

STATE OF FLORIDA



COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

September 1, 2006

## ADMINISTRATIVE

Leticia and Jorge L. Callard  
7860 Southwest 18<sup>th</sup> Terrace  
Miami, Florida 33155

**Re: Leticia and Jorge L. Callard vs. Florida Power & Light Company, et al.,  
Case No. 1D06-3453 (Docket No. 040208-EI)**

Dear Ms. And Mr. Callard:

I have enclosed an invoice reflecting charges for preparation of the above-referenced record. Please forward a check in the amount indicated, made payable to the Florida Public Service Commission, at your earliest convenience.

Do not hesitate to call if you have any questions concerning this matter.

Sincerely,

A handwritten signature in cursive script that reads "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

# FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Blvd. ♦ Tallahassee, Florida 32399-0850

10325

Date: 9-1-06

To: Leticia and Jorge L. Callard  
7860 Southwest 18th Terrace  
Miami, Florida 33155

Date Paid \_\_\_\_\_

Amount Paid \_\_\_\_\_

Check # \_\_\_\_\_

Check     Cash

PSC Signature \_\_\_\_\_

↑                      ↑  
This number must appear on  
all checks or correspondence  
regarding this invoice.

**Please make checks payable to: FLORIDA PUBLIC SERVICE COMMISSION**

| QUANTITY     | DESCRIPTION                                    | PRICE             | AMOUNT         |
|--------------|--|-------------------|----------------|
| 548 pages    | Copying and preparation of Docket 040208-EI on | @.05¢ per<br>page | \$27.40        |
| 1            | Certificate of Director                        | -                 | 4.00           |
| <b>TOTAL</b> |  |                   | <b>\$31.40</b> |

STATE OF FLORIDA

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

September 1, 2006

Jon Wheeler, Clerk  
First District Court of Appeals of Florida  
301 South Martin Luther King Boulevard  
Tallahassee, Florida 32399


**Re: Leticia and Jorge L. Callard vs. Florida Power & Light Company, et al.,  
Case No. 1D06-3453 (Docket No. 040208-EI)**

Dear Mr. Wheeler:

The record in the above-referenced case, consisting of three binders, is forwarded for filing in the Court. A copy of the index is enclosed for your use. Please initial and date the copy of this letter to indicate receipt.

Do not hesitate to call me at 850-413-6744 if you have any questions about the contents of this record.

Sincerely,

  
Kay Flynn, Chief  
Bureau of Records

KF/mhl  
Enclosure

cc: Leticia and Jorge L. Callard  
David M. Lee, Esquire  
David Smith, Esquire  
Samantha Cibula

**RECEIVED**

SEP 01 2006

JON S. WHEELER  
Clerk District Court Of Appeals  
1st District

RECEIVED \_\_\_\_\_ DATE \_\_\_\_\_

STATE OF FLORIDA

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

September 1, 2006

Jon Wheeler, Clerk  
First District Court of Appeals of Florida  
301 South Martin Luther King Boulevard  
Tallahassee, Florida 32399

**Re: Leticia and Jorge L. Callard vs. Florida Power & Light Company, et al.,  
Case No. 1D06-3453 (Docket No. 040208-EI)**

Dear Mr. Wheeler:

The record in the above-referenced case, consisting of three binders, is forwarded for filing in the Court. A copy of the index is enclosed for your use. Please initial and date the copy of this letter to indicate receipt.

Do not hesitate to call me at 850-413-6744 if you have any questions about the contents of this record.

Sincerely,

*Kay Flynn*  
Kay Flynn, Chief  
Bureau of Records

KF/mhl  
Enclosure

cc: Leticia and Jorge L. Callard  
David M. Lee, Esquire  
David Smith, Esquire  
Samantha Cibula

**I N D E X**

**Leticia and Jorge L. Callard**  
**vs.**  
**Florida Power & Light Company, et al.**  
**FPSC Docket No. 040208-EI**  
**1st DCA Case No. 1D06-3453**

**VOLUME 1**

Progress Docket .....1

Request to establish docket, by Florida Public Service Commission (“Commission”) staff,  
filed March 8, 2004.....4

Memorandum dated March 18, 2004 from Commission’s Office of the General Counsel and  
Divisions of Consumer Affairs and Economic Regulation to Commission Clerk and  
Administrative Services, filed March 18, 2004 .....5

