

050200-TL  
**ORIGINAL**

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\***

**DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT**  
**CERTIFICATION**

05 MAR 28 AM 11:37

COMMISSION  
CLERK

**APPLICATION FORM**  
for  
**AUTHORITY TO PROVIDE**  
**ALTERNATIVE LOCAL EXCHANGE SERVICE**  
**WITHIN THE STATE OF FLORIDA**

**Instructions**

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

**Florida Public Service Commission**  
***Division of the Commission Clerk and Administrative Services***  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6770**

- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission**  
**Division of Competitive Markets and Enforcement**  
**Certification**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6600**

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

02979 MAR 28 12

FORM PSC/CMU 8 (11/95)  
Required by Commission Rule Nos. 25-24.805,  
25-24.810, and 25-24.815

FPSC-COMMISSION CLERK

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\***

**DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT**  
**CERTIFICATION**

**APPLICATION FORM**  
for  
**AUTHORITY TO PROVIDE**  
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050200-TX

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*Original Tariffs forwarded  
to CUP.*

FORM PSC/CMU 8 (11/95)  
Required by Commission Rule Nos. 25-24.805,  
25-24.810, and 25-24.815

02979 MAR 20 13

FPSC-COMMISSION CLERK

## APPLICATION

**1. This is an application for  (check one):**

**Original certificate** (new company).

**Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.

**Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.

**Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

**2. Name of company:** Matrix Telecom, Inc., 300 N. Meridian, Ste. 200N, Oklahoma City, OK 73107

**3. Name under which the applicant will do business (fictitious name, etc.):**

Matrix Telecom

**4. Official mailing address (including street name & number, post office box, city, state, zip code):** 300 N. Meridian, Ste. 200N, Oklahoma City, OK 73107

5. Florida address (including street name & number, post office box, city, state, zip code):

N/A

6. Structure of organization:

( ) Individual

( ) Corporation

(  ) Foreign Corporation

( ) Foreign Partnership

( ) General Partnership

( ) Limited Partnership

( ) Other

7. If individual, provide:

Name:

Title:

Address:

City/State/Zip:

Telephone No.: \_\_\_\_\_ Fax No.:

Internet E-Mail Address:

Internet Website Address:

8. If incorporated in Florida, provide proof of authority to operate in Florida:

(a) The Florida Secretary of State corporate registration number:

9. **If foreign corporation, provide proof of authority to operate in Florida:**

(a) The Florida Secretary of State corporate registration number:

**F94000002503**

10. **If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:**

(a) The Florida Secretary of State fictitious name registration number:

11. **If a limited liability partnership, provide proof of registration to operate in Florida:**

(a) The Florida Secretary of State registration number:

12. **If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.**

Name:

Title:

Address:

City/State/Zip:

Telephone No.: \_\_\_\_\_ Fax No.

Internet E-Mail Address:

Internet Website Address:

13. **If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.**

(a) The Florida registration number:

14. **Provide F.E.I. Number(if applicable): 75-2332193**

**15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:**

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.     **N/A**

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.     **N/A**

**16. Who will serve as liaison to the Commission with regard to the following?**

(a) The application:

Name:     Telecom Professionals, Inc.  
Title:     Attn: Judy Riley, Esq.  
Address:   2912 Lakeside Drive  
City/State/Zip: Oklahoma City, OK 73102  
Telephone No.: 405/755-8177   Fax No.: 405/755-8377  
Internet E-Mail Address: jriley@telecompliance.net  
Internet Website Address:

(b) Official point of contact for the ongoing operations of the company:

Name: Greg Taylor  
Title: General Counsel  
Address: Matrix Telecom, Inc., 300 N. Meridian, Ste. 200N  
City/State/Zip: Oklahoma City, OK 73107  
Telephone No.: 405/717-9612 Fax No.: 405/951-6312  
Internet E-Mail Address: gtaylor@matrixvalue.com  
Internet Website Address:

(c) Complaints/Inquiries from customers:

Name: Betty Smith  
Title:  
Address: Matrix Telecom, Inc., 300 N. Meridian, Ste. 200N  
City/State/Zip: Oklahoma City, OK 73107  
Telephone No.: 405/717-9680 Fax No.: 405/951-6472  
Internet E-Mail Address: [bsmith@matrixvalue.com](mailto:bsmith@matrixvalue.com) or  
[regcompliance@matrixtelecom.com](mailto:regcompliance@matrixtelecom.com)  
Internet Website Address:

**17. List the states in which the applicant:**

- (a) has operated as an alternative local exchange company.

**TEXAS**

- (b) has applications pending to be certificated as an alternative local exchange company.

**CONTINENTAL U.S.A., except Texas**

- (c) is certificated to operate as an alternative local exchange company.

**TEXAS**

- (d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

**NO**

- (e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

**NO**

- (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

**Matrix filed claims for breach of contract against Sprint Communications in April 2001. The suit was ultimately settled prior to trial.**

**18. Submit the following:**

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.**

**See Attachment "A"**

- B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.**

**See Attachment "A"**



**C. Financial capability.**

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet:
2. income statement: and
3. statement of retained earnings.

<b>See Attachment "B"</b>
---------------------------

**NOTE:** *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

Matrix possesses sufficient financial resources to provide basic local exchange service to all residential and commercial customers within the geographic area of the proposed license. Matrix's has sufficient assets to provide additional financial support as needed. In addition, unaudited financial statements for Matrix are attached as a confidential exhibit to Mr. Smith's testimony, filed under seal. This exhibit demonstrates that Matrix possesses the sound financial support necessary to competently and effectively provide the services as requested by this Application. Matrix is a privately held company and its financial statements are not public information. Matrix requests that the financial statements filed under seal with this Application remain confidential and not made available to anyone not a party to this proceeding.

2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.

Matrix possesses sufficient financial resources to provide basic local exchange service to all residential and commercial customers within the geographic area of the proposed license. Matrix's has sufficient assets to provide additional financial support as needed. In addition, unaudited financial statements for Matrix are attached as a confidential exhibit to Mr. Smith's testimony, filed under seal. This exhibit demonstrates that Matrix possesses the sound financial support necessary to competently and effectively provide the services as requested by this Application. Matrix is a privately held company and its financial statements are not public information. Matrix requests that the financial

statements filed under seal with this Application remain confidential and not made available to anyone not a party to this proceeding.

