

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.
 Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____
 ("()") indicates OPR) AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
 X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module Al(a)

Staff Assignments

<u>OPR Staff</u>	_____

<u>Staff Counsel</u>	_____
<u>OCRs (AUS)</u>	_____

()	_____

()	_____

()	_____

()	_____

()	_____

()	_____

()	_____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

0

Due Dates

Previous Current

1.	_____		
2.	_____		
3.	_____		
4.	_____		
5.	_____		
6.	_____		
7.	_____		
8.	_____		
9.	_____		
10.	_____		
11.	_____		
12.	_____		
13.	_____		
14.	_____		
15.	_____		
16.	_____		
17.	_____		
18.	_____		
19.	_____		
20.	_____		
21.	_____		
22.	_____		
23.	_____		
24.	_____		
25.	_____		
26.	_____		
27.	_____		
28.	_____		
29.	_____		
30.	_____		
31.	_____		
32.	_____		
33.	_____		
34.	_____		
35.	_____		
36.	_____		
37.	_____		
38.	_____		
39.	_____		
40.	_____		

Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	

DOCUMENT NO

11992-05

Approved: _____
 Date: / / _____

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearings, Cases Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____ AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
 ("()") indicates OPR X _____ X _____ X _____ X _____

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module A1(a)

Staff Assignments

OPR Staff T Merchant, D Greene, M Willis

Staff Counsel R Gervasi

OCRs (AUS) D Vandiver

()

()

()

()

()

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: 05/28/2003

Initials: OPR _____
 Staff Counsel _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

0

	Due Dates	
	Previous	Current
1. Test Year Letter to Chairman	NONE	06/13/2003
2. MFRs Due	NONE	08/15/2003
3. Revised CASR Due	NONE	09/15/2003
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: LJ/smt

Date: 05/28/2003

C

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.
 Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____
 ("(") indicates OPR) AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
X _____ _____ _____ _____ X _____ X _____ _____

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(a)

Staff Assignments

OPR Staff T Merchant, D Greene, M Willis

Staff Counsel R Gervasi

OCRs (AUS) D Vandiver

() _____

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: 07/29/2003

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

0

		<u>Due Dates</u>	
		Previous	Current
1.	MFRs Due	NONE	09/15/2003
2.	Revised CASR Due	NONE	10/14/2003
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *[Signature]*
 Date: 07/29/2003

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("O") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff T Merchant, C Boutwell
M Willis

Staff Counsel R Gervasi

OCRs (AUS) D Vandiver

1 Current CASR revision level

Due Dates
Previous Current

1. MFRs Due	09/15/2003	11/17/2003
2. Revised CASR Due	10/14/2003	12/15/2003
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 09/29/2003

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	JB	DS	BZ	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: 09/29/2003

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 11/17/2003

Expiration: _____

Last Day to Suspend: 01/16/2004

Referred to:

("O") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff T Joyce, T Ballinger
J Harlow, T Merchant
R Redemann, M Willis

Staff Counsel R Gervasi

OCRs (AUS) D Vandiver

	Due Dates	Due Dates	
		Previous	Current
<input type="checkbox"/> 2 Current CASR revision level			
1. MFR Deficiency Notification to Applicant	SAME		12/17/2003
2. MFRs Deficiencies Due	SAME		01/16/2004
3. Revised CASR Due	SAME		01/30/2004
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 12/15/2003

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	JB	DS	BZ	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]

Date: 12/15/2003

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 01/16/2004 Expiration: _____
 Last Day to Suspend: 03/16/2004
 Referred to: _____
 ("C)" indicates OPR)

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

<u>OPR Staff</u>	<u>T Joyce, T Ballinger</u>
	<u>J Harlow, T Merchant</u>
	<u>R Redemann, M Willis</u>
<u>Staff Counsel</u>	<u>R Gervasi</u>
<u>OCRs (AUS)</u>	<u>D Vandiver</u>

	Current CASR revision level	Due Dates	
		Previous	Current
1.	MFRs Deficiencies Due	NONE	02/23/2004
2.	Revised CASR Due	NONE	03/15/2004
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:
 Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with CCA: 01/30/2004
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BBlt
 Date: 01/30/2004

