Docket No. 040979-TI Date Docketed: 08/31/2004 Title: Compliance investigation of NorVergence, Inc. for apparent

violation of Section 364.336, F.S.

Company: NorVergence, Inc.

| Officia<br>Last Day |        |               |          |        |         |           |   | Expirati  | on:                    |           |      |           |          |       |  |             |  |
|---------------------|--------|---------------|----------|--------|---------|-----------|---|-----------|------------------------|-----------|------|-----------|----------|-------|--|-------------|--|
| Referr              |        |               |          |        |         |           |   | CCA       | (CMP)                  | ECR       | FLL  | GC        | CL       | MMS   | ΡI   | F           | RCA S  |
| ("()" i             | ndic   | ates          | OPR)     |        |         |           |   | X         | X                      |           |      | 1 >       |          |       |  |             |  |
|                     |        |               |          |        |         | eturns to |   | 10 work   |                        |           |      |           |          |       | Schedu   | le          |  |
| Program             | Mod    | <u>ule</u>    | A18(a    | a); A] | ro      |           |   |           | SCHEDULE               |           |      |           | IING D   | OCUME | VT   |             |  |
|                     |        |               |          | Stat   | ff Ass  | ignments  | FOR U                                     |           | VE AND SU<br>ONTACT TH |           |      |           | 0) 41    | 3-677 | 0  |             |  |
|                     |        |               |          |        |         |           |   |           |                        |           |      |           |          |       |  | Duo         | Dates  |
| ODD C+-             | ££     |               |          |        |         |           | - r                                       | 7         | + CACD                 | audadan 1 | aa.] |           |          |       | D  |             |  |
| OPR Sta             | II     |               |          |        |         |           |   | _ Curren  | t CASR re              | evision i | evei |           |          |       | Pre  | vious       | Curre  |
|                     |        |               |          |        |         |           | 1.  |           |                        |           |      |           |          |       | T  |             | T  |
|                     |        |               |          |        |         |           | 2.  |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | 3.  |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | - 4.                                      |           |                        |           |      |           |          |       |  |             | <del></del>                                      |
|                     |        |               |          |        |         |           | $ \begin{vmatrix} 5 \\ 6 \end{vmatrix}$   |           |                        |           |      |           |          |       | <del></del>                                      |             | +  |
|                     |        |               |          |        |         |           | 7.  |           |                        |           |      |           |          |       | <del></del>                                      |             | +  |
| Staff C             | ouns   | <u>e1</u>     |          |        |         |           | 8.  |           |                        |           |      |           |          |       | +  | <del></del> | +  |
|                     |        |               |          |        |         |           | 9.  |           |                        |           |      |           |          |       |  |             |  |
| OCD.                |        |               |          |        |         |           | 10.                                       |           |                        |           |      |           |          |       |  |             |  |
| <u>OCRs</u>         |        |               |          |        |         |           | $-\begin{vmatrix} 11.\\12.\end{vmatrix}$  |           |                        |           |      |           |          |       |  |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | 13.                                       |           |                        |           |      |           |          |       | +  |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | 14.                                       |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | 15.                                       |           |                        |           |      |           |          |       | +  |             |  |
|                     |        |               |          |        |         |           | $\begin{array}{c} 16. \\ 17. \end{array}$ |           |                        |           |      |           |          |       | +  |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | 18.                                       |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | 19.<br>20.                                |           |                        |           |      |           |          |       | +  |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | 21.                                       |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | <b>-</b> 22.                              |           |                        |           |      |           |          |       | <del> </del>                                     |             |  |
|                     |        |               |          |        |         |           | $\begin{bmatrix} 23 \\ 24 \end{bmatrix}$  |           |                        |           |      |           |          |       | <del>                                     </del> |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | <b>_</b> 25.                              |           |                        |           |      |           |          |       |  |             |  |
|                     |        |               |          |        |         |           | ⊒ 26.<br>⊇7.                              |           |                        |           |      |           |          |       | +  |             | <del></del>                                      |
|                     |        |               |          |        |         |           | <b>⊒</b> 28.                              |           |                        |           |      |           |          |       |  |             | <del>                                     </del> |
|                     |        |               |          | F.     |         |           | 29.                                       |           |                        |           |      |           |          |       |  |             |  |
| Recommendand/or of  |        |               |          |        | r near  | ing       | 30.                                       |           |                        |           |      |           |          |       | +  |             | <del> </del>                                     |
|                     |        |               |          |        |         |           | 32.                                       |           |                        |           |      |           |          |       | <del>                                     </del> |             | <del> </del>                                     |
| Full Con            |        | sion          |          |        | ssion P | Panel     | 33.                                       |           |                        |           |      |           |          |       |  |             |  |
| Hearing             |        |               | <u> </u> | taff   |         |           | 34.                                       |           |                        |           |      |           |          |       | <del></del>                                      |             | <del> </del>                                     |
| Date fi             | led w  | vith          | CCA.     |        |         |           | 35.<br>36.                                |           |                        |           |      |           |          |       | +  |             | <del> </del>                                     |
| Date II             | , cu i |               |          |        |         |           | 37.                                       |           |                        |           |      |           |          |       |  |             |  |
| Initials            |        |               |          |        |         |           | 38.                                       |           |                        |           |      |           |          |       |  |             |  |
|                     | St     | aff (         | Counse   |        |         |           | 39.<br>40.                                |           |                        |           |      |           |          |       |  |             | ļ  |
| Section             | 3 -    | Chai          | rman (   | omple  | tes     |           |   | ssignmen  | ts are as              | follows   | :    |           |          |       |  |             | L  |
|                     | - Ho   | arin          | g Offi   | icer(s | :)      |           |   |           |                        |           | Proh | earing    | Offi     | cer   |  |             |  |
|                     |        |               | sione    |        |         | Hrg       | Staff                                     | 7         |                        |           |      | ission    |          | - C-1 | ADM  | DOC         | JMENT NO.  |
|                     |        | Z 11 B 11 1 3 | 310116   |        |         | Exam      | Jean                                      | 1         |                        |           | COMM | . 33 1011 |          |       | ויועה  |             |  |
| ALL                 | BZ     | DS            | ЈВ       | BD     | DV      |           |   |           |                        | BZ        | DS   | JB        | BD       | DV    |  | 137         | 70-05  |
|                     |        |               |          |        |         |           |   | 1         |                        |           |      |           |          |       |  | 1'3'        | 70° 0°   |
| Where r             | panel  | s ar          | e ass    | igned  | the se  | enior Co  | mmission                                  | ier is Pa | anel Chai              | rman:     |      | <u> </u>  | <u> </u> |       | L  |             |  |
| the ide             | entic  | al p          | anel d   | decide | es the  | case.     |   |           |                        |           | App  | roved:    |          |       |  | in many     |  |
| Where o             | one (  | .ommi         | ssione   | er, a  | Hearin  | ng Exami  | ner or a                                  | a Staff M | Member is              |           | Date |           |          |       |  |             |  |

