

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARING

TO

PROGRESS ENERGY FLORIDA, INC.
OFFICE OF PUBLIC COUNSEL
FLORIDA INDUSTRIAL POWER USERS GROUP
BUDDY L. HANSEN
SUGARMILL WOODS CIVIC ASSOCIATION, INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 041272-EI

PETITION FOR APPROVAL OF STORM COST RECOVERY CLAUSE FOR RECOVERY OF EXTRAORDINARY EXPENDITURES RELATED TO HURRICANES CHARLEY, FRANCES, JEANNE, AND IVAN, BY PROGRESS ENERGY FLORIDA, INC.

ISSUED: March 1, 2005

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on Progress Energy Florida, Inc.'s (PEF) petition for approval to establish a Storm Cost Recovery Clause for recovery of expenditures related to Hurricanes Charley, Frances, Jeanne, and Ivan. The hearings will commence at the times and locations shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Tuesday, March 15, 2005, 10:00 a.m. – 2:00 p.m.
City Council Chambers, City Hall, 2nd Floor
151 SE Osceola Avenue
Ocala, Florida

Tuesday, March 15, 2005, 6:00 p.m. – 9:00 p.m.
City Council Chambers, City Hall
120 E. Main Street
Apopka, Florida

DOCUMENT NUMBER-DATE

02041 MAR-15

FPSC-COMMISSION CLERK

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Wednesday, March 16, 2005, 10:00 a.m. -- 2:00 p.m.
City Commission Chambers, City Hall
450 N. Wilson Avenue
Bartow, Florida

Wednesday, March 16, 2005, 6:00 p.m. -- 9:00 p.m.
City Council Chambers, 2nd Floor, City Hall
175 5th Street North
St. Petersburg, Florida

Thursday, March 17, 2005, 10:00 a.m. -- 2:00 p.m.
City Council Chambers, 3rd Floor, City Hall
112 S. Osceola Avenue
Clearwater, Florida

Wednesday, March 30, 2005, 9:30 a.m.
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public on the quality and adequacy of PEF's service restoration activities following the four hurricanes that impacted its service territory in August and September, 2004, the appropriate mechanism for recovery of storm-related restoration costs, and other appropriate matters as determined by the Commission. The procedure at these hearings shall be as follows: the Commission staff and parties will make brief opening statements, then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

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JURISDICTION

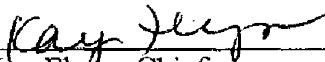
Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

By DIRECTION of the Florida Public Service Commission this 1st day of March, 2005.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By:



Kay Flynn, Chief
Bureau of Records

(SEAL)

JSB