C

Case Scheduling/Rescheduling Advice

Last Revised 02/24/2004 at 11:26

Page 1 of 1

Printed on 02/24/2004 at 11:32

To:

<input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Jaber <input type="checkbox"/> Commissioner Bradley <input type="checkbox"/> Commissioner Davidson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/EXA <input checked="" type="checkbox"/> General Counsel Director <input checked="" type="checkbox"/> Auditing & Safety Director <input checked="" type="checkbox"/> Comm. Clerk & ADM Services <input type="checkbox"/> Competitive Markets/Enforcement <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Economic Regulation Director <input type="checkbox"/> External Affairs Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Bart Fletcher <input type="checkbox"/>
---	--	---

From: Office of Chairman Braulio Baez

Docket Number: 030445-SU

Docket Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Customer Meeting		04/12/2004	Ft. Myers	6:00 PM - 10:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		
							X

Prehearing Officer

Commissioners						
BZ	DS	JB	BD	DV	ADM	

Commissioners						
BZ	DS	JB	BD	DV	ADM	
	X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 02/17/2004

Expiration: 07/17/2004

Last Day to Suspend: 04/17/2004

Referred to:

("O") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff
T Joyce, J Kyle
T Merchant, R Redemann
M Willis

Staff Counsel
R Gervasi

OCRs (AUS)
D Vandiver

4 Current CASR revision level

	Due Dates	
	Previous	Current
1. FAW Notice Filed For Customer Meeting	NONE	03/12/2004
2. Staff Recommendation - Interim	NONE	03/25/2004
3. Agenda - Interim	NONE	04/06/2004
4. Audit Report Due	NONE	04/06/2004
5. Customer Meeting	NONE	04/12/2004
6. Standard Order - Interim	NONE	04/26/2004
7. Staff Recommendation - PAA	NONE	06/24/2004
8. Agenda - PAA	NONE	07/06/2004
9. PAA Order	NONE	07/26/2004
10. Protest Period Expires	NONE	08/16/2004
11. Consummating Order if No Protest	NONE	08/19/2004
12. Close Docket or Revise CASR	NONE	09/07/2004
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CCA: 02/25/2004

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/hs

Date: 02/25/2004

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 05/12/2004

Expiration: 07/17/2004

Last Day to Suspend: 07/11/2004

Referred to:

("C") indicates OPR

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X			X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff
T Joyce, J Kyle
T Merchant, R Redemann
M Willis

Staff Counsel
R Gervasi

OCRs (RCA)
D Vandiver

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
 Hearing Examiner Staff

Date filed with CCA: 04/26/2004

Initials: OPR
 Staff Counsel

	Current CASR revision level	Due Dates	
		Previous	Current
1.	Revised CASR Due	05/10/2004	05/27/2004
2.	Customer Meeting	06/15/2004	07/15/2004
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *BBJ/RW*

Date: 03/18/2004

C

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 02/17/2004

Expiration: 07/17/2004

Last Day to Suspend: 04/17/2004

Referred to:

("O") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff
 T Joyce, J Kyle
 T Merchant, R Redemann
 M Willis

Staff Counsel
 R Gervasi

OCRs (AUS)
 D Vandiver

	Due Dates	Due Dates	
		Previous	Current
4	Current CASR revision level		
1.	Revised MFRs Filing Due	SAME	04/16/2004
2.	Revised CASR Due	SAME	04/26/2004
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CCA: 03/18/2004

