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FPSC-COMMISSION	CLERK
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Proposed Settlement for Docket# 050701-T1 Norstan Network Services, Inc. 11/30/2005

Dear Sir/Madam,

In receiving your letter for violation of the Regulatory Assessment Fee Statute, I am proposing a settlement fee in the amount of \$100.00 plus the late fee of \$85.81 totaling \$185.81.

We here at Norstan Network Services Inc. are very sorry for the inconvenience this has caused and in fixing this problem I have listed steps that we have taken so that this may not happen again.

- 1. We contacted Florida PUC and had the address changed from the old address to our new address. This will help in getting our future mail from PUC in a timely manner.
- 2. We have created a Check-off sheet that lists all Annual Regulatory Reports and their due dates so that fees will be paid on time.
- 3. We have also assigned one person to receive the annual reports so that is doesn't switch hands and that person will also have the responsibility of paying the fees upon their due date.
- 4. Also, we now have a full staff in the finance department (as in the past we were understaffed and had a lot of turn overs), which will help in getting all your future inquiries answered in a timely manner.

I hope these steps and the monetary settlement of \$100.00 will be efficient enough to resolves this matter.

We apologize again for the inconvenience.

Sincerely,

Holly Grant Staff Accountant Norstan Network Services, Inc (813) 286-8644 ext.351 71 6 W 61 030 90

DISTRIBUTION CERTER

Mr. Scott Foote November 22, 2005 Page 2

TO KEEP THE CERTIFICATE ACTIVE

If the company wishes to keep its certificate active, it has two options.

The first option is to pay the outstanding statutory late payment charges in full and a fine. In this case, the fine is \$500.

The second option is to pay the outstanding charges and propose a settlement to resolve the docket. Any settlement proposal must include the following elements.

- 1. Docket number;
- 2. A check for the past due amount in full. It should be noted that just paying the past due amount will not prevent your certificate from being cancelled;
- 3. A statement that the company has taken steps to prevent future late payments of the Regulatory Assessment Fees and what those steps are; and
- 4. A specific monetary settlement.

Any settlement offer/correspondence should be addressed to Ms. Blanca Bayó, Director, Division of the Commission Clerk & Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. Any proposed settlement amount should <u>not</u> be paid at this time, instead only the past due Regulatory Assessment Fees, plus past due statutory penalty and interest charges, should be paid. If the Commissioners approve the company's proposed settlement, the settlement amount must be paid within 14 calendar days after the Commission Order is issued.