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COMMISSION CLERK

Date: September 16, 2005

To: Public Service Commission

From: John and Bonnie Hughes

Subject: Docket No. 020640-SU Gistro, Inc.

We request that you not give this company any certification for wastewater service. I am requesting that the commission committee make a trip down to this location and see for yourself the trash and how he let's the door stay open and the dirty smell high grass no fence around the station . He goes around the community yelling at people that they owe him money for using the water. He came to our new house 3 days after we moved in and said that we owe him money for the water hook up. I told him to get off my land and he was not getting a dime. This man is crazy and should not be able to be around people. If you call the Lee County Sheriff Department you will find out just how many times they have been called about the man. Please do not sit behind a desk and just give out this application to this man without checking the land and station out in person.

*Bonnie Hughes*  
*John S Hughes*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
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08992 SEP 22 '05

FPSC-COMMISSION CLERK

STATE OF FLORIDA

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RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR



OFFICE OF THE GENERAL COUNSEL  
RICHARD D. MELSON  
GENERAL COUNSEL  
(850) 413-6199

## Public Service Commission

September 13, 2005

John and Bonnie Hughes  
11588 Forest Mere Drive  
Bonita Springs, Florida 34135

Re: Docket No. 020640-SU – Application for certificate to provide wastewater service in Lee County by Gistro, Inc.

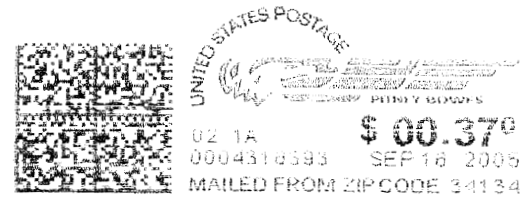
Dear Mr. and Mrs. Hughes:

Thank you for your correspondence regarding the application filed in the above-referenced docket. In your letter, you indicate that you object to Gistro, Inc.'s application.

Please be advised that Gistro, Inc. has applied for a certificate to continue to operate and to begin charging rates for wastewater collection service only. The application does not contemplate a change to your current wastewater collection provider. Bonita Springs Utilities will continue to provide your wastewater treatment service. Before making a decision on the application, the Public Service Commission will carefully review the application and Gistro, Inc.'s technical and financial ability to operate the system in the public interest. The Commission will also carefully review Gistro, Inc.'s request to charge rates and charges.

The Commission needs to know your intent regarding your objection to this application. If you choose to pursue the objection, you may request a formal hearing, which will be scheduled and at which you will be required to provide testimony and other evidence to support your objection. Although the Commission allows individuals to represent themselves at hearing, you may wish to hire an attorney to represent you.

Please advise this Commission by **October 13, 2005**, if you intend to pursue your objection and wish to request a formal hearing. Your request should be made in writing and should be addressed to Blanca Bayó, Director, Division of Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. If we do not hear from you by October 13, 2005, we will assume that you do not wish to pursue a formal hearing and your letter will be placed on the correspondence side of the docket file in this case for informational purposes.



Blanca Baayo Division of Commission Clerk  
And Administrative Services Commission FL.  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

ATTENTION!  
ROSANNE GERVASI

32399#0850

