Section 1 - Bureau of Records Complet





Docket No. 050532-TL Date Docketed: 08/04/2005 Title: Investigation and determination of appropriate method for refunding overcharges assessed on directory assistance calls

Prehearing Officer

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Commissioners

Approved:

Date:

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DOCUMENT NO.

13031-05

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by Verizon Florida Inc.

Company: Verizon Florida Inc.

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the identical panel decides the case.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Docket No. 050532-TL Date Docketed: 08/04/2005 Title: Investigation and determination of appropriate method for

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by Verizon Florida Inc.

Company: Verizon Florida Inc.

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the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: Date:

Commissioners

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Section 1 - Bureau of Records Complete



Docket No. $\underline{050532-TL}$ Date Docketed: $\underline{08/04/2005}$ Title: Investigation and determination of appropriate method for refunding overcharges assessed on directory assistance calls by Verizon Florida Inc.

Company: Verizon Florida Inc.

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved:

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Date:

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Section 1 - Bureau of Records Complete

Docket No. <u>050532-TL</u> Date Docketed: <u>08/04/2005</u>

Title: Investigation and determination of appropriate method for refunding overcharges assessed on directory assistance calls

by Verizon Florida Inc.

Company: Verizon Florida Inc.

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Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

Date:

08/29/2005

STATE OF FLORIDA

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES BLANCA S. BAYÓ, DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

Hublic Service Commission

August 8, 2005

Verizon Florida Attn.: David Christian 106 E. College Avenue Tallahassee, Florida 32301

Re: Docket No. 050532-TL

Dear Mr. David Christian:

This will acknowledge receipt of an investigation and determination of appropriate method for refunding overcharges assessed on directory assistance calls by Verizon Florida Inc., which was filed in this office on August 4, 2005, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Please note as well that the Commission's Statement of Agency Organization and Operations, requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this requirement by advising us of any changes as they occur.

Bureau of Records

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