

ORIGINAL

July 27, 2005

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0870

As to the matter of application for authorization for a wastewater certificate and initial rates and charges as filed for Gistro, Inc by Ruden, McClosky dated July 20, 2005, I am opposed to such a change in my services.

I have been paying for sewer service to Bonita Springs Utilities since I have lived here. I have witnessed repair of the sewer system by BSU when there was sand clogging the system. This requires a large pump and a waste tank equipped truck. I do not think Gistro, Inc has this kind of equipment. If an outside contractor would have to be called, there would be a delay in the repair. This could cause damage to the homes that would be affected. BSU has this type of equipment available 24 hours a day, 7 days a week.

When I was president of the Forest Mere Home Owners Association, there was a court case which Gistro and the association was involved. Mr. Holzberg agreed to sign a document protecting the homeowners from charges which were the contractor's responsibility. This was in front of the court arbitrator. He later refused to sign the agreed upon document.

In another instance, the Home Owners Association was called to court regarding services contracted by Mr. Holzberg. The Association did not have any knowledge that these services were ordered and what firm was given the contract (until the court case). It involved the maintenance of the lift stations. The property around these stations is poorly maintained and in one of the stations, inadequate guarding such as fencing is not in place. A padlock is used occasionally.

The welfare of this community needs to be maintained. I do not feel that Gistro is up to that task. If there is something more I can do.....

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Docket No. 020640-54

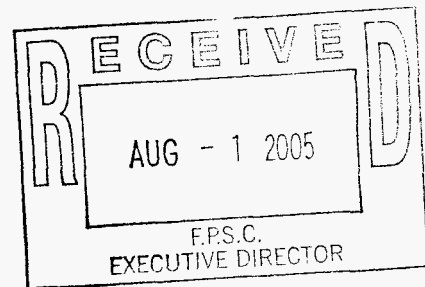
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- SEC 1
- OTH KimP.

cc. Kathryn G.W., Cowdery, Ruden, McClosky

COMMISSION CLERK

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