Memorandum dated March 29, 2004 from Commission’s Office of the General Counsel to  
Commission Clerk and Administrative Services with attached March 22, 2004 correspondence  
from Leticia Callard, filed March 29, 2004 .....13

PAA Order PSC-04-0397-PAA-EI approving billing due to meter tampering, issued  
April 16, 2004 .....24

Letter from Leticia Callard to Commission with attached petition of appeal, filed  
May 12, 2004 .....31

Memorandum dated July 8, 2004 from Commission’s Office of the General Counsel and  
Division of Economic Regulation to Commission Clerk and Administrative Services, filed  
July 8, 2004.....34

Letter dated July 15, 2004 from Leticia Callard to Commission with attached information  
relating to back billing, filed July 20, 2004 .....44

Order PSC-04-0743-PCO-EI granting late-filed request for hearing, issued August 3, 2004.....146

Note dated August 4, 2004 from Commission’s Chairman’s Office to Commission Clerk and  
Administrative Services informing of approval to transfer docket to Division of Administrative  
Hearings (“DOAH”), filed August 4, 2004 .....152

Letter dated August 4, 2004 from Commission’s Bureau of Records to DOAH referring  
attached record from docket for processing of case, filed August 4, 2004.....153

Letter dated May 13, 2005 from DOAH to Commission with attached recommended order, hearing transcript, and petitioner and respondent’s hearing exhibits, filed May 16, 2005 .....154

**VOLUME 2**

[Continuation of] Letter dated May 13, 2005 from DOAH to Commission with attached recommended order, hearing transcript, and petitioner and respondent’s hearing exhibits, filed May 16, 2005 .....201

**VOLUME 3**

[Continuation of] Letter dated May 13, 2005 from DOAH to Commission with attached recommended order, hearing transcript, and petitioner and respondent’s hearing exhibits, filed May 16, 2005 .....401

Letter dated May 23, 2005 from Leticia Callard to DOAH advising of disagreement with recommended order and listing disputed facts, filed May 31, 2005 .....443

Florida Power & Light Company’s (“FPL”) exceptions to the May 13, 2005, recommended order issued by Administrative Law Judge John G. Van Laningham, filed May 31, 2005 .....445

Memorandum dated July 7, 2005 from Commission’s Office of the General Counsel and Divisions of Economic Regulation and Regulatory Compliance and Consumer Assistance to Commission Clerk and Administrative Services, filed July 7, 2005 .....456

Memorandum dated July 7, 2005 from Commission’s Office of the General Counsel to Commission Clerk and Administrative Services with attached July 7, 2005 letters to Leticia Callard and David M. Lee, Esquire, filed July 7, 2005 .....506

Final Order PSC-05-0806-FOF-EI denying exceptions to the recommended order and adopting recommended order, issued August 5, 2005 .....509

Letter dated August 15, 2005 from Leticia Callard to Commissioners advising FPL had not provided evidence to support allegations and asking for reconsideration of final order, filed August 22, 2005 .....513

FPL’s response to Leticia Callard’s request for reconsideration of the August 5, 2005 final order of the Commission, filed August 29, 2005 .....519

Memorandum dated September 8, 2005 from Commission’s Office of the General Counsel and Division of Economic Regulation to Commission Clerk and Administrative Services, filed September 8, 2005 .....524

Memorandum from Commission’s Office of the General Counsel to Commission Clerk and Administrative Services with attached September 6, 2005 letter from Leticia Callard requesting reconsideration of final order, filed September 9, 2005 .....529

|   |     |
|---|-----|
| Order PSC-05-0957-FOF-EI denying request for reconsideration, issued October 7, 2005 .....                                    | 535 |
| Third District Court of Appeals acknowledgment of new case, Case No. 3D05-2630, filed<br>November 21, 2005.....               | 538 |
| Supreme Court of Florida acknowledgment of new case, Case No. SC06-331, filed<br>March 2, 2006 .....                          | 541 |
| Supreme Court of Florida order to show cause, Case No. SC06-331, filed March 28, 2006.....                                    | 543 |
| Supreme Court of Florida order transferring appeal to 1 <sup>st</sup> District Court of Appeals, filed<br>June 23, 2006 ..... | 545 |
| 1 <sup>st</sup> District Court of Appeals acknowledgment receipt of notice of appeal, filed<br>July 12, 2006.....             | 547 |
| Certificate of Director, Division of the Commission Clerk and Administrative Services.....                                    | 548 |