3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED

**APPLICANT ACKNOWLEDGMENT STATEMENT**

- 1. REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.


UTILITY OFFICIAL:

Dennis Smith  
Print Name

President  
Title

405/717-9694  
Telephone No.

Address: 300 N. Meridian, Ste. 200N  
Oklahoma City, OK 73107

  
Signature

3/24/05  
Date

405/717-0659  
Fax No.

**THIS PAGE MUST BE COMPLETED AND SIGNED**

**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

**Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."**

**UTILITY OFFICIAL:**

Dennis Smith  
Print Name

President  
Title

405/717-9694  
Telephone No.

**Address: 300 N. Meridian, Ste. 200N  
Oklahoma City, OK 73107**

  
Signature

3/24 /05  
Date

405/717-0659  
Fax No.

Before the  
**FLORIDA PUBLIC SERVICE COMMISSION**

In the Matter of **MATRIX TELECOM, INC.**'s )  
application for certificate of public convenience )  
and necessity to provide intrastate )  
telecommunications services within the State of ) Case No. \_\_\_\_\_  
Florida. )

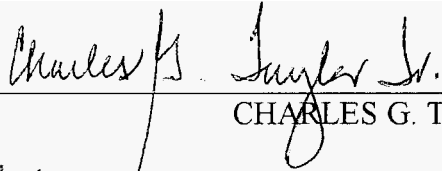
**AFFIDAVIT OF CHARLES G. TAYLOR**

STATE OF OKLAHOMA )  
 ) SS.  
COUNTY OF OKLAHOMA )

The undersigned, Charles G. Taylor, being of lawful age and having been first duly sworn and on oath, deposes and says:

1. I am employed by Matrix Telecom, Inc., ("Applicant") and hold the position of Chief Financial Officer
2. I have reviewed the attached financial statements for the Applicant and know its contents.
3. The matters stated in the financial statements are true of my knowledge.

**FURTHER AFFIANT SAYETH NOT.**

  
\_\_\_\_\_  
CHARLES G. TAYLOR

Subscribed and sworn to before me on this 24<sup>th</sup> day of March, 2005.

  
\_\_\_\_\_  
Notary Public

My Commission Expires:

3/26/05  
(SEAL) #01005184

**ATTACHMENT "A"****Management Team**

The Company has assembled a highly qualified management team with extensive experience within the telecommunications industry. The Company believes that it can draw upon the past experiences of its collective management team to continue the development and execution of its business plan. The Company's management team has developed start-up enterprises into major telecommunications companies.

***Dennis Smith, President*** – 41, over 16 years of telecom experience. Hired by Platinum Equity Holdings (PEH) in Jun 1998 as Vice President – Business Development responsible for PEH's expansion into the telecommunications sector. He was named President of Matrix in Feb 2002. Mr. Smith served in various management positions within network and operations with ATC Long Distance (subsequently LDDS, WilTel, and WorldCom) from 1987 to 1997. Mr. Smith was named as Vice President – Operations for Zenex Communications in 1997 and served until joining PEH in Jun 1998. Mr. Smith holds a degree in Microcomputer Electronics from Oklahoma State University.

***Charles G. Taylor, Jr., Chief Financial Officer*** – 46, over 17 years of telecom experience. Hired as CFO in October 2001 with responsibility for all finance, accounting, collections and regulatory affairs. Formerly Founder and VP – Finance for VarTec Telecom (1987 – 1990), Founder and COO for Matrix Telecom, Inc. (1990 – 1996), EVP – Retail Business Development for Pacific Gateway Exchange (1996 – 2000) and Founder and President of Local Gateway Exchange (2000 – 2001). Mr. Taylor graduated cum laude with a BS-Accounting from Lamar University and has been a Certified Public Accountant in Texas since 1984.

***Greg S. Taylor, Vice President and General Counsel*** – 39, over 11 years of telecom experience. Prior to his appointment as General Counsel for Matrix, he served as Directory – Legal & Regulatory Affairs for DCA Services, a well-known industry provider of billing and back-office services to the telecommunications and cable television industry. Prior to his work at Matrix and DCA, he served in various operating management roles with Zenex Communications and TouchTone Solutions, Inc. Mr. Taylor has a Juris Doctor from Oklahoma City University, a Master of Arts in Communications from Regent University, and a Bachelor of Science in Business Administration from Southern Nazarene University.

***Stephanie Reese, Executive Vice President – Sales and Marketing*** – 36, over 6 years of telecom experience and over 15 years of marketing and management. Ms. Reese has worked with companies such as American Airlines, Philip Morris, Coca-Cola, WebLink Wireless and BeautiControl Cosmetics. She also owned and operated her own private consulting business for three years specializing in marketing management, financial consulting and strategic planning for small and medium sized companies. Ms. Reese earned her BBA in Marketing Management from the University of North Texas. And has an MBA with emphasis in Marketing from the University of Texas in Austin.

*Steve Aduddell, Vice President* – 53, over 24 years of telecom switching and operations experience in management positions with Southwestern Bell Telephone, AT&T Communications, Access Communications Services, Zenex Communications, and Lorecom Technologies. He has successfully guided Matrix over the last three (3) years from a switchless reseller to a facilities-based provider of telecom services. He is a graduate of Central State University in Edmond, Oklahoma.

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO RESOLD LOCAL EXCHANGE SERVICES FURNISHED  
BY  
MATRIX TELECOM, INC.  
WITHIN THE  
STATE OF FLORIDA**

---

**Issued:**

**Effective:**

**Issued By:**

Greg Taylor, House Counsel  
Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107



CHECK SHEET

Sheets Title through 39 inclusive of this tariff are effective as of the date shown at the bottom of each respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
Title	Original
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
29	Original
30	Original
31	Original

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Greg Taylor, House Counsel  
Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

CHECK SHEET (continued)

<u>SHEET</u>	<u>REVISION</u>
32	Original
33	Original
34	Original
35	Original
36	Original
37	Original
38	Original
39	Original

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Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

Explanation of Symbols	4
Application of Price List	5
Section 1 Technical Terms and Definitions	6
Section 2 Rules and Regulations	13
Section 3 Description of Service and Rates	25

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EXPLANATION OF SYMBOLS

- (R) - to signify a reduction
- (I) - to signify an increase
- (D) - to signify discontinued rate or regulation
- (N) - to signify new rate or regulation
- (T) - to signify a change in text but no change in rate or regulation
- (M) - to signify material relocated without change

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Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

**APPLICATION OF Price List**

This Price List sets forth service offerings, rules, terms and conditions applicable to the furnishing of resold local exchange services by Matrix Telecom, Inc. to Business Customers within the State of Florida.