assigned the full Commission decides the case.

Date:



Docket No. 040979-TI Date Docketed: 08/31/2004 Title: Compliance investigation of NorVergence, Inc. for apparent violation of Section 364.336, F.S.

NorVergence, Inc. Company:

| Referred to:     | pend:                    |                            | CCA       | (CMP)        | ECR     |         | FLL  | GCL      | MMS                                   | PIF      | RCA            | SCR      |
|------------------|--------------------------|----------------------------|-----------|--------------|---------|---------|--|----------|---------------------------------------|----------|----------------|----------|
| ("()" indicates  | OPR)                     |                            | X         | X            | LCIX    | $T^{-}$ |  | X        | כווווו                                |          | NCA .          | T        |
|                  | Completes and returns to | CCA in                     |           |              |         |         |  |          | Time S                                | chedule  |                | 1        |
| Program Module   |                          |                            |           |              | IS AN   | INTE    | RNAL P                                       | LANNING  | DOCUMENT                              |          |                |          |
|                  |                          | _                          | TENTATIV  |              | -       |         |  |          |                                       |          |                |          |
|                  | Staff Assignments        | FOR U                      | PDATES CO | NTACT TH     | E RECOR | DS S    | ECTION                                       | i: (850) | 413-6770                              | -        | ) Data         | <u>.</u> |
|                  |                          | <b>│</b> ┌₌                | ¬ _       |              |         | _       | _  |          |                                       |          | Oue Date       |          |
| OPR Staff        | P Isler                  |                            | Current   |              |         | leve    | <u>.                                    </u> |          |                                       | Previo   |                | urrent   |
|                  |                          | 1.                         |           | ecommend     | ation   |         |  |          |                                       | NONE     |                | /18/2004 |
|                  |                          | 2.                         | Agenda    |              | .7.4    | T       |  | L-1 a.a. |                                       | NONE     |                | /30/2004 |
|                  |                          | 3.                         | PAA Urae  | er - Com     | ilance  | Thve    | estiga                                       | tion     |                                       | NONE     | 12             | /20/2004 |
|                  |                          | 5.                         |           |              |         |         |  |          |                                       |          | -              |          |
|                  |                          | 6.                         |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 7.                         |           |              |         |         |  |          |                                       |          |                |          |
| Staff Counsel    | D Rockette-Gray          | 8.                         |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 9.                         |           |              |         |         |  |          |                                       |          |                | -        |
|                  |                          | 10.                        |           |              |         |         |  |          |                                       |          |                |          |
| <u>OCRs</u>      |                          | 111.                       |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 12.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 13.<br>14.                 | •         |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 15.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 16.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | <b>」17.</b><br><b>」18.</b> |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 19.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 20.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 21.<br>22.                 |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 23.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 24.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 25.<br>26.                 |           |              |         |         |  |          |                                       |          |                | -        |
|                  |                          | 27.                        |           |              |         |         | -  | ·        |                                       |          |                |          |
|                  |                          | 28.                        |           |              |         |         |  |          |                                       |          |                |          |
| D                | ignments for hearing     | 29.                        |           |              |         |         |  |          |                                       | <u> </u> |                |          |
| and/or deciding  | ••                       | 30.<br>31.                 |           |              |         |         |  |          |                                       |          |                |          |
| ana/or accraming | ciris case.              | 32.                        |           |              |         |         |  |          |                                       |          |                |          |
| Full Commission  | X Commission Panel       | 33.                        |           |              |         |         |  |          |                                       |          |                |          |
| Hearing          | Staff                    | 34.                        |           | <del> </del> |         |         |  |          |                                       |          |                |          |
| D-1- £27-3-3-1   | CCA - 00 /00 /3004       | 35.                        |           |              |         |         |  |          |                                       |          |                |          |
| Date filed with  | CCA: <u>09/09/2004</u>   | 36.<br>37.                 |           |              |         |         |  |          |                                       |          | <del>-  </del> |          |
| Initials OPR     |                          | 38.                        |           |              |         |         |  |          | · · · · · · · · · · · · · · · · · · · |          |                |          |
| Staff            | Counsel                  | 39.                        |           |              |         |         |  |          |                                       |          |                |          |
|                  |                          | 40.                        |           |              |         |         |  |          |                                       | I        |                |          |