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON  
LISA POLAK EDGAR



GENERAL COUNSEL  
RICHARD D. MELSON  
(850) 413-6248

Public Service Commission

September 8, 2005

SEP - 8 PM 12:49  
COMMISSION CLERK  
PSC

Mr. David M. Lee, Esq.  
Law Department  
Florida Power & Light Company  
700 Universe Blvd.  
Juno Beach, FL 33408

Re: Docket No. 040208-EI Consumer complaint against Florida Power & Light Company  
by Leticia Callard.

Dear Mr. Lee:

Enclosed is a copy of the Staff Recommendation filed in this matter on September 8, 2005. The Commission is expected to consider this Recommendation at its September 20, 2005, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe. However, because this is a post-hearing decision on reconsideration and oral argument was not requested, participation is limited to Commissioners and Staff. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

Rosanne Gervasi  
Staff Counsel

RG/pz

Enclosure

cc: Division of the Commission Clerk and Administrative Services (w/o enclosure)



STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON  
LISA POLAK EDGAR



GENERAL COUNSEL  
RICHARD D. MELSON  
(850) 413-6248

Public Service Commission

September 8, 2005

RECEIVED PSC  
SEP - 8 PM 12:49  
COMMISSION  
CLERK

Ms. Leticia Callard  
7860 SW - 18<sup>th</sup> Terrace  
Miami, FL 33155

Re: Docket No. 040208-EI Consumer complaint against Florida Power & Light Company  
by Leticia Callard.

Dear Ms. Callard:

Enclosed is a copy of the Staff Recommendation filed in this matter on September 8, 2005. The Commission is expected to consider this Recommendation at its September 20, 2005, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe. However, because this is a post-hearing decision on reconsideration and oral argument was not requested, participation is limited to Commissioners and Staff. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

Rosanne Gervasi  
Staff Counsel

RG/pz

Enclosure

cc: ~~\_\_\_\_\_~~ and Administrative Services (w/o enclosure)

Ruth Nettles  
PSC, Clerk's Office  
Commission Deputy Clerk II  
rnettles@psc.state.fl.us  
(850)413-6758

8/5/2005 11:53 AM

Ruth Nettles

---

**From:** postmaster@PSCSMTPSrvr  
**Sent:** Friday, August 05, 2005 11:53 AM  
**To:** Ruth Nettles  
**Subject:** Delivery Status Notification (Relay)

**Attachments:** ATT139879.txt; Docket 040208



ATT139879.txt Docket 040208  
(290 B)

This is an automatically generated Delivery Status Notification.

Your message has been successfully relayed to the following recipients, but the requested delivery status notifications may not be generated by the destination.

doahclk@mail.state.fl.us

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL  
RICHARD D. MELSON  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

March 18, 2004

RECEIVED FPSC  
MAR 18 PM 3:19  
COMMISSION  
CLERK

Ms. Rosanne Lucas  
Florida Power & Light Company  
9250 West Flagler  
Miami, Florida 33174

**Re:** Docket No. 040208-EI - Consumer complaint against Florida Power & Light Company by Leticia Callard.

Dear Ms. Lucas:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 18, 2004. The Commission is expected to consider this Recommendation at its March 30, 2004, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

Rosanne Gervasi  
Senior Attorney

RG/dm

Enclosure

040208-rl.rg.doc

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL  
RICHARD D. MELSON  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

March 18, 2004

RECEIVED PSC  
MAR 18 PM 3:19  
COMMISSION  
CLERK

## ADMINISTRATIVE

Ms. Leticia Callard  
7860 SW 18th Terrace  
Miami, Florida 33155

**Re:** Docket No. 040208-EI - Consumer complaint against Florida Power & Light Company by Leticia Callard.

Dear Ms. Callard:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 18, 2004. The Commission is expected to consider this Recommendation at its March 30, 2004, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

Rosanne Gervasi  
Senior Attorney

RG/dm

Enclosure

040208-rl.rg.doc

DOCUMENT NO.  
12901-05

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 040208-EI Date Docketed: 03/08/2004 Title: Consumer complaint against Florida Power & Light Company by Leticia Callard.

