

ORIGINAL

Matilda Sanders

From: Whitt, Chrystal [CC] [Chrystal.Whitt@mail.sprint.com]
Sent: Wednesday, July 20, 2005 3:06 PM
To: Filings@psc.state.fl.us
Subject: 050490-TL Sprint's Corrected page 4 to Sprint's Petition for Approval of SGP
Attachments: Sprint's Corrected page 4 to Sprint's Petition for Approval of SGP.pdf

Filed on behalf of:

Susan S. Masterton

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Docket No. 050490-TL

Title of filing: Sprint's Corrected page 4 to Sprint's Petition for Approval of SGP

Filed on behalf of: Sprint

No. of pages: 3

Description: Sprint's Corrected page 4 to Sprint's Petition for Approval of SGP

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7/20/2005

DOCUMENT NUMBER-DATE

06944 JUL 20 05

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July 20, 2005

Ms. Blanca S. Bayó, Director
Division of the Commission Clerk
& Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 050490-TL

Dear Ms. Bayó:

Enclosed for filing on behalf of Sprint-Florida, Incorporated is Sprint's Corrected page 4 to Sprint's Petition for Approval of Service Guarantee Program. There was a typographical error on #12 Rule 25-4.100(6) should have read 25-4.110(6).

Copies are being served pursuant to the attached certificate of service.

If you have any questions, please do not hesitate to call me at 850/599-1560.

Sincerely,

Susan S. Masterton

Enclosure

DOCUMENT NUMBER-DATE

06944 JUL 20 05

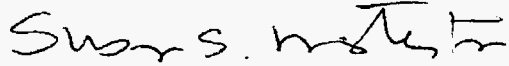
**CERTIFICATE OF SERVICE
DOCKET NO. 050490-TL**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by electronic and U.S. Mail this 20th day of July, 2005 to the following:

Florida Public Service Commission
Beth Keating
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Florida Public Service Commission
Rick Moses
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Office of Public Counsel
Charles J. Beck
111 West Madison Street, #812
Tallahassee, FL 32399-1400



Susan S. Masterton

contributions to the fund to promote Lifeline service and Sprint's commitment to add the National School Lunch Program as an eligible Lifeline criterion are in the public interest.

12. Pursuant to Rule 25.4-085, F.A.C., if the Commission grants Sprint's Petition and approves the proposed Service Guarantee Program, Sprint will be relieved from requirements of the following rules:

- Rule 25-4.066(2), F.A.C. relating to Availability of Service
- Rule 24-4.070(3)(a), F.A.C., relating to Customer Trouble Reports
- Rule 25-4.073(1)(a) and (c), F.A.C., relating to Answering Time
- Rule 25-4.110(6), F.A.C., relating to Customer Billing for Local Exchange Telecommunications Companies

13. The Service Guarantee Program proposed by Sprint is similar to the Service Guarantee Program that the Commission approved for BellSouth in Order No. PSC-05-0197-PAA-TL.

CONCLUSION

Sprint is committed to providing high quality service to its customers and believes that this proposed Service Guarantee Program will further that aim. Under the Program, Sprint's customers will receive immediate compensation if Sprint does not meet its commitments. In addition, customers eligible for Lifeline will benefit from Sprint's commitment to add the National School Lunch program as an eligibility criterion. Sprint believes that its customers and the communities Sprint serves will receive direct benefits from the Service Guarantee Program.

Wherefore, Sprint requests that the Commission approve Sprint's Service Guarantee Program as described above.