

ORIGINAL

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From: Smith, Debbie N. [Debbie.N.Smith@BellSouth.COM]
Sent: Friday, September 02, 2005 8:55 AM
To: Filings@psc.state.fl.us
Cc: Culpepper, Robert; Fatool, Vicki; Slaughter, Brenda ; Nancy Sims; Holland, Robyn P; Bixler, Micheale; Linda Hobbs
Subject: Florida Docket No. 000121A-TP
Importance: High
Attachments: report.pdf

- A. Debbie Smith
 Legal Secretary for Robert A. Culpepper
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 c/o Nancy Sims
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 debbie.n.smith@bellsouth.com
- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies (BellSouth Track).
- C. BellSouth Telecommunications, Inc.
 on behalf of Robert A. Culpepper
- D. 11 pages total in PDF format
- E. BellSouth Telecommunications, Inc.'s PMAP Notification Report filed in Georgia.

Debbie Smith (sent on behalf of Robert A. Culpepper)
 BellSouth Telecommunications, Inc.
 Suite 4300 - Legal Department

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CTR _____
 ECR _____
 <<report.pdf>>

GCL _____

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ORIGINAL

Legal Department

Robert A. Culpepper
Senior Regulatory Counsel

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September 2, 2005

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP
In Re: Investigation into the establishment of operations support
systems permanent incumbent local exchange Telecommunications
companies

Dear Ms. Bayó:

Please find enclosed the PMAP Notification Report filed in Georgia. A copy of
the same is being provided to all parties as reflected in the attached certificate of
service.

Sincerely,



Robert A. Culpepper

Enclosures

cc: All parties of record
Marshall M. Criser, III
Nancy B. White
R. Douglas Lackey

DOCUMENT NUMBER-DATE

08391 SEP-2 05

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 2nd day of September, 2005 to the following:

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**(+) Signed Protective
Agreement**



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September 1, 2005

DELIVERED VIA ELECTRONIC MAIL
AND DELIVERED VIA CERTIFIED MAIL

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale; Docket No. 7892-U*

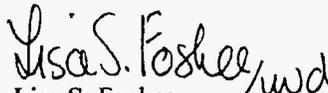
Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Proposed Notification Report for the October 2005 data month and a Preliminary Notification Report for the data month of November 2005. These proposed changes will be discussed at the September 8, 2005 industry conference call.

Enclosed herein, please find an original and sixteen (16) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the one (1) extra copy stamped "filed" in the enclosed stamped, self-addressed envelope.

Thank you for your attention to this matter.

Yours very truly,


Lisa S. Foshee

LSF:nvd
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail at leonb@psc.state.ga.us)
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599904/599902/599905

PARTIES OF RECORD

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PROPOSED OCTOBER 2005 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the October 2005 data month. Results for the October 2005 data month will be posted as follows:

Preliminary results November 21, 2005
Final results November 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Software Releases may affect monthly data flows from the source systems (*e.g.*, LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as software Releases are implemented.

Provisioning Measurements

- (1) *Affected Measures:* P-13D (Florida, Louisiana, and North Carolina)

Description of Change: Currently, BellSouth does not exclude "unapproved ports" from this measure because the mechanical means is not present to do so. BellSouth proposes to mechanically exclude these records where the CLEC did not call back in 30 minutes, causing an unapproved port. This proposed change was Item (1) on the Preliminary October Data Notification filed on August 1, 2005. (RQ7014)

Impact of Change: None

Billing Measurements

- (2) *Affected Measures:* B-10

Description of Change: Currently, when a CABS billing dispute is escalated, the date the dispute was escalated is used as the date that a response was sent to the CLEC to determine whether the timeliness requirement was met. In many cases, a separate

response was sent to the CLEC before the escalation date. When the two dates are different, BellSouth will now use the date that the response was sent to the CLEC instead of the escalation date to determine whether the response was timely. This proposed change was Item (2) on the Preliminary October Data Notification filed on August 1, 2005. (RQ6988)

Impact of Change: For May 2005, in Florida, 16 of 3837 (0.4%) were incorrectly assigned the escalated date rather than the closed date. For Tennessee, for the same period, 24 of 567 records (4.4%) were incorrectly assigned the escalated date rather than the closed date.

599902

PRELIMINARY NOVEMBER 2005 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the November 2005 data month. Results for the November 2005 data month will be posted as follows:

Preliminary results	December 20, 2005
Final results	December 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Software Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as software Releases are implemented.

Ordering Measurements

- (1) *Affected Measures:* O-7, O-8, O-9 & O-10

Description of Change: Currently, BellSouth is incorrectly identifying Non-Complex Business LSRs/orders as being submitted to and issued by the Complex Center when they are actually being handled by the Resale Group. Since these two centers within the LCSC have different operating hours, Bellsouth proposes to correctly capture and report the LSRs for the Resale Center and apply the correct center hours to these duration measures. (RQ5837)

Impact of Change: BellSouth continues to investigate the impact of this change. Due to the small number of LSRs received (and incorrectly identified as being worked in the wrong center) when both centers are closed for business, the impact is minimal.

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