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/RW 03/18/04
 Date: Pending

Case Scheduling/Rescheduling Advice

Last Revised 03/29/2004 at 14:55

Printed on 03/29/2004 at 15:11

- To:**
- | | | |
|---|--|---|
| <input checked="" type="checkbox"/> Commissioner Deason
<input type="checkbox"/> Commissioner Jaber
<input type="checkbox"/> Commissioner Bradley
<input type="checkbox"/> Commissioner Davidson
<input checked="" type="checkbox"/> Executive Director
<input checked="" type="checkbox"/> Public Information Officer | <input checked="" type="checkbox"/> Deputy Executive Director/EXA
<input checked="" type="checkbox"/> General Counsel Director
<input checked="" type="checkbox"/> Auditing & Safety Director
<input checked="" type="checkbox"/> Comm. Clerk & ADM Services
<input type="checkbox"/> Competitive Markets/Enforcement
<input checked="" type="checkbox"/> Consumer Affairs Director | <input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> External Affairs Director
<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Staff Contact - Bart Fletcher
<input type="checkbox"/> |
|---|--|---|

From: Office of Chairman Braulio Baez

Docket Number: 030445-SU

Docket Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Customer Meeting	04/12/2004	06/15/2004	Ft. Myers	6:00 PM - 10:00 PM

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		
		1					

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		
							X

Prehearing Officer

Commissioners

BZ	DS	JB	BD	DV	ADM

Commissioners

BZ	DS	JB	BD	DV	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Eagle Ridge Utilities - Customer Meeting

Case Scheduling/Rescheduling Advice

Last Revised 05/11/2004 at 13:27

Page 1 of 1

Printed on 05/11/2004 at 13:46

To: Commissioner Deason Deputy Executive Director/EXA Economic Regulation Director
 Commissioner Jaber General Counsel Director External Affairs Director
 Commissioner Bradley Auditing & Safety Director Court Reporter
 Commissioner Davidson Comm. Clerk & ADM Services Staff Contact - Bart Fletcher
 Executive Director Competitive Markets/Enforcement
 Public Information Officer Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 030445-SU

Docket Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Customer Meeting	06/15/2004	07/15/2004	Ft. Myers	6:00 PM - 10:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	JB	BD	DV		
							X

Prehearing Officer

Commissioners						
BZ	DS	JB	BD	DV	ADM	

Commissioners						
BZ	DS	JB	BD	DV	ADM	
	X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Customer Meeting

Section 1 - Bureau of Records Completes

Docket No. 030445-SU Date Docketed: 05/14/2003 Title: Application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge.

Company: Utilities, Inc. of Eagle Ridge

Official Filing Date: 05/12/2004

Expiration: 10/19/2004

Last Day to Suspend: 07/11/2004

Referred to:

CCA CMP (ECR) FLL GCL MMS PIF RCA SCR

("O" indicates OPR)

		X		X			X	
--	--	---	--	---	--	--	---	--

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module AI(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Joyce, J Kyle
T Merchant, R Redemann
M Willis

6 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

R Gervasi

OCRs (RCA)

D Vandiver

1.	Staff Recommendation	09/23/2004	10/07/2004
2.	Agenda	10/05/2004	10/19/2004
3.	PAA Order	10/25/2004	11/08/2004
4.	Protest Period Expires	11/15/2004	11/29/2004
5.	Consummating Order if No Protest	11/18/2004	12/02/2004
6.	Close Docket or Revise CASR	12/08/2004	02/02/2005
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Staff

Date filed with CCA: 09/17/2004

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	JB	BD	DV		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BIB/ans
Date: Pending 9/28/04

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 15, 2003

Rose, Sundstrom & Bentley
600 S. North Lake Blvd., Suite 160
Altamonte Springs, Florida 32701

Re: Docket No. 030445-SU

Dear Mr. Friedman:

This will acknowledge receipt of application for rate increase in Lee County by Utilities, Inc. of Eagle Ridge, which was filed in this office on May 14, 2003, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission

UTILITIES, INC.

2335 Sanders Road
 Northbrook, Illinois 60062-6196
 Telephone 847 498-6440
 Facsimile 847 498-2066

all updated 7-9-03

July 8, 2003

SENT VIA FAX

Records Fax Server
 Case Management System
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

To Whom It May Concern:

Please remove my name from your Case Management System contact list. I am no longer in the regulatory department of Utilities, Inc.

