Telecom LLC⁵. Specifically, the Florida PSC ruled that BellSouth is entitled
10 to request a deposit from IDS in accordance with the language of Attachment 7
11 of its Agreement. Attachment 7 provides that the deposit amount not exceed
12 two months' estimated billing.
13

14 Q. SHOULD THE TIMELINESS OF PAYMENTS BY THE CLEC BE THE
15 PREDOMINANT CRITERIA FOR SETTING THE AMOUNT OF DEPOSIT
16 THAT BELL SOUTH REQUIRES?
17

18 A. No. While the payment history of a CLEC is an important factor in the
19 determination of the required deposit, other independent financial indicators
20 play an equally important role and, in some cases, may outweigh, even a
21 "good" payment history by the CLEC. The Joint Petitioners obviously agree
22 with BellSouth on this point as the parties have reached agreement on

⁵ See Florida Public Service Commission Order No. PSC-04-0824-PAA-TP, Docket No. 040488-TP, issued August 23, 2004 in re: Complaint of BellSouth Telecommunications, Inc. against IDS Tel(e)com LLC to enforce interconnection agreement deposit requirements.

1 objective and specific deposit criteria.

2

3 Q. PLEASE EXPLAIN YOUR ANSWER.

4

5 A. There are numerous examples in recent years of perceived financially healthy
6 companies suddenly in serious financial trouble. A high-profile example is
7 Enron, but also includes many telecommunications companies such as
8 Adelphia, MCI, Global Crossing and others. Their financial difficulties may
9 be due to the economy, industry changes, faulty company strategy or
10 accounting irregularities. The point being that nearly all of these entities were
11 perceived as financially healthy and, in most respects, were current in their
12 payment of financial obligations. It was only after the existence of financial
13 problems was released to the media that the public, and creditors, became
14 aware of the possibility that the firm in jeopardy may not be able to fulfill its
15 payment obligations.

16

17 That is why BellSouth relies on both internal and independent, third-party
18 financial risk assessment tools, as well as a CLEC's payment history, to
19 ultimately establish, or modify, the level of deposit required from a CLEC.
20 Again, BellSouth's intention is not to collect excessive deposits but to collect a
21 deposit amount that will minimize BellSouth's risk in providing service to
22 customers.

23

24 *Item 102; Issue 7-8: Should the amount of the deposit BellSouth requires from the*
25 *CLEC be reduced by past due amounts owed by BellSouth to the CLEC?*

1 *(Attachment 7, Section 1.8.3.1)*

2

3 Q. AT PAGE 43 OF HIS TESTIMONY, MR. FALVEY STATES THAT THE
4 JOINT PETITIONERS HAVE CONCEDED TO GIVE UP THE RIGHT TO
5 RECIPROCAL DEPOSITS. HOWEVER, IF THEY DO NOT COLLECT
6 DEPOSITS, PETITIONERS SAY THEY SHOULD “AT LEAST HAVE THE
7 ABILITY TO REDUCE THE AMOUNT OF SECURITY DUE TO
8 BELLSOUTH BY THE AMOUNTS BELLSOUTH OWES CLEC(S) THAT
9 HAVE AGED THIRTY (30) DAYS OR MORE.” PLEASE RESPOND.

10

11 A. Mr. Falvey’s proposal is administratively unmanageable and overly simplistic.
12 Further, the Joint Petitioners’ proposal fails to exclude amounts that are subject
13 to a valid billing dispute. The Joint Petitioners’ provide no explanation as to
14 how it could be accomplished. Security deposits are established due to a risk of
15 non-payment, not a risk of slow-payment. Deposit amounts relate directly to
16 the risk of default. BellSouth has never defaulted on its payments for
17 undisputed amounts. Because BellSouth is not buying UNEs and other services
18 from CLECs, there is no reciprocal need for BellSouth to pay a deposit.

19

20 The problem the Petitioners seek to resolve is not a default issue for which a
21 deposit would be required; it is a slow payment issue. Slow payment should be
22 treated through suspension/termination of service or the application of late
23 payment charges as noted above.

24

25 As a general matter, a CLEC’s deposit should not be reduced by past due

1 amounts owed by BellSouth to the CLEC. The CLEC's remedy for addressing
2 non-disputed late payment by BellSouth should be suspension/termination of
3 service or assessment of interest/late payment charges similar to BellSouth's
4 remedy for addressing late payment by the CLEC. KMC has already pursued
5 one of these options with BellSouth – they can bill BellSouth for late payment
6 charges today.