---

**Issued:**

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Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

SECTION 1 - TECHNICAL TERMS AND DEFINITIONS

Certain terms used generally throughout this Price List for interexchange common carrier communications channels furnished by the Carrier over its facilities are defined below.

1. Access Line

A line that provides connection of the Customer's equipment to a local exchange network.

2. Additional White Pages Listing

The term "Additional White Pages Listing" denotes any listing of the Subscriber's name, address and telephone number(s) above and beyond the Initial White Pages Listing.

3. Authorized User

The term "Authorized User" denotes a person, firm, or corporation, who is authorized by the Subscriber to be connected to the service of the Subscriber.

4. Bit

The term "Bit" denotes the smallest unit of information in a binary system of notation.

5. Bits Per Second

The term "Bits Per Second" denotes the number of bits transmitted in a one second interval.

6. Call Forwarding Busy and Don't Answer

This optional feature will reroute all incoming calls to another predefined telephone number when the called telephone number is busy, or does not answer within a determined number of rings. In the event that the called telephone number is busy, or if the telephone number doesn't answer, the Subscriber is charged any additional charges for the call-forwarded call.

7. Call Forwarding Remote Access

This feature provides customers with the ability to remotely activate and deactivate the forwarding of calls.

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Oklahoma City, OK 73107

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**SECTION 1 - TECHNICAL TERMS AND DEFINITIONS** (Continued)**8. Call Forwarding Variable**

This optional feature allows all incoming calls directed to a telephone number to be rerouted to another Subscriber defined telephone number. The Subscriber is charged any applicable usage charges for the rerouted call. The user can activate/deactivate Call Forwarding and define a telephone number where all calls will be forwarded.

**9. Call ID**

This feature provides the telephone number and name of the incoming calling party. The calling number and name are displayed on a customer-provided compatible display device, which is attached to the customer's telephone number.

**10. Call Return**

A per use service that returns the most recent incoming call.

**11. Call Trace**

This feature allows the Customer to initiate a trace of the most recent incoming call immediately after terminating the call. Incoming call message detail (date, time and originating telephone number) is provided when suitably equipped facilities exist. The results of the trace are not provided to the Customer directly, but will be provided in response to a request by a law enforcement agency. This feature is blocked unless specifically requested by the Customer to be activated.

**12. Call Waiting**

This is a feature that allows an incoming call to a busy telephone line to be waiting while a signal is directed towards the busy line user.

**13. Carrier**

The term "Carrier" denotes Matrix Telecom, Inc.

**14. Carrier's System**

The term "Carrier's System" denotes all local exchange facilities being resold by the Carrier to provide local exchange service to its Subscribers.

---

**Issued:****Effective:****Issued By:**

Greg Taylor, House Counsel  
Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

SECTION 1 - TECHNICAL TERMS AND DEFINITIONS (Continued)

15. Central Office End

The term "Central Office End" denotes that end of a foreign exchange channel at which Subscriber has a dial access to a telephone company central office.

16. Company

See Carrier.

17. Continuous Redial

A per use service that redials the most recent outgoing call.

18. Customer

See Subscriber.

19. Daytime

The term "Daytime" denotes 8:00 AM to but not including 5:00 PM local time at the originating terminal on Monday through Friday, excluding Matrix recognized national holidays.

20. Duplicate Service

Service furnished at two locations simultaneously when a subscriber's service is moved to a different premises. The move or change of location must be within the same Central Office and the class of service retained.

21. Evening

The term "Evening" denotes 5:00 PM to but not including 11:00 PM local time at the originating terminal on Sunday through Friday and anytime on Matrix recognized national holidays except when a lower rate would normally apply.

22. Exchange Area

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications services. The Exchange Areas as noted in this tariff are the same as those offered by Bell South Telecommunications, Inc.; United Telephone Company of Florida; Central Telephone Company of Florida and GTE of Florida Incorporated (GTE).

---

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Effective:

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SECTION 1 - TECHNICAL TERMS AND DEFINITIONS (Continued)

23. Foreign Exchange Service

Foreign Exchange Service provides Subscribers with the capability of local dialing in a remote exchange via private line service.

24. Ground Start

This optional feature provides a type of signaling on a line that allows certain classes of equipment, such as PBXs, to operate properly.

25. Holidays

The Company recognizes the following holidays for rating purposes: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

26. Hot Line Service

Hot Line Service option provides the Customer with the ability to automatically be connected with another predetermined telephone line in the circuit switched network.

27. Initial White Pages Listing

The term "Initial White Pages Listing" denotes the initial listing of the Subscriber's name, address and primary telephone number in a "White Pages" directory.

28. Inside Wire Maintenance

This optional feature covers the cost of repairing wire within the customer's building on the applicable telephone line.

29. Local Access and Transport Area (LATA)

The term "LATA" denotes a contiguous geographic subdivision containing one or more SMSAs wherein a Bell Operating Company offers Price Listed exchange telecommunications services to local Subscribers and provides access and related services to interexchange Carriers. These Carriers transport interexchange traffic of their Customers to other LATAs and to areas served by independent telephone companies.

30. Local Distribution Area

The term "Local Distribution Area" denotes a geographically contiguous area, defined normally by Telephone Industry Standard Exchange Area boundaries, wherein the Carrier holds itself ready to offer Local Distribution Facilities.

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Greg Taylor, House Counsel  
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300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

---

**SECTION 1 - TECHNICAL TERMS AND DEFINITIONS** (Continued)**31. Local Distribution Facility**

The term "Local Distribution Facility" denotes the channel provided by the Carrier to connect the Carrier's network terminal office to the Subscriber's premises. Normally, this channel will have a network terminal on one end (Carrier's office) and a Subscriber terminal on the other end (Subscriber's premises).

**32. Message**

A completed telecommunication between two telephones, where the called telephone is within the exchange area of the calling telephone.

