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05 MAY 31 AM 8:57

23-May-05

DOAH
John G. Van Laningham
1230 Apalachee Parkway
The Desoto Bldg.
Tallahassee, Fl. 32399-3060

Case# 04-2758

Leticia Callard -Petitioner vs.
Florida Power & Light Co-Respondent

RECEIVED- FPSC
MAY 31 AM 10:24
COMMISSION
CLERK

We are in receipt of the recommended order by your honor in reference to the above case. We continue to disagree with the findings for we feel that FPL failed to provide any evidence of tampering or failed to show any evidence of any back reading of the meter. (refer to p.26 paragraph #8 " No evidence suggesting that such occurred")



Facts-

1. Mr. Vessel testified that the meter's seal was on the back in which any one could not visibly see any seal broken. The meter was not removed by the meter reader.
2. The smudges on the meter were so called noticed when FPL removed a glass cover upon their investigation in which was handled by various personnell and later displayed to us open and unsealed.
3. The bill for June 5, and July 5 was never presented to us as evidence. Fpl Co. showed no such records.
4. FPL failed to show the average PAUMS for the household.
5. The following corrections were done to the home to conserve electricity:
 - a. The electric stove was replaced by gas
 - b. The water heater is gas
 - c. Fpl energy saver program
 - d. Door Guards- drafts
 - e. Seals on all outlets
 - f. New insulation installed
 - g. energy saving bulbs
 - h. Tinted windows throughout yhe home
 - i. High efficiency air conditioner
 - j. Air conditioning duct system installed

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC _____
- OTH _____

6. FPL cannot calculate what my usage should be based on they do not know what my lifestyle is.
7. We have limited air conditioning use-(sporadically depending on one or 2 days if at all during the month.
8. FPL presented inflated EAUS as to over charge.
9. FPL failed to show any tampering took place. (Refer to #38)
10. The meter# 5C46714- 24146714 was place at our home for 1 month and this meter was programed to run at a very high speed as to inflate our usage to the point that the monthly bill was over \$ 400.00 in which we filed our complaint with the PSC office. FPL removed this meter not allowing us to present it as evidence that they had programmed it in there favor.
12. Please refer to Ppage 26 paragraph #8 Which clearly states " There is no evidence suggesting that such tampering took place.

DOCUMENT NUMBER-D,
05241 MAY 31
FPSC-COMMISSION CL



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