

ORIGINAL

RECEIVED-FPSC

MEMORANDUM

05 FEB -9 AM 10:40

February ~~8~~₉, 2005

COMMISSION
CLERK

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (GERVASI) *pes*

RE: DOCKET NO. 040558-EI Complaint by Jose Antonio Rodriguez against Florida Power & Light Company regarding backbilling for alleged meter tampering.

Please file the attached documentation in Docket No. 040558-EI.

DATE ORDER SENT TO CCA 2/9/05

RG/pz
Attachment

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH _____

DOCUMENT NUMBER-DATE

01431 FEB-9 8

FPSC-COMMISSION CLERK

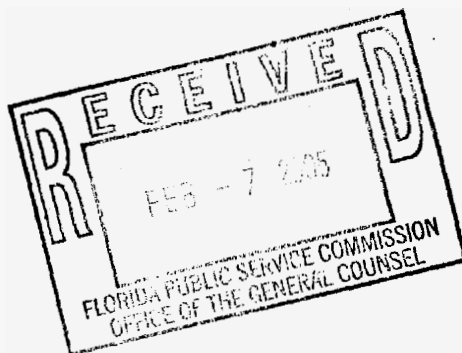


David M. Lee
Attorney
Florida Power & Light Company
Law Department
700 Universe Boulevard
Juno Beach, FL 33408-0420
(561) 691-7107
(561) 691-7103 (Facsimile)

*Copy of letter sent via e-mail
Original and attachments to follow by US mail*

February 3, 2005

Rosanne Gervasi, Esq.
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399



**RE: Complainant: Jose Antonio Rodriguez
Docket No.: 040558EI**

Dear Ms. Gervasi:

I am writing this letter as a follow up to our telephone conversation last week. During that call, you requested FPL's position regarding several issues. I will address each of the issues as follows:

What method did FPL use to calculate the amount back-billed?

FPL used the method previously approved by the PSC: the Average Percentage Use/Seasonal Average method. The amount was calculated by using consumption from February & March of 2003.

Why did FPL begin its back-billing in July 1998, only going back 4 ½ years?

There was a drastic drop in consumption noted from June 1998 (2153 Kwh) to July 1998 (1084 Kwh). FPL does not automatically back-bill 5 years when tampering is discovered. Rather, FPL will attempt to determine a starting point for the tampering by reviewing the consumption history. As a general rule FPL usually will not back-bill for longer than 5 years. In this case, FPL believes it is reasonable to start the back-billing in July 1998.

What is FPL's position with regards to attorney Michael Cummings' opinion that Mr. Rodriguez should be given an amount of time to pay off the back-bill equal to the period being back-billed?

When there is unauthorized use of service or meter tampering, Florida Administrative Code does not require a utility to give a customer time to pay. In fact, F.A.C. 25-6.105(5) authorizes a utility to disconnect service without notice (F.A.C. 25-6.105(5)(i) in the case of meter tampering; F.A.C. 25-6.105(5)(j) in the case of unauthorized or fraudulent use). Furthermore, FPL may require full payment prior to reconnecting service in the event of unauthorized or fraudulent use. F.A.C. 25-6.105(5)(j). In the case of meter tampering, F.A.C. 25-6.105(5)(i) authorizes immediate disconnection of service. Once service is disconnected, that same provision allows a utility to refuse service for meter tampering. FPL is permitted to bill the customer for the reasonable estimate of the energy used. F.A.C. 25-6.104. It logically follows, that until the customer has paid the reasonable estimate of energy used, the utility may refuse service (unless the customer and utility agree to a payment arrangement).

Mr. Cummings apparently has attempted to extend the provisions of F.A.C. 25-6.103(2) "Slow meters" to this case. However, this is not a case involving meter error due to a slow meter. In fact, this is a case of meter tampering. Furthermore, the fact that F.A.C. 25-6.103(2) contains the provision for extending payments and F.A.C. 25-6.105(5) & 25-6.104 do not is telling. Had the intent been to require a utility to allow payments over time for tampering, fraudulent or unauthorized use, the code would have so provided. To the contrary, as stated above, the code specifically provides that a utility may disconnect "without notice" in the event of tampering, unauthorized or fraudulent use. F.A.C. 25-6.105(5)(i) & (j).