**33. Message Unit**

The unit of measurement for charging for local messages.

**34. Network Circuit**

"Network Circuit" denotes a circuit, created by Carrier by means of multiplex equipment, between Carrier's switches which are shared by Subscribers. Shared network circuits will consist of identifiable and discrete circuits between a given city-pair.

**35. Network Terminal**

The term "Network Terminal" denotes the physical equipment necessary to terminate Carrier's intercity channels and allow Subscribers to pick up their required individual communications services.

**36. Network Terminal Office**

The term "Network Terminal Office" denotes a point on Carrier's system where the intercity communications channels and local distribution facilities are terminated. Other functions such as switching, coordination, testing, and connections with Customer-provided communications channels may also be performed at these points.

**37. Nighttime**

The term "Nighttime" denotes 11:00 PM to but not including 8:00 AM local time at the originating terminal Monday through Friday, any time on Saturday, and all day Sunday except 5:00 PM to 11:00 PM.

**38. Non-Directory Listed Number**

The term "Non-Directory Listed Number" denotes that the Subscriber's telephone number does not appear in a directory.

---

**Issued:****Effective:****Issued By:**

Greg Taylor, House Counsel  
Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
Oklahoma City, OK 73107

SECTION 1 - TECHNICAL TERMS AND DEFINITIONS (Continued)

39. Non-Published Telephone Number

The term "Non-Published Telephone Number" denotes that the Subscriber's telephone number is not listed in a directory, nor in any directory assistance records.

40. Premises

The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

41. Repeat Dialing

This usage sensitive feature automatically redials the telephone number of the most recent outgoing call. If the redialed telephone number is busy, the call will be attempted for a maximum of thirty minutes.

42. Special Facility

The term "Special Facility" for the purposes of this Price List refers to a communications path (channel) used in conjunction with Carrier's local distribution facilities, comprised of any form or configuration of physical plant for the transmission of communications signals other than a regular voice grade facility.

43. Speed Dialing

This optional feature permits a Subscriber to dial up to eight telephone numbers by dialing a single digit in the range from 2 - 9.

44. Subscriber

The term "Subscriber" denotes the person, firm, company or corporation, or other entity, having a communications requirement of its own, which contracts for service under this Price List and is responsible for the payment of charges as well as compliance with the Carrier's regulations.

45. Switch

The term "Switch" denotes an electronic device which is used to provide circuit sharing, routing, and control.

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Issued:

Effective:

Issued By:

Greg Taylor, House Counsel  
Matrix Telecom, Inc.  
300 North Meridian, Suite 200 North  
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SECTION 1 - TECHNICAL TERMS AND DEFINITIONS (Continued)

46. Three Way Conference Calling

This feature allows a Subscriber to add a third party to an existing conversation.

47. Vanity Number

This feature allows a Customer to order a specified telephone number rather than the next available number.

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SECTION 2 - RULES AND REGULATIONS

2.1 Description of Service

Matrix Telecom, Inc. is a reseller of local exchange services as set forth in this Price List. When Subscriber's needs cannot be met by the standard service offerings in this Price List, a "special Customer arrangement" package will be designed to fit such unique requirements in accordance with Section 2.18 of this Price List. The Carrier stands ready to provide technical assistance to the Subscriber to the extent of properly matching the Subscriber's equipment with that of the Carrier, in order to help him meet his requirements for service.

2.2 Undertaking of the Carrier

- .1 The services of the Carrier will be available as soon as practicable after receipt of an order for service between any and all points of the Carrier's system and to all other points beyond Carrier's system through arrangements with other carriers.
- .2 The obligation of the Carrier to provide service is dependent upon its ability to procure facilities which are required to meet the Subscriber's order for service. The Carrier will make all reasonable efforts to secure the necessary facilities.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.3 Liability of the Carrier

- 1 The liability of the Carrier for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this Price List. With respect to any other claim or suit, by a subscriber or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Price List, the Carrier's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Carrier.
- .2 Other than specified in Section 2.4.1 above, in no event will Carrier be responsible for consequential damages or lost profits suffered by Subscriber on account of interrupted or unsatisfactory service unless Carrier is found to have been grossly negligent.
- .3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other Carriers shall be deemed to be agents or employees of the Carrier.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.3 Liability of the Carrier (Continued)

- .4 The Carrier shall be indemnified and held harmless by the Customer against:
  - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Carrier's facilities; and
  - B. Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer; and
  - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Carrier.
- .5 The Carrier will, as a service to the Customer, arrange for listing the Customer's telephone number in the local telephone directory, such listing to consist of one line of standard type in the directory. In the absence of gross negligence or willful misconduct, the Carrier will not be liable to the Customer, or any third party, for any claims, damages, or otherwise, but not limited to any omitted listings from or erroneous listings in the local telephone directory due to the negligence on the part of the Local Exchange Carrier. When the Carrier agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Carrier is not liable for any damages that might arise from the publishing of a non-published number in a directory or its disclosure to someone. If, in error, the telephone number is published in a directory, the Carrier's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.
- .6 The Carrier makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability and fitness for a particular use, except those expressly set forth herein.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.4 Obligations of the Subscriber

- .1 The Carrier shall be indemnified and held harmless by the Subscriber against claims of libel, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over the channels, against claims for infringement of patents arising from, combining with, or using in connection with, lines furnished by the Carrier, apparatus and systems of the Subscriber, and against all other claims arising out of any act or omission of the Subscribers in connection with the channels provided by the Carrier.
- .2 The facilities provided by the Carrier may be terminated in Subscriber-provided terminal equipment or Subscriber-provided communication systems. When such terminations are made, the Subscriber shall comply with the minimum protective criteria generally accepted in the telephone industry or other appropriate criteria as may be prescribed by the Carrier and as specified in Part 68 of the Federal Communications Commission's Rules which provides the technical and procedural standards under which the Subscriber's equipment may be directly connected to the public switched network.
- .3 The equipment and facilities which are connected with those of the Carrier shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with the service furnished by the Carrier. Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's plant or of injury to Carrier's employees or to the public because of the character of location of such equipment or facilities and sources of power to which it is connected. In cases in which additional protection equipment is required, this shall be provided by the Subscriber or by the Carrier at the Subscriber's expense.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.4 Obligations of the Subscriber (Continued)

- .4 Upon notice from the Carrier that the equipment or facilities of the Subscriber, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, the Subscriber, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.
  
