

BellSouth Telecommunications, Inc.
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Director
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September 13, 2005

Mrs. Blanca Bayo
Director, Commission Clerk &
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Emergency Request for Waiver due to Hurricane Katrina

Dear Mrs. Bayo:

Due to the damaging effects of Hurricane Katrina in BellSouth's region, BellSouth Telecommunications, Inc. (BST) respectfully requests that the Florida Public Service Commission grant BST a statewide emergency waiver of certain tariffed charges in order to provide relief to hurricane victims who are BST end users. The waiver request includes the following:

- A waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through September 30, 2005.
- One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through September 30, 2005.
- A waiver of all regulated charges associated with MemoryCall Service and BellSouth Voice Mail Service including, but not limited to the Secondary Service Order Charge and the first month's charge for Message Waiting Indication for orders placed through September 30, 2005.
- A waiver of nonrecurring charges associated with the expediting of service for impacted subscribers on orders placed through September 30, 2005.

Further, BellSouth has invoked the use of the emergency clauses in Section A4 of our General Subscriber Service Tariff to waive service order charges for the relocation and the return of displaced customers.

We ask that this request be given priority treatment and that the waivers be granted effective Tuesday, September 13, 2005. Thank you for your assistance in this matter. If you have any questions or need any additional information, please let me know.

Yours truly,

Handwritten signature of Nancy H. Sims in cursive, with the initials "MRS" at the end.

Nancy H. Sims
Director – Regulatory Relations

Copy to: Braulio L. Baez, Chairman
 J. Terry Deason
 Rudolph Bradley
 Beth Salak
 Lisa Harvey
 Rhonda Hicks
 Harold McLean
 Charles Beck
 Scott Mulcahy