Commissioners: Braulio L. Baez, Chairman J. Terry Deason Rudolph "Rudy" Bradley Charles M. Davidson Lisa Polak Edgar

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK & Administrative Services Blanca S. Bayó Director (850) 413-6770 (Clerk) (850) 413-6330 (Admin)

Hublic Service Commission

NOTICE OF COMPLAINT

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BELLSOUTH TELECOMMUNICATIONS, INC.

Re: Docket No. 050194-TL – Complaint by Florida BellSouth customers who paid fees to BellSouth Telecommunications, Inc. related to Miami-Dade County Ordinance Section 21-44 ("Manhole Ordinance") and request that Florida Public Service Commission order BellSouth to comply with Section A.2.4.6 of General Subscriber Service Tariff and refund all fees collected in violation thereof.

You are hereby notified that the above complaint, a copy of which is attached, was filed with this Commission on March 23, 2005.

You may respond to this complaint by forwarding a response to this Division, with a copy to the complainant.

By DIRECTION of the Florida Public Service Commission, this 25th day of March, 2005.

Kay Flynn, Chief

Kay Flynn, Chief Bureau of Records

KF/mas Attachment

cc: Office of Public Counsel Office of General Counsel Division of Competitive Markets & Enforcement

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Commissioners: Braulio L. Baez, Chairman J. Terry Deason Rudolph "Rudy" Bradley Charles M. Davidson Lisa Polak Edgar

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Hublic Service Commission

March 25, 2005

Joshua A. Jones, Attorney Aylstock, Witkin & Sasser, PLC Post Office Box 1147 Gulf Breeze, Florida 32562-1147

Re: Docket No. 050194-TL

Dear Mr. Jones:

This will acknowledge receipt of a complaint by Florida BellSouth customers who paid fees to BellSouth Telecommunications, Inc. related to Miami-Dade County Ordinance Section 21-44 ("Manhole Ordinance") and request that Florida Public Service Commission order BellSouth to comply with Section A.2.4.6 of General Subscriber Service Tariff and refund all fees collected in violation thereof, which was filed in this office on March 23, 2005, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

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PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us