

REQUEST TO ESTABLISH DOCKET

(Please Type)

Date: 10/4/2005

Docket No.: 050701-77

1. Division Name/Staff Name: Division Of Competitive Markets & Enforcement/Isler

2. OPR: Division Of Competitive Markets & Enforcement

3. OCR: Office Of The General Counsel

4. Suggested Docket Title: Compliance investigation of Norstan Network Services, Inc., IXC Registration No. T1052, for apparent violation of Section 364.336, Florida Statutes.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES OR ACRONYMS ONLY if a regulated company.
- B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

2. Interested persons and their representatives (if any):

6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE

09392 OCT-4 05

Florida Department of State, Division of Corporations

Corporations Online

www.flsos.state.fl.us

Public Inquiry

Foreign Profit

NORSTAN NETWORK SERVICES, INC.

PRINCIPAL ADDRESS

4805 INDEPENDENCE PARKWAY
 SUITE 101
 TAMPA FL 33634 US
 Changed: 04/08/2005

MAILING ADDRESS

4805 INDEPENDENCE PARKWAY
 SUITE 101
 TAMPA FL 33634 US
 Changed: 04/08/2005

Document Number
 P36326

Filing Number
 2418705072

Date Filed
 11/18/2005

Status
 VOID

Status
 ACTIVE

Effective Date
 NONE

Registered Agent

Name & Address
TCS CORPORATE SERVICES, INC. 515 E. PARK AVE. TALLAHASSEE FL 32301
Name Changed: 05/25/2005
Address Changed: 07/15/2005

Officer/Director Detail

Name & Address	Title
FOOTE, SCOTT 11395 5TH AVE N PLYMOUTH MN 55441	P
CASTLE, PETER 4805 INDEPENDENCE PARKWAY, SUITE 101	ST

TAMPA FL 33634	
GROTEKE, WALTER M JR 4805 INDEPENDENCE PARKWAY, SUITE 101	D
TAMPA FL 33634	
GROTEKE, WALTER R SR 4805 INDEPENDENCE PARKWAY, SUITE 101	D
TAMPA FL 33634	
CASTLE, PETER 4805 INDEPENDENCE PARKWAY, SUITE 101	D
TAMPA FL 33634	

Annual Reports

Report Year	Filed Date
2003	04/14/2003
2004	01/30/2004
2005	04/08/2005

[Previous Filing](#)

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No Events

No Name History Information

Document Images

Listed below are the images available to this filing

- [05/25/2005 -- Reg. Agent Change](#)
- [04/08/2005 -- ANN REP/UNIFORM BUS REP](#)
- [01/30/2004 -- ANN REP/UNIFORM BUS REP](#)
- [04/14/2003 -- ANN REP/UNIFORM BUS REP](#)
- [04/24/2002 -- COR - ANN REP/UNIFORM BUS REP](#)
- [02/13/2001 -- ANN REP/UNIFORM BUS REP](#)
- [04/20/2000 -- ANN REP/UNIFORM BUS REP](#)
- [04/15/1999 -- ANNUAL REPORT](#)
- [01/26/1998 -- ANNUAL REPORT](#)
- [04/16/1997 -- ANNUAL REPORT](#)
- [04/16/1996 -- 1996 ANNUAL REPORT](#)

THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT

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Cats Query Builder

Send Output to:
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Double-Click on the Fields below to Select them
Lines with "No" are not part of the Search until Selected

Search Complaints Against Local Tel. Companies	No
Search Complaints Against Long Distance Companies	No
Search Complaints Against Alec Companies	No
Search Complaints Against Payphone Companies	No
Search Complaints Against Shared Tenant Companies	No
Response Needed From Company	No
Jurisdictional	No
Closeout Analyst Name	
Service Complaint	No
Company Code	T1052
Company Name	
Cert. Letter Date Sent	
Interim Report Requested Date	
Entered By Analyst	
Search Complaints Against All Telephone Companies	
Search For All Electric Complaints	
Search For All Gas Complaints	
Search For All Water Complaints	
Search For All Telephone Complaints	
Search For All Other Complaints	
Note Keyword Search	

Run Query Cancel

Microsoft Visual FoxPro
No Records Found For The Search In The Complaints Database
OK

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

July 29, 2005

Mr. Scott Foote, President
Norstan Network Services, Inc. (TI052)
5101 Shady Oak Road
Minnetonka, MN 55343-4100

Dear Mr. Foote:

The Regulatory Assessment Fee (RAF) is due by January 30th of each year for the preceding calendar year. For certificate holders, the RAF is owed even if a telecommunications company may not have started operations or had any revenues. Since payment has not been made, statutory penalty and interest charges are now applicable. If payment for the 2004 RAF is postmarked by August 19, 2005, the penalty is 25% and the interest is 7% of the amount owed. The interest continues to accrue until the RAF is paid.