7
8 BellSouth is within its rights to protect itself against uncollectible debts on a
9 non-discriminatory basis. BellSouth *must* protect against unnecessary risk
10 while providing service to all requesting CLEC providers. The Joint Petitioners
11 are not faced with the same obligation.

12
13 Notwithstanding the above, BellSouth is willing to agree that, in the event that
14 a deposit or additional deposit is requested of the Joint Petitioners, such
15 deposit request shall be reduced by an amount equal to the undisputed past due
16 amount, if any, that BellSouth owes the Joint Petitioners for reciprocal
17 compensation payments pursuant to Attachment 3 of the Interconnection
18 Agreement at the time of the request by BellSouth for a deposit. However,
19 when BellSouth pays the Joint Petitioners the undisputed past due amount,
20 BellSouth would be unsecured to the extent of that amount unless there is an
21 obligation on the Joint Petitioner's part to provide the additional security
22 necessary to establish the full amount of the deposit that BellSouth originally
23 required. Consequently, any such obligation to offset undisputed past due
24 amounts owed by BellSouth against a deposit request would only be
25 reasonable if BellSouth would be secured in the full amount upon payment by

1 BellSouth of any undisputed past due amount. However, as a practical matter,
2 BellSouth believes that such an arrangement would be confusing and
3 cumbersome from both accounting and operational perspectives.

4

5 Q. MR FALVEY FURTHER STATES AT PAGE 43, THAT BELLSOUTH
6 DOES NOT HAVE A GOOD PAYMENT RECORD; THUS, REDUCED
7 DEPOSIT AMOUNTS IS A REASONABLE MEANS TO PROTECT THE
8 PETITIONERS' FINANCIAL INTERESTS. PLEASE RESPOND.

9

10 A. In its discovery response, BellSouth provided an analysis of the payment of
11 bills for a recent 6-month period. The analysis demonstrates that BellSouth
12 has paid 100% of the invoices received from Xspedius Communications and
13 Xspedius Corporation within 30 days of receipt of these invoices. In the same
14 6-month period, BellSouth has paid 80% of the invoices received from KMC
15 within 30 days of receipt of these invoices. There have been numerous delays
16 by KMC in providing their invoices to BellSouth causing delays in payments
17 and additional work effort to verify and pay these invoices. Both KMC and
18 BellSouth have been working together to resolve these delays and progress has
19 been made on the receipt and payment of current and future invoices.
20 BellSouth has not received an appreciable number of invoices from either
21 NuVox or NewSouth during the period since the advent of bill and keep
22 clauses in their interconnection agreements with BellSouth.

23

24 *Item 104; Issue 7-10: What recourse should be available to either Party when the*
25 *Parties are unable to agree on the need for or amount of a reasonable deposit?*

1 *(Attachment 7, Section 1.8.7)*

2

3 Q. WITH REGARD TO POSTING A BOND, MR. RUSSELL STATES AT
4 PAGE 52 THAT "...BELLSOUTH'S PROPOSED LANGUAGE WOULD
5 EFFECTIVELY ALLOW BELLSOUTH TO OVERRIDE THE DISPUTE
6 RESOLUTION PROVISIONS OF THE AGREEMENT BY TERMINATING
7 SERVICE TO A CLEC IF CLEC DOES NOT POST A PAYMENT
8 BOND..." PLEASE RESPOND.

9

10 A. BellSouth has a responsibility to ensure that risk of nonpayment is minimized
11 and posting a bond or requiring the Joint Petitioners to pay into an escrow
12 account serves to minimize BellSouth's risk. In the past two years there have
13 been instances in which BellSouth has asked a state commission to require a
14 CLEC to pay a deposit where the CLEC has not done so. In some of these
15 instances, while BellSouth was waiting for state commission action, the CLEC
16 filed for bankruptcy. The filing of bankruptcy stayed BellSouth's efforts to
17 collect a deposit in such commission proceedings. In order for BellSouth to
18 minimize the risk of financial loss, BellSouth requests this Commission require
19 a CLEC to post a bond while a deposit dispute is pending.

20

21 BellSouth shall not terminate service during the pendency of such a proceeding
22 before this Commission provided that the Joint Petitioners post a payment
23 bond for half of the amount of the requested deposit during the pendency of the
24 proceeding. It would not be reasonable to expect BellSouth to remain
25 completely, or inadequately, unsecured during the pendency of a proceeding --

1 the purpose of which is to resolve a dispute regarding the need for a deposit or
2 additional deposit. In fact, to allow such a situation would simply encourage
3 CLECs that are on the verge of filing bankruptcy to file a complaint in order to
4 delay the payment of a deposit while they ready themselves for bankruptcy
5 filing. A requirement that the CLEC post a payment bond for half of the
6 requested deposit amount takes into consideration the disagreement between
7 the parties with respect to the need for or the amount of a deposit request but
8 also protects BellSouth during the resolution of any dispute over the amount of
9 the deposit.