Commissioners Hrg Staff Exam BD DV ALL ΒZ DS JВ X

Prehearing Officer Commissioners ADM ΒZ DS JВ BD DV X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

- Hearing Officer(s)

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

BB/Km 09/09/2004

Docket No. <u>040979-TI</u> Date Docketed: <u>08/31/2004</u> Title:

Compliance investigation of NorVergence, Inc. for apparent

violation of Section 364.336, F.S.

Company: NorVergence, Inc.

| Referred to:     | pend:                  |             |                | CCA         | (CMP)       | ECR      | FLL                                   | GCL         | MMS      | PIF             | R     | .CA          | SCR     |
|------------------|------------------------|-------------|----------------|-------------|-------------|----------|---------------------------------------|-------------|----------|-----------------|-------|--------------|---------|
| ("()" indicates  |                        |             |                | Х           | X           |          |                                       | X           |          |                 |       |              |         |
|                  | Completes and retu     | ırns to     |                |             |             |          |                                       | D. 444/TM   |          | <u>Schedule</u> | 2     |              |         |
| Program Module   | A18(a); A10            |             |                |             |             |          | INTERNAL<br>O REVISIO                 |             | DOCUMEN  | 11              |       |              |         |
|                  | <u>Staff Assig</u>     |             |                |             |             |          | DS SECTIO                             |             | 413-6770 | )               |       |              |         |
|                  | Stall ASSIG            | nments      |                |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | ] _            | 7           |             |          |                                       |             |          |                 | Due I | Dates        |         |
| <u>OPR Staff</u> | P Isler                |             | 1 1            | Curren      | t CASR re   | evision  | level                                 |             |          | Prev            | ious  | Cu           | rrent   |
|                  |                        |             | 1.             | Staff Ro    | ecommenda   | ation    | ····                                  |             | ·        | 11/18           | /2004 | 01/0         | 06/2005 |
|                  |                        |             |                | Agenda      | CCOMMICTION | 201011   |                                       |             |          | 11/30           |       |              | 18/2005 |
|                  |                        |             | 3.             | PAA Orde    | er - Comp   | liance   | Investiga                             | ation       |          | 12/20           | /2004 | 02/0         | 7/2005  |
|                  |                        |             | 4.             |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 5.             |             | 1           |          |                                       |             |          | _               |       |              |         |
|                  |                        |             | 6.             |             |             |          |                                       |             |          | ļ               |       |              |         |
| C+- EE           | D. Baskatta Cuny       |             | 7.             |             |             |          |                                       |             |          |                 |       | <u> </u>     |         |
| Staff Counsel    | D Rockette-Gray        |             | 8.<br>9.       |             |             |          |                                       | <del></del> |          |                 |       |              |         |
|                  |                        |             | 10.            |             |             |          |                                       |             |          | -               |       |              |         |
| <u>OCRs</u>      |                        |             | ] 11.          |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 12.            |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 13.            |             |             |          |                                       |             |          | <u> </u>        |       |              |         |
|                  |                        |             | 14.<br>15.     |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | <b>16</b> .    |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 17.            |             |             |          |                                       |             |          |                 |       | -            | -       |
|                  |                        |             | _ 18.<br>_ 19. |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 20.            |             |             |          |                                       |             | •        |                 |       |              |         |
|                  |                        |             | 21.<br>22.     |             |             |          | •                                     |             |          |                 |       | -            |         |
|                  |                        |             | <b>23</b> .    |             | * .         |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 24.            |             |             |          |                                       |             |          |                 |       |              |         |
|                  |                        |             | 25.<br>26.     |             |             |          |                                       |             |          | +               |       | <del> </del> |         |
|                  |                        |             | 27.            |             |             |          | <del></del>                           |             |          |                 |       |              |         |
|                  |                        |             | 28.            |             |             |          |                                       |             |          |                 |       |              |         |
| Pacammandad acc  | ignments for heari     | 201         | 29.<br>30.     | -           | ***         |          |                                       |             |          | _               |       |              |         |
| and/or deciding  |                        | ıy          | 31.            |             |             |          | · · · · · · · · · · · · · · · · · · · |             |          |                 |       |              |         |
| ,,               |                        |             | 32.            |             |             |          |                                       |             |          |                 |       |              |         |
|                  | X Commission Pa        | nel         | 33.            |             |             |          |                                       |             |          |                 |       | <u> </u>     |         |
| Hearing          | Staff                  |             | 34.            |             |             |          |                                       |             |          |                 |       |              |         |
| Data filad with  | CCA+ 11/10/2004        |             | 35.<br>36.     |             |             |          |                                       |             |          |                 |       |              |         |
| Date Tiled with  | CCA: <u>11/10/2004</u> |             | 37.            |             |             |          |                                       |             |          |                 |       |              | ****    |
| Initials OPR     |                        |             | 38.            |             |             |          |                                       |             |          |                 |       |              |         |
| Staff            | Counsel                |             | 39.            |             |             |          |                                       |             |          | <b>-</b>        |       | <b>├</b> ─   |         |
| Section 3 - Cha  | inman Completes        |             | 40.            | ccianmon    | ts are a    | s follow | ıc.                                   |             |          |                 |       | L            |         |
| section 5 - Cha  | man compretes          |             | A:             | ss i grimen | cs are a    | 3 10110Y | 13.                                   |             |          |                 |       |              |         |
| - Heari          | ng Officer(s)          |             |                | _           |             |          | Prehe                                 | earing 01   | ficer    |                 |       |              |         |
| Commi            | ssioners               | Hrg<br>Exam | Staff          |             |             |          | Comm                                  | issioners   | ;        | ADM             |       |              |         |

Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Docket No. 040979-TI Date Docketed: 08/31/2004 Title: Compliance investigation of NorVergence, Inc. for apparent

violation of Section 364.336, F.S.

Company: NorVergence, Inc.

| Referred to:          |                          |   | CCA                     | (CMP)                                 | ECR       | FLL       | GCL                                   | MMS         | PIF  | RCA      | SCR        |
|-----------------------|--------------------------|---|-------------------------|---------------------------------------|-----------|-----------|---------------------------------------|-------------|--|----------|------------|
|                       | ODB)                     |   | X                       | X                                     | LÇK       | FLL       | T X                                   | Cillin      | L T L  | NCA .    |            |
| ("()" indicates       |                          | CCA -                                     |                         |                                       |           |           | <u> </u>                              | Time 6      |  |          | _L         |
|                       | Completes and returns to |   | n 10 workd<br>ING: THIS |                                       | TC AN T   | NTCOMAL   | DI ANNITAG                            |             | Schedule<br>'T                                   |          |            |
| <u>Program Module</u> | A18(a); A10              |   | LNG: THIS<br>S TENTATIV |                                       |           |           |                                       | DOCUMEN     | (1   |          |            |
|                       |                          |   | UPDATES CO              |                                       |           |           |                                       | 413-6770    | )  |          |            |
|                       | Staff Assignments        | 7.0%                                      | JI DATES CO             | MIACI III                             | . ALCOAD. | JECITO    | M. (030)                              | 715 0770    | •  |          |            |
|                       |                          |   |                         |                                       |           |           |                                       |             | Du   | e Date   | :S         |
| OPR Staff             | P Isler                  |   | 2 Curren                | t CASR re                             | vision 1  | evel      |                                       |             | Previou  | s C      | urrent     |
|                       |                          | 1.  | Staff R                 | ecommenda                             | tion      |           | · · · · · · · · · · · · · · · · · · · | <del></del> | 01/06/200  | 15 02    | /17/2005   |
|                       |                          | 1   | Agenda                  | COMMENTA                              | C TOIL    |           |                                       |             | 01/18/200  |          | /01/2005   |
|                       |                          | ٦ .                                       |                         | er - Comp                             | liance T  | nvestia   | ation                                 |             | 02/07/200  |          | /21/2005   |
|                       |                          | <b>⊢</b> 4.                               | TAA OI U                | EI COMP                               | Trance 1  | iivestige | 2 . 1011                              | <del></del> | 02/01/200  | - 00     | / 21/ 2005 |
| •                     |                          | ∃ Շ:                                      |                         |                                       |           |           | · · · · · · · · · · · · · · · · · · · |             | <del>                                     </del> |          |            |
|                       |                          | ⊢ 6.                                      |                         |                                       |           |           |                                       |             | -  | _        |            |
|                       |                          | 7.  | <del> </del>            |                                       |           |           |                                       |             |  |          |            |
| Staff Counsel         | D Rockette-Gray          | <b>⊢</b> 8.                               |                         |                                       |           |           |                                       |             |  |          |            |
| Starr Counser         | D ROCKETTE Gruy          | ⊣ წ.                                      |                         |                                       |           |           |                                       |             |  | _        |            |
|                       |                          | ∃ 10.                                     |                         |                                       |           |           |                                       |             |  |          | -          |
| OCRs                  |                          | 11.                                       |                         | · · · · · · · · · · · · · · · · · · · |           |           | 11-                                   |             |  |          |            |
| <u></u>               |                          | 12.                                       |                         |                                       |           |           |                                       |             | <b>†</b>   |          |            |
|                       |                          | ┧13.                                      |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | 14.                                       |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | 15.                                       |                         |                                       |           |           |                                       |             |  |          | _          |
|                       |                          | 16.                                       |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | $\begin{array}{c} 17. \\ 18. \end{array}$ |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | ☐ 18.                                     |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | □ 20.                                     |                         |                                       |           | -         |                                       |             |  |          |            |
|                       |                          | 21.                                       |                         |                                       |           |           | ,                                     |             |  |          |            |
|                       |                          |   |                         |                                       |           | **        |                                       |             |  |          |            |
|                       |                          | 23.<br>24.                                |                         |                                       |           |           |                                       |             | <del></del>                                      |          |            |
|                       |                          |   |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | <b>26</b> .                               |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | 27.                                       |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | 28.                                       |                         |                                       |           |           |                                       |             |  | <u> </u> |            |
| Desermended acc       | ignments for hearing     | 29.<br>  30.                              |                         |                                       |           |           |                                       |             |  |          |            |
| and/or deciding       |                          | 31.                                       |                         |                                       |           |           |                                       |             | +  |          |            |
| and/or declaring      | tiirs case.              | 32.                                       |                         | <del></del>                           |           |           |                                       |             |  |          |            |
| Full Commission       | X Commission Panel       | 33.                                       |                         |                                       |           |           |                                       |             |  |          |            |
| Hearing               | Staff                    | 34.                                       |                         |                                       |           |           |                                       |             |  |          |            |
| -                     |                          | 35.                                       |                         |                                       | _         |           |                                       |             |  |          |            |
| Date filed with       | CCA: 01/05/2005          | 36.                                       |                         |                                       |           |           |                                       |             |  |          |            |
|                       |                          | 37.                                       |                         |                                       |           |           |                                       |             |  |          |            |
| Initials OPR          | Counsel                  | 38.                                       |                         |                                       |           |           |                                       |             |  |          |            |
|                       | c                        | 39.                                       |                         |                                       |           |           |                                       |             |  |          |            |

X Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

ED

Hrg

Exam

Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

DS BD DV ED X

Prehearing Officer

Commissioners

ΒZ

יובלי <del>Pending</del>

ADM

ΒZ

ALL

- Hearing Officer(s)

BD

DV

Commissioners

DS

Compliance investigation of NorVergence, Inc. for apparent Date Docketed: 08/31/2004 Title: Oocket No. <u>040979-TI</u>

violation of Section 364.336, F.S.

lompany: NorVergence, Inc.

| CCA  | Official Filing<br>Last Day to Susp |                 |            |      | Expiration | on:       |           |             |      |          |  |               |                    |
|--|-------------------------------------|-----------------|------------|------|------------|-----------|-----------|-------------|------|----------|--|---------------|--------------------|
|  | Referred to:                        |                 |            |      | CCA        | (CMP)     | ECR       | FLL         | GCL  | MMS      | PIF  | RÇA           | SCR                |
| Al8(a); Al0  |                                     |                 |            |      |            |           |           |             | Χ    |          |  |               |                    |
| Staff Assignments  |                                     |                 | returns to |      |            |           |           |             |      |          |  |               |                    |
| Staff Assignments   FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770   Due Dates  | <u>Program Module</u>               | A18(a); A10     |            |      |            |           |           |             |      | DOCUMENT | Γ  |               |                    |
| Previous   Current CASR revision level   Previous   Current CASR revision level   Previous   Current CASR revision level   Previous   Current CASR revision   Current CASR r |                                     | Staff A         | ssignments |      |            |           |           |             |      | 413-6770 |  |               |                    |
| 1.   Staff Recommendation   02/17/2005   05/05/2005     2.   Agenda   03/01/2005   05/17/2005     3.   PAA Order - Compliance Investigation   05/21/2005   06/06/2005     4.   |                                     |                 |            |      |            |           |           |             |      |          | Di   | ue Da         | tes                |
| Agenda   03/01/2005   05/17/2005   05/17/2005   05/17/2005   05/17/2005   05/17/2005   05/17/2005   05/05/2 | OPR Staff                           | P Isler         |            |      | 3 Curren   | t CASR re | evision l | evel        |      |          | Previou  | IS            | Current            |
| Staff Counse   |                                     | ****            |            | 1.   | Staff R    | ecommenda | ation     |             |      |          | 02/17/20   | 05            | 05/05/2005         |
| Staff Counsel  |                                     |                 |            | 2.   | Agenda     |           |           |             |      |          | 03/01/20   | 05 (          | 05/17/20 <u>05</u> |
| Staff Counsel  |                                     |                 |            | 3.   | PAA Ord    | er - Com  | oliance I | nvestiga    | tion |          | 03/21/20   | 05            | 06/06/2005         |
| Counse   D Rockette-Gray   8   |                                     |                 |            | ] 4. |            |           |           |             |      |          |  |               |                    |
|  |                                     |                 |            | 5.   |            |           |           |             |      |          |  |               |                    |
| Data   Data   Staff Counse   Data   Staff Counse   Staff Counse  |                                     |                 |            | 6.   |            |           |           |             |      |          |  |               |                    |
| 9,   |                                     |                 |            | -    |            |           |           |             |      |          |  |               |                    |
| 10.  | <u>Staff Counsel</u>                | D Rockette-Gr   | ay         | ┥    |            |           |           |             |      |          |  | _             |                    |
| 11.  |                                     |                 |            | 4    |            |           |           |             |      |          |  |               |                    |
| 12.  | OCR e                               |                 |            |      |            |           |           |             |      |          |  |               |                    |
| 13.  | <u>ocks</u>                         | <del></del>     |            | 4    |            |           |           |             |      |          |  |               |                    |
| 14   |                                     |                 |            | -    |            |           |           |             |      |          |  |               |                    |
| 16.  |                                     | <del></del>     |            |      |            |           |           |             |      |          |  |               |                    |