Our records show that the 2004 RAF return notice was mailed on December 10, 2004, and a delinquent notice was mailed on February 18, 2005. As of this date, our records do not show receipt of the RAF return or payment. A copy of the 2004 RAF return form is enclosed. If full payment, including penalty and interest charges, along with the RAF return form, are not received by August 19, 2005, a docket may be established. Your company may be fined or the certificate cancelled if you do not respond. Please note that once a docket has been established, **just paying the delinquent RAF amount will not prevent the company's certificate from being cancelled.**

If you wish to cancel your certificate voluntarily and leave in good standing with the Commission, your company should write a letter requesting cancellation, pay the past due amount in full, complete the 2004 RAF return form, either pay the 2005 RAF or provide a date certain it will be paid, and comply with the requirements of Rule 25-24.474, Florida Administrative Code, copy enclosed. Any unpaid RAFs, including penalty and interest charges, are turned over to collections. Our records show you also have a small past due balance of \$6.34 from a prior year. When returning payment and a copy of the completed 2004 Regulatory Assessment Fee return form, please use the enclosed blue envelope, which will insure prompt processing.

If you have any questions, please contact me at (850) 413-6502, by fax at (850) 413-6503, by e-mail at pisler@psc.state.fl.us, or by writing to me at the address below.

Sincerely,

A handwritten signature in cursive script, appearing to read "Paula J. Isler".

Paula J. Isler
Bureau of Service Quality

Enclosures

Interexchange Company Regulatory Assessment Fee Return

STATUS:

- Actual Return
- Estimated Return
- Amended Return

Florida Public Service Commission

(See Filing Instructions on Back of Form)

TI052-04-0-R
 Norstan Network Services, Inc.
 5101 Shady Oak Road
 Minnetonka, MN 55343-4100

(Isler)

FOR PSC USE ONLY

Check#

\$ _____ 06-03-001
003001

\$ _____ P
06-03-001
004011

\$ _____ I

Postmark Date _____

Initials of Preparer _____

PERIOD COVERED:

01/01/2004 TO 12/31/2004

Please Complete Below if Official Mailing Address Has Changed

(Name of Company)	(Address)	(City/State)	(Zip)
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LINE NO.	ACCOUNT CLASSIFICATION	FLORIDA GROSS OPERATING REVENUE	INTRASTATE REVENUE
1.	Long Distance Services	\$ _____	\$ _____
2.	Access Services	_____	_____
3.	Private Line Services	_____	_____
4.	Leased Facilities & Circuits Services	_____	_____
5.	Miscellaneous Services	_____	_____
6.	TOTAL Telephone Services	\$ _____	\$ _____
7.	LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)	(_____)	(_____)
8.	TOTAL REVENUES For Regulatory Assessment Fee Calculation	_____	_____
9.	Regulatory Assessment Fee Due (Multiply Line 8 by 0.0015)	_____	_____
10.	Penalty for Late Payment (see "3. Failure to File by Due Date" on back)	_____	_____
11.	Interest for Late Payment (see "3. Failure to File by Due Date" on back)	_____	_____
12.	TOTAL AMOUNT DUE	_____	\$ _____

* These amounts must be intrastate only and must be verifiable.

AS PROVIDED IN SECTION 364.336, FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50

CURRENT COMPANY STATUS

- | | | |
|---|-----------------------------------|--|
| <input type="checkbox"/> Facilities-Based Carrier | <input type="checkbox"/> Reseller | <input type="checkbox"/> Call Aggregator |
| <input type="checkbox"/> Alternate-Operator Service | <input type="checkbox"/> Rebiller | <input type="checkbox"/> Other: |

BILLING INFORMATION

Complete below if billing agent if other than yourself.

(Name) _____	(Address: City/State/Zip) _____	(Telephone) _____
What is the total amount of customer deposits collected? Amount: \$ _____ for 19 _____	What is the total amount of bond held (if applicable)? Amount: \$ _____ Expires: _____	

COMPANY INFORMATION

Do you lease telecommunications' facilities? YES NO
 If YES, who do you lease these facilities from? Name: _____
 Address: _____

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his/her duty shall be guilty of a misdemeanor of the second degree.

(Signature of Company Official)

(Title)

(Date)

(Preparer of Form - Please Print Name)

Telephone Number ()

Fax Number ()

F.E.I. No.

COMPANY IDENTIFICATION

Printed on 07/18/2005 at 16:20:15 by PJI

Complete Name: **NOR**stan Network Services, Inc.

Mailing Name: **NOR**stan Network Services, Inc.

Company Code: **TIO52** FEID Number: **41-1705072**

RAF ACCOUNT FOR THE PERIOD 01/01/1997 THROUGH 12/31/1997

Reg. Date: **04/23/1992** Inactive Date:
 Service: **IXC - Interexchange Telephone**
 Received: **Actual RAF Form**
 Status: **pending**
 Amended: **NO** Extension: **No**
 Frozen: **NO** Comments: **No**
 Payment Count: **1** Payment Made to Date
 Operating Rev: **\$84,481.32** Interstate Rev: **\$0.00**
 RAF Rate: **0.0015** Net RAF Due: **\$126.72**

Assessment	Due	Paid	Owe
RAF	\$126.72	\$126.72	\$0.00
Penalty	\$6.34	\$0.00	\$6.34
Interest	\$1.27	\$6.34	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$134.33	\$133.06	\$6.34