10

11 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

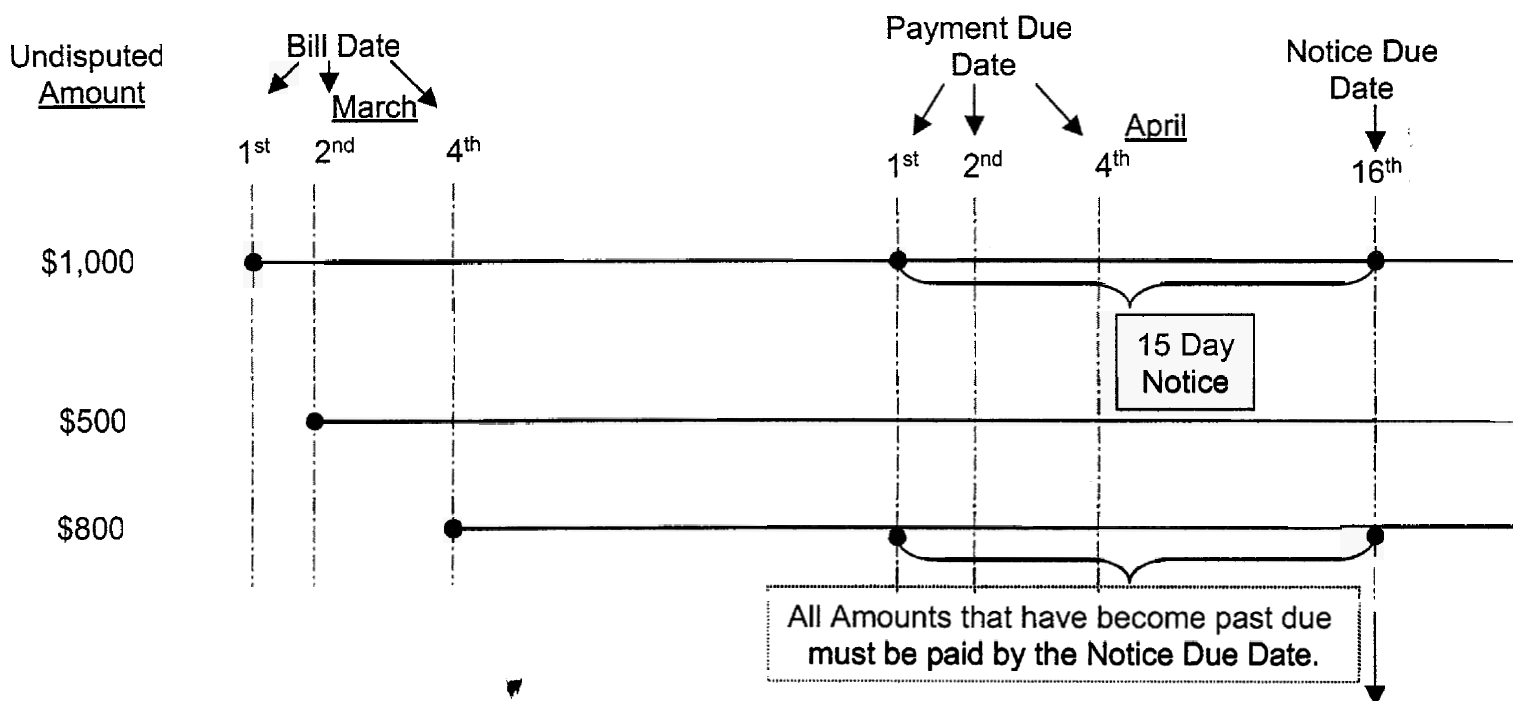
12

13 A. Yes.

Issue 100

Exhibit KKB-2

Example of Timeline of Past Due Notices & add'l amounts that must be paid to avoid Suspension/ Disconnection



In order to avoid suspension of ordering systems access on April 16th, the CLEC must pay all undisputed amounts that have become past due as of the Notice Due Date (April 16th). Thus, based on the example above, the CLEC must pay the \$1,000, \$500 and \$800 amounts by April 16th in order to avoid suspension.