

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: 991473-TP

IN RE: REVIEW AND REVISION OF RULES 25-4.002, 4.003, 4.0185, 4.023, 4.038, 4.039,
4.066, 4.070, 4.072, 4.073, 4.0770, 4.080 AND 4.085, F.A.C.

NOTICE OF CHANGE

TO

ALL INTERESTED PERSONS

ISSUED: April 14, 2005

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission has approved a change to proposed Rule 25-4.085, Florida Administrative Code.

The attached Notice of Change will appear in the April 22, 2005, edition of the Florida Administrative Weekly.

By DIRECTION of the Florida Public Service Commission, this 14th day of April, 2005.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By:

Kay Flynn
Kay Flynn, Chief
Bureau of Records

(SEAL)

MKS

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FLORIDA PUBLIC SERVICE COMMISSION

OFFICE OF THE GENERAL COUNSEL

DOCKET NO. 991473-TP

RULE NO: RULE TITLE:
25-4.085 Service Guarantee Program

NOTICE OF CHANGE

Notice is hereby given that the following changes have been made to the proposed rules in accordance with subparagraph 120.54(3)(d)1., F.S., published in Volume 30, No. 52, December 23, 2004, issue of the Florida Administrative Weekly:

25-4.085 Service Guarantee Program

A company may petition the Commission for approval of a Service Guarantee Program, which would relieve the company from the rule requirement of each service standard addressed in the approved Service Guarantee Program. When evaluating a Service Guarantee Program for approval, the Commission will consider the Program's benefits to the customers and whether the Program is in the public interest. The Commission shall have the right to enforce the provisions of the Service Guarantee Plan.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01, 364.01(4), 364.03, 364.035, 364.036, 364.386, F.S.

History: New.