

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

PROGRESS ENERGY FLORIDA, INC.  
FLORIDA INDUSTRIAL POWER USERS GROUP  
FLORIDA RETAIL FEDERATION  
AARP  
OFFICE OF PUBLIC COUNSEL  
WHITE SPRINGS AGRICULTURAL CHEMICALS, INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 050078-EI

PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

ISSUED: June 24, 2005

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket in relation to Progress Energy Florida, Inc.'s (PEF) petition for a rate increase. The hearings will commence at the time and location shown below. ALL PERSONS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT THE STARTING TIME NOTED FOR EACH SCHEDULED HEARING SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

DOCUMENT NUMBER-DATE

06005 JUN 24 03

FPSC-COMMISSION OF REG.

NOTICE OF CUSTOMER SERVICE HEARING  
DOCKET NO. 050078-EI  
PAGE 2

Wednesday, July 20, 2005

11:00 a.m.  
Ocala City Council Chambers  
City Hall  
151 SE Osceola Avenue  
Ocala

Thursday, July 21, 2005

9:00 a.m.  
Sunshine Center Auditorium  
330 5<sup>th</sup> Street N.  
St. Petersburg

Thursday, July 21, 2005

6:00 p.m.  
Commissioners Assembly Room  
Pinellas County Board of Commissioners  
315 Court Street, 5<sup>th</sup> Floor  
Clearwater

Wednesday, September 7, 2005

9:30 a.m.  
Betty Easley Conference Center  
Room 148  
4075 Esplanade Way  
Tallahassee

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public regarding PEF's petition for a rate increase and the quality of service provided by PEF. The procedure at these hearings shall be as follows: The Company and parties may make brief opening statements, then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at the starting time noted for each scheduled hearing since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at these hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

NOTICE OF CUSTOMER SERVICE HEARING  
DOCKET NO. 050078-EI  
PAGE 3

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission this 24th day of June, 2005.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records

(SEAL)

JAR