It should be noted that despite the fact that FPL is not required to do so, FPL has made numerous offers for Mr. Rodriguez to pay over time. To date, Mr. Rodriguez has not accepted these offers.

Why didn't Mr. Rodriguez account reflect his payment of \$165.22 on May 3, 2003?

Actually, it did. On 4/2/03 the account balance was \$ -.96. The account was back billed a total of \$8,376.61 for a total balance \$8,375.65. Then on 4/28/03 the account was billed \$165.22 for monthly usage, bringing the balance to \$8,540.87. However, the oldest owed debt was \$8,375.65, having been posted to the account on 4/2/03.

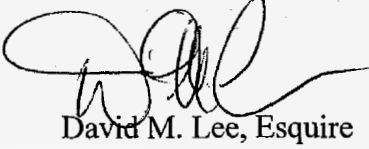
On 5/3/03 a payment was received for \$165.22, which was automatically applied to the oldest owed debt of \$8,375.65, reducing it to \$8,210.43. The regular bill for \$165.22 was, by accounting standards, still owed. On 5/9/03 a final notice was issued for \$8,210.43 (balance of back billing \$8,375.65 – \$165.22). On 5/19/03 a final notice was issued for \$8,375.65 including the back bill and the now past due regular bill.

Why was the account billed for a deposit on June 4, 2003?

The deposit was automatically billed by the system due to the status of the amounts owed. Previously, the customer had no deposit on record.

Also, I have attached the documents that you requested. If I can be of any further assistance, do not hesitate to contact my office.

Sincerely,



David M. Lee, Esquire

Enclosures

cc: Michael Cummings, Esq.
777 Brickell Avenue, Suite 1114
Miami, FL 33131



Customer Inquiry Response

Customer's First Name: JOSE
Last / Business Name: RODRIGUEZ
Alternate Name:
Service Address: 12884 SW 10TH ST
MIAMI, FL 33184

FPSC Log:	570571E	Received From:	Shonna
Account #:	97231-67202	Response Type:	Final

Response Comments:

Mrs. Cochran, Revenue Protection Specialist, spoke with Mr. Cummings, Attorney for Mr. Jose Rodriguez, regarding FPSC Inquiry No. 570571E.

Mr. Cummings is disputing FPL's back billing on Mr. Rodriguez's account for meter tampering.

Following is a summary of the transactions that have occurred on the account of Jose Rodriguez.

- Meter 5C 90524 was originally set at 12884 SW 10 Street on 5/1/86.
- 12/12/02 - A request to investigate an unauthorized meter condition was issued to the Revenue Protection Department. The request indicated there was a hole in the meter canopy with an object. The object was a wire and the wire was removed and sent to the Revenue Protection Department to be held as evidence.

The definition of this type of tampering is that a hole is drilled or made in the meter canopy so that an object can be inserted through the hole to either reduce or stop the meter disk rotation, preventing proper recording of the electrical consumption.

Please note that although the water consumption at this time of year was quite low, a wire was being used to control the electric registration; therefore the water bills do not provide a basis on which to adjust the billing.

Rodriguez

570571E

Page 2 of 21

- 12/26/02 - Regular read date reading was 21592, billing 673 kwh, for an electric amount of \$55.19.
- 1/28/03 - Meter 5C90524 was removed and sent for testing and new meter 5C49983 was set. The meter man noted a hole in the meter canopy. This was also the regular read date and the meter reading on meter 5C90524 was 22180, billing 588 kwh, for an electric amount of \$49.05.
- 2/18/03 - Meter 5C90524 was tested and revealed a Weighted Average Registration of 99.17% without the wire inserted. The tester noted the inner meter seal was intact, a hole in the meter canopy, scratches on the canopy and scratches on the disk.
- 2/27/03 - Regular read date reading was 01380, billing 1380 kwh, for an electric amount of \$116.82.
- 3/28/03 - Regular read date reading was 03628, billing 2248 kwh, for an electric amount of \$193.04.
- 4/2/03 - A payment was received for \$194.00 leaving a credit balance of \$-.96. Please note that there was no contact from the customer regarding the higher bills and payments were made.
- 4/11/03 - Billing from billing period ending 7/27/98 through 1/28/03, totaling \$3,648.16 was canceled and rebilled for \$11,763.74, a difference of \$8,115.58. Investigation charges totaling \$261.03 were assessed bringing the total back billed amount to \$8,376.61. The total account balance was \$8,375.65. February and March 2003 actual usage after the new meter was set and seasonal average were used to calculate the rebilling.