Last modification was made on Tuesday, December 5, 2000 at 8:42 AM by Jackie Knight

NORSTAN NETWORK SERVICES, INC. (TIO52)
 Industry: Telecommunications, Service provided: IXC
 Company type: Interexchange Telephone Companies
 Regulation date: 04/23/1992, Inactive date:
 Certificate number: N/A, County:
 Company liaison: Scott Foote, President
 Mailing address: Location address:
 5101 Shady Oak Road 5101 Shady Oak Road
 Minnetonka, MN 55343-4100 Minnetonka, MN 55343-4100
 E-mail address: liz.heppner@netwolves.com
 Web site: http://www.netwolves.com
 Phone number: (952) 352-3055
 Fax number: (952) 352-3848
 Period covered: 01/01/1997 through 12/31/1997 RAF rate: 0.0015
 Operating rev: \$84,481.32 Interstate rev: \$0.00
 Documents: Actual RAF form received on 02/12/1998
 RAF form mailed on 11/24/1997 (Certified id #: P173 996 818)

Postmarked	Trans Date	Date Posted-By	Dep #	Check #	Check Amount
02/12/1998	03/03/1998	03/30/1998-JBW	DH715	411183	\$133.06
	RAF paid		DH715		\$126.72
	Interest paid		DH715		\$6.34

25-24.474 Cancellation of a Certificate.

(1) The Commission may on its own motion cancel a company's certificate for any of the following reasons:

- (a) Violation of the terms and conditions under which the authority was originally granted;
- (b) Violation of Commission rule or order; or
- (c) Violation of Florida Statutes.

(2) If a certificated company desires to cancel its certificate, it shall request cancellation from the Commission in writing and shall provide the following with its request:

- (a) Statement of intent and date to pay Regulatory Assessment Fee.
- (b) Statement of why the certificate is proposed to be cancelled.
- (c) A statement on treatment of customer deposits and final bills.
- (d) Proof of individual customer notice regarding discontinuance of service.

(3) Cancellation of a certificate shall be ordered subject to the holder providing the information required by subsection (2).

Specific Authority: 350.127(2), F. S.

Law Implemented: 350.113, 350.127(1), 364.285, 364.337, 364.345, F.S.

History: New 2/23/87, amended 3/13/96.

COMPANY IDENTIFICATION

Printed on 07/18/2005 at 16:20:31 by PJI

Complete Name: **N**orstan Network Services, Inc.

Mailing Name: **N**orstan Network Services, Inc.

Company Code: **TI**052 FEID Number: 41-1705072

RAF ACCOUNT FOR THE PERIOD 01/01/2004 THROUGH 12/31/2004

Reg. Date: 04/23/1992 Inactive Date:
 Service: **IXC** - Interexchange Telephone
 Received: **No** RAF Form
 Status: **pending**
 Amended: **No** Extension: **No**
 Frozen: **No** Comments: **No**
 Payment Count: 0 Payments Made to Date
 Operating Rev: \$0.00 Interstate Rev: \$0.00
 RAF Rate: Net RAF Due: \$0.00

Assessment	Due	Paid	Owe
RAF	\$0.00	\$0.00	\$0.00
Penalty	\$0.00	\$0.00	\$0.00
Interest	\$0.00	\$0.00	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Last modification was made on Wednesday, December 1, 2004 at 9:11 AM by David Brown

NORSTAN NETWORK SERVICES, INC. (TI052)
 Industry: Telecommunications, Service provided: IXC
 Company type: Interexchange Telephone Companies
 Regulation date: 04/23/1992, Inactive date:
 Certificate number: N/A, County:
 Company liaison: Scott Foote, President
 Mailing address: Location address:
 5101 Shady Oak Road 5101 Shady Oak Road
 Minnetonka, MN 55343-4100 Minnetonka, MN 55343-4100
 E-mail address: liz.heppner@netwolves.com
 Web site: http://www.netwolves.com
 Phone number: (952) 352-3055
 Fax number: (952) 352-3848
 Period covered: 01/01/2004 through 12/31/2004 RAF rate:
 Operating rev: \$0.00 Interstate rev: \$0.00
 Documents: RAF form faxed on 03/02/2005
 Remarks: Sent to Christopher Jones at (813) 286-0047
 Delinquent letter mailed on 02/16/2005
 RAF form mailed on 12/01/2004

MCD Company Information for TI052**Printed on 07/14/2005 at 11:42:39 by PJI**

Company Code: TI052
Complete Name: Norstan Network Services, Inc.
Mailing Name: Norstan Network Services, Inc.
Certificate No(s): N/A
Status: Active
Regulation Date: 04/23/1992
Bankruptcy: No
Company Liaison #1: Scott Foote
Title: President
Mailing Address: 5101 Shady Oak Road

Physical Location: Minnetonka, MN 55343-4100
5101 Shady Oak Road

Phone: Minnetonka, MN 55343-4100
(952) 352-3055
Fax: (952) 352-3848

Related Dockets:

920094-TI Application for certificate to provide interexchange
telecommunications service by NORSTAN NETWORK SERVICES, INC.