Also, Donald Rasmussen in our Florida office has left the company. Please replace his information with the follow: Patrick C. Flynn, Regional Director, phone # 407/869-1919, fax # 407/869-6961. email *pk.flynn@utilitiesinc-usa.com* *www.utilitiesinc-usa.com*

If you have questions, please contact me at 847/498-6440.

Sincerely,

Justine Silvey
 Ms. Justine Silvey
 Human Resources Generalist

Mr. Donald Rasmussen listed with these:

Printed

Company Code	Complete Company Name
SU291 ✓	Mid-County Services, Inc. ✓
SU445 ✓	Alafaya Utilities, Inc. ✓
SU640 ✓	Utilities, Inc. of Florida ✓
SU682 ✓	Tierre Verde Utilities, Inc. ✓
SU749 ✓	Utilities, Inc. of Eagle Ridge ✓
SU809 ✓	Utilities, Inc. of Sandalhaven ✓
WS397 ✓	Sanlando Utilities Corporation ✓
WS433 ✓	Miles Grant Water and Sewer Company ✓
WS641 ✓	Lake Utility Services, Inc. ✓
WS709 ✓	Lake Placid Utilities, Inc. ✓
WS800 ✓	Cypress Lakes Utilities, Inc. ✓
WS818 ✓	Bayside Utility Services, Inc. ✓
WS845 ✓	Sandy Creek Utility Services, Inc. ✓
WS851 ✓	Labrador Utilities, Inc. ✓
WU372 ✓	Utilities, Inc. of Florida ✓
WU628 ✓	Utilities, Inc. of Florida ✓

*7-9-03
 spoke w
 Ms. Silvey
 remove Mr.
 Rasmussen from
 all of these +
 Mr. Wenz
 of listed*

*M/ Mr. Don Rasmussen
 Vice President
 P. 407 869 1919
 F. 407 869 6961
 d.w.rasmussen@utilitiesinc-usa.com*

- 020071 ✓
- 020407 ✓
- 020408 ✓
- 020409 ✓
- 030350 ✓
- 030434 ✓
- 030443 ✓
- 030444 ✓
- 030445 ✓
- 030446 ✓
- 030447 ✓
- 030485 ✓
- 020567 ✓

*020907
 Done
 07/09/03
 KMP*

SU 291

RECEIVED-FPSC
 JUL 8 - 8 PM 3:57

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
 2548 BLAIRSTONE PINES DRIVE
 TALLAHASSEE, FLORIDA 32301

FREDERICK L. ASCHAUER, JR.
 CHRIS H. BENTLEY, P.A.
 ROBERT C. BRANNAN
 DAVID F. CHESTER
 F. MARSHALL DETERDING
 JOHN R. JENKINS, P.A.
 STEVEN T. MINDLIN, P.A.
 DAREN L. SHIPPY
 WILLIAM E. SUNDSTROM, P.A.
 DIANE D. TREMOR, P.A.
 JOHN L. WHARTON
 ROBERT M. C. ROSE, *OF COUNSEL*
 WAYNE L. SCHIEBELBIN, *OF COUNSEL*

(850) 877-6555
 Fax (850) 656-4029
 www.rsballoorneys.com

REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE
 600 S. NORTH LAKE BLVD., SUITE 160
 ALTAMONTE SPRINGS, FLORIDA 32701
 (407) 830-6331
 FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
 VALERIE L. LORD, *OF COUNSEL*
 (LICENSED IN TEXAS ONLY)

March 17, 2004

VIA FACSIMILE

Ms. Blanca Bayo
Commission Clerk and Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

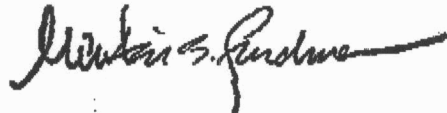
**Re: Docket No. 030445-SU; Utilities, Inc. of Eagle Ridge; Application for
 Rate Increase in Lee County, Florida
Our File No. 30057.43**

Dear Ms. Bayo:

This letter is Utilities, Inc. Of Eagle Ridge's request to postpone the establishment of the official date of filing for a period of two (2) months, through April 16, 2004.

