

Matilda Sanders

From:

Beth Ronfeldt [bethr@earlylennon.com]

Sent:

Friday, May 20, 2005 1:29 PM

To:

Filings@psc.state.fl.us

Subject:

Supplement to Docket 050326-TI

Attachments: FL-Supplement to Docket 050326-Tl.pdf

Please see the attached documents, which supplement the filing in the above-referenced docket.

Thank you.

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May 12, 2005

Blanca Bayó Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE:

Petition for Authority for IBFA Acquisition Company, LLC to Acquire Certain Assets of American Farm Bureau, Inc. d/b/a The Farm Bureau[®] ConnectionSM Docket No. 050326-TI

Dear Ms. Bayó:

In accordance with the request of Melinda Watts, attached for filing with the Commission, please find the following:

- 1. Signed verification stating the IBFA Acquisition Company, LLC will be responsible for customer complaints
 - Corrected Application Page 1
 - 3. Exhibit A, the sample customer notification, which was omitted from the original filing

Thank you in advance for your professional courtesy rendered to our clients and us in this matter.

Should you have any questions, please contact my assistant, Beth Ronfeldt, or me.

Very truly yours,

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

/s/ Patrick D. Crocker

Patrick D. Crocker

PDC/bmr

att

Before the FLORIDA PUBLIC SERVICE COMMISSION

Petition for Authority for)
IBFA Acquisition Company, LLC to	j
Acquire Certain Assets of) Docket No. 050326-TI
American Farm Bureau, Inc.)
d/b/a The Farm Bureau [®] Connection SM	j ,

VERIFICATION

I, Patrick D. Crocker, am the Secretary of IBFA Acquisition Company, LLC ("IBFA"), and am authorized to make this verification on its behalf. I do hereby verify that if a customer of American Farm Bureau, Inc. d/b/a The Farm Bureau® ConnectionSM files a complaint about the service provided or disputes an invoice that was received prior to the acquisition by IBFA, then IBFA will work with the customer and/or Commission to resolve the complaint within the following guidelines:

Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charges to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

Executed on the 20th day of May 2005.

CQUISITION COMPANY, LLC

Patrick D Crocker

Subscribed and sworn before me this 20th day of May 2005.

Notary Public: Susan E. Ritchie

Commission Expires: 08/14/10

Cass Acting in Kalamazoo County, Michigan

Before the FLORIDA PUBLIC SERVICE COMMISSION

Petition for Authority for

IBFA Acquisition Company, LLC to

Acquire Certain Assets of

American Farm Bureau, Inc.

d/b/a The Farm Bureau® Connection)

JOINT PETITION FOR APPROVAL TO ACQUIRE ASSETS AND REQUEST FOR EXPEDITED APPROVAL

NOW COMES IBFA Acquisition Company, LLC ("IBFA") and American Farm Bureau, Inc. d/b/a The Farm Bureau[®] ConnectionSM ("FB CONNECTION" or "Seller" or collectively "the Parties") by and through their attorneys Early, Lennon, Crocker & Bartosiewicz, P.L.C., pursuant to the rules and regulations of the Florida Public Service Commission ("Commission"), and hereby jointly request that the Commission approve the acquisition by IBFA of the subscriber base of FB CONNECTION and to grant such relief on an expedited basis to allow for the consummation of the transaction without undue delay. For the reasons set forth below, the Parties request the Commission to grant such approval immediately. IBFA and FB CONNECTION provide the following in support of this request:

The Parties

A. IBFA Acquisition Company, LLC

IBFA is a limited liability company organized under the laws of the State of Michigan with principal offices located at Elk Grove Village, Illinois. IBFA is authorized to provide intrastate, interexchange service in 12 jurisdictions and is filing nationwide for authority to provide local exchange and/or interexchange telecommunications services. An IXC Application Form was filed with the Commission in Docket No. 050259-TI.

FB CONNECTION
FB CONNECT
COUNTRY CONNECT

THE CONNECTION fbconnection

Effective immediately, the Farm Bureau Connection will manage the American Farm Bureau Inc. telecommunication program and will become your new provider of communications service on or about ______.

There will be no change to the rates, terms or condition of service currently provided to you. We will provide appropriate notice should the terms or conditions change subject to this transfer.

Farm Bureau Connection will be responsible to any carrier changes associated with this transfer.

You may select an alternative preferred carrier for the telecommunication services at issue.

If you have a preferred carrier freeze, you must contact the appropriate local exchange company to arrange a new freeze.

Please direct all questions, complaints, or concerns to the following toll free number (800) 362-3276.

Thank you for your continued support of the Farm Bureau Connection program.

1850 Howard Street / Suite C Elk Grove Village, Illinois 60007 / 1.847.685.8600