| 17.  |                                     |                 |            | 15.  |            |           |           |             |      |          |  |               |                    |
| 18.  |                                     |                 |            | 7    |            |           |           | <del></del> |      |          |  |               | <u></u>            |
| 19.   20.  |                                     |                 |            | 3 .  |            |           |           |             |      |          |  | -             |                    |
| 20.   21.  |                                     |                 |            |      |            |           |           |             |      |          |  |               | -                  |
| 22.   23.  |                                     |                 |            | 7    |            |           |           |             |      | *** ***  |  |               |                    |
| 23.   24.  |                                     |                 |            | 21.  |            |           |           |             |      |          |  |               |                    |
| 24.   25.  |                                     |                 |            | 7    |            |           |           |             |      |          |  | <b></b>  -    |                    |
| 25.   26.  |                                     |                 |            | 7    |            |           |           |             |      |          |  | $\overline{}$ |                    |
| 26.   27.   28.     29.     29.       29.  |                                     |                 |            | 7    |            |           |           |             |      |          |  |               |                    |
| 28.   29.  |                                     |                 |            |      |            |           |           |             |      |          |  |               |                    |
| 29.   30.   31.   32.   32.   33.   32.   33.   34.   35.   35.   36.   37.   37.   38.   38.   39.   39.   39.   39.   39.   39.   39.   30.  |                                     |                 |            |      |            |           |           | ,           |      | •        |  |               |                    |
| Recommended assignments for hearing and/or deciding this case:       30.         Full Commission X Commission Panel Hearing       33.         Staff       34.         Joach Filed with CCA: 02/23/2005       36.         Initials OPR Staff Counsel       39.         40.       40.  |                                     |                 |            |      |            |           |           |             |      |          |  |               | -                  |
| and/or deciding this case:  31.  | D                                   |                 |            |      |            |           |           |             |      |          |  | _             |                    |
| Staff   Staf |                                     | ••              | earing     | 1    |            |           |           |             |      |          | <del>                                     </del> |               | <del>.</del>       |
| Full Commission X Commission Panel 33. Hearing Staff 34.  Date filed with CCA: 02/23/2005 36.  Initials OPR 38. Staff Counsel 39. 40.  | and/or declaring                    | tiirs case.     |            | 1    |            |           |           |             |      |          |  |               |                    |
| 35.  | Full Commission                     | X Commissio     | on Panel   | 1    |            |           |           |             |      |          |  |               |                    |
| 35.  | Hearing                             | Staff           |            | 1    |            |           |           |             |      |          |  |               | ,                  |
| Date filed with CCA: 02/23/2005 36.  Initials OPR 38. Staff Counsel 39. 40.  | _                                   |                 | _          | i .  |            |           |           |             |      |          |  |               |                    |
| 37.  | Date filed with                     | CCA: 02/23/200  | 05         | 1    |            |           |           |             |      |          |  |               |                    |
| Staff Counsel 39. 40.  |                                     |                 |            |      |            |           |           |             | -    |          |  |               |                    |
| 40.  | Initials OPR                        |                 | ·          |      |            |           |           |             |      |          | ļ  | -             |                    |
|  | Staff                               | Counsel         |            | 7    |            |           |           |             |      |          | <del> </del>                                     |               |                    |
|  | Section 3 - Cha                     | irman Completes | <u>s</u>   |      | Assignmen  | ts are a  | s follows | 5:          |      |          | <u> </u>   |               |                    |

