

ORIGINAL

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August 18, 2005

Ms. Blanca S. Bayo, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard,
Tallahassee, Florida 32399-0850

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COMMISSION
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Subject: **DOCKET NO. 000121C-TP**
Investigation into the Establishment of Operations Support
Systems (OSS) – Verizon Florida Track

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC 1
- OTH _____

Dear Ms. Bayo,

Enclosed is a summary of the August 9, 2005 JPSA OSS audit conference call. This summary was filed with the California Public Utility Commission on August 17, 2005. Please file this in the above referenced docket.

Joan Gage can be reached on 813-483-2530 if you have any questions.

Sincerely,

David Christian
Vice President – Regulatory Affairs

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146
EPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

08061 AUG 18 05

FPSC-COMMISSION CLERK

HERSHNER HUNTER

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August 17, 2005

Mr. Steve Larson
Executive Director
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Mr. Larson:

This is to provide the Commission with the status of an annual audit of Verizon's Operational Support System (OSS) Performance Measures.

Under the current Joint Partial Settlement Agreement (JPSA) applicable in the States of California, Florida, Hawaii, Indiana, North Carolina and Ohio, a Joint Steering Committee (JSC) is to convene every six months to determine whether Verizon should proceed with an annual audit and if so, the scope thereof. Pursuant to a notice attached hereto, Verizon called a meeting of all interested parties to convene a meeting of the JSC on August 9, 2005. The meeting took place by conference call at the time indicated in the notice.¹ At the meeting, it was agreed that no annual audit of Verizon's Performance Measures should take place at this time. It was further agreed that Verizon would convene, by notice, a further meeting of the JSC within the time frame prescribed within the JPSA to review again, as directed by the JPSA, whether there should be an annual audit of Verizon's Performance Measures and if so, the scope thereof.²

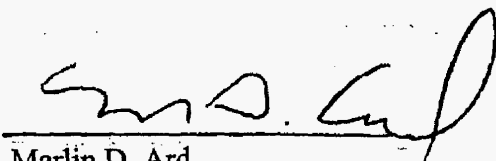
¹ Present during the call were representatives of the Florida, Indiana, North Carolina and Ohio state commissions, Covad, MCI, Time Warner, Bright, and Verizon Avenue. The current JPSA calls for a meeting of the Joint Steering Committee every 6 months. However, there is currently pending before this Commission a Joint Motion wherein, by consensus of participating parties, it is requested that the JPSA be amended to convene the Joint Steering Committee once a year.

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If you have any questions regarding the status of the audit, please feel free to call me at the number shown above, or contact Ann Johnson at 972/718-4089.

A handwritten signature in black ink, appearing to read "M.D. Ard", written over a horizontal line.

Marlin D. Ard
Counsel for Verizon

attachment

cc: Service List – California R.97-10-016/I.97-10-017; Florida Docket No. 000121c-TP;
Hawaii Docket No. 7702; Indiana Cause No. 41324; North Carolina Docket No. P-100, Sub
133K; Ohio Case No. 98-1398-TP-AMT


CERTIFICATE OF SERVICE

I hereby certify that: I am over the age of eighteen years and not a party to the within entitled action; my business address is 711 Van Ness Ave., Ste. 300, San Francisco, CA 94102; I have this day served a copy of the foregoing:

LETTER RE: ANNUAL AUDIT OF VERIZON'S OPERATIONAL SUPPORT SYSTEM (OSS) PERFORMANCE MEASURES

by electronic mail to those parties on the service list shown below who have supplied an e-mail address, and by U.S. mail to all other parties on the service list.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 17th day of August, 2005, at San Francisco, California.


SONJA KILLINGSWORTH

Service List:

California R.97-10-016/I.97-10-017

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July 11, 2005

Re: R.97-10-016/I.97-10-017 – OSS Proceeding

Notice of Settlement Conference Regarding An Annual Audit of Verizon's OSS Performance Measures

TO ALL PARTICIPANTS, PARTIES, AND INTERESTED PERSONS IN
STATE OSS COLLABORATIVE MEETINGS AND PROCEEDINGS FOR
THE STATES OF CALIFORNIA, FLORIDA, INDIANA, NORTH
CAROLINA, OHIO AND HAWAII

TIME OF MEETING TUESDAY, AUGUST 9, 2005
8 A.M. HT, 11 A.M. PT, 1 P.M. CT AND 2 P.M. ET

PLACE OF MEETING VIA CONFERENCE CALL BY DIALING
972/893-7111, PASSCODE 9836498497#

Over the past few years, Verizon has been conducting state collaborative meetings in California, Florida, Indiana, North Carolina, Ohio and Hawaii regarding its Operational Support System (OSS) Performance Measures. These meetings have resulted in the adoption of a common set of OSS Performance Measures for use in each of these states. The Performance Measures and related processes are contained in a Joint Partial Settlement Agreement (JPSA) that is applicable in each such state. The JPSA for each state provides that a Joint Steering Committee (JSC) shall convene and determine whether an annual audit of Verizon's OSS is necessary, and if so, the scope of the audit.

The purpose of this notice is to apprise all participants, parties, and interested persons in these collaborative processes and proceedings of a settlement conference at the time and place indicated above to discuss whether an annual audit of Verizon's OSS Performance Measures should occur, and if so, the scope of the audit.

The meeting will be deemed a meeting of the JSC, and any collaborative participant, party or interested person may join and be heard during the settlement conference.

July 11, 2005
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This Notice is being served by email, fax and/or direct mail on all active participants in each of the state collaborative processes, including all parties and entities on the current service list of each applicable state proceeding, as follows: California Rulemaking 97-10-016, Investigation 97-10-017 Service List; Florida Docket No. 000121c-TP Service List; Indiana Cause No. 41324 Service List; North Carolina Docket No. P-100, Sub 133K Service List; Ohio Case No. 98-1398-TP-AMT Service List; and Hawaii Docket No. 7702 Service List.

/s/ marlin ard

MARLIN ARD
Counsel for Verizon
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c: Ann E. Johnson