## ORIGINAL

05 MAY 16 AM 11:02

FLORIDA PUBLIC SERVICE COMMISSION

IN REGARD TO DOCKET # 050009-EU

TO WHOM IT MAY CONCERN,

I'VE BEEN A CUSTOMER OF WITHLACOOCHEE RIVER COOP. INC FOR ALMOST 21 YEARS AND A HAPPY ONE AT THAT. NOW I GET A SECOND LETTER TELLING ME I'M GOING TO BE TRANS-FERED TO PROGRESS ENERGY IN A FEW WEEKS. WORDS WONT DESCRIBE HOW UPSET I AM ABOUT THIS. ALONG WITH 81 PEOPLE, OF WHICH I'M SURE YOU ARE NOT AWARE OF, THAT ARE ALSO UPSET AT THIS MOVE. WHY? W.R.E.C. SAYS IT'S BECAUSE THEY FEEL THEY CAN'T SERVICE US FAST ENOUGH DURRING POWER FAILURES. B\_ S\_\_\_! THE ONLY POWER FAILURES OCCURRED WITH "FRANCES" WHICH LASTED ONE DAY AND THEN WITH "JEANNE" WHICH LASTED A DAY AND A HALF. IS SPEED THE ONLY THING THAT CONCERNS PEOPLE TODAY? I LIKE QUALITY AND WITH W.R.E.C. - I GET CAPITAL CREDIT REFUNDS THAT HELP

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TOCO-COMMISSION OF ED

KNOCK DOWN THE ELECTRIC BILLS AT LEAST TWICE A YEAR, I WONT HAVE THIS WITH PEF! AND DON'T THINK I DON'T KNOW! I'VE BEEN WITH FLORIDA POWER **BEFORE AND HAD HIGH BILLS!** WHEN I MOVED OUT HERE IN SIERRA PINES I WAS HAPPY TO BE WITH W.R.E.C. NOW I FEEL SOLD OUT AND SCREWED AND WILL WIND UP PAYING MORE. WHAT A RIP! WE WERE GOING TO BUY THE PLACE WE NOW LIVE IN BUT IF YOU APPROVE THIS IT WONT HAPPEN! SO. DO ME A FAVOR AND SEND ME A MAP SHOWING THE BOUNDARIES OF W.R.E.C. SO WE CAN LOOK FOR A HOUSE AND BE ABLE TO STAY WITH THEM, OK? HOW WOULD YOU LIKE IT IF IT HAPPENED TO YOU? OR MAYBE YOU ALL JUST DON'T CARE......I CARE AND I WANTED YOU TO KNOW HOW I FELT!

MARIEANNE SMITH SCHULTZ