Should you or the Staff have any questions regarding this matter, please do not hesitate to give me a call.

Very truly yours,



MARTIN S. FRIEDMAN
 For the Firm

Dictated by Mr. Friedman
 but signed in his absence
 to avoid delay in mailing.

MSF/mp

cc: Ms. Tricia Merchant, Division of Economic Regulation (via facsimile)
 Mr. Steve Lubertozzi (via facsimile)
 Mr. Patrick Flynn (via facsimile)
 Mr. Frank Seidman (via facsimile)

M:\1 ALTAMONTE\UTILITIES INC\EAGLE RIDGE\(.43) EAGLE RIDGE RATE CASE\PSC Clerk 04 (ext official filing date).wpd

Matilda Sanders

From: NET SatisFAXtion [postmaster]
To: Matilda Sanders
Subject: 407 830 8522, 2 page(s)

This is a **FAX** message received by **NET SatisFAXtion**

Received: 3/17/2004 3:32 PM
Total pages: 2
CSID: 407 830 8522
Transfer time: 0:00:49
Transfer rate: 14400
Error count: 0
Port used: Rockwell 56000 External M...#11
Status: Success



FAX.TIF

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

030445

FREDERICK L. ASCHAUER, JR.
CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMPER, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, *OF COUNSEL*
WAYNE L. SCHIMMELBEIN, *OF COUNSEL*

(850) 877-6555
FAX (850) 656-4029
www.rsbatorneys.com

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGS

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, *OF COUNSEL*
(LICENSED IN TEXAS ONLY)

FACSIMILE COVER SHEET

TO: BLANCA BAYO, COMMISSION CLERK
c/o Florida Public Service Commission

FAX: (850) 413-6727

PHONE: (850) 413-6726

FROM: MARTIN S. FRIEDMAN, ESQUIRE

DATE: March 17, 2004

NO. PAGES: 2

MATTER NO. 30057.43

RECEIVED-FPSC
MAR 18 AM 8:17
COMMISSION
CLERK

COMMENTS:

*Hold for original**

Please notify us immediately if not received properly:
(407) 830-6331

The information contained in this transmission is attorney privileged and confidential. It is intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone collect and return the original message to us at the above address via the U. S. Postal Service. We will reimburse you for postage. Thank you.

DOCUMENT NO
11992-05

*CCA note:
No original submitted.
Placed in 030445
correspondence file
4/9/04. *uf*

Kay Flynn

030445-54

From: Denise Karnes
Sent: Thursday, July 01, 2004 10:11 AM
To: Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; JoAnn Chase; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lila Jaber; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tarik Noriega; Tim Devlin; Veronica Washington
Subject: Application for a Rate Increase in Lee County by Utilities, Inc. of Eagle Ridge

The attached bulletin was mailed to government officials for Lee County today, 7/1/04.

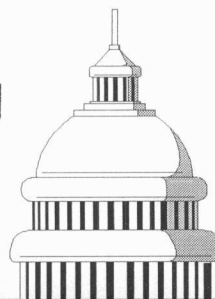


EagleRidgeBulletin.pdf

JULY 1, 2004

FLORIDA PUBLIC SERVICE COMMISSION

BULLETIN



PROVIDED TO GOVERNMENT OFFICIALS

Application for a Rate Increase in Lee County by

Utilities, Inc. of Eagle Ridge

DOCKET NO. 030445-SU

Utilities, Inc. of Eagle Ridge (Eagle Ridge or utility) is a wastewater utility providing service to approximately 2,792 customers in Lee County. On May 12, 2004, Eagle Ridge officially filed an application for approval of interim and permanent rate increases with the Florida Public Service Commission (PSC or Commission).

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

As part of the process of evaluating Eagle Ridge's request, the PSC staff conducts a customer meeting to allow customers the opportunity to provide input into the rate setting process. Customer comments are an integral part of the process and will assist the Commissioners in reaching their decision.

The utility's records will be audited by PSC staff for compliance with the applicable rules and orders. In addition, a PSC staff engineer will conduct a field investigation of the utility's plant and service area. In accordance with Florida Statutes, the Commissioners will consider the utility's quality of service and other matters in this case.