The corrected bill and a letter of explanation were mailed to the customer providing the investigator's name and telephone number.

- 4/28/03 - Regular read date reading was 05506, billing 1878 kwh, for an electric amount of \$165.22, bringing the total account balance to \$8,540.87.

Note: The 2/27, 3/28 and 4/28 bills were on the new meter without benefit of tampering. These bills demonstrate the customer's usage capability.

- 5/1/03 - Mr. Rodriguez contacted the investigator and the meter condition and back billing was explained. No payment arrangement was established.
- 5/3/03 - Payment received for \$165.22 leaving a balance of \$8,375.65.
- 5/9/03 - A final notice was issued for \$8,210.43 with a final pay by date of 5/19/03.

Rodriguez

570571E

Page 3 of 21

- 5/19/03 - A final notice was issued for \$8,375.65. The notice indicated that \$8,210.43 must be received no later than 5/19/03 and the new noticed amount of \$165.22 needed to be received no later than 5/28/03 to prevent disconnection of electric service.
- 5/28/03 - Regular read date reading was 08093, billing 2587 kwh, for an electric amount of \$229.74 plus a late payment charge of \$125.63. The total account balance was \$8,731.02.
- 6/4/03 - Deposit billed for \$415.00 bringing the account balance to \$9,146.02.
- 6/5/03 - No further contact had been received from Mr. Rodriguez and after proper final notice the account was disconnected due to nonpayment of \$8,375.65.
- 6/10/03 - A payment was received for \$229.74 reducing the balance to \$8,916.28.
- 6/13/03 - At the request of Mr. Cummings, the new meter, number 5C49983, was removed and sent for testing and another new meter, number 5C14749 was set at the residence. Meter 5C49983 was tested the same day and revealed a Weighted Average Registration of 99.81 %.

A manual diversion such as a hole in the canopy with a wire requires that someone remove the wire from the hole and put it back in periodically. It cannot be determined exactly how often this was being done; however, the meter condition and kwh comparison indicates tampering has been occurring for a long time, therefore, the account was rebilled for five years due to company policy.

Mrs. Cochran reviewed the water consumption and it did not provide a correlation to the electric consumption upon which a basis could be made for an adjustment. There are times when the water usage was up significantly and the electric usage was down.

Regarding Mr. Cummings concern that it took FPL many years to find the condition; the customer's regular monthly bill provides the meter reading date for the following month. Anyone using a wire in a hole in the meter canopy would remove the wire prior to the meter reading date and insert the wire once the meter reading date had passed. A meter reader would not be able to see a hole in the meter canopy. This condition was discovered when an early reading was obtained in December 2002 and the wire was found inserted into the hole.

Considering the type of tampering, the meter condition and the consumption on the new meter without benefit of tampering, there is nothing that warrants a reduction in the billing. However, in an effort to settle this concern Mrs. Cochran offered to reduce the total back billing of \$8,376.61 by \$1,360.00. She also offered to reconnect the service for a payment of \$3,500.00 and provide a payment arrangement on the balance of \$3,516.61.

Rodriguez

570571E

Page 4 of 21

Since no payment was received, the account was closed and Mr. Rodriguez's present account balance is \$8,641.45; \$264.84 of that balance is for regular charges not related to the back billing.

The original offer still exists; however, Mr. Cummings was informed that if he chooses to proceed to an informal hearing, as he has indicated he will, the offer will be void and FPL will request full payment.