- .5 The Subscriber shall be liable for:
  - (a) Reimbursing the Carrier for all loss through theft, fire, flood or other catastrophes, of the equipment or facilities on Subscriber's premises.
  - (b) Reimbursing the Carrier for damages to facilities or equipment caused by the negligence or willful acts of the Subscriber's officers, employees, agents, or contractors.
  - (c) Payment for all services, including calls placed by or through Subscriber's equipment by any person. In particular and without limitation to the foregoing, the Subscriber is responsible for any call placed by or through the Subscriber's equipment via any remote access features.
  - (d) Payment of any sales, use, excise, access or other local, State and federal taxes, charges or surcharges imposed on or based upon the provision, sale or use of the Carrier's services.
  - (e) Payment for new local access line costs or other time and material charges imposed on the Carrier by a Local Exchange Carrier as a prerequisite for installing or maintaining the Customer's service, and not already recovered via the Carrier's existing recurring or nonrecurring charges.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.4 Obligations of the Subscriber (Continued)

- .6 When a Customer chooses to place an intraLATA Message Toll Service or Directory Assistance call (including Call Completion) via their incumbent Local Exchange Carrier, or chooses to place an information services provider call, the Customer shall be solely liable for such calls, including any and all charges related to such calls when the charges are initially billed to the Company by the Local Exchange Carrier or information services provider. When a Customer elects to make or receive calls via a carrier other than the Company, the Customer shall be solely liable for such calls, any and all charges related to such calls (when the charges are initially billed to the Company by the information services provider or other carrier), and a 10% rebilling charge.

2.5 Use of Service

Neither Subscribers, nor their authorized users may use the services furnished by the Carrier for any unlawful purpose.

2.6 Application of Service

The Carrier will require a Subscriber to sign an application form furnished by the Carrier and to establish his credit as provided in these Regulations, as a condition precedent to the initial establishment of such service. Carrier's acceptance of an order for service to be provided to an applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Carrier may be subject to the provisions as described in Section 2.9. This application shall state the date on which service is to begin, the type of facilities required, and any special arrangements related thereto.

The Carrier will also require a signed authorization from a Subscriber for additions to or changes in the existing service of such Subscriber.

2.7 Minimum Service Period

The minimum period for service will be one month (30 days) unless otherwise stated

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.8 Advance Payments and Deposits

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Carrier may be required to make an advance payment or a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held.

.1 Advance Payments

- A. An advance payment may not exceed the estimated charges for three (3) months' service plus installation.
- B. Credit and advance payment equal to one (1) months charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

.2 Deposits

- A. A deposit is not to exceed the estimated charges for three (3) months service plus installation.
- B. A deposit will be returned upon the discontinuance of service. The Carrier will refund the Subscriber's deposit or the balance in excess of unpaid bills for that service. At the option of the Carrier, such a deposit may be refunded or credited to the Subscriber at any time prior to the termination of the service. In the case of a cash deposit, interest at the rate paid in that locality for escrow accounts, not to exceed 6% simple interest, will be paid for the period during which the deposit is held by the Carrier. At the Carrier's option, such deposit may be refunded or credited to the Customer at any time prior to termination of service.
- C. The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulation with respect to advance payments and the prompt payment of bills on presentation.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.9 Payment of Charges

For the purpose of billing, the start of service is the day of acceptance by the Customer of the Carrier's service.

All recurring charges which are determinable in advance, including minimum charge, are billed monthly in advance. Charges based on actual usage during a month will be billed monthly in arrears. Installation and other nonrecurring charges are payable upon demand by Carrier. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of 30 days.

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished may be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

2.10 Late Payment Charge

Customer bills for telephone service are due when they are rendered. A Customer is in default unless payment is made on or before the due date specified on the bill.

If payment is not made within 20 days of the date of the bill, a late payment charge of 1.5% (unless a lower rate is prescribed by law) per monthly billing period will be applied to all amounts previously billed under the Company's Price List(s).

2.11 Disputed Bills

The Customer shall give the Carrier prompt written notice of any disputed charges appearing on an invoice. After receiving notice of a dispute, the Carrier shall take reasonable steps to resolve such disputes. The Customer shall pay all non-disputed charges while resolution of the disputed charges is pending.

In the event that legal action is instituted by Carrier to recover any sums then due and Carrier prevails, Carrier shall be entitled to recover its costs of collection, legal costs, court costs and reasonable attorneys' fees, in addition to whatever other relief the court may award. Any sums then due shall earn interest at the rate of 1.5% simple interest per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law), from the date these sums were accrued until the entire debt is paid in full. The Carrier will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one year of the date of alleged overpayment.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.12 Disconnection for Cause

The Carrier, by written notice via First Class U.S. mail at least fifteen (15) days in advance to the Subscriber or applicant, may discontinue service without incurring any liability for any of the following reasons:

- (a) Non-payment of any sum due to the Carrier for service for more than 30 days beyond the date of rendition of the bill for such service; or
- (b) Use of telephone service in a manner which is unlawful under the laws of the State of Florida or of the United States, or which is in violation of any Price List approved by the Department of Public Utilities; or
- (c) The Carrier is prohibited from furnishing service by order of a court or other government authority having jurisdiction.

2.13 Cancellation of Service By A Customer

If a Customer cancels his order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the Customer and the Carrier, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Carrier and not fully reimbursed by installation and monthly charges. If, based on an order by a Customer, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be charged to the Customer.

2.14 Disconnection of Service

Subscriber may disconnect service at any time following the minimum service requirement as described in Section 2.8. Written notification to the Carrier will be required 30 days prior to the disconnection of service.