Company: Florida Power & Light Company  
Leticia Callard

**DOCUMENT NO. DATE**  
12901-05 12/31/05  
**FPSC - COMMISSION CLERK**

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_  
Referred to: \_\_\_\_\_  
(“C”) indicates OPR

Expiration: \_\_\_\_\_

|     |     |     |     |     |     |       |     |     |
|-----|-----|-----|-----|-----|-----|-------|-----|-----|
| AUS | CAF | CCA | CMP | ECR | EXT | (GCL) | MMS | PIF |
|     | X   |     |     | X   |     | X     |     |     |

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

Staff Counsel

OCRs

0

Current CASR revision level

Due Dates  
Previous Current

|     |  |  |  |
|-----|--|--|--|
| 1.  |  |  |  |
| 2.  |  |  |  |
| 3.  |  |  |  |
| 4.  |  |  |  |
| 5.  |  |  |  |
| 6.  |  |  |  |
| 7.  |  |  |  |
| 8.  |  |  |  |
| 9.  |  |  |  |
| 10. |  |  |  |
| 11. |  |  |  |
| 12. |  |  |  |
| 13. |  |  |  |
| 14. |  |  |  |
| 15. |  |  |  |
| 16. |  |  |  |
| 17. |  |  |  |
| 18. |  |  |  |
| 19. |  |  |  |
| 20. |  |  |  |
| 21. |  |  |  |
| 22. |  |  |  |
| 23. |  |  |  |
| 24. |  |  |  |
| 25. |  |  |  |
| 26. |  |  |  |
| 27. |  |  |  |
| 28. |  |  |  |
| 29. |  |  |  |
| 30. |  |  |  |
| 31. |  |  |  |
| 32. |  |  |  |
| 33. |  |  |  |
| 34. |  |  |  |
| 35. |  |  |  |
| 36. |  |  |  |
| 37. |  |  |  |
| 38. |  |  |  |
| 39. |  |  |  |
| 40. |  |  |  |

Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

|               |    |    |    |    |    |      |       |
|---------------|----|----|----|----|----|------|-------|
| Commissioners |    |    |    |    |    | Hrg  | Staff |
| ALL           | BZ | DS | JB | BD | DV | Exam |       |
|               |    |    |    |    |    |      |       |

- Prehearing Officer

|               |    |    |    |    |     |
|---------------|----|----|----|----|-----|
| Commissioners |    |    |    |    | ADM |
| BZ            | DS | JB | BD | DV |     |
|               |    |    |    |    |     |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
Date: \_\_\_\_\_

DOCUMENT NO.  
12901-05

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 040208-EI Date Docketed: 03/08/2004 Title: Consumer complaint against Florida Power & Light Company by Leticia Callard.

Company: Florida Power & Light Company  
Leticia Callard

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_  
Referred to: \_\_\_\_\_  
("O" indicates OPR)

|     |     |     |     |     |     |       |     |     |
|-----|-----|-----|-----|-----|-----|-------|-----|-----|
| AUS | CAF | CCA | CMP | ECR | EXT | (GCL) | MMS | PIF |
|     | X   |     |     | X   |     | X     |     |     |

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff R Gervasi

Staff Counsel R Gervasi

OCRs (CAF) J Plescow  
(ECR) C Kummer

|                                     | Current CASR revision level | Due Dates |            |
|-------------------------------------|-----------------------------|-----------|------------|
|                                     |                             | Previous  | Current    |
| 1. Staff Recommendation             | 0                           | NONE      | 03/18/2004 |
| 2. Agenda                           |                             | NONE      | 03/30/2004 |
| 3. PAA Order                        |                             | NONE      | 04/19/2004 |
| 4. Consummating Order if No Protest |                             | NONE      | 05/13/2004 |
| 5.                                  |                             |           |            |
| 6.                                  |                             |           |            |
| 7.                                  |                             |           |            |
| 8.                                  |                             |           |            |
| 9.                                  |                             |           |            |
| 10.                                 |                             |           |            |
| 11.                                 |                             |           |            |
| 12.                                 |                             |           |            |
| 13.                                 |                             |           |            |
| 14.                                 |                             |           |            |
| 15.                                 |                             |           |            |
| 16.                                 |                             |           |            |
| 17.                                 |                             |           |            |
| 18.                                 |                             |           |            |
| 19.                                 |                             |           |            |
| 20.                                 |                             |           |            |
| 21.                                 |                             |           |            |
| 22.                                 |                             |           |            |
| 23.                                 |                             |           |            |
| 24.                                 |                             |           |            |
| 25.                                 |                             |           |            |
| 26.                                 |                             |           |            |
| 27.                                 |                             |           |            |
| 28.                                 |                             |           |            |
| 29.                                 |                             |           |            |
| 30.                                 |                             |           |            |
| 31.                                 |                             |           |            |
| 32.                                 |                             |           |            |
| 33.                                 |                             |           |            |
| 34.                                 |                             |           |            |
| 35.                                 |                             |           |            |
| 36.                                 |                             |           |            |
| 37.                                 |                             |           |            |
| 38.                                 |                             |           |            |
| 39.                                 |                             |           |            |
| 40.                                 |                             |           |            |