The utility's requested final wastewater revenue increase is \$124,485 or 17.48%. The utility's interim revenue request represents an increase of \$100,618 or 14.13%. The interim rate increase is subject to refund, with interest, until after the

Commission has completed its investigation. On July 6, 2004, the PSC is scheduled to consider whether to suspend the utility's current permanent rates, and whether an interim rate increase should be approved.

PSC staff is scheduled to file its recommendation with the Commission on September 23, 2004, regarding the utility's final rates. The Commissioners are expected to vote on this matter at the October 5, 2004, Agenda Conference.

Customer Meeting

Thursday, July 15, 2004

6:00 p.m.

Edison College

Building J, Corbin Auditorium, Room 103

8099 College Parkway

Fort Myers, Florida

For more information, contact:

For technical questions:

Tiffany Joyce
(850) 413-6877

Tricia Merchant
(850) 413-6918

For legal questions:

Rosanne Gervasi
(850) 413-6224

CONSUMER ASSISTANCE

Application for a Rate Increase in Lee County by
Utilities, Inc. of Eagle Ridge

DOCKET NO. 030445-SU

Any person who wishes to comment or
provide information to the PSC staff
may do so at the meeting, orally or in writing.

Written comments may be sent to:

**Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

Your letter will be placed in the
correspondence file of this docket.

You may also call the Commission's toll-free number at:

1-800-342-3552, or dial
1-800-511-0809 to fax.

Internet E-mail: *contact@psc.state.fl.us*

Internet Home Page: <http://www.floridapsc.com>

UTILITIES, INC.

2335 Sanders Road
Northbrook, Illinois 60062-6196
Telephone 847 498-6440
Facsimile 847 498-2066

RECEIVED

JUL -9 AM 11:48

COMMISSION
CLERK

July 9, 2003

SENT VIA FAX

Records Fax Server
Case Management System
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

To Whom It May Concern:

Mr. Carl Wenz is no longer with Utilities, Inc. and its subsidiaries (including Sanlando and Tierre Verde Utilities, Inc.). Please remove his name from your distribution contact list. Steven Lubertozzi, who already appears on your list, replaced Carl Wenz.

Also, all correspondence sent to the attention of Patrick C. Flynn, the main contact for the company and its subsidiaries, should be sent to **200 Weathersfield Avenue, Altamonte Springs, FL 32714**. This includes correspondence for Utilities, Inc. of Florida, Mid-County Services, Inc., Lake Utility Services, Inc./Lake Groves Utilities, Inc., Miles Grant Water and Sewer Companies, Inc., Tierre Verde Utilities, Inc., Lake Placid Utilities, Inc., Eastlake Water Service Inc., Pebble Creek Utilities, Inc., Alafaya Utilities, Inc., Utilities, Inc. of Longwood, Wedgfield Utilities, Inc., Cypress Lakes Utilities, Inc., Utilities, Inc. of Eagle Ridge, Sanlando Utilities Corporation, Utilities, Inc. of Sandalhaven, Bayside Utility Services Inc., South Gate Utilities, Inc., and Sandy Creek Utility Services Inc.

If you have questions, please contact me at 847/498-6440.

Sincerely,

Justine Silvey
Human Resources Generalist

- 020071 ✓
- 020407 ✓
- 020408 ✓
- 020409 ✓
- 030350 ✓
- 030434 ✓
- 030443 ✓
- 030444 ✓
- 030445 ✓
- 030446 ✓
- 030447 ✓

- 030485 ✓
- 020567 ✓
- 020907

Done
07/09/03
kmp

Kay Flynn

030445-SU

From: Denise Karnes
Sent: Tuesday, July 13, 2004 10:16 AM
To: Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; JoAnn Chase; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lila Jaber; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tarik Noriega; Tim Devlin; Veronica Washington
Subject: Customer Meeting Scheduled for Utilities, Inc. of Eagle Ridge

A news release has been sent to media in Lee County this morning, 7/13/04, and is available on the web site:

<http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=-2147483344>

[Home](#)[About
PSC](#)[Agendas
& Hearings](#)[Consumer
Assistance](#)[Dockets
& Filings](#)[Publications](#)[Utility
Regulation](#) **Public Service Commission**

State of Florida

Public Service Commission
NEWS RELEASE

July 13, 2004

Contact: 850-413-6482

Customer Meeting Scheduled for Utilities, Inc. of Eagle Ridge

TALLAHASSEE — The staff of the Florida Public Service Commission (PSC) will conduct a customer meeting Thursday, July 15, 2004, for consumers of Utilities, Inc. of Eagle Ridge in Lee County. The utility provides wastewater service to an estimated 2,792 customers and has filed a request for interim and permanent rate increases with the PSC.

The purpose of the meeting is to provide utility customers an opportunity to comment on the proposed increases and quality-of-service issues relevant to the utility. Utilities, Inc. is seeking a rate increase of 17.48 percent. Customers of the utility are invited to attend the meeting, which will be held at the following time and location:

Thursday, July 15, 2004

6:00 p.m.

Edison Community College

Building J, Corbin Auditorium, Room 103

8099 College Parkway

Fort Myers, Florida

Kimberley Pena

030445-SU

From: Rosanne Gervasi
Sent: Monday, July 19, 2004 4:45 PM
To: Kimberley Pena
Cc: Tricia Merchant; Tiffany Joyce
Subject: DN 030445-SU (Eagle Ridge)



Hi Kim, when you can, will you please add an interested person to this docket in CMS. Here is the identifying info.:

Mr. and Mrs. Ray Shilka
7599 Twin Eagle Lane
Fort Myers, FL 33912
phone: (239) 768-1503

Thanks!

Done
07/20/04



7/19/2004

ORIGINAL
DISTRIBUTION CENTER

James B. O'Connor
7381 Twin Eagle Lane
Ft, Myers, FL 33912

04 JUL 19 AM 9:11

July 16, 2004

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl 32399-0850

COMMISSION
CLERK

04 JUL 19 AM 10:29

RECEIVED-PPSC

Dear Commission Members:

Re: Docket # 030445-SU
Utilities Inc. of Eagle Ridge

I am writing with regard to the service and rate increases requested by Eagle Ridge Utilities. I do have some concerns which, however, are not so much as to sewer charges or requests as they do have with the method of calculating monthly sewer bills.

The so called gallonage charge is based on the amount of water going into a household and hence the amount of water being used. This month our sewer bill was slightly over \$17.00 and in excess of \$49.00 the previous month. Obviously my wife and I did not discharge almost three times the sewerage from one month to the next. Rather, we had to add water to our swimming pool several times, not a single drop of which went into the sewer system. In essence we paid for that water twice, once to Lee County Utilities and again (at a higher rate) to Utilities Inc. of Eagle Ridge. Something is really "out of whack" with this particular system of determining sewer charges.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC _____
- OTH _____

A family consisting of two adults and four children but who did not have a pool and who did not have a sprinkler system on county water, would frequently have a monthly bill far less than ours even though they would likely discharge considerably more sewerage. Now in Eagle Ridge, there are well over 200 homes with pools who would be in the same situation as are we.

I noticed that residents in Cross Creek are charged a flat rate per month which is less than our base rate. It seem to me that a flat rate would be a far more equitable method of determining sewer charged by the utility. I would have no objections to a monthly rate in the ballpark of \$25.00 month or even more, What I do object to is paying by the gallon for water that does not go into the sewer system. That goes for such things as watering outside plants and washing cars as well as adding water to the swimming pool. Of course,

another fair method but perhaps not feasible, would be to meter the amount of sewerage discharged from each household and develop a fee based on that usage. I'm certain however that would not appeal to the utility in question.

It perplexes me how such a system as now used came to be in the first place. It makes no sense, except perhaps to the utility itself.