2.15 Interruption of Service

It shall be the obligation of the Subscriber to notify the Carrier of any interruption in service. Before giving such notice, the Subscriber shall ascertain that the trouble is not being caused by any action or omission of the Subscriber, not within his control, or is not in wiring or equipment connected to the terminal of the Carrier.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.16 Credits

- .1 When the service provided by the Carrier under this Price List is interrupted for 120 continuous minutes or more, credit is computed as set forth below, provided such interruption is not shown by the Carrier to have been caused by the negligence or willful act of the Subscriber, or anyone at a Subscriber terminal location, or is not caused by the failure of the Subscriber's equipment or power supply. Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, or due to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein.
- .2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Carrier. As used in this Price List, all equipment, facilities and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the equipment, facilities and/or services are owned and operated by the Carrier.
- .3 No credit will be allowed:
  - a) For failure of service or equipment due to Customer or authorized user-provided facilities.
  - b) For failure of service or equipment due to negligence or willful acts of the Customer or his authorized user.
  - c) For unauthorized use by agents, employees, or representatives of the Customer

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**SECTION 2 - RULES AND REGULATIONS** (Continued)**2.16** Credits (Continued)

- .4 Credit is computed by multiplying the monthly rate for the service by the ratio that the number of hours (including fractional parts calculated to the nearest tenth of an hour) in the period of interruptions bears to 720. (For the purpose of this computation, each month shall be considered to have 720 hours). The monthly bill on which the credit will be based for message service shall be the nonusage sensitive billing for the month during which the interruption occurred. An interruption is measured from the time the Carrier detects trouble, or the Subscriber notifies the Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for purposes of establishing credit allowance.

**2.17** Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, purchase or lease of facilities, and/or other special services not offered under this Price List, Carrier, at its option, will provide the requested services. Appropriate recurring and/or nonrecurring charges will be developed accordingly and filed with the Department for Price List approval.

**2.18** Connection with Other Communications Services

A Subscriber may connect communications services provided by other duly authorized and regulated common Carriers to Carrier's service. A Subscriber may also connect with privately owned communications systems, subject to the technical limitations established by Carrier.

**2.19** Returned Check Charge

A \$10.00 fee will be assessed for all checks returned by the drawee bank for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank.

**2.20** Special or Promotional Offerings

From time to time, the Carrier may provide certain special or promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. All such promotions will be filed with the Department for Price List approval.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.21 Special Rules for the Handicapped

Directory Assistance

There will be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company will charge the prevailing tariff rates for every call in excess of the fifty (50) within the billing cycle.

2.22 Toll-Free Numbers

If a customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800/888/8XX service to another carrier (e.g., "porting of the toll-free number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 Local Calling Areas

Geographically defined Local Calling Areas are associated with each Exchange service provided in this Price List. The Local Calling Areas of the Company are the same as the Local Calling Areas specified by the incumbent local exchange carrier in the same areas served by the Company.

3.2 Resold Local Exchange Services

Resold Local Exchange Service (RLES) is composed of the resale of exchange access lines, optional line features, and local calling, provided by authorized Local Exchange Carriers. RLES provides the Customer with the ability to originate and receive calls to/from all other stations on the public switched telecommunications network. Per Call and Per Minute Local Usage Charges as specified below will be applied to all direct dialed local calls. Monthly Recurring and Non-recurring Charges will be imposed as specified below. Monthly Recurring Charges will be applied in advance.

RLES is available to single and multi-line business Customers and is furnished subject to the availability of Local Exchange Carrier facilities.

.1 Line Rates and Charges

RLES Customers will be charged applicable recurring, non-recurring, and usage charges as specified below.

Local Access Line

The Local Access Line charge includes all applicable federal and State-mandated telecommunications surcharges.

	<u>Rate Group Monthly Recurring Charge Per Access Line</u>											
	1	2	3	4	5	6	7	8	9	10	11	12
BellSouth	\$38.50	38.50	38.50	38.50	38.50	38.50	40.75	40.75	40.75	42.75	42.75	42.75
Central Telephone	32.75	34.00	35.75	37.00	--	--	--	--	--	--	--	--
United Telephone	31.25	32.75	34.00	35.75	37.00	39.00	--	--	--	--	--	--
GTE (Flat Rate)	40.00	42.25	43.25	44.50	45.75	--	--	--	--	--	--	--
GTE (Measured)	34.00	34.00	34.00	34.00	34.00							

Central Telephone  
Group 1 (1 to 16,000)  
Group 2(16,001 to 32,000)  
Group 3 (32,001 to 128,000)  
Group 4 (128,001 to > )

United Telephone  
Group 1 (1 to 20,000)  
Group 2 (20,001 to 50,000)  
Group 3 (50,001 to 100,000)  
Group 4 (100,001 to 200,000)  
Group 5 (200,001 to 400,000)  
Group 6 (400,001 to > )

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.2 Usage Sensitive Charges and Allowances (Continued)

a) BellSouth Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

b) Central Telephone and United Telephone - Extended Area Calling

This usage rate applies to all calls that fall under for EAS- Extended Area Service, ECS - Extended Calling Scope, and PATS phones dialing plans offered by the incumbent local exchange company.

	<u>Initial 60 Minutes</u>	<u>Add'l Minute or Fraction Thereof</u>
Central Telephone and United Telephone - Extended Area Calling	\$0.20	\$0.125
GTE -Extended Area Calling where Available	\$0.095	\$0.057

c) GTE Measured Rate

The measured rate is billed for each direct dialed local call.

Measured Rate per call                      \$0.10

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.3 Non-recurring Service Installation Charges

a) Conversion Charge

This charge is applied to existing Local Exchange Carrier lines converted to the Carrier's service. All such lines will retain their current Local Exchange Carrier-assigned telephone numbers.

	<u>First Line</u>	<u>Each Add'l</u>
BellSouth	\$20.00	\$10.00
Central Telephone	14.00	14.00
United Telephone	14.00	14.00
GTE	16.00	16.00

b) New Line Installation Charge

This charge is applied to initial new line installations on each order for service. A separate charge will be applied to each new line installed as part of the same order for service. All new lines will be assigned a telephone number by the Carrier.

	<u>First Line</u>	<u>Each Add'l</u>
BellSouth	\$55.00	\$11.00
Central Telephone	75.00	32.75
United Telephone	75.00	32.75
GTE	55.00	55.00

c) Restoral Charge

This Charge is applied each time a service is reconnected after suspension or termination for non-payment, but before cancellation of service.

	<u>Per Restoral</u>
BellSouth	\$33.00
Central Telephone	16.25
United Telephone	16.25
GTE	24.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).4 Optional Line Features

An RLES Customer may order the following optional line features at the Monthly Recurring Charge specified below. Non-recurring installation charges will be applied to all orders for optional services submitted subsequent to initial RLES service installation.