|     | - He | aring       | Offi  | cer(s | )  |  |  |
|-----|------|-------------|-------|-------|----|--|--|
|     | Co   | Hrg<br>Exam | Staff |       |    |  |  |
| ALL | BZ   | DS          | BD    | DV    | ED |  |  |
| Х   |      |             |       |       |    |  |  |

|    | Prene | earing | UTTIC | er |     |
|----|-------|--------|-------|----|-----|
|    | Commi | ission | ers   |    | ADM |
| BZ | DS    | BD     | DV    | ED |     |
|    | X     |        |       |    |     |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

Docket No.  $\underline{040979-TI}$  Date Docketed:  $\underline{08/31/2004}$  Title: Compliance investigation of NorVergence, Inc. for apparent

violation of Section 364.336, F.S.

Company: NorVergence, Inc.

| Official Filing  | Date:                    |  | Expiration | on:        |           |            |          |                   |  |          |          |
|------------------|--------------------------|--|------------|------------|-----------|------------|----------|-------------------|--|----------|----------|
|                  | end:                     |  | -          |            |           |            |          |                   |  |          |          |
| Referred to:     |                          |  | CCA        | (CMP)      | ECR       | FLL        | GCL      | MMS               | PIF  | RCA      | SCR      |
| ("()" indicates  | OPR)                     |  | X          | Τχ         |           |            | X        |                   | I  |          | 1        |
|                  | Completes and returns to | CCA in                                     |            |            |           | 1          |          | Time S            | chedule  |          |          |
| Program Module   |                          |  |            | SCHEDULE   | IS AN I   | NTERNAL I  | PLANNING |                   |  |          |          |
| -                |                          |  |            | E AND SU   |           |            |          |                   |  |          |          |
|                  | Staff Assignments        | FOR U                                      | PDATES CO  | ONTACT TH  | E RECORD: | S SECTIO   | V: (850) | 413- <i>677</i> 0 |  |          |          |
|                  | _                        |  |            |            |           |            |          |                   | Du   | e Date   | · c      |
| opp c. cc        | B T 3                    |  | ٦.         |            |           | _          |          |                   |  |          |          |
| <u>OPR Staff</u> | P Isler                  |  | Curren     | t CASR re  | evision i | eveı       |          |                   | Previou  | s C      | urrent   |
|                  | -                        | 1.   | Staff Re   | ecommenda  | tion      |            |          |                   | 05/05/200  | 5 06     | /23/2005 |
|                  |                          | 1 2.       2.                              | Agenda     | CCOMMENTAL |           |            |          |                   | 05/17/200  |          | /05/2005 |
|                  |                          | 3.   | PAA Orde   | er - Comp  | liance I  | nvestiga   | tion     |                   | 06/06/200  |          | /25/2005 |
|                  |                          | 4.   |            |            |           |            |          |                   |  |          |          |
|                  |                          | 5.   |            |            |           |            |          |                   |  |          |          |
|                  | -                        | 6.   |            |            |           |            |          |                   |  |          |          |
|                  |                          | 7.   |            | 2          |           |            |          |                   |  |          |          |
| Staff Counsel    | K Scott                  | 8.   |            |            |           |            |          |                   |  |          |          |
|                  |                          | 9.   |            |            |           |            |          |                   |  |          |          |
|                  |                          | 10.  |            |            |           |            |          |                   |  |          |          |
| <u>OCRs</u>      |                          | <b>→</b> 11.                               |            |            |           |            |          |                   |  | <u> </u> |          |
|                  |                          | 12.  |            |            |           |            |          | -                 |  |          |          |
|                  |                          | 13.<br>14.                                 |            |            |           |            |          |                   |  | -        |          |
|                  |                          | ☐ 15.                                      |            |            |           |            |          |                   |  |          |          |
|                  |                          | <b>16</b> .                                |            |            |           |            |          |                   |  |          |          |
|                  |                          | 17.  |            |            |           |            |          |                   |  |          |          |
|                  |                          | $\begin{bmatrix} 18. \\ 19. \end{bmatrix}$ |            |            |           |            |          | • • •             |  |          |          |
|                  |                          | ☐ 20.                                      |            |            |           |            |          |                   |  |          |          |
|                  |                          | 21.  |            |            |           |            |          |                   |  |          |          |
|                  |                          | <b>→</b> 22.                               |            |            |           |            |          |                   |  |          |          |
|                  |                          | 23.<br>24.                                 |            |            |           |            |          |                   | <u> </u>   | -        |          |
|                  |                          |  |            |            |           |            |          |                   |  |          |          |
|                  |                          | <b>26</b> .                                |            |            |           |            |          |                   |  |          |          |
|                  |                          | 27.  |            |            |           |            |          |                   |  |          |          |
|                  |                          | 28.<br>29.                                 |            |            |           |            |          |                   | <del>                                     </del> |          |          |
| Recommended ass  | ignments for hearing     | 30.  |            |            |           |            |          |                   |  |          | *****    |
| and/or deciding  |                          | 31.  |            |            |           |            |          |                   |  |          |          |
|                  |                          | 32.  |            |            |           |            |          |                   |  |          |          |
|                  | X Commission Panel       | 33.  |            |            |           |            |          |                   |  |          |          |
| Hearing          | Staff                    | 34.  |            |            |           |            |          |                   |  |          |          |
| Data filed with  | CCA: 05/09/2005          | 35.<br>36.                                 |            |            |           |            |          |                   |  |          |          |
| Date Tileu WILII | CCA. 03/03/2003          | 37.  |            |            |           |            |          |                   |  | +-       |          |
| Initials OPR     |                          | 38.  |            |            |           |            |          |                   | †  |          |          |
| Staff            | Counsel                  | 39.  |            |            |           |            |          |                   |  |          |          |
|                  |                          | 40.  |            |            |           |            |          |                   | 1  |          |          |
| Section 3 - Chai | rman Completes           | A  | ssignmen   | ts are as  | tollows   | <b>5</b> : |          |                   |  |          |          |
| - Hearir         | ng Officer(s)            |  |            |            |           | Prehe      | aring Of | ficer             |  |          |          |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: Date:

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Commissioners

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Docket No.  $\underline{040979}$ -TI Date Docketed:  $\underline{08/31/2004}$  Title: Compliance investigation of NorVergence, Inc. for apparent

violation of Section 364.336, F.S.

Company: NorVergence, Inc.

