

ORIGINAL

BELLSOUTH

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Director
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October 26, 2005

Mrs. Blanca Bayo
Director, Commission Clerk &
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED - FPSC
05 OCT 26 PM 3:54
COMMISSION
CLERK

Re: Emergency Request for Waiver due to Hurricane Wilma

Dear Ms. Bayo:

Due to damaging effects of Hurricane Wilma in BellSouth's territory in Florida, BellSouth Telecommunications, Inc. (BST) respectfully requests that the Florida Public Service Commission grant BST a statewide emergency waiver of certain tariffed charges in order to provide relief to hurricane victims who are BST end users. The waiver request includes the following:

- A waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package.
- One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package.
- A waiver of termination charges associated with term election agreements in situations where a business is no longer operational because of the damage from the hurricane, and the business does not reopen or relocate.

Further, BellSouth has invoked the use of emergency clauses in Section A4 of our General Subscriber Service Tariff to waive service order charges for the relocation and the return of displaced customers. In addition, we plan on working with the customers who have been impacted by the storm on their billing and payment arrangements on an as needed basis.

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FPSC-COMMISSION CLERK

We ask that this request be given priority treatment and that the waivers be granted effective Monday, October 24, 2005. Thank you for your assistance in this matter. If you have any questions or need any additional information, please let me know.

Yours truly,


Director - Regulatory Relations

Cc: Braulio L Baez, Chairman
J. Terry Deason
Rudolph Bradley
Lisa Edgar
Beth Salak
Rhonda Hicks
Harold McLean
Charles Beck
Scott Mulcahy
Rick Moses