A copy of the letter to Mr. Cummings is attached.

Every effort has been made to assist this customer.

It appears FPL is in compliance with F.A.C. 25-6.104 and 25-6.105 (5)(7)(8)(10)(11).

FPSC RECEIVED: 11/25/03 - FINAL RESPONSE: 12/15/03

Approval Signature:	<u>Linda Cochran</u>
Approver's Title:	<u>Revenue Protection Specialist</u>
Date of Approval:	<u>12/15/2003</u>



Customer Inquiry Response

Customer's First Name: JOSE
Last / Business Name: RODRIGUEZ
Alternate Name:
Service Address: 12884 SW 10TH ST
MIAMI, FL 33184

FPSC Log:	570571E	Received From:	Shonna
Account #:	97231-67202	Response Type:	Supplemental 1

Response Comments:

FPL maintains records that track the monthly residential kilowatt-hour sales within geographic areas. From these records a chart is prepared by dividing the monthly sales into the annual sales to obtain the percentage of usage for each month of the year. Since the annual sales for the most current year on the chart is not known until the end of the year, the previous year's sales is duplicated.

FPL multiplies the average yearly total of kwh by the specific monthly percentage of usage to determine the estimated usage for each month in the year. The original billed kwh is subtracted from the estimated monthly kwh, leaving the additional billed kwh.

This method of back billing was approved by Order No. PSC-96-1216-FOF-EI, issued September 24, 1996, in Docket No. 960903-EI (In Re: Complaint of Mrs. Blanca Rodriguez against Florida Power & Light Company regarding alleged current diversion/meter tampering rebilling for estimated usage of electricity).

Approval Signature:	Linda Cochran
Approver's Title:	Revenue Protection Specialist
Date of Approval:	03/31/2004

PIN RPI DETAIL INFO RPI DETAIL INFO 01/27/05 11:13:00
97231-67202 81 21 254 ELE UAR 07/19/04 1/044/1 5C14749 UCSO
JOSE ANTONIO RODRIGUEZ PH (305)485-9330 S FPSC SPEC
12884 SW 10TH ST S/T# 594-53-2999 CDBI LMSA CCIN
MIAMI FL 33184 P
RPI NUMBER 263820328 DATE CREATED 01/09/03 SOURCE OTH TYPE R3 STATUS BLLD

DATE FOUND 12/12/02 TIME FOUND 0946 (MILITARY TIME) PAGE 1 OF 1
METER AS FOUND: TYPE CD MTR NUMBER RDG
METER SEALED SEAL COND SEAL NO. COLOR YR
DISK TURNING (Y/N) N INNER SEAL INTACT (Y/N) METER ACCESS CODE AC

EQUIP ON (X): CENTRAL A/C WALL A/C WASHER DRYER POOL PUMP UNKNOWN X
INSIDE LIGHTS OUTSIDE LIGHTS OTHER
INITIAL CONDITION OBSERVED (CODE) 03 HOLE IN CANOPY WITH OBJECT
DESCRIPTION HOLE/WIRE SPECIAL EARLY READ

EMR REMARKS MTR RDR ID
EMPLOYEE NAME J ZAMORA SSN 999-99-9999 PAYROLL LOC 9999
EMP DEPT NAME SRP-GO
NEXT TYPE A FIND GWA 90
COMPLETE LIST
18-RPI INSPECT NEWS

PIP RPI INSPECTION INFO RPI INSPECTION INFO 01/27/05 11:13:08
97231-67202 81 21 254 ELE UAR 07/19/04 1/044/1 5C14749 UCS0
JOSE ANTONIO RODRIGUEZ PH (305)485-9330 S FPSC SPEC
12884 SW 10TH ST S/T# 594-53-2999 CDBI LMSA CCIN
MIAMI FL 33184 P
RPI NUMBER 263820328 DATE CREATED 01/09/03 SOURCE OTH TYPE R3 STATUS BLLD
DATE INSPECTED 01/28/03 MTRMAN NM BPW
METER AS FOUND: TYPE CD MTR NUMBER RDG

