ORIGINAL

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GENERAL COUNSEL RICHARD D. MELSON (850) 413-6248

Hublic Service Commission

September 12, 2005

Mrs. Margaret F. Artrip 922 Cutler Road Longwood, FL 32779

Re: Docket 040952-WS - Joint application for approval of sale of Florida Water Services Corporation's land, facilities, and certificates for Chuluota systems in Seminole County to Aqua Utilities Florida, Inc.

Dear Mrs. Artrip:

Thank you for your letter regarding the application filed in the above-referenced docket. In you letter, you express concerns regarding the amount of water that you have been billed, and the possibility of a faulty meter. You also mention that a new meter had been installed and that your water bill decreased to a normal rate.

I am writing to determine your intent regarding your letter of objection with regard to the above-referenced application. If you choose to pursue the objection to the application, you may request a formal hearing. Once the hearing has been scheduled, a panel of Commissioners will be selected to hear the case, one of whom will be designated as the Prehearing Officer. An Order Establishing Procedure will issue which will set forth the procedural and substantive requirements which all parties must meet in order to participate in the hearing. This includes, in part, the pre-filing of testimony and other evidence to support your objection. In addition, staff will schedule one or more meetings with all parties to identify and refine the issues which will be addressed at hearing, and to pursue mediation or informal settlement of disputed issues. Telephonic participation will be made available if you are unable to attend these meetings in person. Although the Commission allows individuals to represent themselves at hearing, you may wish to hire an attorney to represent you.

If you do not wish to pursue a formal hearing, your letter will be placed on the correspondence side of the docket file in this case, where your concerns will remain available for review and informational purposes. Also, given the nature of your concerns, you may wish to pursue your objection as a complaint with our Consumer Assistance division, rather than as an objection to the transfer which is at issue in the above-referenced docket.

Please advise by October 7, 2005, if you intend to pursue your objection and wish to request a formal hearing. Your request should be made in writing, include the docket number, and should be addressed to Blanca Bayó, Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

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If we do not hear from you by October 7, 2005, we will assume that you do not wish to pursue a formal hearing and your letter will be placed in the correspondence side of the docket file. Please contact me at (850) 413-6228 if you have any questions or if can be of any assistance.

Sincerely.

Jennifer Brubaker Senior Attorney

JSB

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Clapp, Daniel)
Kathy L. Pape, Esquire
Kenneth Hoffman, Esquire