|                       | pend:                    |                |            |             |          |                                       |              |          |  |        |                      |
|-----------------------|--------------------------|----------------|------------|-------------|----------|---------------------------------------|--------------|----------|--|--------|----------------------|
| Referred to:          |                          |                | CCA        | (CMP)       | ECR      | FLL                                   | GCL          | MMS      | PIF  | RCA    | SCR                  |
| ("()" indicates       |                          |                | X          | X           |          |                                       | X            |          |  |        |                      |
|                       | Completes and returns to | CCA i          | n 10 workd | lays.       |          |                                       |              | Time S   | <u>Schedule</u>                                  |        |                      |
| <u>Program Module</u> | A18(a); A10              | 1              | NG: THIS   |             |          |                                       |              | DOCUMEN  | IT   |        |                      |
|                       |                          |                | TENTATIV   |             |          |                                       |              |          | _  |        |                      |
|                       | Staff Assignments        | FOR L          | IPDATES CO | NTACT THE   | RECORD:  | S SECTIO                              | V: (850)     | 413-6770 | )  |        |                      |
|                       |                          |                |            |             |          |                                       |              |          | Du   | e Date | -                    |
|                       |                          |                |            |             |          | _                                     |              |          |  |        |                      |
| OPR Staff             | P Isler                  | _  L:          | Current    | t CASR re   | vision l | evel                                  |              |          | Previou  | s Cı   | urrent               |
|                       |                          | <del>-  </del> | Chaff D    |             |          |                                       |              |          | 06 (22 (20)                                      | F   00 | /10 /2005            |
|                       |                          | <b>-</b>   1.  |            | ecommenda   | tion     |                                       |              |          | 06/23/200  |        | /18/2005             |
|                       |                          | <b>→</b> 2.    | Agenda     | er - Comp   | lianaa T |                                       | ***          |          | 07/05/200  |        | /30/2005<br>/19/2005 |
|                       |                          | 3.             | PAA Urde   | er - Comp   | Trance 1 | nvestiga                              | tion         |          | 07/25/200  | 5 09/  | 19/2005              |
|                       |                          | <b>-  ⁴</b> .  |            |             |          |                                       | <del> </del> |          |  |        |                      |
|                       |                          | 5.             |            |             |          |                                       |              |          |  | _      |                      |
|                       |                          | 6.             |            |             |          |                                       |              |          | -  |        |                      |
|                       |                          | 7.             |            |             |          |                                       |              |          | ļ  |        |                      |
| Staff Counsel         | K Scott                  | 8.             |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | 9.             |            |             |          |                                       |              |          | -  |        |                      |
| OCD -                 |                          | -10.11.        |            |             |          |                                       |              |          |  |        |                      |
| <u>OCRs</u>           |                          | _              |            |             |          |                                       |              |          | <del>-</del>                                     |        | -                    |
|                       |                          | - 12.          |            |             |          |                                       |              |          | <u> </u>   |        |                      |
|                       |                          | 13.<br>14.     |            |             |          |                                       | -            |          | <del> </del>                                     |        |                      |
|                       | <del></del>              | 15.            |            |             |          |                                       |              |          | <del>                                     </del> |        |                      |
|                       |                          | 16.            |            |             |          |                                       |              |          | 1  |        |                      |
|                       |                          | <b>]</b> 17.   |            |             |          |                                       |              |          | 1  |        |                      |
|                       |                          | 18.            |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | 19.            |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | 20.<br>21.     | -          |             |          |                                       |              |          |  |        |                      |
|                       |                          | 22.            |            |             |          |                                       |              |          |  |        |                      |
|                       |                          |                |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | 24.            |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | <b>125</b> .   |            |             |          |                                       |              |          | <u></u>  |        |                      |
|                       |                          | <b>-</b>   26. |            |             |          |                                       |              |          | <del> </del>                                     |        |                      |
|                       |                          | 27.<br>28.     |            |             |          |                                       |              |          | -  | _      |                      |
|                       |                          | 29.            | <u> </u>   |             |          |                                       |              |          |  |        |                      |
| Recommended ass       | ignments for hearing     | 30.            |            |             |          |                                       |              |          |  |        |                      |
| and/or deciding       | this case:               | 31.            |            |             |          |                                       |              |          |  |        |                      |
|                       |                          | 32.            |            |             |          |                                       |              |          |  |        |                      |
| Full Commission       | X Commission Panel       | 33.            |            |             |          |                                       |              |          | ļ  |        |                      |
| Hearing               | Staff                    | 34.            |            | -16-1-11-11 |          | · · · · · · · · · · · · · · · · · · · |              |          |  |        |                      |
|                       |                          | 35.            |            |             |          |                                       |              |          | <u> </u>   |        |                      |
| Date filed with       | CCA: <u>06/24/2005</u>   | 36.            |            |             |          |                                       |              |          |  |        |                      |
| T. '. '-1- 000        |                          | 37.            |            |             |          |                                       |              |          | +  |        |                      |
| Initials OPR          | Counsel                  | 38.            |            |             |          |                                       |              |          | +  | _      |                      |
| \ratt                 | Counset                  | 39.            |            |             |          |                                       |              |          | 1  |        |                      |

<u>ection 3 - Chairman Completes</u>

Assignments are as follows

|     | - не | aring       | UTTI  | cer(s | <u>)                                    </u> |  |  |  |
|-----|------|-------------|-------|-------|--|--|--|--|
|     | Co   | Hrg<br>Exam | Staff |       |  |  |  |  |
| ALL | BZ   | DS          | BD    | ED    |  |  |  |  |
| Х   |      |             |       |       |  |  |  |  |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

|               | Prehe | earing | Offic | er |  |  |  |  |  |  |  |
|---------------|-------|--------|-------|----|--|--|--|--|--|--|--|
| Commissioners |       |        |       |    |  |  |  |  |  |  |  |
| BZ            | DS    | BD     | ED    | l  |  |  |  |  |  |  |  |
|               | х     |        |       |    |  |  |  |  |  |  |  |

Approved: Date: Pending 7/6/05