Recommended assignments for hearing and/or deciding this case:  
Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_  
Date filed with CCA: 03/17/2004  
Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

| Commissioners |    |    |    |    |    | Hrg  | Staff |
|---------------|----|----|----|----|----|------|-------|
| ALL           | BZ | DS | JB | BD | DV | Exam |       |
| X             |    |    |    |    |    |      |       |

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| BZ            | DS | JB | BD | DV |     |
|               |    |    |    |    | X   |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/hmt  
Date: 03/17/2004

Section 1 - Bureau of Records Complete

Docket No. 040208-EI Date Docketed: 03/08/2004 Title: Consumer complaint against Florida Power & Light Company by Leticia Callard.

Company: Florida Power & Light Company  
Leticia Callard

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_  
Referred to: \_\_\_\_\_  
("O") indicates OPR

Expiration: \_\_\_\_\_

|     |     |     |     |       |     |     |     |     |
|-----|-----|-----|-----|-------|-----|-----|-----|-----|
| CCA | CMP | ECR | FLL | (GCL) | MMS | PIF | RCA | SCR |
|     |     | X   |     | X     |     |     | X   |     |

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff R Gervasi

Staff Counsel R Gervasi

OCRs (ECR) C Kummer  
(RCA) J Plescow

| 1   | Current CASR revision level               | Due Dates |            |
|-----|---|-----------|------------|
|     |   | Previous  | Current    |
| 1.  | Staff Recommendation - To Address Protest | NONE      | 07/08/2004 |
| 2.  | Agenda                                    | NONE      | 07/20/2004 |
| 3.  | Standard Order                            | NONE      | 08/09/2004 |
| 4.  | Close Docket or Revise CASR               | NONE      | 09/09/2004 |
| 5.  |   |           |            |
| 6.  |   |           |            |
| 7.  |   |           |            |
| 8.  |   |           |            |
| 9.  |   |           |            |
| 10. |   |           |            |
| 11. |   |           |            |
| 12. |   |           |            |
| 13. |   |           |            |
| 14. |   |           |            |
| 15. |   |           |            |
| 16. |   |           |            |
| 17. |   |           |            |
| 18. |   |           |            |
| 19. |   |           |            |
| 20. |   |           |            |
| 21. |   |           |            |
| 22. |   |           |            |
| 23. |   |           |            |
| 24. |   |           |            |
| 25. |   |           |            |
| 26. |   |           |            |
| 27. |   |           |            |
| 28. |   |           |            |
| 29. |   |           |            |
| 30. |   |           |            |
| 31. |   |           |            |
| 32. |   |           |            |
| 33. |   |           |            |
| 34. |   |           |            |
| 35. |   |           |            |
| 36. |   |           |            |
| 37. |   |           |            |
| 38. |   |           |            |
| 39. |   |           |            |
| 40. |   |           |            |

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 06/10/2004

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

|               |    |    |    |    |    |      |       |
|---------------|----|----|----|----|----|------|-------|
| Commissioners |    |    |    |    |    | Hrg  | Staff |
| ALL           | BZ | DS | JB | BD | DV | Exam |       |
| X             |    |    |    |    |    |      |       |

- Prehearing Officer

|               |    |    |    |    |     |
|---------------|----|----|----|----|-----|
| Commissioners |    |    |    |    | ADM |
| BZ            | DS | JB | BD | DV |     |
|               |    |    |    |    | X   |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/Rnr  
Date: 06/10/2004

C

Section 1 - Bureau of Records Complete

Docket No. 040208-EI Date Docketed: 03/08/2004 Title: Consumer complaint against Florida Power & Light Company by Leticia Callard.