METER SEALED N SEAL COND SG SEAL NO. COLOR YR
DISK TURNING (Y/N) Y METER FOUND LOCKED (Y/N) Y INNER SEAL COND IN
EQUIP ON (X): CENTRAL A/C WALL A/C WASHER DRYER POOL PUMP UNKNOWN X
INSIDE LIGHTS OUTSIDE LIGHTS OTHER
INSPECT COND OBSERVED (CODE) 03 HOLE IN CANOPY WITH OBJECT
ACTION METERMAN TOOK (CODE) 02 REPLACED METER
METER RESEALED (Y/N) Y SEAL NO. 0000012739 COLOR YEAR 2002
METER LOCKING DEVICE TYPE
INSPECT RMKS 03- WIRE AT G.O./ RMVD CORRODED JAMMED LR W/ GRINDER

NEXT TYPE A FIND GWA 90

13-RPI DETAIL 15-BILL HIST 16-RPI CASE 17-RDG MAINT 22-GN DTA MAIN NEWS

PGC RPI GENERAL CASE INFO RPI GENERAL CASE INFO 01/27/05 11:13:27
97231-67202 81 21 254 ELE UAR 07/19/04 1/044/1 5C14749 UCS0
JOSE ANTONIO RODRIGUEZ PH (305)485-9330 S FPSC SPEC
12884 SW 10TH ST S/T# 594-53-2999 CDBI LMSA CCIN
MIAMI FL 33184 P
RPI NUMBER 263820328 DATE CREATED 01/09/03 SOURCE OTH TYPE R3 STATUS BLLD
INVESTIGATOR ASSIGNED TO CASE SXPOFHV SANDY PEREZ
DATE ASSIGNED TO INVESTIGATOR 03/13/03 DATE INIT BONUS PAID 01/01/01
DATE EVIDENCE RECEIVED 01/01/01 DATE PCT BONUS PAID 01/01/01
DATE INV BILLED/REVIEWED CASE 04/11/03 RPI STATUS DATE 04/11/03
RESULTS OF INVESTIGATION (CD) 01 DIVERSION
TYPE OF DIVERSION (CODE) 03 HOLE IN CANOPY WITH OBJECT
CASE BILLED (Y/N) Y INHERITED (Y/N/U) N
METHOD OF BILLING (CODE) 01 SEASONAL AVERAGE
NUMBER OF MONTHS OF BACKBILL 55 TOTAL CDIC BILLED 261.03
TOTAL ADDL KWH BACKBILLED 92,713
TOTAL ADDL DOLLARS BACKBILLED 8,115.58
METER LOCN IN EVIDENCE ROOM DATE METER PURGED 01/01/01
REMARKS C CASE FILE METER INSIDE METER ROOM