BellSouth Installation, per line, unless otherwise noted.	\$18.00
Central Telephone Installation, per line, unless otherwise noted.	\$14.50
United Telephone Installation, per line, unless otherwise noted.	\$14.50
GTE Installation, per line, unless otherwise noted.	\$24.00

<u>Optional Features, per month</u>	<u>BellSouth</u>	<u>Central Telephone</u>	<u>United Telephone</u>	<u>GTE</u>
a) Call Forwarding Variable	6.50	\$4.15	\$4.15	\$3.80
b) Call Forwarding-Don't Answer	3.00	.90	.90	1.20
c) Call Forwarding-Busy	3.00	.90	.90	1.20
d) Call Forward Remote Access	7.00	N/A	2.35	6.75
e) Speed Dialing (4)	2.75	2.75	2.75	2.40
f) Expanded Speed Dialing	4.75	N/A	N/A	3.25
g) Call Waiting	5.50	4.65	4.65	4.80
h) Call ID deluxe ( Name & Number)	9.50	9.25	9.25	11.00
i) Three Way Conference (5)	3.75	3.75	3.75	3.80
j) Hunting (per line, all rate groups)(3)	8.35	N/A	N/A	10.50
1) Group 1	N/A	8.25	7.75	N/A
2) Group 2	N/A	8.25	8.25	N/A
3) Group 3	N/A	9.25	9.25	N/A
4) Group 4	N/A	9.75	9.75	N/A
5) Group 5	N/A	9.75	10.25	N/A
6) Group 6	N/A	10.25	11.75	N/A
k) Call Forwarding Busy Don't Answer	6.50	1.85	1.85	1.40
l) Vanity Number(1)	N/A	N/C	N/C	1.90
m) Hot Line Service(2)	0.50	6.85	6.85	N/A
n) Ground Start	N/C	2.50	2.50	N/A
o) Hunting (Measured Service)	N/A	N/A	N/A	6.35

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.4 Optional Line Features (Continued)

(1) Subject to the availability of facilities and requested telephone number, a \$70 non-recurring charge will be assessed per request for BellSouth Customers.

(2) Hot Line Service may be used only in conjunction with individual line service, and is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities. A one time charge of \$2.00 will be assessed for the establishment of this service option for BellSouth Customer's.

(3) No charge for Hunting installation for Central Telephone or United Telephone customers.

(4) GTE no Installation charge.

(5) GTE no Installation charge.

Per Activation Features

There are no connection charges associated with the following features:

	<u>BellSouth</u>	<u>Central Telephone</u>	<u>United Telephone</u>	<u>GTE</u>
a) Call Trace	\$3.50	4.00	4.00	3.50
b) Continuous Redial	0.75	0.75	0.75	.75
c) Call Return	0.75	0.75	0.75	.75
d) Three Way Conference	0.75	0.75	0.75	.75

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.5 Directory Listings

BellSouth

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
a) Non-published Telephone Number	\$1.65	\$18.00
b) Non-Directory Listed Number	\$1.10	\$18.00
c) Initial White Pages Listing	N/C	N/C
d) Additional White Pages Listing	\$1.10	\$18.00
e) Foreign Listing	\$1.10	\$18.00
f) Extra Line Listing	\$1.10	\$18.00
g) Cross Reference Listing	\$1.10	\$18.00

Central Telephone

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
a) Non-published Telephone Number	\$2.10	\$14.50
b) Non-Directory Listed Number	\$1.15	\$14.50
c) Initial White Pages Listing	N/C	N/C
d) Additional White Pages Listing	\$1.15	\$14.50
e) Foreign Listing	\$1.15	\$14.50
f) Extra Line Listing	\$1.15	\$14.50
g) Cross Reference Listing	\$1.15	\$14.50

United Telephone

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
a) Non-published Telephone Number	\$2.10	\$14.50
b) Non-Directory Listed Number	\$1.15	\$14.50
c) Initial White Pages Listing	N/C	N/C
d) Additional White Pages Listing	\$1.15	\$14.50
e) Foreign Listing	\$1.15	\$14.50
f) Extra Line Listing	\$1.15	\$14.50
g) Cross Reference Listing	\$1.15	\$14.50

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.5 Directory Listings (Continued)

GTE

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
a) Non-published Telephone Number	\$1.90	\$24.00
b) Non-Directory Listed Number	\$1.00	\$24.00
c) Initial White Pages Listing	N/C	N/C
d) Additional White Pages Listing	\$1.20	\$24.00
e) Foreign Listing	\$1.20	\$24.00
f) Extra Line Listing	\$1.20	\$24.00
g) Cross Reference Listing	\$1.20	\$24.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.6 Call Blocking

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. Unless otherwise noted, there will be no charge for blocking service requested at initial installation. Requests for blocking (or un-blocking) subsequent to the initial installation of service will incur a non-recurring charge. Call Blocking is available as follows:

- a) 500, 554, 550, 900, 920, 940, and 976 Blocking - Provides the subscriber with local dialing capabilities to block calls beginning with the 500, 554, 550, 900, 920, 940, and 976 prefixes (i.e. 500-XXX-XXXX) from being placed. Blocking of individual prefixes is not available. Installation charge after initial installation (blocking/un-blocking):

BellSouth, Per Request	\$18.00
Central Telephone, Per Request	\$14.50
United Telephone	\$14.50
GTE	N/C

- b) Toll Restrict (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance or operator services charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1+800/888 (Toll Free), and operator assisted calls. Requests for Toll Restrict blocking will incur the following recurring and non-recurring (installation) charge, per request.

	Monthly	Installation
BellSouth	\$1.40	\$18.00
Central Telephone	\$3.25	\$10.00
United Telephone	\$3.25	\$10.00
GTE	\$3.55	\$10.00

- c) Billed number Screening is the blocking of third number billing or collect billing to a customer's access line.

	<u>Monthly</u>	<u>Installation</u>
Central Telephone and United Telephone	\$0.95	\$14.50

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GTE

\$0.95

N/C

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).6 Call Blocking (Continued)

- c) Call ID Blocking - where the technical capabilities exist, the subscriber may elect to block the transmission of their telephone numbers completely via Per Line Blocking. There will be a one time charge of \$10 to provide this service option for Bell South Customer's. Service is not available for central Telephone, United Telephone or GTE.

