

2005 Competitive Local Exchange Carrier (CLEC) Data Request
(Due by July 15, 2005)

Legal Company Name: Syntelco, LLC

D/B/A:

FPSC Company Code (e.g., TX000) TX704-04-0-R

Contact name & title: Amy L. Thrasher, Compliance Reporting Specialist

Telephone number: 407-740-8575

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Stock Symbol (if company is publicly traded):

Services Provided in Florida

- 1. Do you provide local telephone service in Florida? Circle your response: Yes No
2. Please indicate which of the following services your company provides. Select all that apply.
X Local telephone service
Private line/special access
Wholesale loops
Wholesale transport
Interexchange service
Cellular/wireless service
Paging service
Prepaid service
VoIP
Cable television
Satellite television
Broadband Internet access
3. If your company provides prepaid local telephone service, is this the only service you currently provide in Florida? Circle your response: Yes No NA(not applicable)

Bundled Services - N/A

4. Please complete the following table. For each residential and business package of bundled services you sell, list its name (e.g., Sprint Solutions), mark the included services, and enter the price and take rate. The take rate is calculated by dividing the number of customers that have subscribed to the corresponding package by the number of customers that can obtain that package from your company. Examples have been shaded.

Table with 9 columns: Residential, Name of Package, Local, Long Distance, Broadband, Wireless, Video Service, Price, Take Rate. Row 1: Resphone, checked, checked, empty, empty, empty, checked, \$69.99, 35%.

Business	Name of Package	Local	Long Distance	Broadband	Wireless	Video Service	Price	Take Rate
	Buservice		✓	✓	✓			\$89.99

VoIP

5. Indicate below whether you are offering or providing VoIP service to end-user customers in Florida. For purposes of this question, VoIP service is defined as IP-based voice service provided over a digital connection. VoIP calls under this definition may or may not terminate on the PSTN.

- Not offering VoIP service in Florida.
- Offering business VoIP services.
- Offering residential VoIP services.

If you are offering or providing VoIP service in Florida:

- a. Provide the exchanges where you are offering VoIP service.
- b. Provide residential price(s) for VoIP service.
- c. Provide business price(s) for VoIP service.
- d. List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc.
- e. Check all that apply to your VoIP service:
 - Offer wireless VoIP service.
 - Offer wireline VoIP service.
 - 911 (Location information not provided automatically to PSAP).
 - E911 (Location information provided automatically to PSAP).
 - CALEA (Communications Assistance for Law Enforcement Act).
 - Telephone Relay Service.

- Power Backup (If so, identify time duration below, e.g., 4 hours, 8 hours).
- Time duration of power backup (in hours).
- Directory Assistance.
- Operator Services.
- Equal Access to long distance providers.
- Local Number Portability.
- Local Calling.
- Long Distance Calling.
- International Calling.
- Contribute to Universal Service Fund.
- Require VoIP subscriber to also purchase Broadband service.
- Offered as primary line service.
- Offered as secondary line service only.
- Interconnected with PSTN.
- Peer-to-Peer only (no interconnection with PSTN).
- Use of public Internet.
- Use of private IP network.
- Call uptime 99.999%.
- Use of numbers from the North American Numbering Plan Administrator.

- f. If you are not offering or providing VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year.

Broadband Internet Access - N/A

6. Information provided in your response to this question will be reported on an aggregate, statewide basis, not on a company-specific basis.

- a. Please provide the percentage of residential households to which your broadband service is available in your service area.
- b. Provide the total number of **residential** lines and wireless channels over which you or an affiliate are providing broadband service in your service area.
- c. Provide the total number of **business** lines and wireless channels over which you or an affiliate are providing broadband service in your service area.
- d. What type(s) of broadband connection(s) do you provide?
 - xDSL
 - cable modem
 - satellite
 - fixed wireless
 - mobile wireless
 - Broadband over power line
 - Other (Specify)

- c. Please fill out the following table providing the downstream and upstream data transfer rates and the monthly price for each tier of broadband service you offer.

Data Transfer Rate – Broadband Service

Residential	Downstream	Upstream	\$ Price/month
Business	Downstream	Upstream	\$ Price/month

FCC’s Triennial Review Remand Order

7. The following questions relate to the FCC’s Triennial Review Remand Order (TRRO), released on February 4, 2005.

- a. Has your business plan in Florida changed as a result of the TRRO? [REDACTED]
If so, how?
[REDACTED]
- b. If you are primarily a UNE-P provider do you expect to migrate to UNE-L, negotiate commercial agreements (to provide loop, switching, and transport), or change the focus of your business?
[REDACTED]
- c. Have you executed any commercially negotiated agreements with any carriers?
[REDACTED] If so, please identify the carriers.
[REDACTED]
- d. Is there any other information (or comments) that you wish to provide?

Mergers

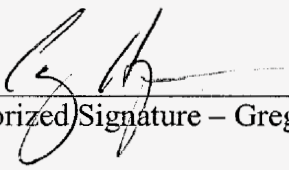
8. Several mergers have been announced in the past year, e.g., Sprint-Nextel, SBC-AT&T, and Verizon-MCI.
- a. Do you anticipate more mergers? **Yes.** Why or why not? **It will be increasingly difficult for small carriers to compete and consolidation is likely.**
 - b. What effects do you believe these mergers (if approved) will have on local competition in Florida? **They will diminish local competition.**
 - c. Has your local competition strategy changed as a result of the merger announcements? **No.** If so, please explain how.
 - d. How will these mergers (if approved) affect your local competition strategy in Florida? **We are continuing to evaluate all our options. The rulings affecting UNE-P will have a greater effect on local competition than these mergers will.**

Miscellaneous

- 9. In 2004, how much money did you invest in your network directly serving Florida's local service customers? None
- 10. Are you currently operating under Chapter 7 or Chapter 11 protection? No
- 11. If you filed Form 477 with the FCC to include data as of December 31, 2004, please provide us with a copy. This form only applies to CLECs with a minimum of 10,000 access lines in Florida.