Sincerely yours,



James B. O'Connor

James B. O'Connor

ORIGINAL

DISTRIBUTION CENTER RECEIVED- FPSC

04 JUL 19 AM 9:15 JUL 19 AM 10:25

COMMISSION
CLERK

Roger Macaione
7508 Cameron Circle
Ft, Myers, FL. 33912

July 15, 2004


Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850

RE: Docket No. 030445-SU

Dear Sirs:

I am a new homeowner in the Colony Pointe subdivision serviced by Utilities of Eagle Ridge. I was appalled at seeing the requested rate increase of 17.5%. I think this is absurd at this point in time. Inflation levels over the last 8 years have been extremely low and a whopping increase like this is uncalled for.

Sincerely,



- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC _____
- OTH _____

Matilda Sanders

0720 - PCO

From: Mary Diskerud
 Sent: Monday, July 26, 2004 9:49 AM
 To: CCA - Orders / Notices
 Subject: Order / Notice Submitted

JZ

Date and Time: 7/26/2004 9:49:00 AM
 Docket Number: 030445-SU
 Filename / Path: Order030445.rg.doc

Copied to gcorders

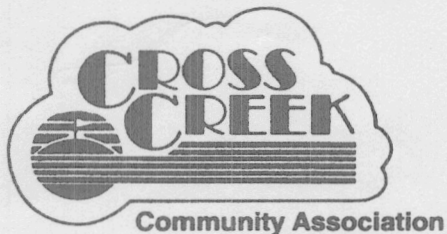
attach's online .

210

~~3~~

(0) Lee County ^{clerk} mailed
 7.28.04

ORIGINAL



RECEIVED-FPSC

JUL 26 AM 10:18

COMMISSION CLERK

July 21, 2004

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: PSC Docket No. 030445-SU

We have received a notification from Utilities, Inc. of Eagle Ridge concerning an increase in our per month per unit flat rate to a Commission Approved Interim Rate of \$14.90 and a Requested Final Rate of \$16.09, from our current rate of \$13.69. The Approved Interim Rate represents an 8.84% increase and the Requested Final Rate represents a 17.53% increase.

Each increase seems significantly more than the increase in the Consumer Price Index or the inflation rate. We suspect that some of the increase may be due to an increase in required staffing hours and some to required or government mandated improvements to the wastewater plant.

We would like to know the components of the increase from whatever source and if some portion is due to improvements, the total cost and life of the improvements.

Sincerely,

CMP John McIlvaine
COM CROSS CREEK COMMUNITY ASSOCIATION, INC.
CTR John McIlvaine, Senior Vice President
ECR | JM/gm
GCL | CC: Directors
OPC | File
MMS _____
RCA _____
SCR _____
SEC _____
OTH _____

04 JUL 26 AM 8:26

DISTRIBUTION CENTER

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

04 OCT -8 PM 1:29

COMMISSION
CLERK

Public Service Commission

October 8, 2004

Mr. & Mrs. Ray Shilka
7599 Twin Eagle Lane
Ft. Myers, FL 33912

Re: Docket No. 030445-SU

Dear Mr. & Mrs. Shilka:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 7, 2004. The Commission is expected to consider this Recommendation at its October 19, 2004, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosanne Gervasi".

Rosanne Gervasi
Senior Attorney

Shilka.rg.doc

Enclosure

cc: Division of the Commission Clerk and Administrative
Services

Matilda Sanders

1107-PAA

From: PattiZellner
Sent: Monday, November 08, 2004 10:10 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

21

Date and Time: 11/8/2004 10:09:00 AM
Docket Number: 030445
Filename / Path: 030445 PAA.rg.doc

Notice of Proposed Agency Action Order Approving Increased Wastewater Rates and Charges

211

2 Clerks

in Lee County

11/9/04

CCA Official Filing

12/3/2004 10:05 AM*****

Matilda Sanders*1

Matilda Sanders

1196 - CO

From: Patti Zellner
Sent: Friday, December 03, 2004 10:05 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 12/3/2004 10:05:00 AM
Docket Number: 030445-SU
Filename / Path: 030445ConsummatingOrd.RG.doc

CONSUMMATING ORDER

2/1

Clerk - Lee County.