NEXT TYPE A FIND GWA 90

13-RPI DETAIL 15-BILL HIST 17-RDG MAINT 18-RPI INSPECT 22-GN DTA MAIN NEWS

Svc Date	Read Month	Days	Source	Status	Kwh	Kwd	Ele Amt	BB Amt	Total Amt
3/28/03	3	29	A	B	2248	0	\$193.04	\$0.00	\$193.04
2/27/03	2	30	A	B	1380	0	\$116.82	\$0.00	\$114.89
1/28/03	1	33	A	B	588	0	\$49.05	\$0.00	(\$0.78)
12/26/02	12	34	A	B	673	0	\$55.19	\$0.00	\$90.17
11/22/02	11	29	A	B	402	0	\$34.46	\$0.00	\$34.46
10/24/02	10	29	A	B	513	0	\$38.34	\$0.00	\$38.34
9/25/02	9	30	A	B	680	0	\$51.12	\$0.00	\$49.22
8/26/02	8	31	A	B	1215	0	\$96.98	\$0.00	\$172.95
7/26/02	7	30	A	B	961	0	\$74.85	\$0.00	\$74.85
6/26/02	6	29	A	B	521	0	\$38.94	\$0.00	\$29.84
5/28/02	5	32	A	B	793	0	\$60.20	\$0.00	\$60.20
4/26/02	4	29	A	B	773	0	\$58.60	\$0.00	\$58.60
3/28/02	3	29	A	B	814	0	\$71.64	\$0.00	\$71.64
2/27/02	2	29	A	B	548	0	\$49.11	\$0.00	\$49.11
1/29/02	1	33	A	B	850	0	\$75.01	\$0.00	\$75.01
12/27/01	12	31	A	B	367	0	\$34.23	\$0.00	\$34.23
11/26/01	11	33	A	B	871	0	\$76.86	\$0.00	\$76.86
10/24/01	10	29	A	B	547	0	\$44.31	\$0.00	\$44.31
9/25/01	9	32	A	B	812	0	\$72.08	\$0.00	\$72.08
8/24/01	8	29	A	B	580	0	\$50.86	\$0.00	\$50.86
7/26/01	7	30	A	B	911	0	\$81.97	\$0.00	\$81.97
6/26/01	6	32	A	B	567	0	\$49.73	\$0.00	\$33.53
5/25/01	5	29	A	B	436	0	\$38.13	\$0.00	\$38.13
4/26/01	4	29	A	B	734	0	\$64.42	\$0.00	\$64.42

Svc Date	Days	Reading	Usage
3/28/2001	30	7024	1343
2/27/2001	30	5681	612
1/29/2001	30	5069	193
12/28/2000	30	4876	914
11/27/2000	30	3962	725
10/25/2000	30	3237	825
9/26/2000	30	2412	1299
8/25/2000	30	1113	925
7/26/2000	30	188	1067
6/26/2000	30	99121	1882
5/25/2000	30	97239	712
4/26/2000	30	96527	770
3/28/2000	30	95757	1006
2/28/2000	30	94751	234
1/27/2000	30	94517	481
12/28/1999	30	94036	481
11/24/1999	30	93555	473
10/26/1999	30	93082	611
9/27/1999	30	92471	1809
8/26/1999	30	90662	1454
7/27/1999	30	89208	1686
6/25/1999	30	87522	1402
5/26/1999	30	86120	1017
4/27/1999	30	85103	935
3/26/1999	30	84168	614
2/25/1999	30	83554	530
1/27/1999	30	83024	987
12/28/1998	30	82037	1056
11/24/1998	30	80981	1000
10/23/1998	30	79981	915
9/24/1998	30	79066	849
8/25/1998	30	78217	555
7/27/1998	30	77662	1084
6/25/1998	30	76578	2153
5/27/1998	30	74425	2001
4/27/1998	30	72424	1599
3/27/1998	30	70825	923
2/26/1998	30	69902	949
1/27/1998	6	68953	258

Meter Type 5C

Meter Charge

\$23.68

Total

Total

Locking Mechanisms

0	Fr Entry Lr	\$0.00
0	Sd Entry Lr	\$0.00
0	Hasp	\$0.00
0	Bracket	\$0.00
0	Brl Lock	\$0.00
0	Brl PdLck	\$0.00
0	Ft Knox	\$0.00
0	Lock Pin	\$0.00

Johnny Bar

0	Jb24	\$0.00
0	Jb31	\$0.00
0	Jb35	\$0.00
0	Jb48	\$0.00

Vehicle Cost- In Time

1	Meter Truck	\$4.58
0	Trbl Truck	\$0.00
0	Line Truck	\$0.00
0	U Grnd Trk	\$0.00
0	Co Pass Car	\$0.00

0	Contract Mi	\$0.00
0	Num Pict	\$0.00
	Other Mat T	\$0.00

CDIC Labor Cost

1	Inv1 Hr	\$45.06
1	Inv2 Hr	\$45.06
1	Mtrman A1	\$56.39
0	Mtrman A2	\$0.00
0	Mtrman B1	\$0.00
0	Mtrman B2	\$0.00
0	Svcman A	\$0.00
0	Trblman	\$0.00
0	Cd Man	\$0.00
0	Collector	\$0.00
0	Mtr Rdr	\$0.00
1	No Mtr Tst	\$28.19

