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Public Service Commission
2540 Shumard Oak Dr.
Tall. FL 32399

Packet # 030443

The Proposed Agency Action Order NO. PSC-04-1281-FAA-WS ("FAA Order") issued December 28/2004 for increases of 183.12% for water and a 150.98% increase of waste water is beyond anyone's understanding. Reasonable rates were expected but when they are higher than any park and are higher than any charged for such facilities in this area it makes one wonder was there proper investigation given by the State or was all the information provided by Calverado Utilities.

Presently the persons hurting are the elderly who have very low incomes. Persons are not able to flush toilets, take baths as required and keep their home and facilities clean. For ordinary use water & sewage is costing on average \$49.00 to \$57.00 per month. Its hard to understand this small system cost in excess of \$50,000.00 per month to operate. Random figures not knowing how much the parks pay for 3 swimming pools & for general cleaning

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which is paid for in our land rentals each month.

On behalf of many residents of this park I am asking for another review of this rate increase.

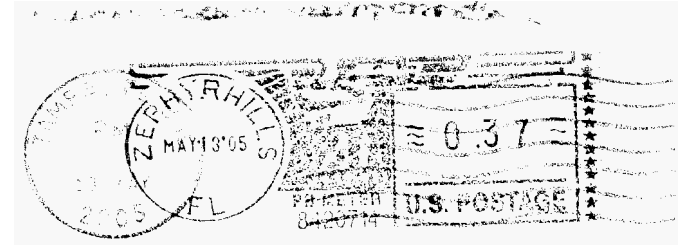
The question should be asking why the request of 260.41% & 201.70% respectively was request. If they were that far behind why ^{they} had ~~they~~ not request and increase before.

Something has to be done on behalf of the residents and if the Commission can't act for its people we will have to get attention through other channels.

Please help us all
Ombudley

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