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Public Service Commission

November 30, 2005

Mr. Thomas M. Artingstall
 1630 Overlook Road
 Longwood, FL 32750

Re: Docket No. 040384-WS - Application for amendment to Certificates 247-W and 189-S in Seminole County by Sanlando Utilities Corporation.

Dear Mr. Artingstall:

Thank you for your letter regarding the application filed in the above-referenced docket. In your letter, you express concerns regarding your difficulty in understanding Sanlando Utilities Corporation's (Sanlando or utility) notice of application for amendment to its water and wastewater certificates. By letter dated June 17, 2005, the attorney for Sanlando provided you with an explanation regarding the nature of Sanlando's amendment application.

I am writing to determine your intent regarding your letter of objection with regard to the above-referenced application. Because a number of protests have been received, an administrative hearing has been scheduled in accordance with Sections 120.569 and 120.57, and Chapter 367, Florida Statutes. An Order Establishing Procedure has been sent to you which sets forth the procedural and substantive requirements which all parties must meet in order to participate in the hearing.

If you choose to pursue your objection and be a party to the hearing, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a prehearing to be held in Tallahassee, putting on witnesses and cross-examining utility and other witnesses at the hearing to be held in Seminole County, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you.

If you do not wish to pursue a formal hearing, your letter will be placed on the correspondence side of the docket file in this case, where your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns at the hearing in Seminole County; or, should the hearing be cancelled, you would be entitled to address the Commission in Tallahassee when it votes on Sanlando's amendment application at the Commission Agenda Conference.

- CMP _____
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I would like to discuss these rights and responsibilities with you by telephone, if possible. If you wish to pursue your objection to hearing, it is important you contact me promptly, because your written testimony would need to be filed with the Commission by December 30, 2005. Please give me a call at (850)413-6228 at your earliest convenience to discuss this matter further. Alternatively, you may contact me anytime by e-mail. My e-mail address is jbrubake@psc.state.fl.us.

If you do not wish to pursue your objection to hearing, but rather wish to participate solely as a non-party customer, please notify me of that decision as well. If I do not hear from you by December 30, 2005, I will assume that you do not wish to pursue a formal hearing and your letter will be placed in the correspondence side of the docket file.

I look forward to speaking with you in the near future. Please let me know if you have any questions or if I may be of any assistance.

Sincerely,



Jennifer Brubaker
Senior Attorney

JSB/pz

Cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Sanlando Utilities Corp.)
Richard Taylor, Esq. (City of Longwood)
J. Kevin Grace, County Manager (Seminole County)