Company: Florida Power & Light Company  
Leticia Callard

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Referred to:

|     |     |     |     |       |     |     |     |     |
|-----|-----|-----|-----|-------|-----|-----|-----|-----|
| CCA | CMP | ECR | FLL | (GCL) | MMS | PIF | RCA | SCR |
|     |     | X   |     | X     |     |     | X   |     |

(\*O\* indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module A9

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

| OPR Staff | Staff Assignments | Due Dates                                      | Due Dates  |            |
|-----------|-------------------|--|------------|------------|
|           |                   |  | Previous   | Current    |
|           | <u>R Gervasi</u>  | <u>2</u> Current CASR revision level           |            |            |
|           |                   | 1. * Request to Establish Docket               | SAME       | 03/08/2004 |
|           |                   | 2. * Staff Recommendation                      | SAME       | 03/18/2004 |
|           |                   | 3. * Agenda                                    | SAME       | 03/30/2004 |
|           |                   | 4. * PAA Order - Close if No Protest           | SAME       | 04/19/2004 |
|           |                   | 5. * Protest Filed                             | SAME       | 05/12/2004 |
|           |                   | 6. * Staff Recommendation - To Address Protest | SAME       | 07/08/2004 |
|           |                   | 7. * Agenda                                    | SAME       | 07/20/2004 |
|           |                   | 8. * Standard Order                            | SAME       | 08/09/2004 |
|           |                   | 9. DOAH-Recommended Order Filed                | NONE       | 05/16/2005 |
|           |                   | 10. Staff Recommendation                       | NONE       | 07/07/2005 |
|           |                   | 11. Agenda                                     | NONE       | 07/19/2005 |
|           |                   | 12. Standard Order                             | NONE       | 08/08/2005 |
|           |                   | 13. Close Docket or Revise CASR                | 06/30/2005 | 09/15/2005 |
|           |                   | 14.  |            |            |
|           |                   | 15.  |            |            |
|           |                   | 16.  |            |            |
|           |                   | 17.  |            |            |
|           |                   | 18.  |            |            |
|           |                   | 19.  |            |            |
|           |                   | 20.  |            |            |
|           |                   | 21.  |            |            |
|           |                   | 22.  |            |            |
|           |                   | 23.  |            |            |
|           |                   | 24.  |            |            |
|           |                   | 25.  |            |            |
|           |                   | 26.  |            |            |
|           |                   | 27.  |            |            |
|           |                   | 28.  |            |            |
|           |                   | 29.  |            |            |
|           |                   | 30.  |            |            |
|           |                   | 31.  |            |            |
|           |                   | 32.  |            |            |
|           |                   | 33.  |            |            |
|           |                   | 34.  |            |            |
|           |                   | 35.  |            |            |
|           |                   | 36.  |            |            |
|           |                   | 37.  |            |            |
|           |                   | 38.  |            |            |
|           |                   | 39.  |            |            |
|           |                   | 40.  |            |            |

Recommended assignments for hearing and/or deciding this case:  
Full Commission  Commission Panel   
Hearing  Staff   
Date filed with CCA: 05/20/2005  
Initials OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

| Commissioners |    |    |    |    |    | Hrg Exam | Staff |
|---------------|----|----|----|----|----|----------|-------|
| ALL           | BZ | DS | BD | DV | ED |          |       |
| X             |    |    |    |    |    |          |       |

Prehearing Officer

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| BZ            | DS | BD | DV | ED |     |
|               |    |    |    |    | X   |

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 1313/br  
Date: 05/20/2005



Section 1 - Bureau of Records Complete

Docket No. 040208-EI Date Docketed: 03/08/2004 Title: Consumer complaint against Florida Power & Light Company by Leticia Callard.