.7 Presubscribed Interexchange Carrier Charge

Customers may presubscribe RLES local access lines to their intrastate long distance carrier of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

BellSouth Per line	\$10.00
Central Telephone	\$10.00
United Telephone	\$10.00
GTE	\$24.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

8. Operator Assisted Local Calling Surcharge

Local calls may be completed or billed with live or mechanical assistance. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. In addition to the per request surcharge, a per minute usage rate applies to each call. The following per request and per minute charge apply for which live or automated operator assistance is provided for call completion and/or billing.

<u>BellSouth</u>	<u>Per Request</u>	<u>Per Minute</u>	
Person to Person	\$3.25		\$0.2000
3rd Number Billed	\$1.60		\$0.2000
Collect	\$1.60		\$0.2000
All Other Operator Assistance	\$1.60		\$0.2000

<u>Central Telephone and United Telephone</u>	<u>Per Request</u>	<u>Per Minute</u>	<u>Add'l Minn. or Fraction Thereof</u>
Person to Person	\$2.50	\$0.15	\$0.095
3rd Number Billed	\$1.10	\$0.15	\$0.095
Collect	\$1.10	\$0.15	\$0.095
All Other Operator Assistance	\$1.10	\$0.15	\$0.095
Handicapped	N/C	\$0.15	\$0.095

<u>GTE</u>			
Person To Person	\$3.00	\$0.19	\$0.19
3rd Number Billed	\$1.50	\$0.19	\$0.19
Collect	\$3.00	\$0.19	\$0.19
Operator Completed, Dialed Rate Applied		\$1.50	N/CN/C
All Other Operator Assistance	\$1.50	\$0.19	\$0.19
Operator Handled Station Paid	\$0.75	\$0.19	\$0.19

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

9. Directory Assistance Local Call, Direct Dialed

A Directory Assistance charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. The charge listed below applies for each request made to the Directory Assistance operator.

BellSouth Per Request	\$0.2500
Central Telephone and United Telephone	\$0.4500
GTE	\$0.4000

10. Directory Assistance Local Call Completion (DACC)

Directory Assistance Call Completion allows the Customer the option to have their local calls completed to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested number. The DACC charge listed below applies to completed calls only:

BellSouth Per Request	\$0.3000
Central Telephone and United Telephone	\$0.4000
GTE	\$0.4500

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Continued)3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued)11. Special Directory Assistance

a) Calls to Directory Assistance requesting special billing arrangements (i.e. 3<sup>rd</sup> number billed) as well as operator call completion will incur the following charge per request.

BellSouth Per Request	\$1.30
Central Telephone and United Telephone Per Request	\$1.10
GTE	\$1.50

b) Calls to Directory Assistance completed by Operator

GTE Per Request	\$0.20
-----------------	--------

11. Busy Line Verification

a) Busy Line Verification (BLV) allows the caller, with the assistance of an operator, to check the status of a busy signaling line.

BellSouth Per Request	\$0.35
Central Telephone and United Telephone Per Request	\$1.00
GTE per Request	\$1.00

b) Busy Line Verification billed to a 3rd number

GTE Per Request	\$1.50
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13. Busy Line Verification, Emergency Interrupt

Busy Line Verification, Emergency Interrupt allows a caller, with the assistance of an operator, to check the status of a busy signaling line and also to interrupt the call in progress on that line to verify parties use of the line.

BellSouth Per Request	\$0.75
Central Telephone and United Telephone Per Request	\$0.50
GTE	\$0.50

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**PBX WAS CANCELED AT THE LAST MINN SAVE FOR FUTURE USE**

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES** (Continued)

3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

14. Private Branch Exchange Service (PBX)

The Company's PBX Service uses PBX Trunks to connect to a customer PBX system or other similar equipment. Standard trunk configurations include Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides customers with unrestricted local calling and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Installation charges also apply. Optional features mentioned else where in this tariff may be ordered depending on availability of facilities.

a) BellSouth

<u>PBX Trunks</u>	<u>Initial PBX Trunk Monthly Recurring</u>	<u>Add'l PBX Trunk Monthly Recurring</u>
PBX Trunk - Groups 1 through 6	\$55.00	\$55.00
PBX Trunk - Groups 7 through 9	58.00	58.00
PBX Trunk - Groups 10 through 12	61.50	61.50
Non Recurring Charges for PBX trunks	\$55.00	\$11.00
<u>Other PBX Features and Charges</u>	<u>Monthly Recurring</u>	<u>Monthly Non Recurring</u>
Call Forward Variable	\$6.50	\$18.00
Toll Restrict Blocking		5.25 9.50
Change Call Blocking (700, 900, or both)	N/C	20.00
Touchtone for PBX	N/C	18.00

b) Central Telephone

<u>PBX Trunks</u>	<u>Initial PBX Trunk Monthly Recurring</u>	<u>Add'l PBX Trunk Monthly Recurring</u>
PBX Trunk - Groups 1 through 6	\$55.00	\$55.00
PBX Trunk - Groups 7 through 9	58.00	58.00
PBX Trunk - Groups 10 through 12	61.50	61.50
Non Recurring Charges for PBX trunks	\$55.00	\$11.00

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3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

14. Private Branch Exchange Service (PBX) (Continued)

<u>Other PBX Features and Charges</u>	<u>Monthly Recurring</u>	<u>Monthly Non Recurring</u>	
Call Forward Variable	\$6.50	\$18.00	
Toll Restrict Blocking		5.25	9.50
Change Call Blocking (700, 900, or both)	N/C	20.00	
Touchtone for PBX	N/C	18.00	

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3.2 Resold Local Exchange Services (Continued)

.1 Line Rates and Charges (Continued)

.15 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX trunks. One additive charge applies for each DID-equipped PBX trunk. Telephone numbers are only furnished in blocks of 20 numbers. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of 20 numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

Where all numbers in a number group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

<u>Message Rated Trunks</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
DID CO Termination- Initial	\$85.00	\$27.50
DID CO Termination- Add'l	85.00	27.50
For initial 20 DID Station Numbers	850.00	3.75
For each additional group 20 DID station numbers	14.00	3.75

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