

ORIGINAL

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 18, 2005
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Dale R. Buys, Regulatory Analyst III, Division of Competitive Markets & Enforcement
RE: Docket No. 030696-TI – Compliance investigation of 9278 Communications, Inc. for apparent violation of Sections 364.02 and 364.04, Florida Statutes.

Please file the attached letter from Mr. Joseph P. Goldberg, dated July 15, 2005, in the above referenced docket file.

DRB/
Attachments

CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
RCA _____
SCR _____
SEC 1
OTH _____

DOCUMENT NUMBER-DATE

06825 JUL 18 05

FLORIDA PUBLIC SERVICE COMMISSION

2005 JUL 18 PM 12:44

DIVISION OF
COMPETITIVE SERVICES

July 15, 2005

Via Federal Express

Mr. Dale R. Buys
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: 9278 Communications Settlement
Florida PSC Docket No. 030696-TI

Dear Mr. Buys:

I enclose herein copies of the letters and replacement phone cards sent to each of the four customers who filed a complaint with your office concerning 9278 Communications, Inc. Please let me know if you need any additional information in connection with the proposed settlement of the above matter.

Very truly yours,



Joseph P. Goldberg

JPG:mw
Enclosures

\$10

9278™ Florida Calling Card

Calls from payphones are charged at a higher rate per minute. Calls placed to mobile phones may be charged at a higher rate per minute. Minutes quoted are based on one call per card. Distributors do not make any warranty, expressed or implied, regarding the condition (s) or fitness of the services offered for any particular use or purpose. The liability of Distributors shall be limited to an amount equal to the charge for such service. By using this card, you accept these terms and conditions.

Llamadas desde teléfonos públicos son cargadas a una tarifa por minuto más alta. Llamadas hechas a teléfonos celulares pueden ser cargadas a una tarifa por minuto más alta. Los minutos anunciados están basados en una llamada por tarjeta. Los distribuidores no hacen ninguna garantía, expresada o implícita, con relación a la condición (es) o conveniencia del servicio ofrecido por cualquier uso particular o propósito. La responsabilidad de los distribuidores estará limitada a una cantidad igual al cargo por dicho servicio. Usando esta tarjeta, usted acepta estos términos y condiciones. Distributed by 9278 / Long distance service provided by BTC.

\$10

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DADE CITY (352) 437-1033	WINTERPARK (321) 274-4418
LEHIGHACRS (239) 303-4435	PORT CHARLOTT (841) 623-4177
MELBOURNE (321) 473-3615	PORT ST LUCE (772) 380-4284
PENSACOLA (850) 380-4356	SANFORD (407) 815-4501
PERRINE (786) 232-4985	VERO BEACH (772) 360-4811
PORT CHARLOTT (841) 623-4177	WEEKIHCSPG (352) 398-4214
PORT ST LUCE (772) 380-4284	WEST PALM BEACH (561) 249-4484
SANFORD (407) 815-4501	
VERO BEACH (772) 360-4811	
WEEKIHCSPG (352) 398-4214	
WEST PALM BEACH (561) 249-4484	

TOLL FREE ACCESS 1-866-653-2350

Pin #

2) At the tone, enter your PIN number 3) Follow the voice instructions and enter FOR DOMESTIC CALLS: 1 + area code + number FOR INTERNATIONAL CALLS: Dial 011 + country code + city code + telephone number
01600694 98

Customer Service / Servicio al Cliente: 1-866-653-2357
Non-refundable. Expires 30 days after first use. Minutes are subject to change without notice. All time necessary to complete a call is charged at the payphone rate. Minimum time will be applied. Distribution by 9278 / Long distance service provided by BTC.

\$10

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PENSACOLA	850-390-4356	FORT MYERS	239-846-4332
WEEKIHSPPG	352-398-4214	ORLANDO	407-841-5144
WINTER PARK	321-274-4419	TAMPA	813-774-3011
PORT CHARLOTTE	841-823-4177	WEST PALM BEACH	561-249-4484
JACKSONSVILLE	804-866-4483	KEYS	305-748-4527
PORT ST. LUCIES	772-380-4294	MIAMI	786-318-4801
FORT LAUDERDALE	854-881-4847		

TOLL FREE ACCESS 1-866-853-2350

Pin #

At the tone, enter your PIN number. Follow the voice instructions and enter FOR DOMESTIC CALLS: 1 + area code + number FOR INTERNATIONAL CALLS: Dial 011 + country code + city code + telephone number

91600652705

Customer Service / Servicio al Cliente: 1-866-853-2350
Microfichas / Microfilm: 1-866-853-2350
Local access. Instructions may vary by region. Distributed by 9278 / Long distance service provided by BTC.

\$10

July 15, 2005

Via Certified Mail

Alicia Rodriguez
643 Cotulla Dr.
Kissimmee, FL 34758

Re: Replacement Cards

Dear Ms. Rodriguez:

On behalf of 9278 Communications, Inc., I enclose herein a replacement phone card in the amount of \$10.00. Please accept 9278 Communication, Inc.'s apologies for any inconvenience.

Very truly yours,



Joseph P. Goldberg

JPG:mw
Enclosure

2005 JUL 18 PM 12:44

DIVISION OF
COMPETITIVE SERVICES



July 15, 2005

Via Certified Mail

Teresa Toland
14530 SW 122nd Place
Miami, FL 33186

Re: Replacement Cards

Dear Ms. Toland:

On behalf of 9278 Communications, Inc., I enclose herein a replacement phone card in the amount of \$10.00. Please accept 9278 Communication, Inc.'s apologies for any inconvenience.

Very truly yours,

Joseph P. Goldberg

JPG:mw
Enclosure

2005 JUL 18 PM 12:44

DIVISION OF
COMPETITIVE SERVICES



July 15, 2005

Via Certified Mail

Ligia Fleming
1814 SW 18th Terrace
Cape Coral, FL 33991

Re: Replacement Cards

Dear Mr. Fleming:

On behalf of 9278 Communications, Inc., I enclose herein a replacement phone card in the amount of \$10.00. Please accept 9278 Communication, Inc.'s apologies for any inconvenience.

Very truly yours,

Joseph P. Goldberg

JPG:mw
Enclosure

2005 JUL 18 PM 12:44

DIVISION OF
COMPETITIVE SERVICES

July 15, 2005

Via Certified Mail

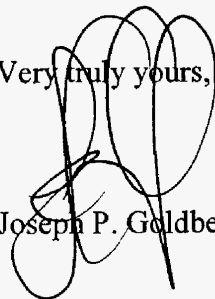
Joseph Barbieri
6367 Woodlawn Rd.
Macclenny, FL 32063

Re: Replacement Cards

Dear Mr. Barbieri:

On behalf of 9278 Communications, Inc., I enclose herein a replacement phone card in the amount of \$10.00. Please accept 9278 Communication, Inc.'s apologies for any inconvenience.

Very truly yours,



Joseph P. Goldberg

JPG:mw
Enclosure