Charge Type: month

Chg Typ Amt	\$58.06
Clerical T	\$0.00
Other T	\$0.00
Cdic Total	\$261.02

Month	Year	KWH	Percent	Yearly	Projected
Mar	2003	2248	5.93	37909	
Feb	2003	1380	6.40	21562	
	0	0	0.00	0	
	0	0	0.00	0	

Asbill: 45602

Rebill: 138316

Addit Kwh: 92713

Avg of Yearly Total 29736

Cdic Charge: 261.02

Remarks: Account Rebilled From Billing Period Ending 07/27/98 to 01/28/03, using Seasonal Average .

Month: Svc To: Days: Kwh Read: Kwd Read: Kwh Asbill: Kwd Asbill: Pct Usage: Kwh Rebill: Kwd Rebill: Remarks:

Jan	1/28/2003	33	22180	0	588	0	7.10	2111	0	
Dec	12/26/200	34	21592	0	673	0	7.50	2230	0	
Nov	11/22/200	29	20919	0	402	0	7.73	2299	0	
Oct	10/24/200	29	20517	0	513	0	9.15	2721	0	
Sep	9/25/2002	30	20004	0	680	0	11.01	3274	0	
Aug	8/26/2002	31	19324	0	1215	0	10.20	3033	0	
Jul	7/26/2002	30	18109	0	961	0	10.14	3015	0	
Jun	6/26/2002	29	17148	0	521	0	9.24	2748	0	
May	5/28/2002	32	16627	0	793	0	7.26	2159	0	
Apr	4/26/2002	29	15834	0	773	0	7.08	2105	0	
Mar	3/28/2002	29	15061	0	814	0	6.78	2016	0	
Feb	2/27/2002	29	14247	0	548	0	6.48	1927	0	
Jan	1/29/2002	33	13699	0	850	0	7.43	2209	0	
Dec	12/27/200	31	12849	0	367	0	7.50	2230	0	
Nov	11/26/200	33	12482	0	871	0	7.73	2299	0	
Oct	10/24/200	29	11611	0	547	0	9.15	2721	0	
Sep	9/25/200	32	11064	0	812	0	11.01	3274	0	
Aug	8/24/200	29	10252	0	580	0	10.20	3033	0	
Jul	7/26/200	30	9672	0	911	0	10.14	3015	0	

Month	Year	KWH	Percent	Yearly	Projected
Mar	2003	2248	5.93	37909	
Feb	2003	1380	6.40	21562	
	0	0	0.00	0	
	0	0	0.00	0	

Asbill: 45602

Rebill: 138316

Addit Kwh: 92713

Avg of Yearly Total 29736

Cdic Charge: 261.02

Remarks: Account Rebilled From Billing Period Ending 07/27/98 to 01/28/03, using Seasonal Average .

Month: Svc To: Days: Kwh Read: Kwd Read: Kwh Asbill: Kwd Asbill: Pct Usage: Kwh Rebill: Kwd Rebill: Remarks:

Jun	6/26/2001	32	8761	0	567	0	9.24	2748	0	
May	5/25/2001	29	8194	0	436	0	7.26	2159	0	
Apr	4/26/2001	29	7758	0	734	0	7.08	2105	0	
Mar	3/28/2001	30	7024	0	1343	0	6.78	2016	0	
Feb	2/27/2001	30	5681	0	612	0	6.48	1927	0	
Jan	1/29/2001	30	5069	0	193	0	7.43	2209	0	
Dec	12/28/2000	30	4876	0	914	0	6.91	2055	0	
Nov	11/27/2000	30	3962	0	725	0	7.29	2168	0	
Oct	10/25/2000	30	3237	0	825	0	9.54	2837	0	
Sep	9/26/2000	30	2412	0	1299	0	10.43	3101	0	
Aug	8/25/2000	30	1113	0	925	0	10.54	3134	0	
Jul	7/26/2000	30	188	0	1067	0	10.54	3134	0	
Jun	6/26/2000	30	99121	0	1882	0	10.09	3000	0	
May	5/25/2000	30	97239	0	712	0	9.44	2807	0	
Apr	4/26/2000	30	96527	0	770	0	6.73	2001	0	
Mar	3/28/2000	30	95757	0	1006	0	6.13	1823	0	
Feb	2/28/2000	30	94751	0	234	0	5.79	1722	0	
Jan	1/27/2000	30	94517	0	481	0	6.57	1954	0	
Dec	12/28/1999	30	94036	0	481	0	6.94	2064	0	

