

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

SEPTEMBER 20, 2005

RE: **Docket No. 050532-TL** - Investigation and determination of appropriate method for refunding overcharges assessed on directory assistance calls by Verizon Florida Inc.

Issue 1: Should the Commission accept Verizon Florida Inc.'s proposal to issue a refund, plus interest, to all affected customers for overcharges on directory assistance calls from February 23, 2005, to June 15, 2005?

Recommendation: Yes.

APPROVED

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

08882 SEP 20 05

FPSC-COMMISSION CLERK

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Issue 2: Should this docket be closed?

Recommendation: The Order issued from this recommendation will become final and effective upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest that identifies with specificity the issues in dispute, in the form provided by Rule 28-106.201, Florida Administrative Code, within 21 days of the issuance of the Proposed Agency Action Order. As provided by Section 120.(13)(b), Florida Statutes, any issues not in dispute should be deemed stipulated. If the Commission approves Issue 1, Verizon must submit to staff within 30 days after the issuance of the Proposed Agency Action Order a report indicating the total number of customers that were affected by the overcharges and the amount of revenue that the company received from the overcharges. If the Commission's Order is not protested, the company will also submit a final report to staff within 90 days after the issuance of the Proposed Agency Action Order identifying the total number of customers that were refunded, the amount that was refunded including interest, and the amount of any unclaimed refunds including interest. The company will also remit payment of any unrefunded monies to the Commission for deposit in the state of Florida General Revenue Fund. If staff determines that Verizon has complied with the provisions of the Commission's Order, then this docket will be closed administratively. If Verizon fails to demonstrate that it has complied with the provisions of the Commission's Order, then this docket should remain open pending further action.

APPROVED