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State of Florida



Public Service Commission  
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COMMISSION  
CLERK

**DATE:** October 21, 2005

**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director

**FROM:** Beth W. Salak, Director, Division of Competitive Markets & Enforcement  
Beth Keating, Attorney Supervisor, Office of the General Counsel *KS*

**RE:** Closure of Docket No. 050379-TP; Compliance investigation of T-NETIX Telecommunications Services, Inc., PATS Certificate No. 5102, T-NETIX Telecommunications Services, Inc., IXC Registration No. TJ804, and T-Netix, Inc., IXC Registration No. TI158, for apparent violation of Rule 25-22.032(6)(b), F.A.C., Customer Complaints, Section 364.02, F.S., Definitions, and Section 364.604, F.S., Billing Practices.

On May 27, 2005, Docket No. 050379-TP was established to address T-NETIX Telecommunications Services, Inc.'s and T-NETIX, Inc.'s apparent violation of Rule 25-22.032(6)(b), F.A.C., Customer Complaints, Section 364.02, F.S., Definitions, and Section 364.604, F.S., Billing Practices. The companies failed to timely respond to ten customer complaints. To resolve the apparent violations, the companies proposed to make a voluntary contribution of \$15,000. By Order PSC-05-0924-PAA-TP, issued September 19, 2005, the Commission accepted T-NETIX's proposed settlement offer. The Commission further ordered that if T-NETIX failed to submit the payment by October 27, 2005, that the company's certificate and tariffs be cancelled and its registration numbers be removed from the register. On October 13, 2005, Consummating Order PSC-05-0986-CO-TP was issued making Order PSC-05-0924-PAA-TP final and effective. On October 20, 2005, T-NETIX submitted the payment of \$15,000. T-NETIX has completed the terms of the Commission's Orders, therefore this docket should be closed administratively.

*OK to close 10/25/05 hws*

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DOCUMENT NUMBER-DATE

10356 OCT 25 05

FPSC-COMMISSION CLERK