

ORIGINAL

**Colonial Manor Utility Company**

f/k/a Floralino Properties, Inc.  
4939 Cross Bayou Boulevard  
New Port Richey, Florida 34652  
Ph: 727-848-8292 Fx: 727-848-7701

RECEIVED-FPSC

05 MAR -1 AM 10: 38

COMMISSION  
CLERK

February 24, 2005

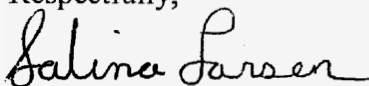
Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

Re: Docket No. 041461-WU- Application for transfer of Certificate No. 153-W in Pasco  
County from Floralino Properties, Inc. to Colonial Manor Utility Company

Dear Director:

I have enclosed for your review a copy of the letter that Colonial Manor sent to  
Mr. and Mrs. Campeau on February 24, 2005. I spoke to Mr. Campeau on February 24,  
2005 and he notified me that he would not pursue and objection to transfer of  
certification as previously discussed. I have written him this letter as a formal apology  
from Colonial Manor Utility to him for any inconvenience that we may have caused him.  
If I can be of any further assistance please contact me at (727) 848-8292 ext. 202.

Respectfully,

  
Salina Larsen  
Customer Service Supervisor

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- COM \_\_\_\_\_
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REGISTRATION CENTER

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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

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February 24, 2005

Mr. and Mrs. Gilles Campeau  
3421 Monticello Street  
Holiday, FL 34690

Dear Mr. and Mrs. Campeau:

In regards to our telephone conversation this morning Colonial Manor Utility Company formally apologizes for any inconvenience that we may have caused. We appreciate the fact that you have decided not to pursue an objection to the certification. In the future we hope to be able to have a great business relationship and hope our Customer Service meets your expectations. If I can be of any further assistance please contact me at (727) 848-8292 ext. 202

Respectfully,

  
Salina Larsen  
Customer Service Supervisor

Cc: Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission