

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

FLORIDA POWER AND LIGHT COMPANY
FLORIDA INDUSTRIAL POWER USERS GROUP
OFFICE OF PUBLIC COUNSEL
MICHAEL B. TWOMEY

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 041291-EI

PETITION FOR AUTHORITY TO RECOVER PRUDENTLY INCURRED STORM
RESTORATION COSTS RELATED TO 2004 STORM SEASON THAT EXCEED STORM
RESERVE BALANCE, BY FLORIDA POWER & LIGHT COMPANY.

ISSUED: March 8, 2005

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on Florida Power & Light Company's (FPL) petition for authority to recover storm restoration costs, in excess of its storm reserve balance, related to Hurricanes Charley, Frances, and Jeanne. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

DOCUMENT NUMBER-DATE

02312 MAR-8 05

FPSC-COMMISSION CLERK

NOTICE OF CUSTOMER SERVICE HEARINGS
DOCKET NO. 041291-EI
PAGE 2

Wednesday April 6, 2005, 10:00 a.m. – 2:00 p.m.
School Board of Lee County – Board Room
Dr. James A. Adams Public Education Center
2055 Central Avenue
Ft. Myers, Florida

Wednesday, April 6, 2005, 6:00 p.m. – 9:00 p.m.
Charlotte County Commission Chambers – Room 119
18500 Murdock Circle
Port Charlotte, Florida

Monday, April 11, 2005, 4:00 p.m. – 8:00 p.m.
City Commission Chambers
City Hall
301 S. Ridgewood Avenue
Daytona Beach, Florida

Tuesday, April 12, 2005, 10:00 a.m. – 2:00 p.m.
City Council Chambers
City Hall
900 E. Strawbridge Avenue
Melbourne, Florida

Wednesday, April 13, 2005, 10:00 a.m. – 2:00 p.m.
Jane Thompson Memorial Chambers
Palm Beach County Governmental Center
301 N. Olive Avenue
West Palm Beach, Florida

Wednesday, April 13, 2005, 6:00 p.m. – 9:00 p.m.
Holiday Inn – Downtown
1209 S. Federal Highway
Stuart, Florida

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public on the quality and adequacy of FPL's service restoration activities following the three

hurricanes that impacted the service territory in 2004, the recovery of storm-related restoration costs, and other appropriate matters as determined by the Commission. The procedure at these hearings shall be as follows: the Commission staff and parties will make brief opening statements, then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

NOTICE OF CUSTOMER SERVICE HEARINGS
DOCKET NO. 041291-EI
PAGE 4

By DIRECTION of the Florida Public Service Commission this 8th day of March, 2005.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By: Kay Flynn
Kay Flynn, Chief
Bureau of Records

(SEAL)

KEF