Comments

- 12. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles.
- 13. Please provide any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida.



Authorized Signature – Greg Hogan, President

June 22, 2005
Date

FLORIDA PUBLIC SERVICE COMMISSION

2005 CLEC Data Request TABLE-1

(Data as of May 31, 2005)

Company Name:

Symtelco, LLC

Company Code*:

TX704-04-0-R

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-1: ACCESS LINES (VGE Basis)

DO NOT INCLUDE UNE-P, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS), OR PRIVATE LINES IN THIS TABLE

1	2	3	4	5
Exchange	Res or Bus	Method of Service	Commercial, Non-Commercial or N/A	Total VGE Lines
0	0	0	0	0
Grand Total				

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-1:

- A. The purpose of this table is to obtain CLEC (including affiliate) retail access lines on a VGE basis, exclusive of UNE-P and resale (whether leased under an Interconnection Agreement or a Commercial Agreement).
- B. An access line connects the end-user's customer premises equipment (CPE) to the serving switch and allows the end-user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). **Do NOT include UNE-P or Resold access lines (including those leased under a Commercial Agreement). Do include UNE-L and EELs obtained from ILECs even if leased under a Commercial Agreement.--** The access line counts in Table-1 above must be based on all of your different types of access lines such as copper, fiber, hybrid fiber/copper, coaxial cable, hybrid fiber/coaxial cable, fixed-wireless (free-space optics, microwave or satellite, etc.).
- C. Each field must be populated. Do not use quotation marks.
- D. Residential and business VGE access line counts may be obtained by querying your billing database, provisioning database, etc. Exchange information is available at NANPA's website at <http://www.nanpa.com>. Click on "Reports", "Central Office Codes Reports", "Central Office Code Assignment Records", scroll down to "CO Code (Prefix) Status-Excel Spreadsheet Files," click on the link for the Eastern region and open file "EstCodes.zip", click on "FL" tab, then save it to a table in a database and run a query to capture all of your residential and business access line NPA-NXXs to identify their respective exchanges (shown in the "Rate Center" column of the NANPA's website).

TABLE COLUMN INSTRUCTIONS:

- Column 1. List exchanges in alphabetical order.
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. Enter Method of Service as either SP (Self-Provisioned lines), NIL (lines obtained from non-ILECs), UNE-L, EEL (Include only Loop and not transport piece), or Other. **Each method must be entered in separate rows.**
- Column 4. Enter either Commercial or Non-Commercial depending on how lines are being leased from the ILEC or N/A if no agreement applies.
- Column 5. Enter line count as voice-grade equivalents (VGEs). Report VGE Access Lines based on how you bill the customer. If you bill a customer for 1 DS1, the access line count would be 24 even if the customer is not utilizing all 24 channels. If you bill a customer for 10 channels in a DS1, then the line count would be 10. Report 2 VGEs for each ISDN-BRI and 23 VGEs for each ISDN-PRI. Lines must be entered without duplication, e.g., Enhanced Extended Link (EEL) loops must not be included in UNE-L counts and vice versa. **Each line count must be entered in separate rows.**

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2005 CLEC Data Request TABLE-2

(Data as of May 31, 2005)

Company Name:

Company Code*:

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CLEC TABLE-2: ACCESS LINE COUNTS (not VGEs)

DO NOT INCLUDE UNE-P, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS), OR PRIVATE LINES IN THIS TABLE.

1	2	3	4	5
Exchange	Res or Bus	Line Type	Commercial, Non-Commercial or N/A	Total Lines
0	0	0	0	0

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-2:

- A. The purpose of this table is to obtain a breakdown of access lines (reported in Table-1) by line type and actual line counts, not VGEs.
- B. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**

Column 3. For each line connected to the customer premises, enter Line Type as Analog, ISDN-BRI, ISDN-PRI, DS1, DS3, OC1, OC3, OCn (Identify value of n), xDSL (Identify x), etc. Include only those high speed lines that also provide voice. **Each type must be entered in separate rows.**

Column 4. Enter either Commercial or Non-Commercial depending on how lines are being leased from the ILEC or N/A if no agreement applies.

Column 5. Enter actual line count total, not VGEs, in the Total Lines column. EXAMPLE: Enter 1 for 1 Analog loop, 2 for 2 ISDN-PRI loops, etc. **Each actual line count total must be entered in separate rows.**

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2005 CLEC Data Request TABLE-3

(Data as of May 31, 2005)

Company Name:

Symtelco, LLC

Company Code*:

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CLEC TABLE-3: CLEC SWITCH DEPLOYMENT DATA

1	2	3	4
Exchange where Switch is Located	Packet or Circuit	# of Switches in Exchange	If Leased, name of company providing switching service
N/A			
Grand Total			

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-3:

A. The purpose of this table is to obtain information about switches that are connected to access lines reported in Table-1. Please provide the requested information even if serving switch is located outside of Florida.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter Circuit or Packet to describe the type of switches located in the exchange.

Column 3. Enter the number of Circuit or Packet switches located in the exchange.

Column 4. If the switch is leased from another company, provide company name. If owned, please leave blank.