Company: Florida Power & Light Company  
Leticia Callard

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

|     |     |     |       |     |     |     |     |
|-----|-----|-----|-------|-----|-----|-----|-----|
| CCA | CMP | ECR | (GCL) | PIF | RCA | SCR | SGA |
|     |     | X   | X     |     | X   |     |     |

("O" indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

R Gervasi

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

R Gervasi

OCRs (ECR)  
 (RCA)

C Kummer  
J Plescow

|     |  |      |            |
|-----|--|------|------------|
| 1.  | Staff Recommendation - Request for Reconsidera | SAME | 09/08/2005 |
| 2.  | Agenda   | NONE | 09/20/2005 |
| 3.  | Standard Order                                 | SAME | 10/10/2005 |
| 4.  | Close Docket or Revise CASR                    | SAME | 11/14/2005 |
| 5.  |  |      |            |
| 6.  |  |      |            |
| 7.  |  |      |            |
| 8.  |  |      |            |
| 9.  |  |      |            |
| 10. |  |      |            |
| 11. |  |      |            |
| 12. |  |      |            |
| 13. |  |      |            |
| 14. |  |      |            |
| 15. |  |      |            |
| 16. |  |      |            |
| 17. |  |      |            |
| 18. |  |      |            |
| 19. |  |      |            |
| 20. |  |      |            |
| 21. |  |      |            |
| 22. |  |      |            |
| 23. |  |      |            |
| 24. |  |      |            |
| 25. |  |      |            |
| 26. |  |      |            |
| 27. |  |      |            |
| 28. |  |      |            |
| 29. |  |      |            |
| 30. |  |      |            |
| 31. |  |      |            |
| 32. |  |      |            |
| 33. |  |      |            |
| 34. |  |      |            |
| 35. |  |      |            |
| 36. |  |      |            |
| 37. |  |      |            |
| 38. |  |      |            |
| 39. |  |      |            |
| 40. |  |      |            |

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing \_\_\_ Staff \_\_\_

Date filed with CCA: 09/08/2005

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

|               |    |    |    |    |    |             |       |
|---------------|----|----|----|----|----|-------------|-------|
| Commissioners |    |    |    |    |    | Hrg<br>Exam | Staff |
| ALL           | BZ | DS | BD | ED | -- |             |       |
| X             |    |    |    |    |    |             |       |

Prehearing Officer

|               |    |    |    |    |     |
|---------------|----|----|----|----|-----|
| Commissioners |    |    |    |    | ADM |
| BZ            | DS | BD | ED | -- |     |
|               |    |    |    |    |     |

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: BIB/hmf  
 Date: 09/08/2005

Matilda Sanders

0957-FOF

From: Patti Zellner  
Sent: Friday, October 07, 2005 12:55 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

3

Date and Time: 10/7/2005 12:54:00 PM  
Docket Number: 040208-EI  
Filename / Path: 040208-Order.recon.9-20.rg.doc

ORDER DENYING REQUEST FOR RECONSIDERATION

**(please let us know if you will be sending copy to DOAH or if we will need to send it)**

**THANKS!**

2/2

Marguerite Lockard

PSC-05-0806-FOF-EI

**From:** Patti Zellner  
**Sent:** Thursday, August 04, 2005 2:45 PM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 8/4/2005 2:45:00 PM  
**Docket Number:** 040208-EI  
**Filename / Path:** 040208-FinalOrder.rg.doc

4 pgs

FINAL ORDER DENYING EXCEPTIONS TO THE RECOMMENDED ORDER AND ADOPTING RECOMMENDED ORDER

**Thank you,**  
**Patti Z.**  
**Phone: (850) 413-6208**

2/2  
Email to  
Doan.

**Marguerite Lockard**

---

DSC-040743

**From:** Mary Diskerud  
**Sent:** Tuesday, August 03, 2004 1:28 PM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 8/3/2004 1:27:00 PM  
**Docket Number:** 040208-EI  
**Filename / Path:** ORDER 040208.rg.doc

Copied to gcorders.

1/2

Matilda Sanders

0397-PAA

From: Dorothy Menasco  
Sent: Friday, April 16, 2004 10:37 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

7

Date and Time: 4/16/2004 10:33:00 AM

Notice of PAA Order Approving Billing Due to Meter Tampering

Docket N [REDACTED]  
File Name: 040208-or.rg.doc  
Atty: Rosanne Gervasi  
Pages: 7

Order Approving Transfer, Canceling Certificates Nos. 580-W and 500-S, Authorizing Closure of Escrow Account, and Closing Dockets

Docket Nos. 030986-WS; 021238-WS  
File Name: 030986-or.rg.doc  
Atty: Rosanne Gervasi  
Pages: 8

*1 faxed -  
2 mailed.*