Month	Year	KWH	Percent	Yearly	Projected
Mar	2003	2248	5.93	37909	
Feb	2003	1380	6.40	21562	
	0	0	0.00	0	
	0	0	0.00	0	

Asbill: 45602

Rebill: 138316

Addit Kwh: 92713

Avg of Yearly Total 29736

Cdic Charge: 261.02

Remarks: Account Rebilled From Billing Period Ending 07/27/98 to 01/28/03, using Seasonal Average .

Month: Svc To: Days: Kwh Read: Kwd Read: Kwh Asbill: Kwd Asbill: Pct Usage: Kwh Rebill: Kwd Rebill: Remarks:

Nov	11/24/1999	30	93555	0	473	0	7.78	2313	0	
Oct	10/26/1999	30	93082	0	611	0	9.70	2884	0	
Sep	9/27/1999	30	92471	0	1809	0	10.81	3214	0	
Aug	8/26/1999	30	90662	0	1454	0	11.23	3339	0	
Jul	7/27/1999	30	89208	0	1686	0	9.77	2905	0	
Jun	6/25/1999	30	87522	0	1402	0	9.06	2694	0	
May	5/26/1999	30	86120	0	1017	0	8.12	2415	0	
Apr	4/27/1999	30	85103	0	935	0	7.04	2093	0	
Mar	3/26/1999	30	84168	0	614	0	5.72	1701	0	
Feb	2/25/1999	30	83554	0	530	0	6.32	1879	0	
Jan	1/27/1999	30	83024	0	987	0	7.51	2233	0	
Dec	12/28/1999	30	82037	0	1056	0	7.52	2236	0	
Nov	11/24/1999	30	80981	0	1000	0	8.08	2403	0	
Oct	10/23/1999	30	79981	0	915	0	9.99	2971	0	
Sep	9/24/1998	30	79066	0	849	0	10.82	3217	0	
Aug	8/25/1998	30	78217	0	555	0	10.71	3185	0	
Jul	7/27/1998	30	77662	0	1084	0	10.93	3250	0	

Date Assigned: 3/13/2003 Rate 1/044 Case Number S263820328 Meter Sealed
Address 12884 SW 10TH ST, MIAMI, 33184 Meter Number 5C90524
Invest Initialed By: J ZAMOR Date 1/9/2003
Observ Code 03 - Hole In Canopy With Object
Description1

Mtrman Invest Date 1/28/2003 New Meter Set yes

Meterman's Observation Code 03 - Hole In Canopy With Object

Meter Test Results

Test Date	2/18/2003	FL	99.22	LL 99.0	WA 99.17	VB 10/10
-----------	-----------	----	-------	---------	----------	----------

Demand 3/ PH Test

Tester's Observation Code(s)

53	33	31	87
----	----	----	----

Remarks

53 - inner seal intact
33 - hole in canopy
31 - scratches on canopy
87 - scratches on disk

JOSE ANTONIO RODRIGUEZ

MIAMI

	2003	2002	2001	2000	1999	1998	1997
January	588	850	193	481	987	258	0
February	1380	548	612	234	530	949	0
March	2248	814	1343	1006	614	923	0
April	0	773	734	770	935	1599	0
May	0	793	436	712	1017	2001	0
June	0	521	567	1882	1402	2153	0
July	0	961	911	1067	1686	1084	0
August	0	1215	580	925	1454	555	0
September	0	680	812	1299	1809	849	0
October	0	513	547	825	611	915	0
November	0	402	871	725	473	1000	0
December	0	673	367	914	481	1056	0